

Nov 23, 2022

Dear Owner/Occupant:

Last chance to confirm AMI participation

This letter is to request your confirmation of participation with the City of Saskatoon's (City) Advanced Metering Infrastructure (AMI) program, applicable to the water service at your home.

Our records indicate that you have not upgraded to the AMI system. AMI meters are read automatically each day, so that catch-up bills resulting from estimates are eliminated.

On May 31, 2021, City Council enacted the AMI Participation Policy which will apply the following charges to all eligible customers who opt-out of the AMI program:

- Saskatoon Water Opt-out Fee \$190
- Meter Reading Fee \$25 each month

Customers who have previously opted-out of the AMI program, or have yet to participate, can choose to opt-in to the program within the next 30 days to avoid incurring fees.

Your prompt confirmation of participation status with the AMI Program is requested. A City representative will attempt to contact you by telephone to confirm receipt of this letter and answer any questions you may have. Application of opt-out fees will be implemented by Corporate Revenue after all impacted customers are contacted.

If you wish to avoid fees, please upgrade to the AMI water meter system by booking online at saskatoon.ca/watermeter or by calling (306) 986-1731.

Sincerely,

Saskatoon Water saskatoon.ca/watermeter amiwatermeter@saskatoon.ca (306) 986-1731