

**PUBLIC AGENDA  
STREET ACTIVITY STEERING COMMITTEE**

Wednesday, September 16, 2015, 11:00 a.m.  
Committee Room E, Ground Floor, City Hall  
Members

Mr. B. Penner, Chair  
Mr. R. Pshebylo, Vice Chair  
Ms. V. Charles  
Inspector R. Friesen  
Ms. S. Marchildon  
Senior Planner E. Miller

**Pages**

**1. CALL TO ORDER**

**2. CONFIRMATION OF AGENDA**

**Recommendation**

That the agenda be confirmed as presented.

**3. ADOPTION OF MINUTES**

**Recommendation**

That the minutes of regular meeting of the Street Activity Steering Committee held on July 15, 2015 be adopted.

**4. UNFINISHED BUSINESS**

**5. REPORT OF THE CHAIR**

**6. COMMUNITY SUPPORT PROGRAM**

Update attached - L. Prefontaine.

**Recommendation**

That the information be received.

**7. ADJOURNMENT**

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# Report to the Street Activity Steering Committee September 15, 2015

## 1. Summary of Reporting Period July – August 2015

The Community Support Program (CSP) staff attended a total of 359 calls and assisted a total of 447 individuals in July and August. There were 886 connections and 2 updates completed on individuals that are known to the CSP staff. Patrol duty statistics also indicate that business information and directions were provided 39 times. The CSP officers contacted 106 businesses within the three Business Improvement Districts (BIDs) to reinforce connections, collect information, and share any information on current issues.

Numbers indicate that this reporting period the numbers have really balanced out and the work that the CSP engaged in was consistent with the work that has been done in the past. One area that has seen a notable increase was the number of calls involving bylaw enforcement. There were 38 calls coded as bylaw call type and of those calls CSP staff completed gave 1 written warnings and issued 20 tickets. Additionally there were 115 educational stops made for bylaw infractions that were witnessed.

Summer was busy for the Community Support Program. There were numerous events attended including Experience Downtown Sidewalk Sale, SPS barbecue, Fringe Festival, Exhibition Parade, Folkfest, Show and Shine, Live at Lunch, Back to School Carnival at White Buffalo Youth Lodge, etc.

On June 22 the point in time homelessness count was completed in Saskatoon. The CSP Supervisor was on the advisory committee and attended meetings leading up to the count. Initial results were revealed in August and there was a reported 710 surveys completed and 405 individuals were reported as experiencing either sheltered or unsheltered homelessness. In the report shared by CUISR on August 19, 22% of respondents reported using the Community Support Program as a support service within the last 6 months.

In July one of the employees started maternity on July 15. The officer that commenced maternity leave was the additional staff member who was responsible for completing the database entry dating back to January 2013. Additionally, in July an employee resigned from the CSP. A job search was completed immediately and a new employee commenced employment with the program on August 18. The CSP is now fully staffed.

## 2. Statistics

The following tables include information gathered from the calls for service attended in May and June 2015. Table 1 lists the number and origin of calls for service that were generated and the individuals involved. Table 2 includes data specific to the individuals served and the types of actions taken.

Table 1
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## Report to the Street Activity Steering Committee September 15, 2015

<b>Calls Received by the Community Support Program</b>		
<b>Monthly Statistics</b>		
	<b>JUL</b>	<b>AUG</b>
<b>Number of Occurrences</b>	191	168
<b>Individuals Served</b>	222	225
<b>Involvement</b>		
Business Involvement	112	103
Community Involvement	114	121
Vulnerable Persons	188	158
<b>Call Origin</b>		
Office	118	130
Patrol	75	59
Police	15	30
Self-Initiated	14	5
Follow-up	0	1
<b>Outcome</b>		
Successful*	162	169
Could not locate	37	41
Not able to assist**	23	15
<b>Bylaw Enforcement</b>		
Information	59	56
Ticketed	14	6
Warned	0	1

Table 2		
<b>Call Type</b>	<b>JUL</b>	<b>AUG</b>
Addictions	102	101
Bylaw	23	28
Disturbance	45	59
Housing	6	1
Mediation	1	0
Other	20	11
Suspicious Person	25	25
<b>Referrals</b>		
On Scene/Immediate	57	32
Independent Referrals	18	7
<b>Organization</b>		
City Police	30	32
Community Support Program	6	3
EMS	7	2
Larson House	3	5
Lighthouse Shelter	11	0
Lighthouse Stabilization	12	9
Lighthouse Outreach	44	20
Mobile Crisis	1	1
MSS - Income Assistance	0	0
Transit Services	1	0
City of Saskatoon	2	0
Other	10	6

\* Successful includes identifying specific issue that exist at the time, assessing the scenario and assisting the individual(s) the supports they need (i.e. housing or shelter, mental health concerns, nutrition, transportation, etc.);

\*\*Not able to assist includes a call in which an individual refuses service, Police or other services providers are in attendance, there is concurrent calls.

### 3. Key Indicator update

In July and August the following key indicators were captured:

- This reporting period 447 individuals were assisted including 248 (55%) calls for service directly to the CSP office followed by 134 (30%) on view or patrol calls, 45 (10%) police dispatches and 19 (4%) were self-initiated;
- 358 (80%) of the individuals assisted this reporting period were cleared by the CSP with no additional assistance needed on scene;
- There were 89 (20%) individuals that required on scene or immediate referrals and there were 25 (6%) independent referrals recommended to individuals for their own follow-up;
- Of the 447 individuals 62 (14%) required Police assistance; this number is higher than usual but supported by the follow-up work completed by the CSP and

## **Report to the Street Activity Steering Committee September 15, 2015**

SPS to deal with an observed increase and documented reports of groups of people panhandling and drinking in public and/or public intoxication

- A total of 106 business connections were made; to reinforce connections, collect information, and share any information on current issues; and

### **4. Looking Forward**

Based on the information gathered from the last reporting period the CSP will be focused on the following activities in addition to their regular duties. These activities will include:

- Reports regarding the key indicators, program information, and statistical analysis have been completed and submitted to the City of Saskatoon as an attachment in the report to Committee and Council in September;
- Working in collaboration with a number of businesses to identify and intervene in areas of concern and hotspots;
- Professional development will be prioritized for all staff who require certification and/or are new employees with the CSP;
- Meetings with SPS and service providers will be scheduled to follow-up and evaluate the work completed to deal with the concerns related to groups of people causing disturbances, aggressive panhandling, and drinking in public;
- CSP staff will focus their effort on bylaw enforcement to correspond with the blitz being done SPS; and
- Work is being done to prepare both the staff with winter gear for the upcoming season as well as discuss and plan for additional needs that we need to prepare to serve the clientele.

July 9, 2015

Lesley Prefontaine, CSO Supervisor  
Community Support Program