



# PUBLIC AGENDA STREET ACTIVITY STEERING COMMITTEE

Wednesday, May 17, 2017, 12:00 p.m.  
Committee Room E, Ground Floor, City Hall  
Members

Mr. B. Penner (Downtown Saskatoon), Chair  
Ms. V. Charles (Saskatoon Anti-Poverty Coalition)  
Inspector R. Huisman (Saskatoon Police Service)  
Ms. D. Mercier (Broadway Business Improvement District)  
Mr. R. Pshebylo (Riversdale Business Improvement District)  
Senior Planner E. Miller (Neighbourhood Planning, Community Services Department)

Pages

1. CALL TO ORDER

2. CONFIRMATION OF AGENDA

Recommendation

That the agenda be confirmed as presented.

3. ADOPTION OF MINUTES

Recommendation

That the minutes of regular meeting of the Street Activity Steering Committee held on March 15, 2017 be adopted.

4. UNFINISHED BUSINESS

5. REPORT OF THE CHAIR

6. REPORT OF PROGRAM MANAGER

7. COMMUNITY SUPPORT PROGRAM

7.1 Community Support Program Supervisor's Report [File No. CK. 5605-3]

2 - 7

Update attached - L. Prefontaine

Recommendation

That the information be received.

8. ADJOURNMENT



**May 17, 2017 - Street Activity Steering Committee Meeting  
Program Report for March and April 2017**

**1. Executive Summary**

**March 2017** – Despite an unpredictable month of weather, March was the busiest month to date in 2017 with the team attending a total of 187 calls. In addition to the high call volume the officers also completed 158 business connections throughout the three Business Improvement Districts (BIDs) when the weather was inclement making patrols more difficult.

**April 2017** – In the month of April the CSP commenced beat walk patrols with members of the Saskatoon Police Service (SPS). This will be an ongoing partnership that will allow each CSP Officer to pair off with a SPS Officer on a monthly basis.

The CSP team worked diligently at focusing on bylaw enforcement in the months of March and April. With the arrival of spring there is typically more pedestrian traffic and with that an increase of cyclists, individuals panhandling, and jaywalking. The numbers reflect the efforts made by the CSP Officers to encourage safe streets for everyone.

A new database system has been approved for purchase and used to improve the quality of data collected for the CSP. New key features will include the ability for the Supervisor to be trained as an administrator for the CSP system, the ability to review and approve reports online, capabilities to access all information while on patrol, and system generated reports that can be pre-set. Meetings have been ongoing with the developer and there is a projected date of completion for July 2017.

In November 2016, the SASC requested that we report separately on drug and alcohol calls. This recommendation followed four months of data supporting an observed increase in intoxication from drug use among the individual(s) on the street.

	<b>Drug Calls</b>	<b>Alcohol Calls</b>
<b>March</b>	17	56
<b>April</b>	10	40



**Community Support Program Report  
Street Activity Steering Committee**

Lesley Prefontaine - Supervisor  
Page 2

**2. Statistics**

**Table 1 – Calls for Service**

<b>2017</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Total</b>	<b>YTD Total</b>
<b>Number of occurrences</b>	139	146	187	154									<b>341</b>	<b>626</b>
<b>Individuals served</b>	168	195	251	187									<b>438</b>	<b>801</b>
<b>Involvement</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Total</b>	<b>YTD Total</b>
Business	128	141	159	100									<b>259</b>	<b>528</b>
Community	23	46	54	39									<b>93</b>	<b>162</b>
Vulnerable Person	160	182	229	153									<b>382</b>	<b>724</b>
<b>Call Origin</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Total</b>	<b>YTD Total</b>
Office	119	132	160	115									<b>275</b>	<b>526</b>
Patrol	18	32	52	51									<b>103</b>	<b>153</b>
Police Dispatch	21	25	26	18									<b>44</b>	<b>90</b>
Self-initiated	10	6	12	3									<b>15</b>	<b>31</b>
Follow-up	0	0	1	0									<b>1</b>	<b>1</b>
<b>Outcome</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Total</b>	<b>YTD Total</b>
Successful*	124	137	181	131									<b>312</b>	<b>585</b>
Could not locate	27	39	49	35									<b>84</b>	<b>150</b>
Not able to assist**	17	19	21	21									<b>42</b>	<b>78</b>
<b>Bylaw</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Total</b>	<b>YTD Total</b>
Information	30	33	75	118									<b>193</b>	<b>256</b>
Ticketed	1	4	11	14									<b>25</b>	<b>30</b>
Warned	3	6	3	4									<b>7</b>	<b>16</b>

\* Successful includes identifying specific issue that exist at the time, assessing the scenario and assisting the individual(s) the supports they need (i.e. housing or shelter, mental health concerns, nutrition, transportation, etc.);

\*\*Not able to assist includes a call in which an individual refuses service, Police or other services providers are in attendance, there is concurrent calls.



**Community Support Program Report  
Street Activity Steering Committee**

Lesley Prefontaine - Supervisor  
Page 3

**Table 2 – Calls Attended & Action Taken**

Call Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
Addictions	82	100	112	88									200	382
Suspicious Person	21	24	57	25									82	127
Disturbance	37	46	47	35									82	165
Bylaw	5	12	18	21									39	56
Housing	1	3	2	2									4	8
Mediation	4	3	0	2									2	9
Other	18	7	15	14									29	54
Referrals	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
On scene/immediate*	59	66	75	79									154	279
Independent**	30	36	45	32									77	143
Organization	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
City Police	32	31	49	42									91	154
CSP	13	13	11	12									23	49
Ambulance	2	3	8	7									15	20
Larson House	5	8	5	8									13	26
Lighthouse Shelter	1	1	2	2									4	6
Lighthouse Stabilization	37	36	33	21									73	127
Lighthouse transport	29	28	28	35									63	120
Salvation Army	2	0	0	1									1	3
Mobile Crisis	0	1	2	1									3	4
MSS Income Security	0	5	1	1									2	7
Transit Services	9	2	7	1									8	19
Other	13	9	9	9									18	40

\* On scene/immediate referrals are contacts made directly on scene to assist an individual(s) with immediate needs;

\*\*An independent referral occurs when staff recommends information about a service provider or contact information about the CSP to follow-up with after a call for service is completed, the referral is made with the understanding that the initiative is to be taken by the client.



**Community Support Program Report  
Street Activity Steering Committee**

Lesley Prefontaine - Supervisor  
Page 4

**Table 3 – Patrol Statistics**

2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
Directions	10	15	16	20									36	61
Business information	4	1	15	3									18	23
Program information	18	106	33	46									79	203
Business connection	132	79	158	64									222	433
Connections	621	519	771	873									1644	2784
New person	9	14	14	9									23	46
Needles	1	12	5	20									25	38
Other	13	6	16	10									26	45

**Table 4 – Key Indicators**

2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
<b>BUSINESSES</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
Liaise with Businesses														
Business Connections	132	79	158	64									222	433
Increase Awareness of Street Activity														
Office Calls	119	132	160	115									275	526
Collaborate with Businesses														
Collaborations	23	12	19	22									41	76
Mediations	4	3	0	2									2	9
<b>GENERAL PUBLIC</b>	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Average
Discourage Negative Street Activity														
Response Times	8.2	9.0	8.1	7.4									15.5	8.2
Patrol Times	210	189	381	266									647	261.5
Time in Attendance	14.4	17.8	17.1	17.6									34.7	16.7



## Community Support Program Report Street Activity Steering Committee

Lesley Prefontaine - Supervisor  
Page 5

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
<b>Build Trust with people on the Street</b>														
Events Attended	3	4	3	3									3	13
Calls for Service	139	146	187	154									438	801
Patrol Calls	18	32	52	51									103	153
<b>VULNERABLE PERSONS</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Total</b>	<b>YTD Total</b>
<b>Building trust with vulnerable people on the street</b>														
Frequency of Contacts	621	519	771	873									1644	2784
Individuals Served	168	195	251	187									251	187
Near Misses	37	29	46	44									90	156
<b>Relationships with Service Providers</b>														
Service Provider Connections	59	66	75	79									154	279
<b>BYLAW ENFORCEMENT</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Current Total</b>	<b>YTD Total</b>
<b>Enforcement</b>														
Information	30	33	75	118									193	256
Warning	3	6	11	14									25	30
Tickets	1	4	3	4									7	16
<b>SPS Connections</b>														
Police Dispatch	21	25	26	18									44	90
Referrals to SPS	32	31	49	42									91	154



### **3. Highlights & Challenges**

The following highlights and challenges were drawn from March & April activities:

- The CSP continues to record all 10-code calls with the SPS and follow-up meetings and communications continue to occur between the CSP Supervisor and SPS Sargent in Communications;
- In April the CSP supervisor and designated partners attended the various hotels in the Downtown BID to provide detailed program information and offer follow-up presentations as requested;
- Two CSP employees completed their SPS ride along as a component of their training requirement;
- There have been a few hotspot locations identified recently in collaboration with businesses, organizations, and an increase in calls for service to the areas; in response the CSP team will increase patrols and continue to collaborate with SPS as required;
- Three CSP Officers attended and participated in the Community Needle Clean-up Blitz on April 7.

### **4. Looking Forward**

Based on the information gathered from the last reporting period the CSP will be focused on the following activities in addition to their regular duties. These activities will include:

- The CSP team will increase patrols to identified hotspot, mediate to assist organizations and businesses address their desired outcomes, and refer any criminal or persistent problem behaviours to SPS;
- The inaugural beat walks with SPS Officers commenced April 11<sup>th</sup> and aim to enhance the CSP relationship with the SPS Bike and Beat Unit team members in 2107;
- CSP staff have been assigned for the planning and preparation of the 5 year anniversary event;
- The Supervisor and one assigned team member will continue regularly scheduled meetings with the database provider's consultants who are completing the work on the new database system;
- The Supervisor will continue to monitor the reported incidents of bylaw enforcement and analyze the data to be conveyed to the SASC if required;
- The CSP Supervisor will continue to work with appropriate service providers and the SPS to ensure that the individuals who are deemed vulnerable and generate a high incidence of calls for service are being supported with the adequate resources.

### **5. Action Items**

None to Report at this time.