



# PUBLIC AGENDA STREET ACTIVITY STEERING COMMITTEE

Wednesday, March 16, 2016, 12:00 p.m.  
Committee Room E, Ground Floor, City Hall  
Members

Ms. S. Marchildon, Chair  
Ms. V. Charles  
Inspector R. Friesen  
Mr. B. Penner  
Mr. R. Pshebylo  
Senior Planner E. Miller

Pages

1. CALL TO ORDER

2. CONFIRMATION OF AGENDA

Recommendation

That the agenda be confirmed as presented.

3. ADOPTION OF MINUTES

Recommendation

That the minutes of regular meeting of the Street Activity Steering Committee held on January 20, 2016 be adopted.

4. UNFINISHED BUSINESS

5. REPORT OF THE CHAIR

6. REPORT OF THE PROGRAM MANAGER

7. COMMUNITY SUPPORT PROGRAM

Update attached - L. Prefontaine

Recommendation

That the information be received.

8. ADJOURNMENT

2 - 7



## **March 16, 2016 - Street Activity Steering Committee Meeting Program Report for January and February 2016**

### **1. Executive Summary**

**January 2016** – Anticipating fewer calls in the winter months the Community Support Program (CSP) team made a plan to complete business connections in the outlying areas of the 3 BIDs. In January the Broadway BID area was targeted and the team completed 105 businesses. The team also attended consultation meetings with the marketing firm contracted to creating new material for the CSP. The Supervisor attended a HUB meeting regarding a client that frequently accesses the services of the CSP.

**February 2016** – An unexpected announcement that the Lighthouse Stabilization was reducing their hours and would now be closed between 8:00 a.m. – 4:00 p.m. triggered operational changes for CSP. As such the CSP staff had fewer options available to them and used referred to either Larson House and/or Saskatoon Police Service (SPS) as required. Staff continued to complete business connections but focused on Riversdale BID this month. There were 54 visits completed.

In response to recent communications and calls for service to the Saskatoon Public Library locations within the BIDs the CSP Supervisor and staff completed three presentations. There were 27 employees in attendance and they were provided with program information as well as safety tips.

There were a large number of addictions calls this reporting period. This was consistent with trends that were reported. There was an increase of drug use on the streets; specifically IV drug use. Needle pick-up was also higher than typically reported. Several clients as well as new individuals disclosed they were now using drugs. Patterns of behaviour including euphoria, increased energy and alertness, agitation, etc. indicate that drug use, as opposed to or in combination with alcohol use, are becoming more common.

The other trend that continues to increase is the increase in new people on the streets. During this reporting period the CSP encountered 39 new clients. By comparison the CSP staff typically meets approximately 8-10 new clients per month. Staff is learning that there are a wide range of reasons for people to move to the city. These can range from seeking opportunity; transitioning from a system (i.e. correctional or justice services); family resides here, etc. People are coming from within the province as well from other parts of the country most often neighbouring Alberta and Manitoba.



**Community Support Program Report  
Street Activity Steering Committee**

Lesley Prefontaine - Supervisor  
Page 2

**2. Statistics**

**Table 1 – Calls for Service**

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year to Date (YTD) Total	
<b>Number of occurrences</b>	121	101											222	
<b>Individuals served</b>	148	123											271	
<b>Involvement</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	
Business	112	89											201	
Community	56	49											105	
Vulnerable Person	140	115											255	
<b>Call Origin</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	<b>% of Total</b>
Office	103	85											188	69%
Patrol	23	22											45	17%
Police Dispatch	10	8											18	7%
Self-initiated	12	4											16	6%
Follow-up	0	4											4	1%
<b>Outcome</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	<b>% of Total</b>
Successful*	98	81											179	66%
Could not locate	34	21											55	20%
Not able to assist**	16	21											37	14%
<b>Bylaw Enforcement</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	
Information	53	57											110	
Ticketed	4	8											12	
Warned	1	2											3	

\* Successful includes identifying specific issue that exist at the time, assessing the scenario and assisting the individual(s) the supports they need (i.e. housing or shelter, mental health concerns, nutrition, transportation, etc.);

\*\*Not able to assist includes a call in which an individual refuses service, Police or other services providers are in attendance, there is concurrent calls.



**Community Support Program Report  
Street Activity Steering Committee**

Lesley Prefontaine - Supervisor  
Page 3

**Table 2 – Calls Attended & Action Taken**

Call Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	% of Total
Addictions	69	58											127	47%
Suspicious Person	18	14											32	12%
Disturbance	26	19											45	17%
Bylaw	8	15											23	8%
Housing	3	1											4	1%
Mediation	10	1											11	4%
Other	14	15											29	11%
<b>Referrals</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	
On scene/immediate*	63	50											113	
Independent**	20	15											35	
<b>Organization</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	<b>% of Total</b>
City Police	43	15											58	23%
CSP	12	12											24	10%
Ambulance	7	6											13	5%
Larson House	17	14											31	13%
Lighthouse Shelter	2	2											4	2%
Lighthouse Stabilization	18	11											29	12%
Lighthouse transport	26	28											54	22%
Salvation Army	2	1											3	1%
Mobile Crisis	1	2											3	1%
MSS Income Security	1	1											2	1%
Transit Services	2	4											6	2%
Other	9	11											20	8%

\* On scene/immediate referrals are contacts made directly on scene to assist an individual(s) with immediate needs;

\*\*An independent referral occurs when staff recommends information about a service provider or contact information about the CSP to follow-up with after a call for service is completed, the referral is made with the understanding that the initiative is to be taken by the client.



**Community Support Program Report  
Street Activity Steering Committee**

Lesley Prefontaine - Supervisor  
Page 4

**Table 3 – Patrol Statistics**

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Directions	13	14											27
Business information	3	13											16
Program information	16	17											33
Business connection	69	90											159
Safety	4	2											6
Connections	447	390											837
New person	15	24											39
Needles	4	25											29
Other	0	2											2

**3. Key Indicator Update**

**Table 4 – Key Indicators**

<b>Business</b>	
Business connections	159 business connections completed in Broadway BID and Riversdale BID
Collaborate with businesses to resolve issues	11 mediations completed
<b>Vulnerable Persons</b>	
Addictions	127 (47%) of calls 29 needles properly disposed by CSP
Referrals	158 (58%) of individuals assisted cleared by the CSP
SPS involvement	58 (23%) required Police assistance
<b>General Public</b>	
Patrol statistics	27 individuals recived directions 16 individual(s) received business information 33 descriptions of the CSP were shared
Presentations	3 presentations completed 2 for Saskatoon Public Libraries staff (employees)



#### **4. Highlights & Challenges**

The following highlights and challenges were captured in January & February:

- A new location was announced for City Bylaw Court effective March 1, 2016;
- In addition to regular patrol duties, the CSP staff completed additional business connections this month in the outlying BID areas;
- The CSP Supervisor compiled a report to augment an SPS report on public intoxication in Saskatoon that was submitted to the Board of Police Commissioners
- The CSP team continues to encounter new people in Saskatoon and assist them with meeting their basic needs and connecting them to the appropriate service providers;
- A trend of increased IV drug use at the street level and the patterns of behaviour including euphoria, increased energy and alertness, agitation, etc. consistent with stimulants versus depressants are becoming more prevalent;
- The challenge of dealing with an individual(s) who are high on stimulants presents a unique set of challenges including more unpredictable behavior and difficulty getting them assistance because rest and a safe place is not realistic;
- Needle pick-up for this reporting period was higher than usual;

#### **5. Looking Forward**

Based on the information gathered from the last reporting period the CSP will be focused on the following activities in addition to their regular duties. These activities will include:

- Meetings were organized with management staff from the social service sector, government, and service provider agencies in which the people are often expressing a connection to and they are reporting the same trend of increased caseloads in some instances clients that are new to Saskatoon;
- A final review of the draft marketing material. Once this is completed the materials will go to print in March and the van can be decaled;
- CSP staff will receive updated radios in March ;
- meetings with SPS to discuss communication strategies and
- Working with SPS to research and implement more effective ways to collaborate when dealing with occurrences;

#### **6. Action Items**

At the September 28, 2015 meeting of City Council the Community Support Program Pilot Project was reviewed for and granted permanent status. Nine



## Community Support Program Report Street Activity Steering Committee

Lesley Prefontaine - Supervisor  
Page 6

recommendations were approved. Could the SASC contact SPS with regard to the following recommendation and any resultant report? This will ensure that CSP is working from the most recent information and if new strategies have been reviewed and how the CSP can be integrated.

*9. that the matter of public intoxication in Saskatoon be referred to the Board of Police Commissioners and Street Activity Steering Committee for a review;*