

November 16, 2022

Account Holder  
103 Beerling Cres  
Saskatoon, SK S7S 1K3

Saskatoon Water has now installed the Advanced Metering Infrastructure (AMI) equipment on **over 90%** of all water meters in the city. In 2021 City Council enacted the AMI Participation Policy which allows customers to opt out of accepting AMI, but fees will be added to their water bill to cover City expenses for manual reads.

Eligible customers who do not upgrade to the AMI system will have the following fees added to their water bill once all neighbourhoods have been contacted:

- Saskatoon Water Opt-out Fee - \$190
- Manual Meter Reading Fee - \$25 each month

**Our records indicate that the water meter at the above address has not been upgraded.**

Please book an appointment while we are working in your neighbourhood.

### **It is important to note:**

- There is no cost to you for the AMI installation.
- The person living at the address above (including renters) must make a booking to allow the technician to access the water meter (Usually in the basement).
- Owners of rental units and management companies should check to ensure their tenants make an appointment.

If you wish to avoid the fees, please upgrade to the AMI system by booking a water meter appointment online at [saskatoon.ca/watermeter](http://saskatoon.ca/watermeter) or by calling 306-986-1731.

#### *How will the new water meter reading system benefit me?*

- **Accurate monthly billing**
- **Save money by flagging issues**
- **Meters are read automatically**
- **SmartUTIL customer interface**

(Please Turn Over)

#### *What are the benefits for the City?*

- **Cost savings**
- **Reduced greenhouse gas emissions**
- **Maintenance savings**

## 👍 How you can participate

1. Go to [saskatoon.ca/watermeter](http://saskatoon.ca/watermeter) to quickly and easily book your appointment. *If you don't have web access, use the contact information on the top right of this page.*
2. Water meter technicians must access the water meter inside your home.
3. Have the following ready to book:
  - Your street address, name, phone number, and email address (an email will confirm your booking).
  - The preferred date and one-hour time frame when you would like the work to be done.
4. The online application system will not allow bookings for addresses that already have the AMI system. Please contact Saskatoon Water if you have any issues with booking.
5. In multi-unit dwellings, only units with water meters need to book appointments.

Sincerely,

### **Saskatoon Water**

[saskatoon.ca/watermeter](http://saskatoon.ca/watermeter)  
[amiwatermeter@saskatoon.ca](mailto:amiwatermeter@saskatoon.ca)  
306-986-1731

## ✔ What you can expect

1. A Saskatoon Water technician will **arrive sometime within the requested one-hour time frame** to access the water meter inside your home. You will be contacted if there are any delays.  
**All COVID-19 safety precautions will be followed.**
2. A wire will be connected to your water meter inside your home.
3. If you have a scan pad (a small black puck) on the outside of your home, it will be replaced with a communication module (a small grey box). The entire appointment will typically take less than 60 minutes.
4. Water meters older than 1994 will be replaced, which typically takes about an hour, and the AMI system will be added.

*What does the new water meter reading system look like?*

We're replacing the scan pad...



...with this new module.