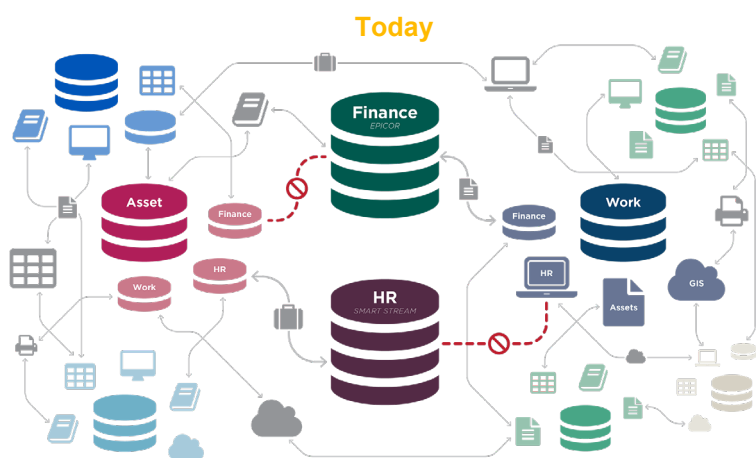


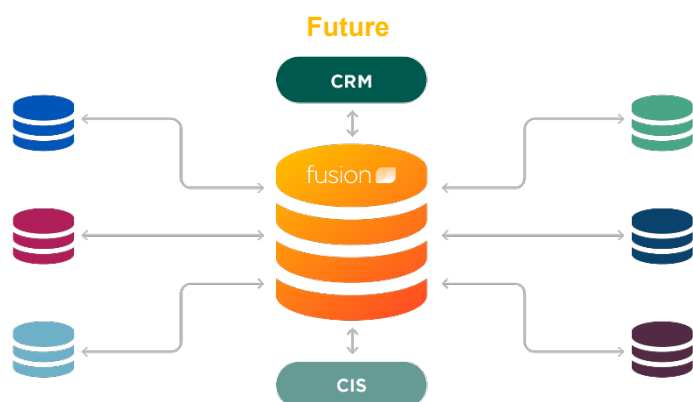
To support our growing population and have the right tools in place for our City of Saskatoon, board and corporation employees to be successful, we have to change the way we approach our work. One way we are doing this is by adopting industry recommended practices and implementing one master database for information.

What is the Fusion project?

We use over 279 systems to support critical areas like finance, HR, project management and more, not to mention all the spreadsheets and paper! Every division has a different way of doing the same things, and it makes it hard to get up-to-date and accurate information.



It is time to wipe the slate clean and move to a single master database using **SAP**.



Once we have this foundation in place, we will be ready for the integration of a Customer Relationship Management System—a tool to support our citizens in their interactions with the City—and our Customer Information System (CIS)—the tool responsible for utility and property tax billing.

What are the timelines?

The project schedule is divided into two waves. In Wave 1, we will deliver finance, core HR, procurement and asset management functionality. This will take about one year with a planned go-live of January 4, 2021.

	2019	2020			
	Wave 1				
Business unit	Q4	Q1	Q2	Q3	Q4
Finance	GL, AP, AR, bank rec, budgeting, payroll				
Supply Chain Management	Procurement, inventory				
Human Resources	Core HR, time & attendance, applicant tracking				
Operations	Asset management template, Avantis replacement				
Boards & Corporations	Included				

In Wave 2, estimated to begin in early 2021, we will continue the work started in HR and our operations systems by adding additional work order management functionality, as well as general project and activity management. Boards and corporations will be included in this work throughout the project.

		2021				2022
		Wave 2				
Business unit		Q1	Q2	Q3	Q4	Q1
Human Resources	Stabilization	Onboarding, recruiting, learning, performance,				
Operations		Work order, project & activity management				
Boards & Corporations		Included				

What are the roles of PwC and SAP?

PwC is our implementation partner and will provide consultants who will work with City, board and corporation employees to design, test and implement our ERP. PwC will ensure the process and systems are built with the functionality required for the work we do. The system the City will be implementing to support changing the way we work is called SAP S/4HANA, and SAP will provide this solution and the ongoing licensing.

Why are we doing this?

SAP will allow the City, boards and corporations to fuse our many diverse processes, creating a new energy and a unified approach to managing our resources. Fusion will result in operational efficiencies across many departments and functional areas, provide greater potential for collaboration and ensure we are adopting industry recommended practices.

One master data source

to support the business needs of the City, Boards and Corporations.



Accurate and timely

data analytics, giving Administration the ability to make data-informed decisions in real-time.



Enhanced controls

reducing the potential for financial and data errors that put the City at reputational and regulatory risk.



Significant reduction

of time-consuming manual, paper-based and duplicate processes, and the automation of workflows, resulting in freed up time to deliver on the City's mission.



Opportunity to improve and standardize processes

across the City, building on strategic goal of continuous improvement.



Ability to recruit and retain

quality, high-performing employees by providing them with the proper tools and systems.



Reduction of our 279+ legacy systems

many of which are at the end of their life and can no longer be supported.



A platform built to support ongoing software upgrades

and maintenance, freeing up IT time to focus on providing high-quality service.



Wave 1: implementation & timelines

Explore (October 2019 – February 2020)

PwC will work with our Fusion project team to lead a series of workshops called conference room pilots (CRP) discussing our future processes and system.

Realize (March 2020 – October 2020)

Configure, test and document the end-to-end system.

Deploy (October 2020 – December 2020)

Preparation and training to transition to new processes.

Go live! (January 4, 2021)

Adopt new processes and switch on the new system.

Run (January – February 2021)

Establish operations, technical support and continuous improvement and prepare for Wave 2.

Get involved

You are the experts! Fusion will require everyone's participation to be successful.

How? Attend meetings and events, seek out information, ask a question, support and influence change.

Get plugged in

Have a question? Want to learn more?

Visit:

saskatoon.ca/fusion

Contact us at:

fusion@saskatoon.ca