



PUBLIC AGENDA

STREET ACTIVITY STEERING COMMITTEE

Wednesday, January 18, 2017, 12:00 p.m.
Committee Room E, Ground Floor, City Hall
Members

Ms. V. Charles (Saskatoon Anti-Poverty Coalition)
Inspector R. Huisman (Saskatoon Police Service)
Ms. D. Mercier (Broadway Business Improvement District)
Mr. B. Penner (Downtown Saskatoon)
Mr. R. Pshebylo (Riversdale Business Improvement District)
Senior Planner E. Miller (Neighbourhood Planning, Community Services Department)

Pages

1. CALL TO ORDER

1.1 Appointment of Chair [File No. CK. 225-74]

The Committee is requested to appoint a Chair for 2017.

Recommendation

That the Street Activity Steering Committee appoint a Chair for 2017.

1.2 2017 Membership - Street Activity Steering Committee [File No. CK 225-74]

City Council, at its meeting held on December 12, 2016, adopted a recommendation of its Governance and Priorities Committee that Ms. DeeAnn Mercier, Broadway Business Improvement District, be appointed to the Street Activity Steering Committee to the end of 2018.

The following members were previously appointed by City Council to the end of 2017:

Ms. Vanessa Charles, Saskatoon Anti-Poverty Coalition

Mr. Brent Penner, Downtown Saskatoon

Mr. Randy Pshebylo, Riversdale Business Improvement District

Chief Clive Weighill (Alternate - Inspector Randy Huisman)

Ms. Elisabeth Miller, Community Services Department

Recommendation

That the information be received.

2. CONFIRMATION OF AGENDA

Recommendation

That the agenda be confirmed as presented.

3. ADOPTION OF MINUTES

Recommendation

That the minutes of regular meeting of the Street Activity Steering Committee held on November 16, 2016 be adopted.

4. UNFINISHED BUSINESS

5. REPORT OF THE CHAIR

6. REPORT OF PROGRAM MANAGER

7. COMMUNITY SUPPORT PROGRAM

7.1 Community Support Program Supervisor's Report [File No. CK 5605-3]

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The report of the Community Support Program Supervisor is attached.

Please note that some information for the report was not available to the CSP Supervisor at the time the report was printed due to database information being moved to a new location. As a result, there is incomplete data in Tables 1 and 2. In Table 1 the Outcome totals are incomplete and in Table 2, the Referrals and the Organization components are incomplete. Complete information will be made available prior to the meeting.

Recommendation

That the information be received.

8. ADJOURNMENT



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**January 18, 2016 - Street Activity Steering Committee Meeting
Program Report for November and December 2016**

1. Executive Summary

November 2016 – November saw a typical number of calls for service. Officers were able to complete a balance of other job duties such as business connections and bylaw enforcement. In November, the 2016/17 Cold Weather Strategy was updated for the City of Saskatoon. This season the Community Support Program (CSP) Supervisor will be responsible for activating the alert on weekends and holidays.

December 2016 – As the weather started to get colder the number of connections went down accordingly as did the patrol calls. In December the number of patrol calls decreased from 39 to 13. The number of calls did pick up and both the general public and the businesses were more mindful of calling in concerns because of the elements.

To coincide with the holiday season the CSP staff was fortunate to receive and distribute stockings for a fourth consecutive holiday season. Community members provided numerous Christmas stockings for men and some women filled with useful hygiene items, winter gear like toques, mitts, hand and foot warmers, miscellaneous items, treats, gift cards and a special handwritten message. This year 107 stockings were delivered to individuals within the three BIDs. The recipients were very grateful for the gift and many smiles and thanks were shared.

In November, the SASC requested that we report separately on drug calls versus alcohol. This following four months of data supporting an observed increase of intoxication by drug use among the individual(s) on the street.

	Drug Calls	Alcohol Calls
November	22	38
December	11	38

We also dealt with a higher number of needles picked up within the BID areas during this reporting period. There were 167 recovered in November when two larger pick up points accounted for 123 needles being reported to the CSP, and a total of 17 in December.



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2. Statistics

Table 1 – Calls for Service

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Number of occurrences	121	101	155	156	161	201	198	231	164	122	131	132	263	1873
Individuals served	148	123	201	184	214	244	317	317	200	140	141	153	294	2382
Involvement	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Business	112	89	149	120	135	127	166	183	104	101	85	118	203	1489
Community	56	49	81	73	88	107	94	80	40	29	38	21	59	756
Vulnerable Person	140	115	186	171	200	221	290	291	185	131	121	148	269	2199
Call Origin	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	% of Total
Office	103	85	129	111	143	122	189	177	110	98	90	108	1465	62%
Patrol	23	22	43	42	38	76	76	67	58	28	39	13	525	22%
Police Dispatch	10	8	18	22	23	25	30	41	18	5	8	23	231	10%
Self-initiated	12	4	11	9	9	16	16	28	12	7	5	9	138	6%
Follow-up	0	4	0	0	1	5	6	4	2	0	1	0	23	1%
Outcome	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	% of Total
Successful*	98	81	151	127	153	184	252	240	157	98	94	96	1731	73%
Could not locate	34	21	33	45	38	40	45	48	36	10	32	33	415	17%
Not able to assist**	16	21	14	14	23	20	20	29	22	25	15	24	243	10%
Bylaw	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Information	53	57	62	103	111	146	114	201	105	56	61	28	89	1097
Ticketed	4	8	15	7	6	9	3	5	7	3	4	3	7	74
Warned	1	2	3	0	7	2	7	4	1	2	0	1	1	30

* Successful includes identifying specific issue that exist at the time, assessing the scenario and assisting the individual(s) the supports they need (i.e. housing or shelter, mental health concerns, nutrition, transportation, etc.);

**Not able to assist includes a call in which an individual refuses service, Police or other services providers are in attendance, there is concurrent calls.



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Table 2 – Calls Attended & Action Taken

Call Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	% of Total
Addictions	69	58	95	98	85	120	144	129	83	52	61	64	1058	44%
Suspicious Person	18	14	29	28	39	31	63	83	37	34	22	20	418	18%
Disturbance	26	19	29	25	43	35	55	38	35	19	28	37	389	16%
Bylaw	8	15	25	12	13	17	11	16	11	9	5	7	149	6%
Housing	3	1	1	1	2	5	6	4	6	7	6	5	47	2%
Mediation	10	1	8	6	5	8	2	15	6	3	3	4	71	3%
Other	14	15	14	14	27	29	36	32	22	15	16	16	250	10%
Referrals	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
On scene/immediate*	63	50	70	72	85	87	101	94	91	46	62	56	115	622
Independent**	20	15	16	12	15	12	29	55	20	15	17	21	38	174
Organization	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	% of Total
City Police	43	15	29	32	48	46	52	46	34	22	29	29	58	24%
CSP	12	12	11	2	6	8	16	20	4	5	7	12	19	8%
Ambulance	7	6	10	6	7	10	7	8	10	1	7	7	14	1%
Larson House	17	14	19	19	22	21	25	35	16	5	15	16	31	13%
Lighthouse Shelter	2	2	2	3	4	8	10	3	3	3	1	2	3	1%
Lighthouse Stabilization	18	11	23	9	9	19	19	22	13	5	4	13	17	7%
Lighthouse transport	26	28	24	34	22	41	41	36	41	19	28	20	48	20%
Salvation Army	2	1	0	0	2	3	2	1	2	3	4	4	8	3%
Mobile Crisis	1	2	2	2	3	6	2	3	0	3	4	1	5	2%
MSS Income Security	1	1	2	1	0	5	3	6	5	3	5	5	10	4%
Transit Services	2	4	10	8	5	5	3	7	5	6	5	5	10	4%
Other	9	11	16	12	15	19	10	26	29	14	13	10	23	9%

* On scene/immediate referrals are contacts made directly on scene to assist an individual(s) with immediate needs;

**An independent referral occurs when staff recommends information about a service provider or contact information about the CSP to follow-up with after a call for service is completed, the referral is made with the understanding that the initiative is to be taken by the client.



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Table 3 – Patrol Statistics

2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Directions	13	14	11	12	12	14	16	23	23	11	18	12	179
Business information	3	13	11	12	32	23	14	11	9	2	3	5	138
Program information	16	17	36	28	27	27	21	29	34	32	13	10	290
Business connection	69	90	116	39	94	184	40	52	83	114	45	60	986
Safety	4	2	4	3	5	3	2	4	0	0	0	0	27
Connections	447	390	645	583	694	758	735	856	624	454	562	418	7166
New person	15	24	20	9	7	11	16	19	12	37	12	2	184
Needles	4	25	43	3	0	44	36	51	28	19	167	17	437
Other	0	2	7	5	11	15	9	23	24	14	10	4	124



3. Highlights & Challenges

The following highlights and challenges were in November & December:

- At the SASC meeting in November the committee members requested this report separate drug and alcohol call types whenever possible.
- The 2016/17 Cold Weather Strategy took effect in November;
- Changes to the strategies this year include the CSP Supervisor activating the alert during weekends and holidays, and a single alert remaining in effect the entire duration that it meets requirements with an alert to cancel when conditions subside;
- The CSP team attended the National day of Homelessness Conference in Saskatoon on November 22;
- In December a team member who was currently on maternity leave resigned from her full time position and that position was offered to the candidate who had been filling the temporary position and she accepted the full time position effective October 28.
- Following the funding adjustments to Income Assistance aimed to ensure consistency among their clientele, the CSP Supervisor along with other effected Service providers met with management from the Ministry of Social Services (MSS) and streamlined a process for the CSP officers to have direct access to MSS employees at their office as needed.

4. Looking Forward

Based on the information gathered from the last reporting period the CSP will be focused on the following activities in addition to their regular duties. These activities will include:

- In the New Year the CSP team will have a quarterly meeting to do some planning for the quarter as well as a 2017 target outline;
- During the winter months the CSP staff will redirect their focus on bylaw enforcement that is relevant to the season (i.e. jaywalking);
- Staff will utilize a portion of their patrol time to target business connections;
- The CSP Supervisor will continue to work with appropriate service providers and the SPS to ensure that the individuals who are deemed vulnerable and generate a high incidence of calls for service are being supported with the adequate resources;
- The Cold Weather Strategy has been in effect the CSP team will monitor the process and submit observations to the supervisor to advise how it is working for the clients.

5. Action Items

None to report at this time.