

# **PUBLIC AGENDA**

### STREET ACTIVITY STEERING COMMITTEE

# WEDNESDAY, JANUARY 14, 2015, 11:00 Å.M. COMMITTEE ROOM "E"

Mr. B. Penner, Chair

Mr. R. Pshebylo

Ms. V. Charles

Ms. S. Marchildon

Inspector R. Friesen

Ms. E. Miller, Senior Planner

### 1. CALL TO ORDER

- 1.1 Call to Order
- 1.2 Appointment of Chair and Vice-Chair

The Committee is requested to appoint a Chair and Vice-Chair for 2015. Mr. Brent Penner was Chair for 2014 and Mr. Randy Pshebylo was Vice-Chair.

- 2. CONFIRMATION OF AGENDA
- 3. ADOPTION OF MINUTES
  - 3.1 Minutes of regular meeting of the Street Activity Steering Committee held on November 12, 2014.
- 4. REPORT OF THE CHAIR (File No. CK. 225-74)
- 5. COMMUNITY SUPPORT PROGRAM
  - 5.1 Community Support Program Supervisor's Report (File No. CK. 5605-3)

    Update attached L. Prefontaine
  - **5.2** Hours of Operation (File No. CK. 5605-3)

    This item has been placed on the agenda for discussion.
- 6. ADJOURNMENT

#### **Report to the Street Activity Steering Committee**

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-	CITY CLERK'S	OFF	ICE
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Table 1				
Calls Received by the Community Support Program				
Monthly Statistics		-		
	Nov	Dec		
Number of Occurrences	86	106		
Individuals Served	119	87		
Involvement				
Business Involvement	43	70		
Community Involvement	32	32		
Vulnerable Persons	65	91		
Call Origin				
Follow-up	3	1		
Office	44	63		
Patroi	17	20		
Police	11	12		
Self-Initiated	11	10		
Not recorded	0	0		
Outcome				
Successful		71		
Could not locate		23		
Not able to assist	5	12		
Bylaw Enforcement				
Information	2	2		
Ticketed	7	3		
Warned	4	5		

The Community Support Program (CSP) completed a total of 192 calls for service in November and December making it a 48% increase year-to-date and assisted 206 individuals. This month the CSOs made 330 contacts with individuals who frequent the street and completed 4 updates on people that are known to the CSP staff. This reporting period the CSP team contacted 56 businesses within the three Business Improvement Districts (BIDs).

In November and December the CSP received 107 calls to the office from businesses, agencies and the general public within the three BIDs. Calls to the office attributed for 56% of the calls for service this reporting period. This reporting period calls for service were down compared to the previous reporting period. However, the CSP had a staff member resign in December and with the holiday season the program was operating reduced hours based on staffing availability, leave requests and a reduction of hours with statutory holiday days.

Over the month of October the database was used as a trial period to work on any system errors or challenges that the database presented. Commencing in November the CSP staff input all data into the new database system and the data collected was used to complete this reporting period information. Being the first opportunity to compile the data using this new system it is expected that there will be some margin of error. There will be ongoing meetings with the developers to resolve the deficiencies and make any required additions that are required.

## **Report to the Street Activity Steering Committee**

Table 2					
Call Type	Nov	Dec			
Addictions	26	34			
Bylaw	10	9			
Disturbance	15	37			
Housing	4	6			
Mediation	1	0			
Other	17	10			
Suspicious Person	13	10			
Organization					
City Police	16	10			
Community Support Program	5	4			
EMS	1	1			
Larson House	2	5			
Lighthouse Shelter	2	0			
Lighthouse Stabilization	4	8			
Lighthouse Van	3	6			
Mobile Crisis	1	0			
MSS - Income Assistance	1	5			
Other	6	4			
Transit	1	2			

In terms of call for service the majority of the calls for service included addictions calls and disturbance calls. There were a combined total of 112 calls in these two categories attributing for 58% of the call load. The remainder of the call types were evenly distributed among the balance of call types. This reporting period the CSP made 87 referrals. Of the 192 calls for services only 45% of the calls required either on scene assistance or a recommendation was made for follow-up. At 26 referrals, the police accounted for the highest number of referrals at a rate of 7.4% involvement in the total number of calls attended by the CSP.

Over the holiday season the CSP received donations from the community members that provided Christmas stockings for men and some women filled with useful hygiene items, winter gear like toques, mitts, hand and foot warmers, miscellaneous items, treats, and a Christmas card with a special handwritten message. The concept is those men and particularly those individuals who the CSOs encounter frequenting the streets are often forgotten at Christmas. The CSP spent the week leading up to Christmas delivering the stockings while on patrol. This year 58 stockings were delivered to individuals within the 3 BIDs. The recipients were very grateful for the gift and many smiles and thanks were shared.

In addition to regular patrol activities the CSP Supervisor and staff attended the following meetings, community events and training opportunities:

November 5 – Street Activity Steering Committee members re: Insightrix research November 6 – Saskatoon Housing Initiative Partnership – funding information session November 12 – Street Activity Steering Committee meeting

#### **Report to the Street Activity Steering Committee**

November 12 - Community collaboration discussion for Homelessness strategies

November 13 – Presentation at Ministry of Social Services Income Security Division (over 50 employees)

Nov ember 13 - Salvation Army Kettle Kickoff at Midtown Plaza

November 14 – Saskatoon Police Service Community & Volunteer Appreciation Event

November 25 - Meeting with Midtown Plaza Management team members and Mall Security Supervisor

November 29 - Shop the Neighbourhoods event in all three BIDs

December 3 - Beat walk-along with members of the Saskatoon Police Service Bikes and Beat Unit

December 3 - Community Police Academy Graduation Ceremony

December 3 - Partners for Employment Open House

December 5 - Database meeting

December 9 - Central Division Advisory Committee meeting

December 12 – Beat walk-along with members of the Saskatoon Police Service Bikes and Beat Unit

December 17 & 18 - Mental Health First Aid Training for two CSP staff members

December 16 - January 3 - handed out Christmas Stockings for the holiday season

Wednesday evenings from September – December CSP officer Jasmine is attending Community Police

Academy sessions at Saskatoon Police Service

January 7, 2015 Lesley Prefontaine, CSO Supervisor Community Support Program