

# PUBLIC AGENDA SASKATOON ACCESSIBILITY ADVISORY COMMITTEE

Friday, September 11, 2015, 12:00 p.m. Committee Room E, Ground Floor, City Hall Committee Members:

Mr. R. East, Chair Mr. J.D. McNabb, Vice-Chair Councillor C. Clark Councillor M. Loewen Ms. J. Dawson Ms. G. Kozlow Ms. O. Nicholson Ms. M. Baxter Director of Community Development L. Lacroix Director of Facilities & Fleet Management T. Halstead

#### Pages

# 1. CALL TO ORDER

# 2. CONFIRMATION OF AGENDA

# Recommendation

That the agenda be confirmed as presented.

# 3. ADOPTION OF MINUTES

#### Recommendation

That the minutes of Regular Meeting of the Saskatoon Accessibility Advisory Committee held on June 12, 2015 be adopted.

# 4. UNFINISHED BUSINESS

- 5. COMMUNICATIONS
  - 5.1 Saskatoon Chapter of Alliance for Equality of Blind Canadians (AEBC) 4 6 Accessibility Issues (File CK. 100-17)

Verbal presentation - Mike Simmons, Vice President, Sasaktoon Chapter AEBC

The Standing Policy Committee on Finance at its meeting held August 17, 2015, considered the attached letter from Ms. Judy Prociuk, Saskatoon

Chapter of AEBC (Alliance for Equality of Blind Canadians), regarding accessibility issues.

As background information, attached is a resolution package from minutes of meeting of the above mentioned, the Committee resolved that the matter be referred to the Saskatoon Accessibility Advisory Committee for further discussion and report back to a future meeting of the appropriate Standing Policy Committee.

#### Recommendation

That the direction of Committee issue.

# 6. REPORTS FROM ADMINISTRATION

6.1 Report of Access Transit Manager (File No. CK. 225-70)

Verbal Update - B. Howe

#### Recommendation

That the information be received.

# 7. TAXI SERVICE FOR THE DISABLE (File CK. 307-1)

Verbal Update - R. East

# Recommendation

That the direction of Committee issue.

#### 8. MATTERS FOR FOLLOW UP

7 - 10

11 - 11

Matters for follow up as of June 12, 2015. Attached is a copy of the Committee's follow-up list for review.

#### Recommendation

- 1. That the Committee issue direction with respect to any follow-up item; and
- 2. That the information be received.

# 9. STATEMENT OF EXPENDITURES

Attached is a current Statement of Expenditures.

The Committee determined at its June meeting to further discuss initiatives related to its budget.

#### Recommendation

That the direction of the Committee issue.

# 10. ADJOURNMENT

#### PUBLIC RESOLUTION STANDING POLICY COMMITTEE ON FINANCE

Main Category:	6.	COMMUNICATIONS (requiring the direction of the Committee)
Sub-Category:	6.3	Requests to Speak (new matters)
Item:	6.3.1	Saskatoon Chapter of Alliance for Equality of Blind Canadians (AEBC) - Accessibility Issues (File No. CK. 100-17)
Date:	Augu	st 17, 2015

Any material considered at the meeting regarding this time is appended to this resolution package.

Mr. Mike Simmons, Vice President, Saskatoon Chapter, AEBC, addressed the Committee regarding accessibility issues. He requested that audible pedestrian signals be automatic with no requirement to press a button, which is difficult for those who are sight challenged. Mr. Simmons expressed his appreciation to Saskatoon Transit regarding the program which announces bus stops automatically. He inquired when new parking meters would be placed on permanent pads as the temporary spots can cause mobility issues. Mr. Simmons also spoke regarding taxis and asked that laws in place in Ottawa be looked at as an example with regard to rules and regulations for taxi drivers to assist in providing better service for people with visual impairments.

General Manager, Community Services Grauer addressed questions regarding progress in relocation of parking meters to their permanent position. An update report will be provided to the Standing Policy Committee on Transportation.

Moved By: Councillor Clark

That the matter be referred to the Accessibility Advisory Committee for further discussion and report back to a future meeting of the appropriate Standing Policy Committee.

In Favour: Councillor Paulsen, Councillor Iwanchuk, Councillor Clark and Councillor Olauson

# CARRIED UNANIMOUSLY

June 22, 2015

Mayor, Don Atchison City Hall 222-3<sup>rd</sup> Ave. N Saskatoon, Sk. S7K OJ5

Ms. Judy Prociuk 134 Silverwood Road Saskatoon, Sk. S7K 5R7

His Worship the Mayor & City council:

I am writing on behalf of the Saskatoon Chapter of AEBC to request a meeting with the Mayor, Don Atchison, and any interested city council members to discuss issues that impact on the lives of blind, deaf/blind & partially sighted citizens of Saskatoon. Alliance for Equality of Blind Canadians (AEBC), is a National organization of Canadians who are Blind, Deaf/Blind and partially sighted, who are working together to increase awareness of common issues and to advocate for greater opportunities for full and equal access to all Public services and benefits available in Canadian Society.

At our annual general meeting, held on June 6, 2015, it was agreed that we ask for a meeting to discuss certain accessibility issues, failing this we would be prepared to make a presentation before city council.

On the City of Saskatoon web page, there are listed City initiatives addressing Accessibility issues.

# "Regular Transit – installing automated voice technology to call out bus stops for patrons who are visually impaired"

We were told several years ago that bus drivers would call out stops on transit buses until the technology has been installed, this is still not happening on a consistent basis.

#### Taxi service in Saskatoon

Since the City of Saskatoon licenses taxi drivers, it is incumbent upon the city to enforce the rules and regulations that are laid out before taxi drivers are licensed. Our members consistently have had problems with taxi drivers who have no knowledge of the city, very limited language skills, customers being taken to incorrect addresses & drivers refusing to transport service animals.

We are pleased that the city of Saskatoon is taking initiatives to improve access for all its citizens including the disabled; however, the new parking meters being located in the downtown core are proving to be major barriers for independent travel for blind, deaf/blind and partially sighted pedestrians.

#### Audible pedestrian signals:

We appreciate the audible pedestrian signal (APS) which are being installed in Saskatoon, but in many cases the audible component cannot be heard and there is still the necessity to push buttons to engage a signal in the downtown core.

In closing, I trust that you will give due consideration to our request, as tax paying citizens of Saskatoon, we have the same rights to equal access to the benefits and opportunities of society.

Respectfully submitted;

Judith Prociuk, Secretary/treasurer

Saskatoon Chapter AEBC

#### ACCESSIBILITY MATTERS FOR FOLLOW-UP

DATE	SUBJECT	ACTION	FOLLOW-UP ACTION
Oct. 29/10	Snow Removal – Action Plan for Accessibility And Criteria for Snow Removal on Sidewalks And Accessibility of Saskatoon Streets	The Committee, at its meeting held on October 29, 2010, discussed the topic of snow removal. It was resolved that the Administration report further regarding criteria for sidewalk snow removal; and that Administration arrange for an outdoor wheelchair experiential session for those interested. April 29/11 – Administration was in attendance and provided a verbal update to the Committee indicating that a written report will be submitted to the Planning and Operations Committee in June 2011 and the Committee will be provided a copy. The general matter of snow removal will also be on the Committee's September agenda.	This matter to be followed-up on after 2012 budget deliberations in December 2011.
		<ul> <li>Sept. 30/11 – The Committee was provided a copy of Clause 1, Report No. 9-2011 of the Planning and Operations Committee, which was adopted by City Council at its meeting held on June 27, 2011. It was resolved:</li> <li>1) that the report of the General Manager, Infrastructure Services Department dated June 6, 2011, be submitted to the Budget Committee for consideration; and</li> <li>2) that a copy of this report be submitted to</li> </ul>	Will request snow removal plan to review at September mtg as well as request attendance from representative in bylaw enforcement to indicate

Snow Removal	the Accessibility Advisory Committee for	enforcement of clearing of snow on private lots.
	its information.	Sep/12 – Memo sent to GM, IS requesting short summary fact sheet on
	Sep 14/12 – Rec'd update from P. Bracken, IS	the snow removal program and bylaw enforcement related to snow removal.
		Nov/12 – IS will be asked to provide update on bylaw enforcement at a future meeting.
		Jan/13 – general updates given to Committee.
		Jan/13 – Detailed report expected before budget deliberations.
		(May/13 – Sidewalk Clearing Bylaw discussed at June 2013 meeting.)
		Oct/13 – Reports forthcoming – city-wide & sidewalk clearing – to be
		distributed to Committee once public.
		Jan/14 - ongoing
		Mar/14 – requested update from Administration May/14 – J. Patel provided update
		Sept 12/14 – Committee Assistant to verify with the Administration if an
		update is to be provided for the Fall 2014. Committee Assistant will report
		back to the Committee on this matter.
	Oct 10/14 – E. Quail (Rdway Manager, Public	Nov 14/14 - No update.
	Works) & A. Gardiner (Dir. of Transportation)	Jan 9/15 – Dir. of Transportation Gardiner and Dir. of Community
	gave updates on snow removal winter 2014 targets & snow removal bylaw enforcement.	Standards Hildebrandt gave an update on snow removal bylaw enforcement report.
		Feb 13/15 – Dir. of Community Standards Hildebrandt gave an update on sidewalk snow clearing enforcement report being presented to City Council at their Feb. 23/15 mtg.
		Mar 13/15 – Dir. of Community Services Lacroix informed the Committee
		that awareness campaigns continue to be worked on in order to help make
		the city more accessible for everyone. The City also understands that they
		have to be role models by ensuring snow is being removed from City-
		owned property.
		May 8/15 – Email from M. Simmonds was discussed. No further updates were provided.
		Jun 12/15 – Dir. of Community Standards Hildebrandt gave a brief update
		on the snow clearing bylaw similar to what was presented to the

			Committee in Feb. 2015.
Jan/12	<b>Disabled Parking</b>	Jan/12 – Phil Haughn spoke to committee about	Follow up as information available.
		changes in downtown parking.	Mar/13 – P. Haughn asked to provide update.
			May/13 – No update yet; projected for fall.
			Oct/13 – RFP for upgrade of parking equipment
	<b>Disabled Parking</b>		Nov 4/13 – RFP to Council
			Jan/14 – RFP for parking meters closing soon
			Mar/14 – request for update from Administration
			Apr/14 – RFP not yet closed
			June/14 – Request to Admin to update in fall 2014
			Sept 13/14 - Secretary to confirm that Administration (Phil Haughn) will
			provide an update in fall 2014. Secretary will report back to the
			Committee on this matter.
			Sept 12/14 – Committee Assistant to request Administration provide
			information on allocation of disabled parking spots for medical offices.
			Phil Haughn will report to the Committee on this matter at the Oct 2014
		Oct 10/14 – P. Haughn gave update on permit	meeting.
		parking (Apr 2015 smart cards to be issued).	Nov 14/14 – Request to Admin to update on new parking policy in 2015.
		Medical parking spots issued based on user	Jan 9/15 – Parking issues/concerns are to be addressed to Community
		demand. Additional spots looking to be	Standards Division. Parking policies are being reviewed through the 2015
		allocated.	Parking Study.
			Feb 13/15 – No update.
			Mar 13/15 – There are a few glitches with the new system that are being
			rectified. Max. time currently allowed to park is 90 mins., meters work by
			inputting the vehicle license, payment at the meters can be cash, credit card or PayPal, parking ambassadors are patrolling the streets to assist the
			public with the operation of the new meters.
			May 8/15 – G. Kozlow circulated a Star Phoenix article on the shortage of
			downtown disabled parking. It was suggested to invite parking services
			administration for an update.
			Jun 12/15 – Dir. of Community Standards Hildebrandt provided an update
			on the intent of future to accessibility spots and their size, loading zones,
			and a review of the permit parking policy. Administration welcomes

	feedback from the public on any parking services project.
Accessible Calling	Follow up as appropriate.
Out Bus Stops	Mar/13 – Pilot of 30 buses complete, entire fleet to be equipped. J.
	Robinson to report further re implementation plan.
	May/13 – Operators were not consistently calling out stops, further
	education was provided; situation improving.
	Sep/13 – Letter of Agreement Signed between City of Saskatoon Transit
	and Saskatchewan Human Rights Commission
	Oct/13 – not all operators calling out stops
	Jan/14 – all buses to be equipped with Intelligent Transportation System
	by May 2014
	May/14 – most buses outfitted with new equipment
Accessible Calling	June/14 – equipment installed, smart phone app ready by fall
Out Bus Stops	Sept 12/14 – No update.
	Oct 10/14 – No update.
	Nov 14/14 – No update.
	Jan 9/15 – No update.
	Feb 13/15 – No update.
	Mar 13/15 – All buses are now part of the new tracking system
	implemented due to the new City website. Some staff continues to not
	call out bus stops.
	May 8/15 – Access Transit Manager Howe was updated on staff
	inconsistencies with calling out bus stops.
	Jun 12/15 – No update.

Updated June 2015

n1-0100-10	AUCEOCIDIE	1-33/0-103 ACCESSIBILIT ADVISOR		COMMINI LEE - DUUGEL - 40,000	\$3,000				
JCN	Type	Date	Doc#	Trx Ctrl#	Trx Ctrl# Description	Debit	Credit	Balance	Balance Remaining
					Beginning Balance			0	\$3,000
JCN217125 AP	AP	2015/04/14	AP1897189	AP1897189	2015/04/14 AP1897189 AP1897189 OF HEARING SERVICES - Computerized	75	0	75	
					Notetaking Services for Member				
					APB90079 R541965 SK DEAF/HARD				
JCN217308 CC	CC	2015/04/28	CC011755	JCN217308	2015/04/28 CC011755 JCN217308 HEARING SERVICES - Computerized	06	0	06	
					Notetaking Services for Member				
					April Total	165	0	165	\$2,835
					Ending Balance, July/2015			165	\$2,835

01-5576-103 ACCESSIBILITY ADVISORY COMMITTEE - Buildref - \$3 000