



## PUBLIC AGENDA STREET ACTIVITY STEERING COMMITTEE

Wednesday, November 16, 2016, 12:00 p.m.

Committee Room E, Ground Floor, City Hall  
Members

Ms. V. Charles (Saskatoon Anti-Poverty Coalition)

Inspector R. Huisman (Saskatoon Police Service)

Mr. B. Penner (Downtown Saskatoon), Chair

Mr. R. Pshebylo (Riversdale Business Improvement District)

Senior Planner E. Miller (Neighbourhood Planning, Community Services Department)

Broadway Business Improvement representative

Pages

1. CALL TO ORDER

2. CONFIRMATION OF AGENDA

Recommendation

That the agenda be confirmed as presented.

3. ADOPTION OF MINUTES

Recommendation

That the minutes of regular meeting of the Street Activity Steering Committee held on September 21, 2016 be adopted.

4. UNFINISHED BUSINESS

5. REPORT OF THE CHAIR

6. REPORT OF PROGRAM MANAGER

7. COMMUNITY SUPPORT PROGRAM

7.1 Community Support Program Supervisor's Report [File No. CK 5605-3]

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Update attached - L. Prefontaine

Recommendation

That the information be received.

8. MEETING SCHEDULE FOR 2017 [File No. CK 225-74]

The following is a proposed schedule of meetings for 2017 (12 noon):

Wednesday, January 18

Wednesday, March 15

Wednesday, May 17

Wednesday, July 19

Wednesday, September 20

Wednesday, November 15

**Recommendation**

That the meeting dates for the Street Activity Steering Committee for 2017 be approved.

**9. ADJOURNMENT**



**November 16, 2016 - Street Activity Steering Committee Meeting  
Program Report for September and October 2016**

**1. Executive Summary**

**September 2016** – In September, the calls for service started to even out from the busy summer months. As a result the officers were able to dedicate more time to completing other job duties such as business connections and bylaw enforcement. In September the Lighthouse Outreach reduced their hours from 8:00 a.m. to 10:00 a.m. and continuing to operate until 10:00 p.m.

**October 2016** – This month there was changes made to the funding for shelter stays within the agencies that we use. In October the number of calls for housing issues and funding issues increased. There was also a noticeable increase in the number of new people on the streets that were captured in the patrol statistics this month.

Calls for services this month tapered off and staff was able to maintain a consistent level of patrol duties ranging from bylaw enforcement, community engagement, and business connections. This is reflected in the numbers reported in Table 3 below.

There continues to be an observed increase of intoxication by drug use among the individual(s) on the street which poses a unique set of challenges. There continues to be a lack of sufficient services for individuals who are high on drugs that stimulates and/or cause hallucinations versus depressants that have the opposite effect. With the data collected by the CSP the Supervisor continues to report concerns with this trend and advocate for the appropriate resource options that are relevant for the individuals because current resources for addictions don't necessarily meet the needs of this group.

This reporting period with the changes in both funding and organizational requirements changing the staff was challenged as they located an increasing number of new individuals and worked with situations where individuals are rough sleeping outdoors. As the climate gets increasingly colder it is important that these matters be addressed quickly to alleviate the risk factors for all individuals. As potential locations are found the CSP Supervisor is notifying the SPS, the housing support services, and when relevant the Saskatoon Health Region.



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**2. Statistics**

**Table 1 – Calls for Service**

<b>2016</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Period</b>	<b>YTD Total</b>
<b>Number of occurrences</b>	121	101	155	156	161	201	317	317	164	120			284	1813
<b>Individuals served</b>	148	123	201	184	214	244	390	381	200	138			338	2223
<b>Involvement</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Period</b>	<b>YTD Total</b>
Business	112	89	149	120	135	127	166	183	104	101			205	1286
Community	56	49	81	73	88	107	94	80	40	29			69	697
Vulnerable Person	140	115	186	171	200	221	200	223	185	131			316	1772
<b>Call Origin</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	<b>% of Total</b>
Office	103	85	129	111	143	122	189	177	110	98			1267	61%
Patrol	23	22	43	42	38	76	76	67	58	28			473	22%
Police Dispatch	10	8	18	22	23	25	30	41	18	5			200	10%
Self-initiated	12	4	11	9	9	16	16	28	12	7			124	6%
Follow-up	0	4	0	0	1	5	6	4	2	0			22	1%
<b>Outcome</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	<b>% of Total</b>
Successful*	98	81	151	127	153	184	252	240	157	98			1541	71%
Could not locate	34	21	33	45	38	40	45	48	36	10			350	19%
Not able to assist**	16	21	14	14	23	20	20	29	22	25			204	10%
<b>Bylaw</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Period</b>	<b>YTD Total</b>
Information	53	57	62	103	111	146	114	201	105	56			161	1008
Ticketed	4	8	15	7	6	9	3	5	7	3			10	67
Warned	1	2	3	0	7	2	7	4	1	2			3	29

\* Successful includes identifying specific issue that exist at the time, assessing the scenario and assisting the individual(s) the supports they need (i.e. housing or shelter, mental health concerns, nutrition, transportation, etc.);

\*\*Not able to assist includes a call in which an individual refuses service, Police or other services providers are in attendance, there is concurrent calls.



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**Table 2 – Calls Attended & Action Taken**

Call Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	% of Total
Addictions	69	58	95	98	85	120	144	129	83	52			798	46%
Suspicious Person	18	14	29	28	39	30	63	83	37	33			304	17%
Disturbance	26	19	29	25	43	35	55	38	35	19			270	15%
Bylaw	8	15	25	12	13	17	11	16	11	9			117	7%
Housing	3	1	1	1	2	5	6	4	6	7			23	1%
Mediation	10	1	8	6	5	8	2	15	6	3			55	3%
Other	14	15	14	14	27	29	36	32	36	32			181	10%
Referrals	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
On scene/immediate*	63	50	70	72	85	87	101	94	91	46			195	622
Independent**	20	15	16	12	15	12	29	55	20	15			84	174
Organization	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	% of Total
City Police	43	15	29	32	48	46	52	46	34	22			56	15%
CSP	12	12	11	2	6	8	16	20	4	5			9	6%
Ambulance	7	6	10	6	7	10	7	8	10	1			11	2%
Larson House	17	14	19	19	22	21	25	35	16	5			21	9%
Lighthouse Shelter	2	2	2	3	4	8	10	3	3	3			6	2%
Lighthouse Stabilization	18	11	23	9	9	19	19	22	13	5			18	6%
Lighthouse transport	26	28	24	34	22	41	41	36	41	19			60	12%
Salvation Army	2	1	0	0	2	3	2	1	2	3			5	1%
Mobile Crisis	1	2	2	2	3	6	2	3	0	3			3	1%
MSS Income Security	1	1	2	1	0	5	3	6	5	3			8	1%
Transit Services	2	4	10	8	5	5	3	7	5	6			11	2%
Other	9	11	16	12	15	19	10	26	29	14			43	6%

\* On scene/immediate referrals are contacts made directly on scene to assist an individual(s) with immediate needs;

\*\*An independent referral occurs when staff recommends information about a service provider or contact information about the CSP to follow-up with after a call for service is completed, the referral is made with the understanding that the initiative is to be taken by the client.



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**Table 3 – Patrol Statistics**

<b>2016</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>
Directions	13	14	11	12	12	14	16	23	23	11			149
Business information	3	13	11	12	32	23	14	11	9	2			130
Program information	16	17	36	28	27	27	21	29	34	32			267
Business connection	69	90	116	39	94	184	40	52	83	114			881
Safety	4	2	4	3	5	3	2	4	0	0			27
Connections	447	390	645	583	694	758	735	856	624	454			6186
New person	15	24	20	9	7	11	16	19	12	37			170
Needles	4	25	43	3	0	44	36	51	28	19			253
Other	0	2	7	5	11	15	9	23	24	14			110



### **3. Highlights & Challenges**

The following highlights and challenges were in September & October:

- The CSP Supervisor attended the Cold Weather Strategy meeting in October and the strategy will take effect as soon as the new implementations are added and circulated to the group;
- The CSP Supervisor attended a meeting with the Executive Director of Saskatoon Housing Initiatives Partnership (SHIP) for an update on the state of homelessness in Saskatoon.
- On October 12<sup>th</sup> the CSP Supervisor had the honour of speaking on a tribute done by CKOM News Talk 650 for a special client who passed away. Audio from when the man spoke in favour of the program at City Council were part of the story;
- Changes to staffing included an expected team member commencing her maternity leave in October 20<sup>th</sup> and the position was filled effective October 28<sup>th</sup>;
- Recent changes to The Lighthouse programs commencing in September included a decrease in options for transport options during daytime hours between 08:00 – 10:00;
- Additionally, funding adjustments to Income Assistance aimed to ensure consistency impacted the clientele that the CSP assists including available options with their previous shelter resources and increasing the number of individuals that needed supports to access funding;
- There continues to be an observed increase of intoxication by drug use among the individual(s) on the street which poses a unique set of challenges as a result of the lack of sufficient services for individuals who are high on drugs that stimulate and/or cause hallucinations versus depressants that have the opposite effect.

### **4. Looking Forward**

Based on the information gathered from the last reporting period the CSP will be focused on the following activities in addition to their regular duties. These activities will include:

- With an increasing number of new people being encountered and numerous requests for assistance in dealing with issues of poverty, addictions and homelessness the CSP staff will continue to connect clients to services as well as evaluate and provide feedback on these processes;
- During the winter months the CSP staff will redirect their focus on bylaw enforcement that is relevant to the season (i.e. jaywalking);
- With the continued increase in new people being encountered on the streets, the CSP staff will focus on observing behaviours and accessing as much detail as possible to identify the trends around this concern, including things like where they are coming from or if they are local to the area;



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- The Cold Weather Strategy will take effect over the next couple of months and will be put into process and evaluated by staff as the winter months settle in; and staff has been following up with the winter agenda items that require attention and clothing donations have started to be collected.

### 5. Action Items

None to report at this time.