



# PUBLIC AGENDA STREET ACTIVITY STEERING COMMITTEE

Wednesday, July 20, 2016, 12:00 p.m.  
Committee Room E, Ground Floor, City Hall  
Members

Ms. V. Charles (Saskatoon Anti-Poverty Coalition)  
Inspector R. Huisman (Saskatoon Police Service)  
Mr. B. Penner (The Partnership)  
Mr. R. Pshebylo (Riversdale Business Improvement District)  
Representative (Broadway Business Improvement District )  
Senior Planner E. Miller (Neighbourhood Planning, Community Services Department)

Pages

1. CALL TO ORDER

2. APPOINTMENT OF CHAIR

The Committee is requested to appoint a Chair for the remainder of 2016.

3. CONFIRMATION OF AGENDA

**Recommendation**

That the agenda be confirmed as presented.

4. ADOPTION OF MINUTES

**Recommendation**

That the minutes of regular meeting of the Street Activity Steering Committee held on May 18, 2016 be adopted.

5. UNFINISHED BUSINESS

6. REPORT OF THE CHAIR

7. REPORT OF PROGRAM MANAGER

8. COMMUNITY SUPPORT PROGRAM

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Attached is a report of the Supervisor, Community Support Program, for the reporting period May and June 2016.

**Recommendation**

That the information be received.

## 9. ADJOURNMENT



## **July 20, 2016 - Street Activity Steering Committee Meeting Program Report for May and June 2016**

### **1. Executive Summary**

**May 2016** – Commencing in May the CSP Supervisor started attending weekly meetings with the Saskatoon Police Service (SPS) and management from the Lighthouse regarding common concerns and collaborating in working with the individuals who require the most support in our community. Priority is placed on assisting individuals' access appropriate supports when they are in distress or conversely when their behaviour is improving and an intervention would be more meaningful.

**June 2016** – This month the Supervisor attended SPS Parades for all four platoons to provide presentations on the CSP. Presentations were intended to provide a brief overview of the program operations, a description of how the CSP officers can assist police officers who attend calls, and discuss the efficiencies that exist to help SPS prior to and during their time on scene.

In May and June, there was an increased support from the police with intervening in calls involving individual(s) who are banned from services but require support and any individual or group of individuals who are causing a disturbance. During this reporting period CSP staff gathered information from both observational and statistical that early on seems to be showing an improvement in calls for service regarding the same.

Interventions made are effective in reducing the number of repeat calls for service to the same individual(s). There has also been a migration of individuals to different areas whether within the BID boundaries or outside of them. In addition, CSP staff are witnessing more appropriate behaviour from people who typically exhibit excessive levels of intoxication, disturbance to businesses and community, and defying the law. In collaboration with the weekly meetings mentioned above it is encouraging to witness these changes and be able to support the individual(s) who will benefit from the support of numerous programs that exist in our community.

On June 30<sup>th</sup>, the CSP received upgraded radios that including GPS tracking with SPS and the addition of SPS Channel 1 & 2. This change will improve the efficiency of both organizations by triaging calls for service more effectively, enhancing the safety of the CSP staff, and allowing SPS patrol members to have a visual of the CSP officers' locations. The GPS locating devices will now allow for SPS communications staff to dispatch CSP officers to calls that are made by businesses or individuals who are in the vicinity which in turn will improve the response times.



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**2. Statistics**

**Table 1 – Calls for Service**

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
<b>Number of occurrences</b>	121	101	155	156	161	201							362	895
<b>Individuals served</b>	148	123	201	184	214	244							458	1114
<b>Involvement</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Period</b>	<b>YTD Total</b>
Business	112	89	149	120	135	127							262	844
Community	56	49	81	73	88	107							195	454
Vulnerable Person	140	115	186	171	200	221							421	1033
<b>Call Origin</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	<b>% of Total</b>
Office	103	85	129	111	143	122							693	62%
Patrol	23	22	43	42	38	76							244	22%
Police Dispatch	10	8	18	22	23	25							106	10%
Self-initiated	12	4	11	9	9	16							61	5%
Follow-up	0	4	0	0	1	5							10	1%
<b>Outcome</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>YTD Total</b>	<b>% of Total</b>
Successful*	98	81	151	127	153	184							795	71%
Could not locate	34	21	33	45	38	40							211	19%
Not able to assist**	16	21	14	14	23	20							108	10%
<b>Bylaw</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Period</b>	<b>YTD Total</b>
Information	53	57	62	103	111	146							257	422
Ticketed	4	8	15	7	6	9							15	49
Warned	1	2	3	0	7	2							9	15

\* Successful includes identifying specific issue that exist at the time, assessing the scenario and assisting the individual(s) the supports they need (i.e. housing or shelter, mental health concerns, nutrition, transportation, etc.);

\*\*Not able to assist includes a call in which an individual refuses service, Police or other services providers are in attendance, there is concurrent calls.



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**Table 2 – Calls Attended & Action Taken**

Call Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	% of Total
Addictions	69	58	95	98	85	120							525	47%
Suspicious Person	18	14	29	28	39	30							158	14%
Disturbance	26	19	29	25	43	35							177	16%
Bylaw	8	15	25	12	13	17							90	8%
Housing	3	1	1	1	2	5							13	1%
Mediation	10	1	8	6	5	8							38	3%
Other	14	15	14	14	27	29							113	10%
Referrals	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
On scene/immediate*	63	50	70	72	85	87							172	427
Independent**	20	15	16	12	15	12							55	118
Organization	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	% of Total
City Police	43	15	29	32	48	46							119	11%
CSP	12	12	11	2	6	8							37	3%
Ambulance	7	6	10	6	7	10							29	3%
Larson House	17	14	19	19	22	21							69	6%
Lighthouse Shelter	2	2	2	3	4	8							9	1%
Lighthouse Stabilization	18	11	23	9	9	19							61	5%
Lighthouse transport	26	28	24	34	22	41							112	10%
Salvation Army	2	1	0	0	2	3							8	1%
Mobile Crisis	1	2	2	2	3	6							7	1%
MSS Income Security	1	1	2	1	0	5							10	1%
Transit Services	2	4	10	8	5	5							24	2%
Other	9	11	16	12	15	19							48	4%

\* On scene/immediate referrals are contacts made directly on scene to assist an individual(s) with immediate needs;

\*\*An independent referral occurs when staff recommends information about a service provider or contact information about the CSP to follow-up with after a call for service is completed, the referral is made with the understanding that the initiative is to be taken by the client.



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**Table 3 – Patrol Statistics**

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Directions	13	14	11	12	12	14							76
Business information	3	13	11	12	32	23							94
Program information	16	17	36	28	27	27							151
Business connection	69	90	116	39	94	184							592
Safety	4	2	4	3	5	3							21
Connections	447	390	645	583	694	758							3517
New person	15	24	20	9	7	11							86
Needles	4	25	43	3	0	44							119
Other	0	2	7	5	11	15							40

**3. Key Indicator Update: Table 4 – Key Indicators**

<b>Business</b>	
Business connections	278 business connections completed in Downtown, Broadway, and Riversdale BIDs
Collaborate with businesses to resolve issues	13 mediations completed
<b>Vulnerable Persons</b>	
Addictions	205 (23%) of calls received during the current period 44 needles properly disposed by CSP
Referrals	227 (20%) of individuals assisted required referrals made by the CSP
SPS involvement	119 (11%) required Police assistance
<b>General Public</b>	
Patrol statistics	26 individuals received directions 55 individual(s) received business information 54 descriptions of the CSP were shared
Presentations	4 presentations completed
<b>Bylaw Enforcement</b>	
Tickets	15 Tickets issued
Warnings	9 warnings issued
Informational Stops	257 people provided with appropriate bylaw information



#### **4. Highlights & Challenges**

The following highlights and challenges were in May & June:

- In May and June the CSP staff contributed extra efforts in distributing the new marketing material including brochures, tent cards, and business cards to 278 businesses and 58 community members;
- CSP Supervisor started attending weekly meetings with the Saskatoon Police Service (SPS) and management from the Lighthouse regarding common concerns and collaborating in working with the individuals who require the most support in our community;
- In June the Supervisor attended SPS parades to provide information about the CSP and discuss the way that we can work together collaboratively;
- There continues to be an observed increase in drug use among the individual(s) on the street and self-reported updates indicating that crystal meth is often the substance of choice;
- On June 22 staff attended the Newcomer Awareness and Engagement Session hosted by SPS;
- Staff attended court on eight matters to provide evidence in prosecutions whereas it is typically more like one or two.

#### **4. Looking Forward**

Based on the information gathered from the last reporting period the CSP will be focused on the following activities in addition to their regular duties. These activities will include:

- Continuing the distribution of the new marketing material including brochures, tent cards, and business cards;
- Accommodating personnel changes which include one officer accepting employment with SPS, one staff member returning from maternity leave, and the addition of a sixth officer scheduled to take place;
- The CSP Supervisor meeting weekly with SPS and Lighthouse management to assess and support the individuals who are most frequently being dealt with; and
- CSP staff monitoring and tracking how the new radios are functioning; and
- CSP staff will be monitoring the changes in some of the processes aimed at supporting individual(s) to determine their impact.

#### **5. Action Items**

Nothing to report at this time.