Thanks snow much for clearing the sidewalks adjacent to your home!

BEST NEIGHBOUR EVER!



Contact us

306-657-8766 bylaw.compliance@saskatoon.ca saskatoon.ca/sidewalkclearing

Report a bylaw concern: saskatoon.ca/bylawcomplaint





Bylaw Requirements

The Sidewalk Clearing Bylaw (No. 8463) requires the following:

- Residential sidewalks must be clear of snow and ice within 48 hours of deposit;
- ✓ Sidewalks in designated commercial areas must be clear of snow and ice within 24 hours of deposit;
- Snow removed from sidewalks and private property cannot be placed on the City street;
- Any portion of an uncleared sidewalk may be cleared by a contractor and the cost will be added to the property owners tax roll: and
- ✓ Repeat offenses may also result in a fine being issued.

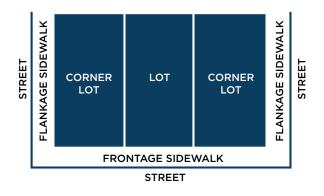
Freeze/Thaw Cycles

Occasionally during the winter (and especially in early fall and spring) we experience temperature fluctuation called "freeze/thaw cycles". Any amount of packed snow will turn into solid ice. Here's what you can do to help:

- Clear snow before it settles, hardens and packs down;
- Chip ice during the day when it is soft and easier to break: and
- ✓ Use sand or salt to increase traction and/or melt ice from the sidewalk.

Corner Lots

If you live on a corner lot, you are required to clear both the front and the flank sidewalk (the sidewalk adjacent to your side yard) within 48 hours of snowfall. The diagram below helps identify if your property has a front sidewalk or a sidewalk on both the front and flank.



Received a Bylaw Notice?

A Bylaw Notice is a warning that is issued following a site inspection. It is not a ticket. The Bylaw Notice grants you an additional 48 hours to clear the sidewalks adjacent to your home. Please contact our office directly via email or phone if you have concerns about the Bylaw Notice you received or need assistance.

Once a re-inspection takes place, if there is no visible improvement, any portion of an uncleared sidewalk will be cleared by a contractor and the cost will be added to the property owner's tax roll.

Snow Windrows

Snow windrows are created by graders or snow plows when clearing roads of snow. If a large pile of snow or windrow was placed on the sidewalk you're trying to clear please call the Customer Call Centre at 306-975-2476 to arrange to have the windrow removed by City crews.

If you received a Bylaw Notice in error, please contact our office to let us know you've reported the windrow to the Customer Care Centre so we can close our file.

Reporting a Sidewalk

- 1. Wait 48 hours (24 hours in commercial areas) after a snowfall* to report the uncleared sidewalk.
- 2. Write down the address of where the sidewalk remains uncleared.
- Fill out our confidential complaint form at saskatoon.ca/ bylawcomplaint or call 306-657-8766 to leave a voicemail stating the location.

^{*}Snowfall start and end times are determined based on information from Environment Canada. Visit weather.gc.ca for more information.