

Overview of Water Issue on Bolstad Link/Manor/Turn/Way

Information as of November 30, 2018

- Following the visual identification of hydrocarbons in eight area fire hydrants on January 10, 2018, a Do Not Use Water Notice was issued on behalf of the Saskatoon Health Region, Water Security Agency, and the City of Saskatoon. The impacted properties included 19 residences on Bolstad Link/Manor/Turn/Way. Of the 19, nine were occupied at that time. Two of the residences had secondary suites which were occupied as well.
- The Do Not Use Water Notice advised residents to avoid any use of water that entailed skin contact or ingestion. Using tap water for laundry and toilets could continue as usual.
- Given that the timeline for remediation was unknown, the City's priority was to restore normal water service to affected residents through the installation of temporary, above ground water lines. The temporary lines provided water that was safe for all uses.
- On September 14, 2018, after a comprehensive investigation and remediation effort led by Stantec Consulting, the City of Saskatoon lifted the Do Not Use Water Notice on the permanent, underground water supply. This was done with the approval of the Water Security Agency and Saskatoon Health Region after extensive water sampling results indicated the permanent water supply was safe for all uses.
- Over the remainder of September 2018, the residents of Bolstad Link/Manor/Turn/Way were transitioned off the temporary water supply and back onto the permanent, underground supply. All homes were transitioned by the end of September.
- As a safeguard, the City is continuing to conduct confirmatory water sampling on Bolstad until April 2019. All confirmatory samples have returned within safe/normal ranges to date and no issues are expected.

- The City has been working with several external agencies to identify the source/cause of this contaminant, which has been identified as an asphalt-type product. These results will be disclosed at the end of the process. In the meantime, the City is implementing strategies to prevent recurrence.
- The City's outdoor restoration work in the area was completed in mid-November 2018. The necessary restorations were catalogued in late summer/early fall and the landscaping was carried out over October-November. Area residents are now free to undertake any additional landscaping or private property development that had been on hold until the City's restoration work was complete.
- Due to the early arrival of cold temperatures and snow, the restoration of area roads will need to wait until spring 2019.