



*City of*  
**Saskatoon**

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**Street Activity Appendix**  
**Online General Population**  
**Online Business**  
**Service Provider**

*May*  
**2015**



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# Online General Population

## Q9a. Why do you NOT feel safe walking or cycling downtown?

A friend of mine was assaulted close to the bus terminal during the day.
A guy got stabbed outside the movie theatre!
A lot of panhandler and drunk peoples.
A lot of panhandlers.
A lot of people begging and hanging around.
A recent random stabbing incident has made me feel less safe. Also, some people affected by drugs or alcohol can become intimidating.
Accosted by strangers asking for money several times.
Addicted people are usually moving there.
Afraid of being accosted for money.
Afraid of getting robbed.
After dark the drunk guys and homeless people come out.
Aggressive panhandlers and parking long enough for a movie is remote from the theatre.
Aggressive panhandlers and people who hang around business entrances make me feel unsafe. Inside the mall downtown I feel very safe.
Aggressive panhandlers and recent incidents.
Aggressive panhandlers when walking and drivers who ignore designated bike lanes when I bike.
Aggressive panhandlers.
All the vagrants and street people bugging me for money.
Always harassed for money. Being sworn at and threatened for just walking by.
Apparently there have been some incidents of violence in daylight hours and at night.
Approached by panhandlers frequently. Makes me concerned for my safety if I deny them money.
Are you kidding? Read the newspapers.
As our city grows there is an increase in crime along with an increase in the transient population.
Asking for smoking and bugging.
At night most businesses are closed, with the exception of restaurants and pubs. There are just not enough people around to feel safe.
At night there are a lot more gangs out.
At night there are a lot of creeps out and about and people are drunk. The combination means that I am on guard most of the time.
At night there are often intoxicated people, aggressive panhandlers and there has been violence, e.g. the stabbing at the theatre.
At night time there are sketchy people.
Bad at night.
Bad things happen there. There are lots of places that are not lit well.
Based on some of the latest incidents which have occurred.
Because I don't go there.
Because it is dark.

Because Ive been approached by a number of very scary people recently, and after hearing of the random acts of violence I feel even less safe.
Because of certain people that are down there.
Because of panhandlers and solicitors.
Because of previous incidents that have occurred Downtown at night and because of group of people that you sometimes see hanging around the Downtown.
Because of some unusual activity had happened in the past few months.
Because of the different people and panhandlers present.
Because of the people that seem to hang around the streets Downtown at night. They are very intimidating and shady looking.
Because of the people who roam around Downtown.
Because of the riff raff that hangs around Downtown Saskatoon.
Because of the stories in the news describing how people have been attacked by panhandlers while trying to walk down the street, or pay for parking.
Because of those that loiter about (teens, older men, etc.)
Because the stores are closed and not many people around who might help an older person.
Because there are lots of people.
Because there has been reports of fighting and murders there.
Because there's lots of panhandlers and people trying to get smokes.
Being harassed for money makes for uncomfortable situations. That anxiety rises after hearing all of the crime in the area on the news.
Bums, vagrants, etc.
Busier streets at night and dark alleys.
Busy traffic and people in Saskatoon do not have safe driving habits.
Can't trust anyone these days.
Cars do not understand how to share the road and pedestrians are not aware of cycling and traffic cars (particularly turning right) and do not understand how crosswalks work.
Certain parts of downtown late at night tend to have large groups of intoxicated young people, or even homeless and troubled people.
Closer to the hood.
Congested walkways.
Core area problems have been moved from one problem area into another. Lots of core or inner city poverty driven crimes, or the potential for, have been moved into the main areas of Downtown.
Crime and panhandlers.
Crime has risen a lot lately.
Crime increase over past while and violent incidences.
Crime is up.
Crime rates have risen and it seems that so many people carry weapons (i.e. knives) now. Also people high on drugs are very unpredictable.
Crime seems to have increased. Panhandlers.
Criminal activity.
Cycling. Need more bike lanes, walking and lack of police patrol.

Depending how many people are around. There are often shady characters.
Depending on the time of day or evening. Actually the time of month also if money is out then there seems to be less panhandling, but more violence, and it's usually the younger crowd (at least that's what I have noticed), and it gets more noticeable in the summer, as the young have nothing to do.
Disreputable individuals walking around causing trouble.
Do not like being accosted by individual panhandlers or groups of panhandlers.
Do not like to be confronted by strangers asking for money. The majority of the people seem drunk or high (unstable), and don't want to be put in a situation where harm would come to me or my family.
Doesn't seem to matter where you are now. People will hurt you walking by you.
Don't trust a lot of people with the way society is today. Always have to be on your guard no matter what. That's the world we live in today.
Drunken people and not much police or security.
Drunks.
Due to crime I heard about.
Due to the assaults that happened at the movie theatre, I also support the arts and they are in close proximity of each other.
Due to the recent violence and stabbings. The fact that the Lighthouse guests are harassing passersby.
During the night, there are not a lot of people. I heard there are a lot of robberies happened there.
Easy for the riff raff to run up grab and run off or the panhandlers begging for money.
Every time I am Downtown I get approached by people who look like they are high, drunk, or looking for money.
Every time I've been downtown at night, I've been approached. One night out for birthday drinks a man briskly walked to try stop us from getting in a car and then when we did he tried opening the door. Last month leaving the movie theatre downtown and there were so many people hanging around outside the Lighthouse and in front of the theatre and across the street by the parkades looking approaching people for money or cigarettes. It's not a good place to be walking solo.
Feel intimidated by the high number of panhandlers and vagrants in the area. Also not absence of police foot patrols.
First Nations ask for money.
Gang activity hangouts.
Gang activity of which I have knowledge.
Gangs and or groups of teen Aboriginal people.
Gangs.
General feeling of issues.
Get harassed quite regularly.
Getting hit by cars. I feel unsafe cycling on the streets.
Groups of people just gathering Downtown make it uncomfortable.
Groups of youth and drunks hanging around.
Have seen episodes of violence and also the after effects of violence (bandages, injuries, etc.) of people walking in the mall and on the street.
Hear of lots of people being beaten up downtown or stabbed.
Heard about some bad activities.
Hearing about all the bad news in the area.

Hearing about the different things that happen downtown.
Hearing cases of purse snatchings and panhandlers. Too many loitering.
Heavy traffic and aggressive panhandlers.
Heavy traffic congestion and terrible driver actions make cycling downtown treacherous. The drivers are obviously busy texting while driving and Ive had too many close calls. The streetwalking people, especially by the Lighthouse, have been harassing people who are walking by. The bus mall isn't particularly good either unless the security staffs are visibly nearby.
High number of derelicts and street people. Panhandlers overly aggressive and don't easily take no for an answer.
High rate of criminal activity.
History of a few random violent events. Although rare, the consequences are serious.
History of assaults.
Homeless people wandering around.
Homeless people, alcoholic people and they approach for money and scare me.
I both have been approached for money or smokes and sometimes face hostility when telling them no or try to ignore them. Even had someone continue to knock on my vehicle window and had to drive away. Family member was literally picked up by drunken people and thank goodness police were nearby and made them put her down. Stabbings have occurred Downtown too many times now.
I do not feel safe at night because the crime level has increased in that area.
I do not feel safe walking in any area of the city at night.
I do not go Downtown very much and if I do it is not at night.
I do not go downtown very often and I am therefore unsure of my own security.
I don't feel safe because I have almost been hit by a driver at a walk light. They don't look to see if there is someone crossing and for the most part I stay out of the town area! I only go there when I have too.
I don't feel safe because of the homeless and panhandlers hanging around the stores.
I don't feel safe walking alone anywhere at night.
I don't feel totally unsafe, but more people seem to be hanging out on the streets and some of them seem unsavory. Feel fine in a group or with someone else and not alone.
I don't go Downtown very often, so the streetscape is increasingly unfamiliar (I have lived in Saskatoon since 1958). Everyone seems to be rushing and there is a lot of traffic, and I am not even sure that I can cross the street at the crosswalks in time. I resent being approached by a panhandler. I don't see police or people in authority that I could appeal to if necessary. I carry a cellphone for emergency purposes because of that.
I don't go Downtown very often.
I don't normally go there but have heard many stories so I would not go there.
I feel a little unsafe walking in the Downtown at night because of the high number of people that occupy the area that reside at The Lighthouse Assisted Living Centre.
I feel safe during day, but not so much in the evening due to the people hanging out in groups more so on 2nd Avenue.
I feel that there is more crime Downtown than in some other areas of the city. I feel safe walking downtown during the day, but in the evening it is a little bit scarier.
I generally don't feel safe in the evening or night times.
I have been approached by aggressive panhandlers and a lot of drunks coming out of bars.

I have been approached on different occasions by groups of youth or other street people.

I have been stopped by a group of people asking for money.

I have heard of violence in and around the bus terminal.

I have seen a lot of fighting and what is portrayed on the news. Traffic too.

I have seen news reports of muggings, beatings and murders that have taken place at night in the Downtown area.

I have sensed that there are drugs in the air. Also too many panhandlers.

I live downtown. I've seen firsthand how dark and creepy it is. God help you if you run into the wrong people.

I think because of all the recent media and stories I've heard about crime to people Downtown and being robbed. We had our vehicle broken into a couple of months ago parked at work Downtown.

I work and driving Downtown for 8 hours a day just Downtown and I have seen a lot of very bad things during my day. In just the last year I've seen multiple assaults and many people being harassed and yelled at.

I work Downtown and there is quite a bit of street life. There are parts of Downtown that consciently avoid after 6pm.

I work Downtown and there is rarely a day goes by where I am not approached for money or cigarettes. I have even had a male person expose himself to me in broad daylight.

If I am alone I feel more defenseless and fewer places are open to seek assistance.

I'm a scary person at first and I don't go Downtown really at night.

I'm in a wheelchair which causes me to have to go through poorly lit areas.

Increase in people asking and hassling people for money.

Increased gang activity.

Increased number of gun violence situations.

It can be dangerous. People being attacked after going home from school. Not enough people who care to do something when someone is being attacked.

It is considered that people living in the Downtown neighborhood are kind of rough and unwelcoming.

It is frequented by a lot of people who have little respect for other people and their property.

It is not my personal residential area. Its people and patterns are not as familiar to me as need be to reassure me.

It is the perception that nefarious activities occur during the evening. I think there is a difference between feeling unsafe and fearing for ones safety.

It is totally unsafe with The Lighthouse so close to popular restaurants and a movie theatre. Those people should be moved to a location far away from where people like to socialize and perhaps out of the city. There should be restrictions on where those people can go and when they can be outside. I know city has increased police presence, but it still not enough.

It just seems like there are too many people who are drunk and people looking for drugs etc. This is my opinion and it may not be the case.

It looks very deserted and I have heard it is not safe.

It really depends on the time. Any time after 11, people leaving bars might represent a danger.

It's a big place with lots of dark corners.

It's known as a bad area.

It's mostly at night. There are a lot of groups out at night of some sketchy looking guys that I don't feel comfortable walking by myself.

It's not uncommon to be approached by people who are trying to be intimidating either for their own amusement or while asking for money.

Its very risky and more crowds.

I've been harassed by panhandlers. I've been called names when I don't give them change.

Just after what has happened outside of the movie theatre a couple months ago.

Just feels like someone is watching and waiting to rob you.

Lack of police presence.

Large groups of teenagers tend to hang out there at night. The populations of the less desirable people often come out later in the day.

Lighting and cleanliness.

Lots of fights and violence especially outside bars and The Lighthouse.

Lots of loiterers and strangers approaching me closely and either ask for money or cigarettes.

Lots of people around. Some drunk or appear dangerous. Lots of panhandlers.

Lots of traffic and homeless people.

Lots of traffic and street people.

Lots of transient people downtown.

Lots of undesirables and drunks.

Many types of people around that look like they could be trouble. Rough appearance, panhandlers, etc.

Media reports give you less confidence to be safe!

More crime rate.

More so in the evening as it seems it is when criminal activity happens after dark. I would feel safer if there were more police cyclists and walkers after dark.

More violent crimes are happening during the day.

Mostly because of panhandlers during the day. Most are not scary, but more annoying. Also because of so much in the news of stabbings and such, scares me more. Drunks at night scare me, and there needs to be more lighting in some areas. I used to walk around a lot Downtown (day and night, as I worked retail) and didn't feel as unsafe as I do now.

Mostly because of the traffic.

Mostly panhandlers.

News articles about muggings.

News lets us know about knifings, car stealing, etc., so of course night time is too scary.

News on radio and TV. Higher appearance of more crime.

News reports of people being accosted, stabbed, etc. Over the past year.

News reports of shootings, stabbings, and attacks occurring Downtown.

Night time is a bad time for me.

No bike paths lots of traffic. As well as lots of loitering.

No bike traffic lanes (or very limited). Rude and fast vehicular traffic.

No public during night makes it easy for someone to do illegal activities.

Not a frequent visitor so I am unsure of the environment.

Not enough bike lanes, too much traffic and people do not respect cyclists' space or look for people crossing. Also there is constant harassment Downtown.

Not enough lit areas.
Not enough police walking the beat.
Not very open and too many bad stories.
On two occasions in the past 6 months I have had family visit me from Calgary. On two of the nights they were here we went to a movie at Scotiabank Theatres and when we came out a female asked us if we had any money and if we would like to party. What do you say to a 12 year old when they ask what kind of a party was she talking about. She followed us all the way to where we were parked. The other time we were asked by two panhandlers for money within a couple of steps of the 2nd Avenue Grill. Needless to say, the family members indicated on their next visit home, Downtown would be off limits. I had to agree.
Only at night. I would likely be cautious anywhere at night. Bad things happen after midnight and around drinking establishments.
Only feel unsafe walking. Panhandlers can get quite aggressive. News of assaults disconcerting.
Only in the evening I feel unsafe as more of the unsavory type of people roams at night, but during the day lots of more people are out, so it is safe then.
Our crime rate is higher nowadays.
Panhandlers and aggressive people.
Panhandlers and bar patrons.
Panhandlers and groups of young people hanging out.
Panhandlers and homeless deadbeats walking the streets. The Lighthouse needs to move out of Downtown and pull those people out of the core of the city.
Panhandlers and homeless looking people wandering. Increased level of crime in the Downtown area.
Panhandlers and loiterers. The man who was stabbed was a friend.
Panhandlers and unkind intoxicated people.
Panhandlers are very aggressive. There are a lot of other undesirables in groups. I don't want to walk around a group of these people to go into a store or bank, so I don't go Downtown.
Panhandlers bother me. Gatherings of unruly gangs roaming around.
Panhandlers follow me around and have harassed me on most of my trips to Downtown. I have had groups of people approach me while parked in my car, waiting to pick up my husband, and beg for money. I have entered Downtown businesses that were not my intended destination because of panhandlers following and harassing me. I don't feel safe at any time of the day when I am alone in Downtown Saskatoon.
Panhandlers have become more forward and aggressive.
Panhandlers have been very aggressive to me before. Cat calling or following me to beg for money. It comes to a point where when I see a group of them I cross the street so that I am not harassed.
Panhandlers sitting in pairs on the sidewalk with legs stretched out so you have to wake around them. Groups of young people, loud, swearing, rude, jostling each other so you have to be careful where you walk. It is no longer pleasant Downtown and I very seldom go. When that place was built for the homeless and less fortunate we talked about how it would cause problems downtown and seems like it is. Some of them are mentally unwell and that makes being downtown less safe.
Panhandlers sometimes chase or follow you.
Panhandlers try swarming people. Harassment from street people.
Panhandlers, homeless people, and some aggressive and rough people around at night in this area.
Panhandlers, intoxicated bar patrons, questionable bus depot traffic and gang members.

Panhandlers, street people, teens in groups and some people who seem mentally ill.
Panhandlers, The Lighthouse, stabbings and shootings.
Panhandlers.
Panhandling (bothering you) and overall sketchy people.
Panhandling has been an issue for years. When I worked Downtown in the 1990s there was already a problem. Although I am rarely downtown at all now, the media says that there is now more aggression and swarming.
Past experiences with intoxicated persons. Recent news reports of attacks.
Past incidents such as the stabbing in front of the Scotia Theatre. Several times approach by people looking for money and cigarettes.
People are crazy.
People asking for money. Some obviously under the influence of drugs and alcohol.
People drive like maniacs and I have witnessed a couple people get hit or almost hit.
People loitering.
People steal bikes and panhandlers who do not take no for an answer.
People that are drunk and/or making rude comments.
People that loiter downtown and approach you.
People who ask for smokes, a light or money.
People who have had too much to drink and groups of people who look threatening hanging around the bus mall.
Personal safety.
Police are very inconsistent in their enforcement of bylaw and they only ticket you to fill quota and the rest of the time they permit cycling or riding downtown. Also I have resentment towards said bylaws because I feel they are unjust and I dislike seeing the double standard every time I see a bike cop.
Punks and panhandlers.
Punks, gangs and panhandlers.
Pushy panhandlers, either singly or worse in groups.
Random acts reported in the news of assaults.
Recent attacks and groups of people which seem to be potential problems.
Recent crime.
Recent media reports of violent crimes.
Scared of being robbed.
Seems to be a lot of shady people walking the streets at night. Many approach asking for something.
Shifty characters, especially around The Lighthouse building. I know individuals that have been jumped Downtown. Distracted and incompetent drivers are also the reason I wouldn't feel safe cycling.
Since the complex issues arising from the Lighthouse transitional housing block, I have felt increasingly

unsafe. It is a known fact that the city police attend to disturbances there multiple times per day. This means that police resources are by and large consumed to one city block while the remainder of the downtown core will barely see a foot patrol during the week. Also I work part time in a jewelry store that is located downtown. It was robbed last year during the middle of the day and it took the police several months to catch the suspect even though we had high-definition camera that took excellent pics of the perpetrator.

Sketchy people all over. Offer groups of 3 or more.

Sketchy people and gang activity.

Sketchy people come out at night and when it's warm outside.

Sometimes panhandlers can be aggressive.

Sometimes people swarm you Downtown for money. At night there are some sketchy characters that seem to want to start fights or follow you.

Sometimes there are people walking in the streets who seem intoxicated or irate.

Stories of violent assaults these past years.

Street crimes.

Stupid drivers and gangs.

Thanks to poor planning by the city official. They have put the lesser of social persons to congregate in our central locations. As such we no longer have a safe downtown or business sector. What should be the jewel of the province is a cesspool of degenerates. There are more gangs and hoodlums hanging about.

The aggressive panhandlers.

The amount of stabbings, muggings and people getting shot or accosted has gone up in recent years.

The area becomes filled with unsavory characters later in the evening i.e. near the theatres. This tends to get worse as the temperature gets warmer outside. There are people that have been drinking in other parts of 2nd Avenue near bars who appear threatening to older folks and there is little police presence.

The biking infrastructure is insufficient. I don't feel like Saskatoon drivers respect bikers, and I generally feel unsafe cycling in the city. As for walking, as a young woman, I generally feel unsafe walking alone in dark. Somewhat deserted areas in the evening and at night.

The car traffic and the element of people.

The days are getting warmer and that tends to welcome more activity for people looking for trouble.

The element that exists on the streets. The element is homeless, natives, gangs, immigrants, etc., and the lack of police presence getting rid of vagrants with nothing better to do than harass people.

The increase presence of people just hanging around the streets.

The motor traffic does not respect bicycles on the road. Walking is fine.

The people who are on the streets at night.

The presence of criminal element people, intoxicated and drugged peoples, and the lack of police presence i.e.: foot patrols.

The streets are not well lit. There is a great deal of traffic who does not appreciate people on bicycles. There are a few under-classed people around who I try to avoid when I am Downtown.

There are a lot of bars and people from the west side of the city there.

There are a lot of panhandlers asking for money. They approach you which make me uncomfortable.

There are a lot of people around who are high on drugs or alcohol that appear to looking for trouble and/or asking for money. The bus stop, while patrolled by a security guard, has a nervous feel to it.

<p>There are people looking for trouble and I have even seen drugs being passed around.</p>
<p>There are a lot of people in the Downtown area who beg for spare change or cigarettes. Some of these people do not take no for answer.</p>
<p>There are a lot of rough looking individuals that are asking for money all of the time and I am not really sure.</p>
<p>There are a lot of sketchy people that look harmful and there are a lot of bars.</p>
<p>There are a lot of unsavory people. Between the panhandling or just creepy people sitting on benches leering at you, I don't like walking Downtown by myself. I've walked through Downtown Vancouver with no problems, but Saskatoon Downtown makes me uneasy.</p>
<p>There are all kinds of riffraff waiting to pounce, beg, or assault.</p>
<p>There are areas where buildings and businesses are not well kept and more people under the poverty line in those areas. Not very populated. Lots of alleys that aren't well lit at night.</p>
<p>There are lots of homeless people hanging around downtown and asking for money.</p>
<p>There are lots of loitering people and panhandlers can be aggressive. Primarily feel less safe at night when there are less business people around, alleys are visible, etc.</p>
<p>There are lots of people who appear drunk or not in a safe state of mind and are often alone. I feel safer when I am walking with someone, but I am a little afraid of the dark in the first place.</p>
<p>There are lots of traffic and no designated bike lanes.</p>
<p>There are many homeless people and gang people around this area more so than other areas of the city. Being a young female I would prefer not to put myself in potentially dangerous situation.</p>
<p>There are many panhandlers and people under the influence.</p>
<p>There are no designated lanes for cycling. There have been instances of people being attacked at night Downtown.</p>
<p>There are not a lot of other people around.</p>
<p>There are not many people around and street lighting is not good at places.</p>
<p>There are parked cars which may back up as I am riding my bike past.</p>
<p>There are people on the sidewalks that in appearance might not be able to be trusted.</p>
<p>There are so many people Downtown that don't seem to have anywhere to go. Wandering around and seem unsafe. I have 3 children and I am uneasy shopping Downtown.</p>
<p>There are still lots of people on the streets and there are bars Downtown and who knows what people are up to. Some areas seem to be not very well lit, and add to the feeling of being unsafe.</p>
<p>There are too many sketchy looking people hanging around. If they come up to me, I have no idea if they want the time, some change, or are going to try to steal my purse or stab me. I feel particularly vulnerable when I have my 2 year old with me.</p>
<p>There are too many unbalanced, strange people wandering around.</p>
<p>There are too many unsavory people loitering around business doorways, and at bus stops. Just waiting to ask people for money and have been approached on numerous occasions by people asking for money. See people sitting in parking lots or on public benches drinking out of paper bags and then staggering down the streets.</p>
<p>There are very aggressive panhandlers and shady looking characters.</p>
<p>There has been more stabbings lately.</p>
<p>There has been so much crime. Violent crime Downtown daytime and night time.</p>
<p>There have been a number of incidents in the news, which makes a person feel less safe. You can be often approached by strangers, looking for money, food, etc.</p>

<p>There have been fights lately and to be honest, a lot of sketchy people walk around there.</p>
<p>There have been many random acts of violence in this area in past years.</p>
<p>There have been shootings, stabbings, muggings, etc., and sometimes there are very aggressive panhandlers.</p>
<p>There have been stabbings and robberies during the day in that area.</p>
<p>There have been too many incidents of random violence. Also, it is just very busy.</p>
<p>There have been too many people I know who have been mugged.</p>
<p>There have been too many personal muggings.</p>
<p>There is a gang problem here that has spread to the entire city.</p>
<p>There is a lot of questionable characters downtown. I don't mind the panhandlers and it's the gang-like people I encounter.</p>
<p>There is more violence at night in this area.</p>
<p>There seem to be a lot of people who have no purpose in life than to just stand around in the middle of the sidewalk at all times, day or night, usually in small groups. I am not sure what they are up to, and prefer not to find out.</p>
<p>There seems to be a large number of homeless people downtown, as well as many alleyways where people can easily hide. I was nearly attacked in an alley off of 2nd Avenue one night because I decided to walk down it and 3 men chased me until a friend of mine came to chase them off.</p>
<p>There seems to be a lot of bad people that hang out downtown at night. I'd be afraid to get mugged or stabbed or shot.</p>
<p>There seems to be a surplus of shady and unscrupulous characters in the downtown core. They have no problem invading your personal space to ask for money, etc. Most are very polite when asking but there are some that are less so. Not only are those but there a number of liquor establishments and groups of people who suddenly have liquid courage.</p>
<p>There seems to be an increase in criminal activity.</p>
<p>There tend to be individuals just standing in one place rather than on their way somewhere. They don't necessarily talk, i.e. ask for spare change.</p>
<p>There's a higher crime rate which I feel applies to the core areas of the city. I don't feel safe walking anywhere in the city at night because of those. There's more robberies and attacks on the street than there used to be. Walking alone I feel I'm a vulnerable target, even in groups I still find myself worried about our safety.</p>
<p>There's a lot of gangs down there. There have been too much bad things going on down there.</p>
<p>Too many aggressive beggars and natives demanding money and cigarettes.</p>
<p>Too many attacks have been reported.</p>
<p>Too many beggars.</p>
<p>Too many druggies hanging around.</p>
<p>Too many drunks and homeless.</p>
<p>Too many incidents in the past of people getting assaulted. Don't feel any sort of protection in the dark.</p>
<p>Too many incidents of late happening Downtown.</p>
<p>Too many incidents of people I know and hearing in the media.</p>
<p>Too many panhandler types.</p>
<p>Too many panhandlers and a lot of people from The Lighthouse.</p>

Too many panhandlers and I don't trust them. I try not to go there.
Too many panhandlers and people hanging outside of the theatre.
Too many panhandlers and too many Indians that are drunk and come across as threatening.
Too many panhandlers bothering me and being aggressive towards people. Do not see a police presence.
Too many panhandlers! I will not go downtown after dark!
Too many panhandlers, too many beggars and worried they'll swarm people.
Too many panhandlers.
Too many panhandlers.
Too many panhandling bums, Lighthouse clients, and groups of younger tough looking young people.
Too many people just hanging around.
Too many people on who knows what (i.e. meth, alcohol, etc.). The gangs are fairly rampant from what Ive heard from others.
Too many people sneak up on you asking for money or trying to join your conversation.
Too many people who appear drunk. Plus those that are asking for money or cigarettes, etc., as well as groups of young adults who won't move out of your way.
Too many people who look like they would not hesitate to hurt and/or rob me.
Too many robberies.
Too many shootings, stabbings lately. Panhandlers, etc.
Too many sketchy people hanging around.
Too many sketchy people types around standing and watching.
Too many street people and panhandlers.
Too many transient people along with many ex-inmates.
Too many transients and homeless people.
Too many unstable people.
Too many vagrants, panhandlers or people just loitering on the streets.
Too many weird people out.
Too many wonderers.
Too much activity of a variety that involves a criminal element or unmindful of someone my age.
Too much crime is happening day and at night. Too many panhandlers harassing pedestrians.
Too much crime.
Too much gang activity.
Too much incidents of stabbing and gang activity.
Too much riff raff and people walking around drunk or gangster using profanity. Not caring about the other people around including children and I am afraid that myself or anyone on my family will be robbed, injured or killed.
Too much riff raff from Lighthouse.
Too much traffic.
Too much vehicles on the road.
Too much violence.
Traffic is way too busy for cycling. I feel safe walking in the downtown area during the day time, but

would never walk alone anywhere during in the dark. I went to a movie at the Galaxy last week and on the two corners opposite were several men, some of whom were harassing a young girl at the lights. She waited until there was no traffic and then she walked across the red light.

Traffic varies.

Traffic.

Unknown person approaches for money and cigarettes.

Unsafe people.

Unsavory looking people hanging around.

Unstable street.

Unsure about homeless people. At night I trust less people than in the day. Pretty easy to run and hide in the cover of darkness.

Unusual street activities.

Vagrants and tough looking characters.

Vehicles on the road that ignore cyclists.

Very criminal behaviors happen Downtown on a regular basis. Not a place to venture around much.

Walking Downtown in light of recent events.

Way more low lives and First Nations than cops.

Way too busy. It's either full of business people who trample you if you get in their way, or scratchy untrustworthy people.

When I am on my bike there is very little room Downtown for cyclists to move over for cars and they have no idea how to handle a cyclist in front of them. When I am walking on the sidewalk, I can't go more than a block without being harassed by panhandlers. As a woman, I also get shouted at by strange men when I am with other women or alone.

When I have been Downtown at night. I see teens and young adults in groups that look like troublemakers.

When I walk or cycle Downtown there are many people who seem unsavory. Paired with the attack by the cinema, it leads me to feel unsafe mostly at night. Unsavory means many things, but mostly I am referring to individuals or groups of people who are clearly high and/or inebriated and not necessarily aware of or in control of their behavior.

When passing by people or groups of people.

With some of the news stories of stabbings in that area recently.

With the crime rate exploding lately with the use of guns and knives and it is very scary being in this city right now.

You hear a lot of stories about incidents happening downtown, such as the stabbing near Galaxy Theatre. It doesn't make you feel like going Downtown for supper and a movie.

You here so much going on plus being a female is always a concern.

You never know what kind of individuals is anywhere and can come up to you and for example asking for money. There are more Downtown than other areas of the city.

Young Aboriginal people not working.

### Q9b. Why do you NOT feel safe walking or cycling in the Riversdale business area?

A friend's son was mugged returning to his car after taking in a movie at the Roxy. I do not go there after dark.

A lot of panhandler and drunk peoples.

Adjacent to Riversdale business area is a typically unsafe area of the city.

Afraid of getting robbed.

Again I would not walk here at night with or without someone else. There are too many tragic incidents that take place in this area.

Again, close to the hood. I am on alert if it's later than 4pm.

Again, too many opportunities for trouble to happen. I feel like I need to be hyper aware of my surroundings.

All the crime that is going on.

All the vagrants and street people bugging me for money.

Although it has gentrified somewhat, there is still a problem with violent and intoxicated people.

Although it has received some great revitalization in recent years, they're still in the process of changing and improving things. There are still parts of Riversdale, such as 20th and 22nd streets, that I would not feel safe walking in at night.

Although it's going through some great changes lately, I still don't feel comfortable walking by myself with the large amount of homeless population in the area.

Although Riversdale is improving and becoming revitalized, it is still really close to high crime areas. It is not Riversdale per se, but rather its surrounding areas.

Amount of people loitering about and requests for money.

An area I am familiar with as a relation dealt in that area and it was not pleasant for me to visit with this relative there.

and I feel safer in the daytime then I would at night, but I've also seen with my own eyes a gang conflict where they crossed the street and passed an elderly couple and beside them as they walked. Most of the gang conflicts are against other gangs, but as always there is an innocent toll. Just as in a political war.

Anytime I've driven through the area at night, I've seen fights, and it is kind of understood that that area is generally unsafe.

Areas reputation from past incidents.

As above, only worse because it seems a poorer and more isolated area.

Assaults as reported in the media are frequent.

At night I would feel unsafe because the people out and about are intimidating.

At night limited lighting and uncertainty.

At night many people in the area make me feel uneasy.

At night that area changes especially in the summer. The four blocks around 20th north and south have had major problems.

At night time, the area has a lot of low income people. There has been crime in that area.

At times it is very underpopulated and depending on the area groups of people loitering around.

Bad area of town.

Bad memories from when I was younger. Lack of a visible police, or other pro-social security presence.

Because certain types of people hang out around that area, and I am very uncomfortable being

around them.
Because it is dark.
Because it is in the hood.
Because it is west of Idylwyld and I feel the worst people hang out around there.
Because it seems like there are no witnesses around.
Because it's the hood.
Because of all that have happened.
Because of gang activity and the presence of sex trade workers, especially on 20th Street West.
Because of strange people always asking you for money.
Because of the area's reputation as being more violent than other areas of the city.
Because of the drug dealing that takes place. Especially at the Tim Horton's on 22nd street near the Giant Tiger Store.
Because of the gangs in the area.
Because of the other people that hang around that area at night.
Because of the people who roam around there.
Because of the various strange acting people present.
Because there's so many hood people around there.
Being approached and threatened by drunken Aboriginals.
Can be a rougher clientele at times. Area is improving but still has its issues.
Careless drivers and panhandlers.
Cars have a tendency to drive faster in the Riversdale business area and pay less attention.
Class of people that live and frequent the area.
Close to the inner city activity. The personnel down there are not to my liking.
Crawling with drug dealers, druggies and prostitutes.
Crime and gangs.
Crime filled area.
Crime is up.
Crime rates have risen and it seems that many people now carry weapons such as knives. Also people high on drugs are very unpredictable.
Crime.
Crime.
Crime. Real or perceived.
Crowds that linger and poor lighting.
Daytime is fine, but like downtown, I wouldn't walk there at night. A lot of the crime in Saskatoon takes place in this area.
Do not ever walk there, but would not due to reputation.
Don't know the area.
Drunken people and groups of young people.
Drunken people on the streets.
Drunks and gangs.
Drunks.

Drunks.
Due to the majority of the residents living there and with recent crimes and demographics, it seems to be where most of the riff raff is.
During the day I am ok with it. After 6, not so much due to gang activity, etc.
During the day it is not bad, but on high alert in the evening. I would not take my family.
During the evening, there are many people who are high on drugs or alcohol and it these people are highly unpredictable. There is not a feeling of security that if something were to happen that anyone who responded in time to prevent serious harm from happening to one's self.
Even worse riff raff hangs in this area at night.
FBI in gang colors.
Feel intimidated by the high number of vagrants in the area. Also not absence of police foot patrols.
Feels like gang people.
First of all it's only at night and it the amount of crime.
First of all this is a poorly constructed survey. Walking and cycling are not the same thing. I feel safer walking in most places, than cycling because there's no safe place to cycle. As for why I don't feel totally safe in Riversdale at night, it is because it has a bad reputation after dark and I am just not sure of it.
For me it is the general stereotype. When I was a kid and my family would go to the Riversdale area my parents also enforced that we had to watch for strangers or hang on to our purses.
From what I have heard and besides not being very familiar with the area.
Gang activity of which I have knowledge.
Gang activity, drugs and drunks.
Gang activity.
Gang activity.
Gang members.
Gangs, crime, drugs and prostitution.
Gangs.
Gangs.
Gangs.
Generally seems more unkempt, more transient people and loitering.
Getting hit by cars. I feel unsafe cycling on the streets.
Groups of drunks and panhandler. Not enough police visibility.
Groups of individuals hanging around the area. Public drunkenness and media reports of crime.
Groups of loiters.
Groups of people hanging around often drunk or on drugs.
Groups of people that are walking funny and dressed in dirty clothes wondering around making me feel a bit threatened.
Groups of people with nowhere to go.
Has not been conducive to activity for most people since I was a child. Criminal element.
Have come into contact with inebriated people who were very aggressive.
Have encountered some groups of young people who seem to try to intimidate us.
Haven for hang-out areas. Where opportunistic crimes are taking place.

Having lived in the area, I was familiar with some of the activity going on.
Hear more crime there.
Heavy traffic. Reputation for criminal element in evenings and after dark.
High Aboriginal demographic in the area. Perceive an animosity because I'm a seemingly well off white person. Rowdy groups of Aboriginal youth are commonplace in this district.
High crime activity.
High crime rate and sketchy people.
High crime rate.
High crime rate.
High crime rate.
High level of crime and drug use prevalent in the general area.
Higher crime area.
Historically it hasn't been a safe place.
Historically troublesome area. I continue to avoid going there.
History of assaults.
History.
Homeless people and alcoholic people. They approach for money and scare me.
Homeless people and some aggressive and rough people around at night in this area. Along with the recent spate of shootings in the city.
Homeless people.
Honestly, it's the kind of people that hang out there that make me feel unsafe.
I am a woman who has been approached inappropriately in this area.
I am less comfortable with the area as I do not spend much time there. I would not know where to go if I needed help. I am just unfamiliar with the area.
I am not a frequent visitor to this area. It is quite unfamiliar to me.
I am not familiar with the area really and I have heard that it is quite rough.
I am not familiar with the area.
I am not that familiar with the area and I find signs harder to read. I am generally uneasy when I haven't been to a specific place even in daylight and driving! With a companion or in a group I have few concerns.
I am unfamiliar with that area and generally avoid it due to its reputation for crime and street activity.
I am unfamiliar with that area and that adds to anxiousness.
I do not feel safe walking in any area of the city at night.
I do not go there very much only if we really have to.
I don't do a lot of walking there, but I generally don't feel comfortable in the neighbourhood.
I don't feel safe walking alone anywhere at night.
I don't feel that it is a safe area, just too close to a lot of rough neighbourhoods.
I don't feel that you see the protection out there. You hear of things going down and that is always a concern.
I don't know the area very well.
I don't know the area well and I do not feel safe with the amount of incidents in the past. It's getting better, but I still don't feel comfortable there. Especially at night.

I don't know this area well, but I think there is quite a bit of crime here.
I don't know.
I don't think it's a very safe neighbourhood.
I feel it has never been a safe area. Too much crime of all sorts
I feel somewhat unsafe walking through Riversdale at night for the same reason as above. [I feel a little unsafe walking in the Downtown at night because of the high number of people that occupy the area that reside at the Lighthouse Assisted Living Centre.]
I generally don't feel safe in the evening and at night time.
I get a lot of dirty looks.
I guess this is more perception on my part rather than a personal experience. I have heard of friends that have felt unsafe in the area west of the Roxy theatre. I would like to note that I have also been asked and followed for money while walking along River Landing.
I hardly ever see police traffic (vehicle and cyclists) in this area and this seems to be a higher location for criminal activity.
I hate being approached by drunken natives asking me for a smoke. The area feels ghetto and people who are oppressed by poverty are driven to do things.
I hate to be prejudice, but too many natives.
I have been accosted by Aboriginal men on two occasions in the Downtown area during the day. I would never consider Riversdale during the evening.
I have been approached by persons looking for handouts.
I have experienced many intoxicated people while in that area. They seem to be a little more aggressive later on in the day than during the daytime.
I have lived in Saskatoon since the mid 60's. Riversdale has always been an area that isn't as safe as other areas. It has improved greatly since the closing of the two hotels and bars on 20th Street.
I have seen a people just standing on street corners. Some intoxicated and some asking for money.
I have the feeling that there are less fortunate people wondering the area, and by their appearance of looking like bums, and needing a bath. It makes me feel uneasy.
I haven't faced anything, but according to my friends advice.
I haven't personally been harassed, but I know people who have been harassed or the victim of crime in that area. 1 degree of separation only and not a friend of a friend.
I hear so much on the news and it seems to be in that area.
I heard some occurrences in the radio.
I just do not feel safe in older areas of the city! Too much potential for crime!
I know the reputation of the area and I have to go there sometimes at night and I always feel there are drunk and aggressive people. Too many gunshots there and seems to have more people with issues.
I moved to Saskatoon nearly 40 years ago and I have always lived on the east side, and have not needed to go into Riversdale for that whole time. It's like a whole different town.
I never go there and have no need to go there. Maybe in the future try out some of the restaurants, but at the present time I have no inclination to go there.
I said somewhat unsafe, because I'm not overly familiar with the area. I don't know that there are a ton of places in Saskatoon that someone would feel safe at night.
I would just feel unsafe walking alone at night or in the dark. Although there are lots of nice new stores and restaurants around there, I just feel scared sometimes of some of the people walking around on and around 20th Street when it is dark.

<p>If you are off of 20th or 22nd street and there is no one around and a lot of rundown houses.</p>
<p>I'm not as familiar with the area of Riversdale and just know it to be a crime filled area. I avoid this area.</p>
<p>I'm not sure what makes me uncomfortable other than the type of people who hang around the area in the evenings.</p>
<p>I'm not very familiar with the area and have a hard time seeing the area as revamped.</p>
<p>In the afternoon and evening I have had to avoid individuals who were drunk or high and sometimes rude. At one restaurant, a couple came in and had a fight in the foyer. One person was thrown into the front window by the door and breaking the window. Not behaviour that makes one feel safe.</p>
<p>In the evening I do not feel safe. I perceive more criminal or potential for criminal activity gravitate to this area of the city. This is more noticeable after 5:00pm.</p>
<p>In the evening or at night there can be a lot more interesting characters out and about. Most are fine, but it's hard to tell sometimes.</p>
<p>Increase in gang activity.</p>
<p>Increased gang activity.</p>
<p>Intoxicated people during the warmer nights are intimidating.</p>
<p>Intoxication and violent happenings.</p>
<p>It could be from different situations that happened years ago and a few times I was even afraid to drive my vehicle down 20th Street.</p>
<p>It doesn't feel safe because the environment doesn't look good.</p>
<p>It doesn't seem safe.</p>
<p>It feels ok during the day, but I never go there at night unless I'm with other people.</p>
<p>It has always seemed to be an unsafe area and one to avoid.</p>
<p>It has been known for more illegal activities.</p>
<p>It has some not-well-lit spaces and low numbers of people around in the evenings.</p>
<p>It is a high crime area.</p>
<p>It is a quiet area and parking is not always close.</p>
<p>It is an area that is a little less well-known to me. Making me a little unsure at night.</p>
<p>It is better than it was five years or more ago. Now there are trees and planters and small shops. There is lots of traffic, but 20th Street is narrower than downtown, so it feels friendlier. The old hotels and bars are gone along with many of the people that used to hang around, but I would not go down there in the evenings, and I certainly would not go there alone even during the day. I see men in cars cruising (undercover police?). Dark windows, so I can't even judge who I am looking at. The side streets have many unsavoury looking houses and buildings.</p>
<p>It is just a rough area in town.</p>
<p>It is not a safe district, I do not even like to drive and always make sure my doors are locked. If something such as a murder or assault happens it is usually in this area.</p>
<p>It is traditionally where the questionable people and the desperate people are and because of those reasons I am uncomfortable.</p>
<p>It may look better than it did before, but there are still problems in that area.</p>
<p>It still has a reputation of not being safe.</p>
<p>It's a place that is known for drunken Aboriginals.</p>
<p>It's a poorer area and I assume there are more related substance abuse and gang activities because</p>

these things often go hand in hand.
Its history suggests too many Aboriginals live in the area and are considered a safety issue
It's just too close to bad neighborhoods for me to feel safe.
It's kind of near the hood and I'd be afraid to get mugged, shot or stabbed.
It's on the west side of the city.
Its reputation.
It's still pretty sketchy at night.
It's the atmosphere.
It's too quiet. Close to other areas where there are old buildings and houses.
It's west side.
I've encountered guys walking around who are dressed like they are, or are trying to be street gang members, and they talk loudly with profane language. They seem dangerous. The panhandlers are aggressive too.
I've heard bad things about that area.
Just an unfortunate vibe with alleys and unpleasant people.
Just because of the people and the high crime in that area.
Just the area is known for it.
Just the general area is not safe.
Lack of foot patrols in the neighborhood.
Less people about, which could lead to random violence to happen?
Lighting and cleanliness.
Live in the area and see too many strange interactions taking place with hookers.
Location.
Look of the community and past experiences.
Lots of criminal activity in the news.
Lots of derelicts in area. Most of them are First Nations people.
Lots of people asking for money.
Lots of people just hanging out doing nothing.
Lots of riff raff.
Lots of shifty characters. I know several people who have been jumped. I lived in this area most of my life. It is not a nice place to be.
Lots of strange people who sometimes appear intoxicated.
Lots of traffic and it's not easy to bike.
Love Riversdale, but as the same scenario as Downtown. It's worse in the summer also.
Lowlifes.
Many people wandering about.
Many types of people around that look like they could be trouble.
Many young gang type punks wandering the area. I've heard numerous gunshots in the neighborhood lately.
Media perception has built an expectation of it being not safe. Traffic is really fast for how narrow 20th is.

Meeting unsavoury and/or drunk people.
More likely to be hassled.
More reputation than anything else. Just don't go there.
More violent crimes are happening during the day.
Much improved, but still concerned about evening foot traffic.
Much public crime, some people stopping you to ask for money and seem quite persistent. Will go to business, but will quickly after leave the area.
Native gang members.
Native gangs.
Need you ask this? They don't call it 'alphabet city' for nothing. This area has the most crime in our city, I believe. As for cycling, well with the streets in such disrepair, there are few places where it is safe to cycle.
Neighborhood history and nothing more.
Neighbourhood has a reputation for crime.
Nervous of people on the streets in that area in the evenings.
Never have. Mainly due to native and alcoholic/drug population.
News on radio and TV. Higher appearance of crime.
Night or day it is a bit of a risk to be in that area as it seems the unsavory type like to congregate there.
Night traffic in this area is not the greatest and there are a lot of people with desperate situations.
No bike paths and lots of traffic. At night lots of loitering.
No comment.
No comment.
No many lights.
No street lights, dirty, and not well kept.
Not a frequent visitor, so I am unsure of the environment.
Not enough bike lanes, lots of traffic, and people do not respect cyclists' space or look for people crossing.
Not enough lit areas.
Not enough police presence.
Not enough police protection.
Not many open businesses at night. High numbers of drunks and unsavoury types about. Known area of high violent crime.
Not much police or security.
Not much traffic and doesn't seem as well lit as it should be.
Not my style.
Not the best area.
Not very familiar with the area in general.
Not very good lighting.
Not very much police presence.
Not well lit and preconceived notions about unsafe activity in the area.

Panhandlers and petty crime.
Partially in bad neighborhood.
Past experiences with intoxicated persons. Past experience of witnessed violence.
Past history and perception. Perhaps false?
Past history of Aboriginal gang activity and vehicle break-ins. Drunks and dope heads hanging around.
Past history of serious and rather frequent events.
Past incidents of gang violence.
People are scary and unpredictable.
People harass you for money and intimidate you if you refuse to give it to them. Daytime is not as bad as at night.
People in Riversdale seem to drive with their eyes closed, which can be a problem during the day, but is a large problem at night, since they do not see bicycles and cannot be counted on to stop at red lights.
People in the area.
People that are drunk and/or making rude comments.
People that loiter around the area and some of the rundown buildings near the alphabet streets.
People that loiter.
People who are intoxicated or high lingering around make me feel unsafe. I feel more unsafe especially in the early evening further west near St. Paul's Hospital. I have encountered several people who are very high on drugs/alcohol or sniffing intoxicants on the sidewalks.
People.
Presence of loitering people.
Previous reputation of the area.
Racial discrimination and troubled youth.
Recent media reports of violent crimes.
Reputation mostly.
Reputation of crime.
Reputation.
Reputation.
Riff raff and dead beats walking the streets.
Riversdale in the past has typically been a high crime area and it seems to be changing a lot due to the new business that encompass the area. I would feel much safer now in that area at night than I would have five years ago.
Riversdale is a bit of a rough area, but I generally feel safe walking around 20th and 19th during the day. It's during the night that I feel less secure due to most businesses being closed at night, and the lack of lighting in the alphabet streets.
Riversdale is a low-income area and has a higher incidence of prostitution and drug selling there.
Riversdale safety, appearance and businesses have improved remarkably in the last few years. Very impressive. Still a little secluded off 20th at night.
Rough area.
Roughest part of town in the daytime and at night, no thank you. I will stay clear of that area at night even driving a car.

Rugged area.
Rundown area and rough people on streets.
Safe during the day, but again the undesirable element often shows up at night. Would worry about possible gang activity.
Same answer as above. [I'm in a wheelchair which causes me to have to go through poorly lit areas.]
Same answer, but worse part of town. [Are you kidding? Read the newspapers.]
Same as above! [Media reports give you less confidence to be safe!]
Same as above, but it is less populated there, so less people to witness any crime. Plus I don't want to see drunk and drugged up people stumbling all over the place. I used to live in King George and had to call the cops to scrape a few of these citizens off the road or sidewalk before they got run over. Hardly pleasant to see on my way home and even more fun explaining to my kids what was wrong with that lady or man!
Same as above. [ I have sensed that there are drugs in the air.] Also too many panhandlers.
Same as above. [Because of some unusual activity had happened in the past few months.]
Same as above. [Do not like being accosted by individual panhandlers or groups of panhandlers.]
Same as above. [Gangs and or groups of teen Aboriginal people.]
Same as above. [Hearing cases of purse snatchings and panhandlers. Too many loitering.]
Same as above. [It can be dangerous. People being attacked after going home from school. Not enough people who care to do something when someone is being attacked.]
Same as above. [Only feel unsafe walking. Panhandlers can get quite aggressive. News of assaults disconcerting.] Not as familiar with the area.
Same as above. [The car traffic and the element of people.]
Same as above. [The increase presence of people just hanging around the streets.]
Same as above. [There are all kinds of riff raff waiting to pounce, beg, or assault.]
Same as above. [There are lots of loitering people and panhandlers can be aggressive. Primarily feel less safe at night when there are less business people around. Alleys are visible, etc.]
Same as above. [There's higher crime rates which I feel applies to the core areas of the city. I don't feel safe walking anywhere in the city at night because of those. There's more robberies and attacks on the street than there used to be. Walking alone I feel I'm a vulnerable target. Even in groups I still find myself worried about our safety.]
Same as above. [To many transient people along with many ex-inmates.]
Same as above. [Too many shootings and stabbings lately. Panhandlers, etc.]
Same as above. [Unusual street activities.]
Same as above. [With some of the news stories of stabbings in that area recently.]
Same as above. Pushy panhandlers (either single or worse), and in groups.
Same as downtown. Too many (not sober) people asking for spare change and the area still has a bad reputation. Still seems to be a lot of criminal activity and I prefer to avoid stuff like that. Also the yelling and verbal harassment is annoying and embarrassing.
Same as with downtown. [There are many panhandlers and people under the influence.]
Same reason as above. [I don't normally go there, but have heard many stories so I would not go there.]
Same reason as above. [Too many people who appear drunk. Plus those that are asking for money or cigarettes, etc. as well as groups of young adults who won't move out of your way.]

Same reason as before plus high Aboriginal population. [There have been many random acts of violence in this area in past years.]

Same reason. [Apparently there have been some incidents of violence in daylight hours and at night.]

Same reason. [With the crime rate exploding lately with the use of guns and knives. It is very scary being in this city right now.]

Same reasons as above. [The biking infrastructure is insufficient. I don't feel like Saskatoon drivers respect bikers, and I generally feel unsafe cycling in the city. As for walking, as a young woman, I generally feel unsafe walking alone in dark, somewhat deserted areas in the evening and at night.]

Same thing as above. [People drive like maniacs and I have witnessed a couple people get hit or almost hit.]

Same thing. [Our crime rate is higher nowadays.]

Same, only there seems to be more drugs and alcohol as well. [Too many transients and homeless people.]

Scared of some sort of drunk and druggy people.

Scary area and no nightlife.

See above. [A guy got stabbed outside the movie theatre!]

See above. [The element that exists on the streets. The element is homeless, natives, gangs, immigrants, etc., and the lack of police presence getting rid of vagrants with nothing better to do than harass people.]

See above. Similar reasons and people who are unsafe and have addiction issues frequent those streets. [It is totally unsafe with the Lighthouse so close to popular restaurants and a movie theatre. Those people should be moved to a location far away from where people like to socialize and perhaps out of the city. There should be restrictions on where those people can go and when they can be outside. I know the city has increased police presence, but it still not enough.]

See too many gang affiliations in the area.

Shady characters.

Sketchy area of town. Lots of cop lights always flashing.

Sketchy area. Enough said. If there is any doubt, avoid it. Very simple!

Sketchy natives all over.

Sketchy people all over. Often groups of 3 or more.

Sketchy people and gang activity.

Sketchy.

Smell of marijuana, poor lighting and cat calls.

So many cars running on the road.

Some areas could have better lighting.

Some people affected by drugs or alcohol can become intimidating in that area.

Some people are always drunk and don't observe traffic rules. Violence is high on that side of the city too.

Some sketchy people there.

Some unexpected crime activities.

Sometimes there are people walking in the streets who seem intoxicated or irate.

Still empty storefronts in between the stores that I like to go to.

Still not a lot of people around there at night. Too isolated.

Stories of violent assaults these past years and past reputation.
Street crime.
Surrounding streets are unsafe.
That is an area of Saskatoon that I don't feel safe because of the people that hang out there.
The alcoholics and druggies.
The area doesn't have a good track record.
The area feels rougher and looks rougher.
The area has a reputation for being unsafe at night and not one that I feel is as bad as Downtown. Riversdale is not as busy as downtown at night, so there are not as many vehicles driving past, so if something happens I feel I wouldn't get help.
The area has a reputation for not being the safest. Driving through doesn't lessen this impression.
The area has been evolving and becoming respectable; however I've lived in the area and know there are questionable characters.
The area's reputation for youth gangs and related activity.
The demographic of people there.
The far down the street you go the most interesting people you come across. As well as the more looks I get being a Caucasian walking around.
The few sketchy people that are on the streets there. I hate the aggressive ones and those who bug me (for money, smokes, to tell me about God, etc.). I am a very caring person and definitely understand the reasons (mental illness, poor living conditions, substance abuse, etc.), and really try to empathize with them. I will mention that I do go to Riversdale sometimes to shop, and I do see the improvements and revitalizations. I just know that our city needs to do more to help people who are in need. It's not entirely their fault for their situation, and I think more understanding and help is needed.
The motor traffic does not respect bicycles on the road. Walking is usually fine.
The natives looking for trouble or they are drunk. Always with their hand out wanting spare money.
The number of people who are transient or vagrant.
The people that hang around in the area are threatening and often times drunk or on drugs. People of native ancestry seem to have taken over the area.
The people.
The populations of the less desirable people are seen in the area on occasion.
The presence of criminal element peoples, intoxicated, drugged people and the lack of police presence, i.e., foot patrols.
The stigma around the area is that it's not safe. I think it's just the perception in my mind.
There are a lot of people who talk to me aggressively. I mind my own and don't respond.
There are a lot of questionable people in the area and lots of crime reported from this area.
There are a lot of vagrants around. Hanging out at the Friendship Inn and loitering around alley entrances.
There are lots of dark areas where it is easy for something bad to happen. There are also lots of less fortunate people living nearby, which can lead to those not being careful winding up in an unsafe situation.
There are nearly always sketchy characters hanging about, drunken people and people on drugs.
There are no people around, so if something were to happen, the chances of people seeing are very

low.

There are often groups of kids out too late or sketchy looking individuals. Worked in the area a few years ago and saw the blood on a sidewalk that turned out to be a shooting the night before.

There are some shady people there at night.

There are some very angry people around, especially at night. Some are high on drugs and alcohol and are desperate for money and have few inhibitions about harming others. Some are disadvantaged or mentally disturbed. Some just have not done well in life and hate anyone who has. Your survey seems to concentrate on the last 12 months. I have witnessed more negative activities perhaps 3 or 4 years ago than I have in the last year.

There are too many undesirable people wandering around. 20th street is fine up to about Avenue E, but all around it are rundown buildings with people of poor moral codes.

There has been more stabbings lately.

There have been a number of incidents in the news that make a person feel less safe. You can be often approached by strangers looking for money, food, etc.

There have been fights lately and to be honest a lot of sketchy people walk around there.

There is a lot of traffic and no bike lanes. The sidewalks are safe for pedestrians, but there is no safe place to bicycle. Also the streets are in disrepair. The lighting could be better.

There is more and more crime these days. Not enough police presence.

There is more violence at night in this area.

There is still a great deal of street people who congregate on 20th Street. They may have relocated a few blocks farther west on 20th Street, but their presence is still evident and sadly many of them have addiction issues which perpetuates criminal activity to support those addictions. Also it is clear we have a gang problem in Saskatoon and frankly this is mostly where you'll find gang related activity.

There seem to be a lot of intoxicated persons in this area and you never know what they are going to do.

There seem to be more intoxicated people and poor people around.

There seems to be a lot of criminal activity in the surrounding neighborhoods. It has spilled over to the business area on occasion.

There seems to be more raggedly dressed males in the area. More persons with problems, talking to themselves and muttering or acting out. Not the sort of person I would like to meet on the street at night.

This area has a stigma of being unsafe that probably deters people from walking there. Especially at night.

This area has historically been one known for gangs, drugs, prostitution and public intoxication (primarily by Aboriginal people).

This area is getting a better reputation. However it is difficult to overcome the sketchy reputation of the past.

This area, while in transition, is still an area that draws a disproportionately high crime rate and the adjacent residential areas seem to support this. I would feel unsafe walking alone or with my family in the evenings through this area.

This is a high crime rate area.

This is only after dark and is because there seems to be a high number of dubious characters in the area.

This is still a rough hood of town at night. Not enough police presence and no one working towards a solution as it is just symptomatic. There are more gangs and hoodlums hanging about.

To many undesirables in the area.
Too many aggressive panhandlers and natives demanding money and cigarettes.
Too many crime stories and a bit of a sketchier neighbourhood.
Too many criminals.
Too many drunken people wandering around.
Too many drunken people.
Too many First Nations people about. Many carry knives. Some are drunk.
Too many gangs in the area.
Too many hooligans running around there. West side street gangs.
Too many incidents in the past of people getting assaulted. Don't feel any sort of protection in the dark.
Too many Indians that are drunk and come across as threatening.
Too many Native Americans.
Too many natives with guns and knives.
Too many panhandlers, too many beggars and worried they'll swarm people.
Too many people walking the streets.
Too many scumbags and panhandlers.
Too many sketchy people hanging around and risk of being assaulted too high.
Too many unsavory characters.
Too many unsavory looking people, drunks and presence of the Salvation Army Hostel.
Too many vagrants and gangs or people just loitering on the streets.
Too many vagrants.
Too much crime in the area.
Too much incidents of stabbing and assault.
Too much riff raff there.
Too much riff raff. People walking around drunk or gangsters using profanity. Not caring about the other people around, including children. I am afraid that me or anyone in my family will be robbed, injured or killed.
Too much violence.
Traffic and lighting.
Traffic and people up to no good.
Traffic.
Transient people.
Two reasons. Firstly, most areas in Saskatoon are unsafe for cycling, but that's due to nothing in place for safe biking. Secondly, unfortunately, the Riversdale business area is known as a high risk area for crime. The Salvation Army has a hostel there and it's a good thing they have this as there are a lot of folks who look to them for a place to live. Unfortunately, it also attracts more transient and sometimes, a more negative group of people.
Unsavory characters and people who look like you should avoid them.
Unsavory looking people and reputation of Riversdale.
Vagrants and tough looking characters.

Very criminal behaviours happen Downtown on a regular basis and not a place to venture around much.
Very scary area. Probably get mugged.
Very unsafe area.
Visibly intoxicated and high people. Panhandling.
Way more lowlifes and First Nations than cops.
We never go over there. We went to look for a bike on 20th at one of the shops and inside were two people who clearly had no money and were asking about these expensive bikes. Then they left to look at the bikes on display outside and again couldn't have afforded one and you could tell they were trying to distract the sole employee on the floor before we arrived. As soon as we did they were interested in the outside bikes. Then when we left, we were waiting at a red light waiting to turn onto 20th and a pedestrian stopped in the middle of the crosswalk and just stared at us. Eating grape tomatoes from a wholesale size clamshell while yelling something at us and this was at 2 in the afternoon! What would have happened if we walked past him? We didn't even make eye contact and he literally just stopped and yelled. I was well behind the crosswalk line, so I was not impeding on his walking space.
West side.
When passing by people or groups of people.
While walking in the Riversdale area on a public street, an individual told me he was going to have his dog attack me and then he let the leash go slack and the dog lunged at me while the person holding the leash laughed and said don't walk on my street.
Why to take chances when there might be a risk.
You can cover Riversdale up in perfume, but the smell is still there. New businesses have not changed the criminal element from the area.
Young Aboriginal men and women not working and hanging around in small groups.

### Q9c. Why do you NOT feel safe walking or cycling in the Broadway business area?

A lot of bars.
A lot of guys hanging out and drunks from the bars. I don't feel totally unsafe on Broadway Avenue.
A lot of panhandler and drunk peoples.
Addicted people are usually moving there.
Afraid of getting robbed.
Again same as above. [Hearing cases of purse snatchings, panhandlers. Too many loitering.]
Again, another friend's son was beaten in the Broadway area at night.
Again, approached by shady people. I used to work on Broadway 10 years ago and the same guy still hangs around and begs for change and is rude. I go to yoga on Broadway on Saturday mornings and that is enough for me.
Again, do not like to be confronted by people asking for spare change, or harassed verbally by strangers.
Although Broadway is more familiar to me, after dark I find myself nervous about parking very far from my destination. I am speaking of being alone of course. In company, I am quite confident.
At night there are drunks coming from the clubs.

At night there are too much bars.
At night. There are suspicious people walking and hanging around.
Bad things happen around drinking establishments.
Bar patrons and panhandlers.
Because it is dark.
Because of strange people.
Because of the bars and drunk people there.
Because of the various people present.
Because there are lots of people.
Better than the above. Here it's more likely performance art people and just sidewalk crowds generally.
Bike theft.
Broadway area looks like Riversdale did until it got a facelift. Very rundown. More crimes are being committed there than previously it seems.
Broadway business area is more safe feeling in the middle of the day, but into the evening there are many people loitering or coming and going from the bars/lounges that make me feel unsafe.
Broadway is a good area during the day at night there are many that loiter about and have been very pushy.
Broadway is contradiction in terms. A few years ago it was mostly yuppies that congregated to shopping towards all the high end retail stores there. I could comfortably shop there during the day with absolutely no concerns at all, but as a whole the crime scene of Saskatoon has shifted. There are a number of neighbourhoods that once never experienced any crime that are now the areas where purse snatchings, ATM robberies and sexual harassment take place. There is definitely insufficient policing in most areas of Saskatoon. In Prince Albert you cannot drive anywhere for more than 5 minutes without seeing a police patrol car. In Saskatoon I have gone a whole week without seeing a patrol car.
Broadway isn't as bad. Just drunks stumbling around.
Buds and Lydia's (gone now) crowd can get violent.
Businesses do not seem to have a presence around them and I feel I could be attacked in front of a business and no one would notice.
Clientele from the bars at night and people out at the River Valley.
Close to Downtown.
Crime is everywhere. Saskatoon is going to the dogs.
Crime is up.
Crime.
Day or night? During the day I'm fine. At night well the losers come out.
Dirty hippies.
Don't feel safe almost anywhere anymore.
Don't feel safe in any area of the city after dark.
Don't feel safe walking anywhere at night.
Don't go there that often, but there are areas of the city where I don't go after dark and this is one of them.
Don't trust a lot of people with the way society is today. Always have to be on your guard no matter

what. That's the world we live in today.
Druggies hanging around.
Drunken people and not much police or security.
Drunks.
Friends suggested not safe.
Gang activity and always being approached for money or possessions.
Gang activity of which I have knowledge.
Gang activity.
Gangs.
Gangs.
General feeling of issues.
Getting hit by cars. I feel unsafe cycling on the streets.
Groups of individuals hanging around and media reports of crime.
Groups of young people hanging around the bars and sidewalk areas showing no regard for others trying to shop. As a senior who does not move quickly anymore I can be jostled and lose my balance easily. I have fallen a few times.
Groups of young people.
Have heard a lot of stories of crime.
Heard of people being beaten up and followed.
Hearing news stories of events outside bars there.
Heavy traffic. Intoxicated bar and pub patrons being aggressive.
Homeless people, alcoholic people and they approach for money and scare me.
Homeless people.
I do during the day, but at night it gets a little seedy.
I do feel safe on Broadway.
I do not feel safe at night because the crime level has increased in that area.
I do not feel safe in any older areas of the city!
I do not feel safe in this area in the evenings.
I do not feel safe walking in any area of the city at night.
I don't feel safe during the night when there are drunken people walking around.
I don't feel safe walking alone anywhere at night.
I don't feel safe walking at night anywhere.
I don't know this area very well, but from what I've seen it has its trouble at night as well. The trouble could happen anywhere in the city and maybe there is another area not identified in this survey.
I don't know.
I don't really feel safe walking anywhere any more in Saskatoon other than my area.
I feel unsafe because of the amount of bars and pubs along there.

I generally don't feel safe in the evening and night times.
I had to park several blocks from the Broadway theatre and therefore had to walk in the dark alone. There were a group of young men who were under the influence who were making inappropriate comments to people passing by. Then one of them urinated on the street.
I have been in this district and witnessed several fistfights in front of the bars in the area. Again, these people are inebriated and/or high and not fully in control of or aware of their actions. Passersby are at risk of getting hit or unintentionally involved in the physical fights.
I have heard it is not safe.
I have seen fights happen outside of bars and coffee shops, sometimes not even that late at night. Broadway also tends to gather a crowd of interesting people. Those who may smoke and drink for fun, but then don't understand the boundaries of strangers.
I have seen people passed out in the Affinity Bank and had to call for an ambulance to revive him. Also a friend of mine was robbed by knife point.
I haven't heard of as many incidents in the Broadway area, but it seems as if our city doesn't feel very safe in general these days. Problems can happen anywhere in the city and I can't say I'd feel safe walking around any part of Saskatoon alone at night anymore.
I never go there so this not applicable.
I probably feel safer here than the other two places.
I think daytime is fine. At night I don't feel safe anywhere in Saskatoon.
Increased gang activity.
Intoxicated people and post bar fights.
It doesn't always seem safe.
It is a much busier atmosphere and there are more people around, but it is a mixture of drunken people and those who have little to no money which tends to lead to problems.
It's Broadway and there are sketchy people there.
Its business area so mostly big trucks passed nearby that area.
It's close to downtown and I'd be afraid to be mugged or shot or stabbed.
It's close to downtown.
It's not too bad. Especially compared to the other two areas.
It's scary at night there.
I've noticed a lot of younger people congregating in this area. I try to avoid them if I can.
Just feels unsafe and not necessary that it is.
Just feels unsafe to me.
Just not an area I feel comfortable in.
Just uncomfortable.
Know of instances where people have been harassed and bullied more so in the evening.
Lighting and cleanliness.
Lighting isn't good and people asking for a light.
Longboarding is not allowed and there's not enough room on the street to safely ride.
Lots of dark areas.
Lots of drunken people.
Lots of punks there at night from the bars. Very aggressive.

Lots of strange looking people.
Many Aboriginal people there are very aggressive.
Many people on the streets.
Media reports leave you being anxious when thinking of being there.
More just uncomfortable walking the streets at night when you can't see as well.
More so in the evening as it seems criminal activity happens after dark. I would feel safer if there were more police cyclists and walkers after dark. However I do feel safer on Broadway then I do downtown.
More violent crimes are happening during the day.
Most acts of violence occur during evening and night.
Mostly at night. I love shopping in that area during the daytime.
Need police walking the beat.
News has let us know about happenings at night and some of the night happenings is talked about by people and does not get to news or police.
News on radio and TV. Higher appearance of crime.
Night a different group of people come out.
Nightlife can be rowdy.
No comment.
No comment.
No good lighting.
No reason.
Not a frequent visitor so I am unsure of the environment.
Not an area I'm familiar with and some of the bars in the area have had some concerning issues.
Not enough bike lanes, too much traffic, people do not respect cyclists' space or look for people crossing, and had a friend who was stabbed at a bank in the evening.
Not enough lighting on many side streets.
Not enough lit areas.
Not enough street lights.
Not my choice.
Not sure. Just a feeling.
Not sure. Just a feeling.
Noted absence of police foot patrols and incidence of unsavory characters that have noticeably increased in their numbers.
Number of people who are obviously under the influence.
Numerous nightclubs and unsavory types seen on the street.
Only at night. Drunken people from the bars.
Only ever at night do I feel unsafe walking along Broadway. Just because of the amount of homeless in the area.
Panhandlers very aggressive.
Panhandling and other bad activities.
Panhandling.

Partygoers can be too aggressive.
Past history of serious though rare events.
People loitering.
People that are drunk and/or making rude comments.
People that loiter.
People walking are unpredictable making everything nervous.
Personal safety.
Proximity to downtown.
Recent media reports of violent crimes.
Reputation of the area and weirdos in the area.
Same answer. [Are you kidding? Read the newspapers.]
Same as above. [Do not like being accosted by individual panhandlers or groups of panhandlers.]
Same as above. [Gangs and or groups of teen Aboriginal people.]
Same as above. [I'm in a wheelchair which causes me to have to go through poorly lit areas.]
Same as above. [It can be dangerous. People being attacked after going home from school. Not enough people who care to do something when someone is being attacked.]
Same as above. [The increased presence of people just hanging around the streets.]
Same as above. [The populations of the less desirable people are seen in the area on occasion.]
Same as above. [There's higher crime rates which I feel applies to the core areas of the city. I don't feel safe walking anywhere in the city at night because of those. There's more robberies and attacks on the street than there used to be. Walking alone I feel I'm a vulnerable target. Even in groups I still find myself worried about our safety.]
Same as above. [Too many shootings and stabbings lately. Panhandlers, etc.]
Same as above. [With some of the news stories of stabbings in that area recently.]
Same as above. Also at night there are some scary people. [People drive like maniacs and I have witnessed a couple people get hit or almost hit.]
Same reason as above. [Too many people who appear drunk. Plus those that are asking for money or cigarettes, etc., as well as groups of young adults who won't move out of your way.]
Same reason. [Apparently there have been some incidents of violence in daylight hours and at night.]
Same reason. [With the crime rate exploding lately and with the use of guns and knives, it is very scary being in this city right now.]
Same reasons as the above, but not as bad as Riversdale. [Unsavory characters and people who look like you should avoid them.]
Same reasons, but less in the Broadway area. [Again, too many opportunities for trouble to happen. I feel like I need to be hyper aware of my surroundings.]
Same thing. [Our crime rate is higher nowadays.]
Saskatoon is becoming more dangerous because of crime drugs gangs, etc.
Scared of drunk and druggy people.
See above. [The element that exists on the streets. The element is homeless, natives, gangs, immigrants, etc., and the lack of police presence getting rid of vagrants with nothing better to do than harass people.]
Shady characters.

Shifty characters.
Sketchy people all over. Offer groups of 3 or more.
Some of the people make me a little nervous.
Some persons are always seen drunk and some don't observe traffic rule.
Sometimes there are people walking in the streets who seem intoxicated or irate. I live in this area and I have experienced vandalism and break-ins to my vehicle and have had my bike stolen.
Sometimes there are weirdos.
Strange people come out at night.
Street crime.
Street people and see lots of drug activity at night.
Stupid drivers, gangs and drunks.
The amount of intoxicated people during the night hours is a recipe for disaster.
The area attracts a lot of foot traffic making it attractive for those looking to victimize someone more so in the evenings and not so much during the day.
The city is full of bad people.
The comments above also apply to the Broadway area. I have been told by street people that Broadway is just an upscale version of 20th Street and that there are as many drugs being sold and used there as around 20th.
The crazies come out. Although they do not mean anyone any harm. Intoxication can lead people into fights.
The motor traffic does not respect bicycles on the road. Walking is fine.
The same. There are too many people that think they can take from others, or are entitled to hurt or assault others. Drunkenness plays a part as well.
The time when I would feel most unsafe is during Fringe Festival activities. There seems to be an undercurrent of danger.
There are a lot of bars in the area and I just ideally wouldn't want to be walking around there by myself at night time.
There are bars in the area that are open very late at night. I generally don't have a problem with bars being open late, but I would be afraid to be in the area alone during late evening or midnight hours.
There are many bars in that area. Lots of people on the street.
There are many questionable people living around that area now.
There are more gangs and hoodlums hanging about.
There are not many people around and street lighting is not good in places.
There are quite a few bars around there and at night and I'd rather not put myself in an unsafe situation.
There has been more stabbings lately.
There is a lot of teen activity especially at night that follow people around.
There is a lot of traffic and no bike lanes. The sidewalks are safe for pedestrians, but there is no safe place to bicycle. Also the streets are in disrepair.
Things that I have heard happen in that area.
Too busy and traffic seems crazy.
Too busy.
Too close to downtown and don't feel safe there.

Too many aggressive panhandlers and natives demanding money and cigarettes.
Too many assaults.
Too many attacks reported. Bad reputation of the area.
Too many bars and taverns with very drunk patrons.
Too many drinking establishments open.
Too many drunken people at night.
Too many drunks, panhandlers or people just loitering on the streets.
Too many drunks.
Too many muggings and theft. The beggars from Downtown have migrated onto Broadway.
Too many panhandlers and too many Indians that are drunk and come across as threatening. Too many natives that come across as cocky and threatening at times. Especially near Oskayak school and skateboarders that make navigating the sidewalks difficult at times.
Too many people are weird.
Too many people hanging around.
Too many strange people.
Too many unsavory characters at night.
Too many vehicles running on the road.
Too many younger people do not have consideration for older people and there is an amount of drug use in the area. With husband I have no problems although I would keep my eyes open as I think too many times older people are seen as targets.
Too much unsuspecting activities.
Tough looking characters and drunken people.
Traffic does not respond to the 2 school zones and parallel parkers often pull out without really checking.
Traffic.
Traffic.
Unfamiliar area. Unsure what the area is like at night.
Unknown person approach for money and cigarettes.
Unsure of the area.
Usually only at night. Bars attract people, which is fine. Just the drunks that don't know it's time to go home.
Very criminal behaviour happens Downtown on a regular basis. Not a place to venture around much.
Very transient people hang out in this area at night.
We holiday in Puerto Vallarta every winter and we have never felt unsafe there partly because we don't go to bars, and we aren't out very late. Young people don't travel in swarms the way they do here. We have never come across panhandlers or drunks the way we might here.
Weird people.

**Q10. Next we'd like to understand how you feel about public spaces in Saskatoon. Please finish the following sentences:**

**The safest area in Saskatoon is**

<b>Place</b>	<b>Number of mentions</b>
East side.	49
Stonebridge.	27
Briarwood.	19
Willowgrove.	18
Lawson Heights.	17
Not sure.	14
Broadway.	11
Montgomery.	9
Silverwood.	8
8th Street.	7
Don't know.	7
Downtown.	7
Rosewood.	7
The police station.	7
My home.	6
Nutana.	6
University area.	6
Unsure.	6
My neighbourhood.	5
None.	5
Police station.	5
University.	5
Erindale.	4
Evergreen.	4
My neighborhood.	4
No idea.	4
North end.	4
River Heights.	4
Silverwood Heights.	4
Suburbs.	4
Sutherland.	4
The east side.	4

Varsity View.	4
Willows.	4
Eastview.	3
Holiday Park.	3
Lakeridge.	3
Lakeview.	3
Lawson.	3
N/A.	3
Nowhere.	3
The malls.	3
The Willows.	3
Arbor Creek.	2
At home.	2
Avalon.	2
Beside the police station.	2
City Park.	2
Downtown in the daytime.	2
East side of the city.	2
East.	2
Far east side.	2
Forest Grove.	2
In front of the police station.	2
In the suburbs.	2
Malls.	2
Most places on the east side.	2
Most residential areas.	2
My backyard.	2
Newer residential areas.	2
River Landing.	2
Southeast.	2
The north east.	2
The north end.	2
The suburbs.	2
U of S.	2
University campus.	2
University Heights area.	2
Wildwood.	2
2nd Avenue South.	1
8th Street and east of the city.	1
8th Street and surrounding area.	1

A mall.	1
A public place.	1
A residential area.	1
Adelaide Churchill.	1
All are starting to seem the same.	1
All the new suburban areas on the east side of the river.	1
All the same to me.	1
Along 8th Street.	1
Along Spadina.	1
An outside mall.	1
Any of the new suburbs.	1
Any of those upper middle class neighborhoods I suppose.	1
Any suburb on the east side.	1
Anywhere not around 20th Street.	1
Anywhere police are present.	1
Anywhere pretty much.	1
Anywhere.	1
Around my home.	1
Around the areas of Churchill and Avalon.	1
Attridge.	1
Avalon area.	1
Bessborough Park for walking and cycling. To live, the east side of the city is known as a lower crime rate area.	1
Blairmore.	1
Briarwood and Lakewood.	1
Briarwood and Willowgrove.	1
Briarwood area.	1
Briarwood Park.	1
Broadway area.	1
Broadway district.	1
Broadway or Nutana.	1
Broadway south.	1
Central east side neighbourhoods like Nutana and Buena Vista.	1
College Drive.	1
College Park.	1
Confederation area.	1
Confederation residential.	1
Crime can happen anywhere.	1
Daytime anywhere.	1
Daytime neighbourhoods.	1

Depends on the time of day.	1
Directly next to the police station.	1
Does not exist.	1
Don't really know. I live in Silverwood and feel relatively safe here.	1
Downtown and Broadway (because there are generally more people around).	1
Downtown core.	1
Downtown daytime.	1
Downtown during the daytime.	1
Downtown in daytime.	1
East and maybe Stonebridge.	1
East and north.	1
East College Park.	1
East end of Saskatoon in Holliston area.	1
East of Arlington Street.	1
East of Circle Drive.	1
East of river.	1
East of Sutherland.	1
East of the river residential areas during daylight hours.	1
East of the river.	1
East Saskatoon.	1
East side	1
East side (Lakeview area).	1
East side areas.	1
East side established residential areas.	1
East side of city.	1
East side outskirts and east side busy streets.	1
Eastside residential areas.	1
Eastview and area.	1
Established east side neighbourhoods away from 8th Street.	1
Evergreen, Rosedale and areas like that.	1
Evergreen, Willowgrove and Silverspring.	1
Everywhere.	1
Exhibition area or Sutherland.	1
Exhibition area.	1
Far east and neighbourhoods bordering the city.	1
Forestry Farm Park.	1
Generally east of the river.	1
Greystone.	1
Grosvenor.	1
Hampton Village.	1

Have no clue?	1
High end east side neighbourhoods.	1
Holliston.	1
Home neighborhood.	1
Home!	1
I am not sure.	1
I don't know.	1
I don't think anywhere is safest.	1
I'm not sure.	1
I'm not sure. Residential areas.	1
In highly busy areas (8th Street and 2nd Avenue).	1
In my home!	1
In my home.	1
In my house.	1
In the police station!	1
In your home.	1
Indoors.	1
Inside my home.	1
Inside my locked house.	1
Inside the larger malls.	1
Is Saskatoon.	1
Is there one?	1
It depends on the time and circumstances.	1
Lakeview and Briarwood.	1
Lakeview and Lakewood.	1
Lakeview and Wildwood.	1
Lakewood.	1
Lawson and Silverwood.	1
Lawson Civic Centre.	1
Lawson Heights and Silverwood Heights.	1
Lawson Heights? I don't think there is one area that is the safest.	1
Lawson or River Heights.	1
Lawson or Silverwood area.	1
Lawson Village.	1
Local neighbourhood.	1
Many areas outside the core.	1
Maybe Stonebridge? I'm not sure there is one	1
Meewasin.	1
Montgomery Place.	1
Most new residential areas.	1

Most of the residential areas.	1
Most places during daylight.	1
Most residential areas are safe.	1
Mount Royal.	1
My area.	1
My bedroom.	1
My house.	1
My immediate area.	1
My neighbourhood Beckett Crescent.	1
My neighbourhood on the north end.	1
My own home.	1
Near Lakeview Civic Centre.	1
Near the Bessborough.	1
New areas.	1
New communities.	1
New developments in the eastern portion of the city.	1
New east side suburbs.	1
Newer areas like Stonebridge and Evergreen.	1
Newer areas where there tend to be less people of the age where loitering is more prominent.	1
Newer areas.	1
Newer east side areas.	1
Newer east side neighborhoods.	1
Newer residential developments.	1
Newest residential areas.	1
No comment.	1
No one place is the safest.	1
No place is safer than another.	1
No safe area.	1
No safest area.	1
No such place.	1
None come to mind.	1
North east and south residential areas.	1
North east communities.	1
North east.	1
North end and north east.	1
North Park.	1
North.	1
Northeast Lawson type area.	1
Northend residential areas.	1

Not in Saskatoon.	1
Not sure anymore.	1
Not sure anyone place is safest.	1
Not sure there is a safe area anymore.	1
Not sure there is a safest area?	1
Not sure there is one.	1
Nowhere is safe.	1
Nutana and Avalon neighbourhoods.	1
On east side of the river.	1
One of the new areas where no one lives.	1
Outer neighbourhoods like Erindale.	1
Outer neighbourhoods.	1
Outer residential neighborhoods.	1
Outlying big box area.	1
Outlying neighborhoods.	1
Outside the city core areas.	1
Parkridge.	1
Parks and those areas with less people, cars, and establishments.	1
Places with good neighbourhood watches and good neighbours.	1
Police station, Erindale and Briarwood.	1
Pretty much all of the east side.	1
Probably Erindale or Willowgrove.	1
Residential area.	1
Residential east side.	1
Right inside my house.	1
River Heights?	1
Rosewood and Briarwood.	1
Rosewood, Evergreen and Willows.	1
Saskatoon.	1
SaskTel Centre.	1
Shopping malls.	1
Silverspring.	1
Silversprings.	1
Silverwood district.	1
South east side.	1
South.	1
Sport fields and arenas.	1
Stonebridge and Evergreen.	1
Stonebridge and Williwogrove.	1
Stonebridge and Willows.	1

Stonebridge area.	1
Stonebridge, Willowgrove and Lawson Heights.	1
Stonebridge?	1
Suburban areas.	1
Suburban malls.	1
Sutherland and University Heights.	1
The area in front of the police station.	1
The Broadway area.	1
The communities with walls like Briarwood.	1
The east side for the most part.	1
The eastern side.	1
The far south east side of Saskatoon.	1
The Forestry Farm and surrounding area.	1
The library.	1
The Meewasin Trail.	1
The new developments.	1
The newer areas.	1
The newer neighborhoods such as Rosewood, Willowgrove, etc.	1
The newer suburb areas. North and east.	1
The newest areas.	1
The police station!	1
The riverbank.	1
The Saskatoon Police Station.	1
The suburb areas.	1
The suburban areas.	1
The university area.	1
The university.	1
There doesn't seem to be one.	1
There is no safe area.	1
There is not one safe area.	1
There isn't any.	1
University Heights and Silverspring area.	1
University Heights.	1
University neighborhood.	1
University of Saskatchewan.	1
Unknown.	1
Unsure really. Except for home.	1
Virtually anywhere in east.	1
West end.	1
West of Boychuk Drive.	1

Where people are.	1
Where there are many people.	1
Where you have to pay something to get in!	1
Wherever you are.	1
Wherever you feel safe.	1
Willowgrove and Evergreen.	1
Woodlawn area.	1

### The least safe area in Saskatoon is

Place	Number of mentions
Riversdale.	59
Pleasant Hill.	51
Downtown.	47
West side.	37
20th Street.	30
22nd Street.	13
Alphabet city.	9
Confederation.	8
Inner city.	6
West.	6
Alphabets.	5
Don't know.	5
Everywhere.	5
Meadowgreen.	5
Not sure.	5
Pleasant Hill area.	5
The alphabets.	5
22nd Street West.	4
Alphabet streets.	4
Riverdale.	4
Riversdale area.	4
The alphabet streets.	4
20th Street area.	3
20th Street West.	3
Around St. Paul's Hospital.	3
Core neighbourhoods.	3
N/A.	3

The west side.	3
West side of the city.	3
19th Street.	2
20th Street and area.	2
20th.	2
33rd Street.	2
Alphabet area.	2
By St. Paul's Hospital.	2
Downtown area.	2
Everywhere else.	2
Hampton Village.	2
Mayfair.	2
Near St. Paul's Hospital.	2
No idea.	2
Pleasant Hill and Riversdale.	2
Riversdale 20th Street.	2
Riversdale and Pleasant Hill.	2
Riversdale at night.	2
St. Paul's Hospital area.	2
St. Paul's Hospital.	2
The hood.	2
West of Idylwyld.	2
20th and 22nd Street area.	1
20th and 22nd Street areas.	1
20th and 22nd Street West.	1
20th and 22nd Street.	1
20th around Avenue P.	1
20th Avenue West.	1
20th Street area and 33rd Street area.	1
20th Street between Idylwyld Drive and Avenue T.	1
20th Street core.	1
20th Street from Avenue H and up over to 33rd Avenue.	1
20th Street to 33rd and Avenue A to W.	1
20th Street West up to Circle.	1
20th to 22nd on an eight block radius.	1
20th to 22nd Street.	1
20th to 33rd.	1
22nd and 20th Street.	1
22nd and Avenue P.	1
22nd Street and surrounding area.	1

22nd Street area.	1
22nd Street West and Avenue W.	1
22nd Street West of Idylwyld and east of Circle Drive.	1
22nd.	1
22nd/Idylwyld area.	1
33rd and Idylwyld area.	1
33rd and Idylwyld.	1
33rd Street area.	1
33rd Street west of Idylwyld Drive.	1
33rd to 11th in the alphabets.	1
37th and Idylwyld.	1
400 block of Avenue I to S.	1
A 10 block radius around Avenue G between 22nd and 20th Street.	1
A back alley downtown at night.	1
A place hidden from view.	1
ABC streets.	1
All are starting to seem the same.	1
All of them.	1
All the same to me basically.	1
All the same.	1
Almost any area at night.	1
Along 20th Street.	1
Along 22nd Street West.	1
Alphabet area of city.	1
Alphabet Avenue between 16th and 36th.	1
Alphabet city south of 30th Street.	1
Alphabet row.	1
Alphabet soup south of 33rd.	1
Alphabetical avenues.	1
Alphabets down 22nd.	1
Any back alley or dark non busy street at night.	1
Any back lane.	1
Any bar.	1
Any of the alpha streets.	1
Any parking lot because of stupid drivers.	1
Any place south of 22nd Street.	1
Any public roadway, sidewalk and intersection.	1
Anywhere around 20th Street.	1
Anywhere at night if you are alone.	1
Anywhere at night.	1

Anywhere but my home.	1
Anywhere in alphabet city.	1
Anywhere.	1
Area 3.	1
Area near St. Paul's Hospital.	1
Areas near 20th and 22nd Street.	1
Areas with slum housing.	1
Around 20th and 22nd.	1
Around 20th Street, or the alphabet streets.	1
Around 20th Street.	1
Around 22nd.	1
Around Ave P South.	1
Around or near St. Paul's Hospital. Although I do not travel or walk anywhere near 20th or 22nd Streets at night.	1
Around the bars on Idylwyld North.	1
At night near St. Paul's Hospital and in and around Avenue P.	1
Ave B to Ave W via 20th Street or 22nd Street.	1
Ave C to X.	1
Ave H and 22nd Street area.	1
Ave I to Ave W along 21st Street.	1
Ave P and 20th Street.	1
Ave Q South and Ave R South	1
Ave X South or south of 22nd Street.	1
Avenue D to W and around the Lighthouse.	1
Avenue E to P 19th Street and south.	1
Avenue P.	1
Avenue S to W.	1
Avenue X.	1
Avenues A to V.	1
Back lane.	1
Back lanes.	1
Backdoor of a rowdy pub.	1
Between 20th Street and 11th Street. Ave C to about Ave P	1
Between Avenue A to W close to the river.	1
Broadway Avenue near the river and north west of Idylwyld and 33rd.	1
Bus mall.	1
Bus stops and depots.	1
Caswell and Pleasant Hill.	1
Caswell Hill and Riversdale.	1
Central core.	1

Certain parts of 22nd Street and area at night.	1
City core and maybe the west end of 22nd Street.	1
City core areas.	1
City Park.	1
Close to clubs in poor areas.	1
Compton aka alphabet street.	1
Confederation and Riversdale.	1
Confederation Park area	1
Confederation park area.	1
Confederation Park.	1
Core west side.	1
Could be anywhere really.	1
Could be anywhere.	1
Depends on time of day.	1
Downtown and 22nd Street.	1
Downtown and alphabets.	1
Downtown and Idylwyld.	1
Downtown and Riversdale or 33rd west side area.	1
Downtown and Riversdale west.	1
Downtown and Riversdale.	1
Downtown and the Riversdale areas after dark.	1
Downtown and west side.	1
Downtown core.	1
Downtown riverside parks.	1
Downtown, 20th Street and 33rd Street.	1
Downtown, Pleasant Hill, Riversdale, King George, Mayfair and Mount Royal.	1
Downtown, Riversdale, Broadway, Exhibition, etc.	1
Downtown, west side and east side is beginning to be dangerous.	1
East side.	1
Fairhaven.	1
First Avenue.	1
Hampton.	1
Highways.	1
Hood and 20th Street.	1
I don't really know.	1
Idylwyld to Ave W and 26th Street to the river.	1
Idylwyld.	1
In the 22nd Street areas.	1
In the middle of the freeway.	1
Inner city red light district.	1

Inside the police station.	1
Kelsey Woodlawn and Hudson Bay Park.	1
King George.	1
Kiwanis Park at night.	1
Lettered avenues.	1
Massey and Confederation on 33rd Street.	1
Mount Royal, Meadowgreen and Pleasant Hill.	1
Near 22nd Street.	1
Near St. Paul's Hospital. Though it's much better than it used to be.	1
Near the police station.	1
None come to mind.	1
North.	1
Northwoods Hotel.	1
Northwoods Inn.	1
Not really anywhere. Crime is spreading fast here.	1
Nutana and Riversdale core.	1
Nutana.	1
Older neighborhoods west of downtown.	1
Optimist Park.	1
Optimus Park.	1
Outside a bar.	1
Pleasant Hill and King George neighborhoods.	1
Pleasant Hill and Westmount.	1
Pleasant Hill School.	1
Pleasant Hill?	1
Probably Westmount and Riversdale area.	1
Residential streets in the avenues south of 22nd Street.	1
Riverbank.	1
Riversdale to 22nd Street.	1
Riversdale and alphabet city.	1
Riversdale and Confederation.	1
Riversdale and Spadina West at night.	1
Riversdale and the alphabet streets.	1
Riversdale area and middle west side.	1
Riversdale during the overnight hours.	1
Riversdale or the ABC's.	1
Riversdale parks.	1
Riversdale, Downtown and Sutherland.	1
Riversdale, Pleasant Hill, Westmount and Caswell Hill.	1
Riverside residential.	1

Saskatoon is growing and crime is everywhere.	1
Several blocks by St. Paul's Hospital.	1
Several west side areas.	1
Some areas around St. Paul's Hospital.	1
Some city parks, with drug use and large numbers of teens, etc.	1
Some of the alphabet avenues.	1
Some parts of Riversdale.	1
Some streets between 20th and 22nd Street.	1
Sometimes there is violence in alphabet city. I lived there and not all areas are the same, but the closer you get to 20th the dicier it gets.	1
South downtown.	1
South of 20th and west of Avenue P.	1
South Riversdale.	1
St. Paul's area.	1
Streets at night.	1
Streets on inner west side.	1
The alphabet areas.	1
The alphabet avenues.	1
The alphabet city.	1
The alphabet streets and especially along 22nd Street.	1
The alphabet streets and like around Princess Alexandria School.	1
The alphabets D to W and 16th to 33rd.	1
The alphabets. Riversdale, King George, West Industrial, Pleasant Hill, Meadowgreen.	1
The area around St. Paul's Hospital.	1
The core neighbourhoods.	1
The core.	1
The corrections institute.	1
The downtown bus terminal.	1
The entire Riversdale area.	1
The inner city west side neighborhoods.	1
The inner city, I am sorry to say.	1
The Lighthouse.	1
The mayors neighbourhood and the makes me feel unsafe.	1
The roads.	1
The south alphabet avenues.	1
The stroll.	1
The theatre downtown.	1
The west side and avenues s to w (near St. Paul's Hospital).	1
The west side for the most part.	1

The west side of the city.	1
The whole city. Mainly central.	1
There doesn't seem to be one.	1
There's a few.	1
Those areas farthest from my home area.	1
Usually on the west side. 20th Street.	1
West 20th and 22nd Street.	1
West central (Riversdale and Pleasant Hill).	1
West end 18th Street to 37th Street.	1
West of downtown.	1
West of Idylwyld and within Circle Drive.	1
West of the river.	1
West part of city just off 22nd and 20th Street.	1
West Riversdale to Pleasant Hill and Meadowgreen.	1
West side and Ave H West.	1
West side and Confederation area.	1
West side and downtown.	1
West side around 22nd Street.	1
West side between 11th and 22nd Street and Ave B and Ave W.	1
West side between Avenue B and Avenue W close to 20th and 22nd Street.	1
West side hood.	1
West side near SIAST.	1
West side of Saskatoon from Idylwyld to Confederation.	1
West side, 20th to 22nd Street and surrounding areas.	1
Westside and Riversdale.	1
Westside.	1
Where the drug dealers hang out.	1
Where you don't want to be.	1
Where you're being stupid.	1

**Q16. How frequently do you witness or encounter panhandlers in Saskatoon in each of the following situations?**

**Other**

<b>Frequency</b>	<b>Other Responses</b>
Frequently	Walking on coffee breaks and lunch.
Frequently	At work.

Frequently	Walking on streets.
Frequently	Downtown.
Frequently	Getting gas.
Frequently	Going to banking machine.
Frequently	When walking for recreation Downtown.
Frequently	Driving around the Downtown area.
Frequently	At work.
Frequently	Going to the bank.
Frequently	Anytime Downtown.
Frequently	Going to church.
Frequently	Shopping Downtown.
Frequently	Outside certain coffee shops.
Frequently	Business Downtown during daylight hours.
Frequently	At fast food places.
Frequently	Daily when doing bank deposits Downtown for work.
Frequently	When paying at the new pay stations.
Frequently	Drives through the city.
Frequently	Downtown shopping.
Frequently	Going to bank.
Frequently	Walking around Downtown.
Frequently	During lunch time walks.
Frequently	Leisurely walks.
Frequently	Picking up husband from Downtown area.
Frequently	Anytime I'm Downtown.
Frequently	Walking Downtown.
Frequently	Always Downtown!
Frequently	When I go Downtown.
Frequently	Going to the bank.
Frequently	Convenient stores.
Frequently	Banking Downtown.
Frequently	Walking Downtown.
Frequently	Going to convenience stores.
Frequently	During the day when going for coffee or lunch in the Downtown.
Frequently	When walking Downtown.
Frequently	In shopping centre parking areas.
Frequently	Outside Midtown Plaza.
Frequently	Walking in Downtown area.
Frequently	Fast food restaurants.
Frequently	Walking Downtown.
Frequently	When Downtown, so I avoid Downtown except when absolutely necessary.

Frequently	Walking Downtown.
Sometimes	Walking Downtown running errands during the day.
Sometimes	In front of liquor stores.
Sometimes	Parks with kids.
Sometimes	In the parks.
Sometimes	Walking.
Sometimes	Different areas of the city while driving.
Sometimes	Walking by the river.
Sometimes	Medical appointments.
Sometimes	On 2nd Avenue.
Sometimes	Getting gas.
Sometimes	Walking.
Sometimes	General driving.
Sometimes	Downtown.
Sometimes	Downtown dinner activity.
Sometimes	Daytime.
Sometimes	During festivals.
Sometimes	When going to the public library.
Sometimes	Mid-month and child tax.
Sometimes	Near liquor stores.
Sometimes	Going to movie.
Sometimes	Driving Downtown and some inner city areas.
Sometimes	Walking in Downtown.
Sometimes	Shopping at Superstore in Confederation.
Sometimes	On Broadway.
Sometimes	Walking and cycling.
Sometimes	Everywhere.
Sometimes	Public functions.
Sometimes	Medical appointments.
Sometimes	Doing business Downtown and at liquor store.
Sometimes	Banks and stores.
Sometimes	Parking lots.
Rarely	Driving Downtown.
Rarely	Doing banking Downtown.
Rarely	Walking the Meewasin trails.
Rarely	Civic centre.
Rarely	One of the hospitals.
Rarely	Liquor stores.
Rarely	Walking.
Never	Driving.

Never	Downtown shopping and Downtown movies.
Never	Walking and biking in my neighbourhood.
Never	Walking along Meewasin Trail.
Never	Banking.
Never	When in my neighbourhood.
Not applicable	Going to appointments.
Not applicable	Parks.
Not applicable	Church.
Not applicable	Recreation.
Not applicable	Concerts.
Not applicable	Above categories cover my activities.
Not applicable	Church.
Not applicable	On the streets walking.
Not applicable	Hospitals.
Not applicable	Lunch time.

**Q19. What first comes to mind when thinking about methods or programs that are currently used to address issues related to street activity in Saskatoon?**

**Program/method specific-NET**

<b>Name</b>	<b>Number of mentions</b>
The Lighthouse.	19
Lighthouse.	13
Egadz.	6
Community policing.	2
Community officers.	1
Community outreach program.	1
Community support workers walking around downtown.	1
Community workers and police.	1
Cops don't respond. Community officers are good but we need more.	1
Egadz might have helped. The teens seemed to start hanging around sidewalks downtown after it closed. The bus mall could use better policing too, as it seems to be a place for people to just hang around.	1
Egadz, Lighthouse, Salvation Army and Police.	1
Food banks, shelters, SPS bike and foot patrols.	1
Foot patrols by SPS.	1
I know about community support workers.	1
I really cannot think about drunkenness, but for panhandlers can find them and help them with social services. Teach them skills and get them easy jobs. If they are	1

addicted to any drugs help them to get healthy.	
I think the people who are now checking with those individuals downtown to determine their needs is a good program.	1
I wish that people would not object to programs like the Lighthouse. It performs such a valuable function in our community. Citizens should be accept and support this program.	1
I'm glad that we have The Lighthouse downtown now. People need help. Homelessness is not ok and it shouldn't be accepted. I'm fine with cracking down on drug trafficking and illegal behavior. I'm fine with cracking down on panhandlers if they are a threat to a person's safety, but I've not ever seen that in my 14 years here. I know it happens sometimes, but I also know that some people just don't want to see or acknowledge that poverty exists and has a human face.	1
Increased constables on patrol and agencies addressing poverty and homelessness.	1
Liason offices are great and necessary. Training police to be humans first and LEO second is important. Too many of them are bullies who drink too much coffee and don't care about others situations. Not most, but still too many. Almost everything The Lighthouse says is good too.	1
Lighthouse and city police.	1
Lighthouse and police gang squad.	1
Lighthouse housing.	1
Lighthouse mobile vehicle, Egaz and Saskatoon Police.	1
Lighthouse needle exchange.	1
Lighthouse or Salvation Army.	1
Lighthouse, Friendship Inn and police on bikes.	1
Lighthouse, Friendship Inn, Salvation Army and Egadz.	1
Lighthouse, Public Health Bus, Social Services and Youth Centre.	1
Lighthouse. They are trying to help with homelessness and help make the streets safer.	1
More outreach programs to help the poor who have to panhandle. How to help those in need of assistance for drug/alcohol abuse other than locking them up. Education in schools perhaps? Poverty often drives these issues. People lose hope.	1
Panhandlers, homeless, drunks, druggies and other groups of hangers on with their hands out are treated to free food, medical care, free needles, free condoms, free meals, free groceries and social workers to hold their hands when the feel lonely all paid for by the taxpayer. My suggestion would be a one way bus ticket out of town.	1
Panhandling bylaw for Lighthouse.	1
Police and the Lighthouse.	1
Police Gang unit enforcement. Programs like Egadz to help youth. The Lighthouse, halfway houses or shelters.	1
Police on foot or bicycles, Lighthouse and Egadz.	1
Police or the community police members who walk.	1
Police patrolling area. Food bank, Lighthouse, Friendship Inn and Egadz.	1
Policing and Lighthouse mobile vehicle.	1
Policing, better ways to help those in need, and less strict laws.	1

Poverty is the root cause. Any programs addressing this would be beneficial. The Lighthouse and Salvation Army shelter are two of many in Saskatoon.	1
Primary/secondary education (and their partnerships within the community) and The Lighthouse.	1
Removing those benches by the downtown McDonald's and the cops perhaps being a bit more present at the 24-hour McDonald's near my place in Erindale.	1
Salvation Army and Lighthouse.	1
Salvation Army to help people get off the streets.	1
Salvation Army, Social Services and The Lighthouse.	1
Saskatoon Police visibility and Salvation Army.	1
Saskatoon Police, Lighthouse and social justice system.	1
SCYAP (Saskatoon Community Youth Arts Programming), Lighthouse and Salvation Army.	1
Social services and income assistance. Salvation Army.	1
Social services.	1
SPS Street Patrols, Gang Task Force, Integrated Drug Task Force, Lighthouse Project and Salvation Army.	1
SPS.	1
STR8 UP program.	1
Street bylaw officers. Can't remember their exact name. I know they are out there.	1
Street patrol. Citizens in uniform that look like cops, but who will call the police when required.	1
Street safety patrol, Lighthouse Bus, Housing First and The Hub are underfunded and need many more resources and support to cleanup this civic and provincial neglect of the marginalized citizen's and rights to basic safety from assault, rape and worse.	1
Support programs to help get people off the street. The community support officer is a helpful program as Saskatoon gets larger.	1
SWITCH.	1
That I don't want things made harder for homeless people in the name of cleaning up the streets. This could and is being addressed by health, mental health and social initiatives. McDonald's being torn down so homeless people couldn't hang out there was bad and embarrassing. All the initiatives and The Lighthouse is doing good. At the same time things like drug trafficking, prostitution, and gang activity are dangerous and I'm all for finding ways to reduce those types of activities.	1
The Community Action Program (or whatever it's called), and of course the police service.	1
The community outreach police officers.	1
The community police or young community people who walk the street trying to help people out. They also provide a semblance of security.	1
The Community Police/Community Support people who walk around downtown wearing uniforms which resemble police uniforms.	1
The Friendship Inn, The Lighthouse, The Salvation Army, churches and Egadz.	1
The Lighthouse and Egadz.	1

The Lighthouse and its contribution to society.	1
The Lighthouse assisted living program.	1
The Lighthouse is a great activity. So is Egadz.	1
The Lighthouse is a great idea, but it needs to be further from the downtown. Panhandlers should busk instead. Earn any money they get. It would make downtown more enjoyable.	1
The Lighthouse is the only initiative that comes to mind.	1
The Lighthouse offering a safe place for people to stay and have food.	1
The Lighthouse programs.	1
The Lighthouse seems like a good program, although location might not be the best.	1
The Lighthouse should not be Downtown!	1
The Lighthouse to help with public drunkenness.	1
The Lighthouse, Mumford House, street support workers and the police.	1
The Lighthouse. More police on the street on bikes and foot.	1
The street community liaison officers. Although I am not sure if they have any positive impact.	1
The United Way.	1
There are multiple methods, but more could be done. I know the police can get involved, but so do community-minded organizations: e.g. Lighthouse, United Way and YMCA.	1
There are some panhandlers that are very courteous. However there seem to be a variety of social assistance programs for these folks. I feel that if I give them money it will be used for drug purchase and not food purchase, so I am reluctant. I feel there are places where the panhandlers sit that make the area unsanitary, (i.e. spitting, cigarette butts, etc.), and I feel that is a poor way for our city to display itself with our tourist and visitors. Company from Europe last year were surprised at the filth near Midtown Plaza.	1
We have the Salvation Army and some programs for teens.	1
Youth programs and family counselling.	1
Youth programs by local churches to give these kids somewhere to go and something to do. Foot patrols by police.	1
Youth programs? I don't know.	1

### Program/method general-NET

Name	Number of mentions
Police.	13
Increased police presence.	6
Police patrols.	4
Beat cops.	3
Police services.	3

Policing.	3
Cops.	2
More police presence.	2
More police.	2
More policing.	2
Police foot patrols.	2
Police patrolling on foot.	2
Police presence.	2
Affordable housing and jobs that they don't need 2 to 5 years' experience. Give them something so they can feel better about themselves. Most people don't want to end up in that situation, but unforeseen circumstances put them there.	1
Am aware that police have increased their patrols, or at least have talked about it. Social programs run by the Health Region (needle exchange, etc.).	1
Beat walking.	1
Bicycle patrol.	1
By focusing on panhandlers, we are missing the major drug dealers who are on the street selling. Gangs are being used to traffic.	1
Chief of Police designating more officers for downtown patrol.	1
City police will be out more in downtown starting this summer. Extra manpower used for downtown and Broadway foot patrols.	1
City police.	1
Community workers and police.	1
Constables on foot.	1
Cops on foot.	1
Counselling.	1
Discussions at City Hall.	1
Don't allow panhandlers.	1
Don't know. I do know the police will come if you report a problem. I know they occasionally arrest drug dealers. I know the prostitution laws are changing.	1
Don't see much point in issuing a ticket to a street person. Not likely to be paid.	1
Drug busts are good, but it seems they caused more gang aggression.	1
Egadz, Lighthouse, Salvation Army and Police.	1
Excellent police force presently needing more police.	1
Finding street people employment and mental health services.	1
Food banks, shelters, SPS bike and foot patrols.	1
Foot patrol by City police officers. We need more of a presence in the downtown core of police officers. Especially with the increased number of bars on 2nd Avenue and the issues with the Lighthouse, we need police to monitor public drunkenness that often leads to street fighting. Overall an increased level of visible presence of police officers.	1
Foot patrols by police.	1
Foot patrols.	1

Gang unit of police force.	1
Gang unit.	1
Get police action taking a harder line.	1
Hands-on.	1
Have police walk the beat in bad areas. This survey is really flawed. You are looking for specific areas and there are lots.	1
Housing the homeless program.	1
How do we provide services so that panhandling doesn't have to be so obvious?	1
I don't know much about the actual programs out there that address street activity in Saskatoon. I know that they are trying to get bylaws in place regarding some of these activities, but other than that I am not aware of any programming that is bring out into place to help curb some of this activity.	1
I don't think this is advertised enough, as all I have heard or seen is the health bus from Saskatoon Hospital Region.	1
I feel that the panhandlers should be picked up and individually interviewed and helped in some way. Given a place to live, mental help, a make to work program that fits their capacity, etc., but get them off the street.	1
I firmly believe there has been a recent drastic overreaction to panhandling and street safety. Yes, there have been some very regrettable incidents recently, but they are isolated. Resources that are highly trained, paid and specialized need to do what they do best, and what has the greatest effect is to deal with violent crime. To divert specialized police officers from major crimes to dealing with panhandlers is a crime in itself. Deal with the big issues and the smaller ones will take care of themselves.	1
I like that they have increased officer patrol downtown. These people need to be moved into a place that can address their personal issues, so they can get off the streets. Most of our shelters are just band-aid to put off the real problems which stem from high housing prices, extreme racism and low wage jobs that don't offer a good working environment. Good education and support in childhood and for parents also needs more resources.	1
I really cannot think about drunkenness, but for panhandlers can find them and help them with social services. Teach them skills and get them easy jobs. If they are addicted to any drugs help them to get healthy.	1
I really don't know, but I'm getting a bit worried lately about the increased violent crimes and wondering if it is maybe gang related, so I think more programs maybe should be available to at risk youth so they can avoid gang activity. I recently contributed to an Indigo campaign where someone wants to open up an ice cream shack on 20th Street I believe and hire some young at risk youth so that they can get job experience, as sometimes it can be hard for them to get their first job. Great idea!	1
I remember hearing about the city hiring people to monitor the panhandling. I also believe that city police have taken some officers off their regular duties, including drug and gang teams to put them on the street to monitor street activity. Not sure that that is the answer. We need to address some of the social issues affecting the city that contributes to negative street activities.	1
I see a couple of friendly folk walking around.	1

I see some street ministries having a positive impact. Also, organizations like Teen Challenge are helping some young people. It doesn't appear to me that short-term detox centers are helping much. I think the root cause of the problems is the breakup of the family unit and all the things that it leads to truancy, gang membership, teen pregnancy, drug usage, etc.	1
I think police foot patrol is a good idea.	1
I think that the laws must be enforced that is it.	1
I'm glad that we have The Lighthouse downtown now. People need help. Homelessness is not ok and it shouldn't be accepted. I'm fine with cracking down on drug trafficking and illegal behavior. I'm fine with cracking down on panhandlers if they are a threat to a person's safety, but I've not ever seen that in my 14 years here. I know it happens sometimes, but I also know that some people just don't want to see or acknowledge that poverty exists and has a human face.	1
I'm not familiar with any programs to deal with it. Other than the police.	1
In the summer the police are out on bicycles.	1
Increase in police presence as put forward by the police force.	1
Increase in police presence. Panhandling being discussed at city council.	1
Increase in policing.	1
Increase police presence.	1
Increase police surveillance.	1
Increased constables on patrol and agencies addressing poverty and homelessness.	1
Increased police activity.	1
Increased police officers redirected to street patrol.	1
Increased police presence and fines issued. Signs making panhandling not permitted in front of certain areas.	1
Increased police presence even if it is more frequent passes by car. Encourage restaurant and club owners to have properly trained staff at the entrances to their business. Have staff out front of business more frequently.	1
Increased police presence. Especially foot patrol.	1
Increased policing in high crime areas and initiatives to reduce panhandling.	1
I've noticed recently that every time I'm downtown I see foot officers. It is nice to see the increased presence of police officers.	1
Job.	1
Lack of police presence in the right places. The police waste far too much time and effort on things that really don't matter and at the expense of stopping crimes against people and property.	1
Lighthouse and city police.	1
Lighthouse and police gang squad.	1
Lighthouse mobile vehicle, Egaz and Saskatoon Police.	1
Lighthouse needle exchange.	1
Lighthouse, Public Health Bus, Social Services and Youth Centre.	1
Lighthouse. They are trying to help with homelessness and help make the streets safer.	1

Loitering.	1
Methods currently used. Police and community officer patrols downtown and police patrols in Riversdale. Not particularly effective. Also a waste of policing to reassign officers from gangs and drugs to panhandling downtown.	1
More community police officers on foot are definitely a important part of dealing with the issues.	1
More cops on bikes.	1
More cops walking the streets.	1
More enforcement and consequences for those involved.	1
More foot patrol by police and newspaper reporting of rules to follow.	1
More foot patrol from police. Bylaws in place and then enforced.	1
More foot patrol officers and bylaws against it.	1
More foot patrols.	1
More officers present.	1
More on-foot police officers.	1
More police investigating gang activity and enforcing frequently and aggressively.	1
More police officers.	1
More police on the street is good. Signs showing where panhandling not allowed is good too.	1
More police on the streets.	1
More police or police support team presence.	1
More police or security on streets.	1
More police patrol.	1
More police presence downtown.	1
More police presence in the downtown area.	1
More polices involved in different ways (bike, walking, etc.).	1
More street cops and higher profile.	1
Most falls to the police. As it becomes too dangerous for other methods. Case in point is there used to be a community patrol for Lakeview Park, but it was disbanded due to the continual threats against them from the groups of youth in the park.	1
News on radio of having just a few more police officers on foot patrol in the down town area.	1
Panhandling bylaw for Lighthouse.	1
Police and the Lighthouse.	1
Police bullying.	1
Police foot and bike patrols.	1
Police Gang unit enforcement. Programs like Egadz to help youth. The Lighthouse, halfway houses or shelters.	1
Police monitoring.	1
Police officers walking the beat downtown help deter activities. I believe it has made a huge difference on Broadway. The bike program is positive as well.	1
Police on beat tend to reduce these activities.	1

Police on foot or bicycles, Lighthouse and Egadz.	1
Police on foot patrol.	1
Police on street patrol or bike patrol in summer.	1
Police on the beat.	1
Police on the streets.	1
Police or hired security pushing panhandlers or loiterers out of the area they are in.	1
Police or the community police members who walk.	1
Police out more?	1
Police patrol and security.	1
Police patrolling area. Food bank, Lighthouse, Friendship Inn and Egadz.	1
Police patrolling downtown.	1
Police patrolling on foot at night downtown.	1
Police patrolling.	1
Police pullovers.	1
Police representation on the street.	1
Police street walking and on bicycles. Who stop and talk to see what's going on in the area. Talking to kids who look like they are loitering or up to something. I also have to mention the police plane that seems to fly a lot and I like it. It makes me feel safer at night in my area of Westmount.	1
Police support.	1
Police walking or biking street areas.	1
Police walking the areas.	1
Police walking the streets.	1
Police walking, or signs, but signs rarely work it seems.	1
Policing and Lighthouse mobile vehicle.	1
Policing is an on-going concern and is being done well within the current means and policies.	1
Policing, better ways to help those in need, and less strict laws.	1
Possibility of banning panhandling. Although I don't know how I fell about this.	1
Presence of police.	1
Programming to fight mental illness and drug addiction.	1
Rehabilitation.	1
Safe houses for people on the street feeling like they need to sell drugs to get their next meal.	1
Safe places to house drunks.	1
Safe streets program where people are patrolling the streets.	1
Saskatchewan Mental Health and Addictions Services.	1
Saskatoon Police Services.	1
Saskatoon Police visibility and Salvation Army.	1
Saskatoon Police, Lighthouse and social justice system.	1
Saskatoon Police.	1

Signs in businesses are not contributing to panhandlers.	1
Street patrol.	1
Street police.	1
Street policing, adequate public lighting and public crowds.	1
Telling people not to give money to panhandlers.	1
That I don't want things made harder for homeless people in the name of cleaning up the streets. This could and is being addressed by health, mental health and social initiatives. McDonald's being torn down so homeless people couldn't hang out there was bad and embarrassing. All the initiatives and The Lighthouse is doing good. At the same time things like drug trafficking, prostitution, and gang activity are dangerous and I'm all for finding ways to reduce those types of activities.	1
The city police street teams.	1
The Community Action Program (or whatever it's called), and of course the police service.	1
The Downtown Business Association. Had or has cans to collect money that say 'Don't Support Panhandling.' I liked that idea.	1
The Friendship Inn, The Lighthouse, The Salvation Army, churches and Egadz.	1
The Lighthouse is a great idea, but it needs to be further from the downtown. Panhandlers should busk instead. Earn any money they get. It would make downtown more enjoyable.	1
The Lighthouse, Mumford House, street support workers and the police.	1
The Lighthouse. More police on the street on bikes and foot.	1
The police having to take members away from the gang unit to fill patrol. That's bad. Let's hire more officers. The guns and gang unit sounds like a good idea.	1
The redeployment of Saskatoon police.	1
There are multiple methods, but more could be done. I know the police can get involved, but so do community-minded organizations: e.g. Lighthouse, United Way and YMCA.	1
There is police presence with patrol cars and patrol by foot.	1
They say they are not allowed and they say do not give change to them. Some of these are quite aggressive.	1
Ticketing panhandlers.	1
Unaware of specific programs or methods other than police presence.	1
Unfortunate to take resources from the gang unit for beat cops downtown.	1
We need the bog cops in Buffalo robes and big boots walking the downtown streets, like it was 50 years ago. Cops on the beat are a very great deterrent to inappropriate street activities, and no the bike cops in their shorts are NOT an adequate replacement. Cops need to look like cops and not like yuppies.	1
Well, we apparently keep trying with the police service.	1
Youth programs by local churches to give these kids somewhere to go and something to do. Foot patrols by police.	1

## Q21. To the best of your knowledge, what is the Community Support Program (CSP)?

### Volunteers/civilians

Summer students that walk the streets informing people of bylaw infractions Downtown.
People and not police officers that patrol and offer assistance where needed.
Employees of the Downtown business organization who police Downtown streets as civilians.
Police and public interacting with street people.
Civilians walking the Downtown area helping people who need assistance and dealing with some of the panhandlers, etc. Calling police if needed.
Community volunteers walking the street to help the officers.
People not police officers who can offer support to those needing food or shelter.
Civilians who work with the Saskatoon Police to provide an added presence in the core neighborhoods.
Civilians who politely ask loiterers to move along.
Well intentioned people and organizations trying to help poor folks.
Saskatoon employees attempting to observe Downtown activities and possibly point homeless and panhandlers to appropriate social programs.
Street volunteers that will eventually be injured trying to keep streets safer.
A civilian employee of the city is tasked with assisting people and alerting the police service when necessary and minor bylaw enforcement.
Private individuals who work with the city police in some of the core bids. They look like police, but have no policing powers. They offer assistance to individuals with non-criminal emergencies or issues.
People out on the streets that can issue certain bylaw tickets.

### Special police/community workers

It is people in uniforms that are in the Downtown area and provide information to people about services available to them. I believe they also get in touch with services such as Lighthouse, or the police if they feel that they need to.
Police walking program Downtown.
These are non-police uniformed officers who locate and identify street people and try to direct them to the appropriate agencies for assistance. I think they enforce some bylaws also.
Street police.
Uniformed but not armed patrols. Patrollers are not officers.
A peace officer type support service to compliment police in discouraging undesirable, but non-criminal activity and prevent situations from escalating.
Police walking the streets of problem areas of Saskatoon to help stop problems and to increase awareness and safety.
An alternative to using the police to respond to people who are homeless, drunk, or high on the streets.
Police officers on foot to help where needed.
Police walking the streets.
Peace officers.
I'm honestly not really sure what their role is? I guess maybe to be a presence on the streets where

there cannot always be police officers to detour crime.
These are the folks I referred to in the previous question. The officers are visible on the streets of Saskatoon and are very approachable and friendly. They've diffused a potentially bad situation before.
Program that monitors and provides some degree of protection against and for street activity, but not police.
Special officers walking the streets.
Trained officers who patrol the 3 BID areas and enforce street activity bylaws and also assist those on the street.
Police who interact with street people.
Police patrolling certain areas to assist in local calls or to assist individuals displaying drunkenness, or that have social needs.
Unarmed peace officers who patrol the most common areas of Saskatoon for homeless or disenfranchised people, and get to know them and their needs, habits, and behaviors. They can usually better help them to identify which social assistance programs that they can use or that is available to them.
It is to use officers to establish a presence to keep things safe.
Community outreach and bylaw enforcement.
A group of officers who attempt to deal with inappropriate behaviours and activities on the Downtown streets of Saskatoon.
Police or peace officers patrolling on foot and bike to assist in keeping the streets safe and assist those needing help.
Police officers designated to interact with the public to try to partner to solve community problems.
Saskatoon police officers who patrol areas commonly frequented by at-risk populations (homeless, drug addicts, mentally ill, etc.). To develop relationships with people and help them get into better situations, taking them to shelters, offering advice, etc.
Police and public interacting with street people.
A team of support people move around Downtown talking to people who need information in regard to Saskatoon's social programs and how they may be of use to certain individuals.
A group of non-police officers, who patrol, befriend, control and help street people.
Non-police staff helping to patrol streets with goal of public safety.
Some people that wear uniforms, but are not police that patrol by foot or bicycle to observe activity.
They patrol the streets, but aren't the same as the police.
Community liaison persons. Not police and have no authority to arrest. There to help and/or suggest solutions to conflicts, or situations involving drunks, etc.
Community support workers. Walk around Downtown.
Quasi and police that can issue tickets.
It's a wonderful program that either makes special constables out of social workers and allowing them to interact with the vulnerable public, or it is the initiative in which uniformed police are paired with social educated people for their mutual benefit in dealing with the vulnerable. It's awesome and should be supported.
Uniformed people walking the streets.
Additional policing.
The police, but like not arresting people?
Several people. Somewhat like special constables on foot patrol in the Downtown, Riversdale and

Broadway areas to deal with street issues, i.e. panhandling, drunkenness, loitering, etc.
Pseudo-police encouraging the derelicts to get to a soup kitchen for the night before they freeze to death.
Agencies and police working with communities.
That is what I meant to answer in the previous question. [Street patrol citizens in uniform that look like cops, but who will call the police when required.]
Special officers who work in problem neighbourhoods in order to detect and reach out to vulnerable peoples.
Special officers who patrol Downtown. Don't think they have much authority though.
Uniformed people who patrol areas that are known to have undesirable street activity. They are trained to deal with minor issues and to call in the police service as needed.
Officers on foot.
I don't know much about it. As far as I know its police street presence in high risk areas.
They dress like cops, walk around and provide support to those in need.
Street patrol that has power to do anything to stop crimes.
Non-official police officers who attempt to prevent negative behaviours by increasing the 'presence' of the police service.
Officers out talking to communities about how to ask for help dealing with troubles.
I have heard of it, but don't really remember any details. Security type presence on the street?
People that have some training with police and they help around the community.
Police officers in the community.
Police on the street dealing with homeless.
Quasi police officers that tell people panhandling to fuck off.
They have special constables who walk Downtown and direct to the nearest services and shoo the aggressive panhandlers away.
Additional police officers to be out and visible to stop incidents before they start.
Community officers of police services.
Uniformed police officers walking the beat.
Not police work. Get to know street people and assist them where possible.
People walking around.
Community support officers try to direct people off the streets to other resources.
Ununiformed officers who are on foot patrol to provided assistance and build relationships with businesses.
Intervention or diversion, so more social work approach than policing.
They are a team of uniformed officers who patrol the Downtown core looking for destitute individuals.

## Unarmed police

Uniformed but not armed patrols. Patrollers are not officers.
Officers who patrol areas that have people acting inappropriately. They do not carry police weapons, but can issue tickets. Better yet they can support those who require help.
Unarmed peace officers who patrol the most common areas of Saskatoon for homeless or disenfranchised people, and get to know them and their needs, habits, and behaviors. They can usually

better help them to identify which social assistance programs that they can use or that is available to them.

A group of unarmed, uniformed city employees who apparently have some authority to advise loiterers and beggars.

A group of unarmed people to ticket panhandlers, etc.

Not armed police, but in uniform. Get to know the area and have a calming effect. Real police may cost more, but done right they have more flexibility to handle any situation.

### **Foot patrols/walking the beat**

Police walking program Downtown.

Friendly folk walking around saying hi.

Police walking the streets of problem areas of Saskatoon to help stop problems and to increase awareness and safety.

Street walking looking for issues.

Police officers on foot to help where needed.

Police walking the streets.

These are the folks I referred to in the previous question. The officers are visible on the streets of Saskatoon and are very approachable and friendly. They've diffused a potentially bad situation before.

Special officers walking the streets.

Civilian community support volunteers who patrol on foot the business district to address negative street activity. They are enforcement officers for bylaws regarding panhandling, bicycles, skateboards, etc.

Bicycle patrol. I've seen them in various areas and think they're a great idea!

Safe walk.

Officers walking the beat.

Police or peace officers patrolling on foot and bike to assist in keeping the streets safe and assist those needing help.

Civilians walking the Downtown area helping people who need assistance and dealing with some of the panhandlers, etc. Calling police if needed.

I believe that these are the walking street patrol officers.

Some people that wear uniforms, but are not police that patrol by foot or bicycle to observe activity.

On foot more and out in the public. Trying to make ties in the community to offer help and support and visibility.

Community volunteers walking the street to help the officers.

A program in which some of the officers walk the streets to curb panhandling and other negative behavior. If there is trouble, they would call the police officers or ambulance depending on the situation.

Its people that walk in high traffic areas in the city. If a problem arises they contact the police with the problem.

I think these are the beat cops.

Community support workers. Walk around Downtown.

Greater engagement with community by police officers on foot or on bicycles patrolling the beats.

Uniformed people walking the streets.

On the ground in neighbourhoods and on the street.
Different areas of the city have community organization that has groups of people that walk area of their community. They have teaching of safety at times.
Officers that walk the streets to monitor things such as panhandling.
Officers on foot patrol in certain communities speaking with locals and encouraging locals to report problems. City police in touch with the community.
They are on the street with their bike or walking to be closer to the population.
Officers on foot.
They dress like cops, walk around and provide support to those in need.
They are three trained people who walk the streets during the daytime to see if they can help those in need and find better places to get them off the street.
Beat cops.
People hired to patrol business district and direct people to agencies that can help them.
Foot patrols that walk the Downtown, Riversdale and Broadway areas to help make these areas safer.
Individuals hired to walk around and help.
Uniformed police officers walking the beat.
I've seen them walking around and I have heard they are there to keep the streets safer, but I honestly have no idea.
People walking around.
Ununiformed officers who are on foot patrol to provided assistance and build relationships with businesses.
Citizens that walk around making sure things are safe.

### Patrol areas-general

Officers who patrol areas that have people acting inappropriately. They do not carry police weapons, but can issue tickets. Better yet they can support those who require help.
A group of adults who patrol parks to keep older kids from doing drugs and drinking or bullying.
I think they patrol Downtown and would respond to a complaint before the regular police service.
People and not police officers that patrol and offer assistance where needed.
Officers who patrol the high crime areas of the city and do support and prevention work with people who need help. Proactive work in the community.
Patrol the streets.
Patrol officers.
Saskatoon police officers who patrol areas commonly frequented by at-risk populations (homeless, drug addicts, mentally ill, etc.). To develop relationships with people and help them get into better situations, taking them to shelters, offering advice, etc.
I believe these people are security hired by businesses to patrol the streets.
A group of non-police officers, who patrol, befriend, control and help street people.
Officers to provide a presence in the BID areas which are subject to adverse behaviour.
Non-police staff helping to patrol streets with goal of public safety.
I believe that these are the walking street patrol officers.
Groups of citizens that patrol areas and try to discourage loitering and groups of youth.

They patrol Downtown, Broadway and Riversdale areas and act as a liaison between the community and businesses.

They patrol the streets, but aren't the same as the police.

Civilians who work with the Saskatoon Police to provide an added presence in the core neighborhoods.

A group of officers assigned to the business areas to patrol on foot and to address issues.

Special officers who patrol Downtown. Don't think they have much authority though.

Uniformed people who patrol areas that are known to have undesirable street activity. They are trained to deal with minor issues and to call in the police service as needed.

People who patrol streets and asking people who are panhandling if they have a place to stay or if they need help.

From my understanding these are a specific team of constables that patrol the Downtown core. They have built a relationship with street people and repeat offenders. They understand how much of a threat each individual poses and can better interact with them, so to address the issue at hand without it escalating. They are also known to give their cellphone numbers to local business owners, so that they can summon them directly when there is an issue, versus calling 911 and getting a random constable that does not have the familiarity they have with their regulars. I also know that the program was recently almost cancelled, when the number of CSP workers should be increased.

They patrol the core areas.

They are a team of uniformed officers who patrol the Downtown core looking for destitute individuals.

## Helping communities

It is people in uniforms that are in the Downtown area and provide information to people about services available to them. I believe they also get in touch with services such as Lighthouse, or the police if they feel that they need to.

These are non-police uniformed officers who locate and identify street people and try to direct them to the appropriate agencies for assistance. I think they enforce some bylaws also.

Help enforce bylaws and help with referrals to people needing help (i.e. panhandlers).

They help inform people of programs available and provide contact information.

Support Saskatoon citizens.

People helping the homeless.

Police walking the streets of problem areas of Saskatoon to help stop problems and to increase awareness and safety.

Friendly cops on bikes trying to help the less fortunate.

Help navigate the systems.

Officers who patrol areas that have people acting inappropriately. They do not carry police weapons, but can issue tickets. Better yet they can support those who require help.

People and not police hired to walk the Downtown, Riversdale, and Broadway streets and find help for street people.

Offer assistance in various parts of the city.

To assist and make better life for Saskatoon residents.

People in the area looking out and providing information.

Officers attempt to direct people who are homeless or panhandling or suffering other issues to community resources like housing and food and crisis services.

I think they patrol Downtown and would respond to a complaint before the regular police service.
To help out homeless people in Saskatoon.
Not sure, but I think it uses trained people to intervene in unsafe actions.
People and not police officers that patrol and offer assistance where needed.
Available services for homeless and or persons suffering from mental illnesses.
These are the folks I referred to in the previous question. The officers are visible on the streets of Saskatoon and are very approachable and friendly. They've diffused a potentially bad situation before.
Individuals working closely within at-risk neighbourhoods.
Officers who patrol the high crime areas of the city and do support and prevention work with people who need help. Proactive work in the community.
Trained officers who patrol the 3 BID areas and enforce street activity bylaws and also assist those on the street.
They help in situations where the police don't necessarily need to get involved. They help create a safer environment on the streets for everyone. I've seen them help at the Downtown bus terminal when a driver had a passenger that needed help and was injured, sick and lost.
Police patrolling certain areas to assist in local calls or to assist individuals displaying drunkenness, or that have social needs.
A program to see what people's needs are and see if there is something to help them with.
Someone that is available on the street to assist people.
Unarmed peace officers who patrol the most common areas of Saskatoon for homeless or disenfranchised people, and get to know them and their needs, habits, and behaviors. They can usually better help them to identify which social assistance programs that they can use or that is available to them.
It is to use officers to establish a presence to keep things safe.
To liaise between those on the street in need and the appropriate agencies that may provide help.
Police or peace officers patrolling on foot and bike to assist in keeping the streets safe and assist those needing help.
Walk around Downtown and assist and help control people.
Police officers designated to interact with the public to try to partner to solve community problems.
Saskatoon police officers who patrol areas commonly frequented by at-risk populations (homeless, drug addicts, mentally ill, etc.). To develop relationships with people and help them get into better situations, taking them to shelters, offering advice, etc.
People assisting the city and the police in dealing with issues relating to panhandling, etc., as per the items to be questioned on.
We use the program all of the time as they are a great support when we are having safety issues within the business or on the streets.
I think this might be the program that backs the bus clinics and the drug drop-in places. Not sure?
Neighbourhood watch with uniforms.
A team of support people move around Downtown talking to people who need information in regard to Saskatoon's social programs and how they may be of use to certain individuals.
A group of non-police officers, who patrol, befriend, control and help street people.
To help clean up areas being overrun with gangs and hookers.
Basically the group identifies problems and is proactive to intervene before becomes too much of a problem.

Non-police staff helping to patrol streets with goal of public safety.
A program to help direct people with needs to programs which might provide services.
Supply services to those who require housing and assistance.
On foot more and out in the public. Trying to make ties in the community to offer help and support and visibility.
People not police officers who can offer support to those needing food or shelter.
Engaging to meet needs and connect with services as opposed to arrest/incarceration.
Officers who work with community groups to find solutions for problem people who have fallen between the cracks in society.
They patrol Downtown, Broadway and Riversdale areas and act as a liaison between the community and businesses.
They are a small group of people who walk around Downtown to check in on businesses and people and to help those unfortunate out.
A program that is in place to help those in need (poverty, mental illnesses, etc.).
An attempt to help people with mental health issues.
Identification of at-risk people and attempt to direct them to appropriate community services.
Groups who are trying to provide support and counseling for people.
Greater engagement with community by police officers on foot or on bicycles patrolling the beats.
Help homeless people by educating and informing them of social programs and services available to them.
Well intentioned people and organizations trying to help poor folks.
Officers going out in the community. Talking in schools and to community associations.
Program that supports people at risk.
Well I've seen them in parking lots in groups and just seem to be there to help anyone in need or distress checking up on businesses etc. It's a good thing and makes me feel more secure.
Saskatoon employees attempting to observe Downtown activities and possibly point homeless and panhandlers to appropriate social programs.
Street volunteers that will eventually be injured trying to keep streets safer.
Interagency cooperation working out of a van to intercede before a situation escalates to the point of police being called.
It's a wonderful program that either makes special constables out of social workers and allowing them to interact with the vulnerable public, or it is the initiative in which uniformed police are paired with social educated people for their mutual benefit in dealing with the vulnerable. It's awesome and should be supported.
Not armed police, but in uniform. Get to know the area and have a calming effect. Real police may cost more, but done right they have more flexibility to handle any situation.
It is a program that tries to keep people out of the court system that really just need help (i.e. alcohol abuse and homeless).
Individuals who assist communities with support to handle negative issues in their area.
Pseudo-police encouraging the derelicts to get to a soup kitchen for the night before they freeze to death.
Helping people get back on their feet and establishing their life.
It is a program that employs a small group that help to enforce the city panhandling city bylaws as well as being ambassadors for the city in the Downtown area.

A group of officers assigned to the business areas to patrol on foot and to address issues.
Agencies and police working with communities.
Special officers who work in problem neighbourhoods in order to detect and reach out to vulnerable peoples.
Different areas of the city have community organization that has groups of people that walk area of their community. They have teaching of safety at times.
Provides safety to marginalized citizens found on the streets in Riversdale and Downtown. By providing referrals to community supports for those in need and reducing disputes and tension, and observing and ticketing safety violations when police are not present. This is saving costs to the police system and preventing escalation and incarceration costs. They receive emergency calls from public and business owners to help ensure safety concerns for all.
Program to help people get off the street.
People who wear uniforms intended to portray an element of authority and walk around talking to people. They assist people in distress and provide a sense of safety and authority.
Officers on foot patrol in certain communities speaking with locals and encouraging locals to report problems. City police in touch with the community.
Uniformed people who patrol areas that are known to have undesirable street activity. They are trained to deal with minor issues and to call in the police service as needed.
People helping people get off the streets.
An organization that helps improves the image of Downtown Saskatoon.
I think that is who you call if you have a problem. My daughter works in retail Downtown and I think they call them when they have trouble in their store.
A civilian employee of the city is tasked with assisting people and alerting the police service when necessary and minor bylaw enforcement.
They dress like cops, walk around and provide support to those in need.
People who patrol streets and asking people who are panhandling if they have a place to stay or if they need help.
Officers out talking to communities about how to ask for help dealing with troubles.
People that have some training with police and they help around the community.
They are three trained people who walk the streets during the daytime to see if they can help those in need and find better places to get them off the street.
Peace officers that help homeless, drunk, or mentally disabled people obey the laws and not cause the public any trouble. Help these people find housing for the night.
People who patrol streets watching for activity and providing assistance to those in need of help.
Traveling aid for people who need it.
People hired to patrol business district and direct people to agencies that can help them.
From my understanding these are a specific team of constables that patrol the Downtown core. They have built a relationship with street people and repeat offenders. They understand how much of a threat each individual poses and can better interact with them, so to address the issue at hand without it escalating. They are also known to give their cellphone numbers to local business owners, so that they can summon them directly when there is an issue, versus calling 911 and getting a random constable that does not have the familiarity they have with their regulars. I also know that the program was recently almost cancelled, when the number of CSP workers should be increased.
It provides interaction with all people in Saskatoon to provide better service to everyone.

It is a program that deals with support in the community. Unless you are trying to hide something in the name. Duh.

They have special constables who walk Downtown and direct to the nearest services and shoo the aggressive panhandlers away.

Individuals hired to walk around and help.

I've seen them walking around and I have heard they are there to keep the streets safer, but I honestly have no idea.

Not police work. Get to know street people and assist them where possible.

Safe street program where they try to keep all areas safe.

I believe they work with social services and other programs and to help people on the streets.

Community support officers try to direct people off the streets to other resources.

Peace officers that work with the community to isolate potentially unwanted behaviours to prevent crime and work with police. Funded by BIDs and the city.

It keeps a lookout for things out of place and tries to assist police by letting them know of what's going on in the neighbourhood.

Ununiformed officers who are on foot patrol to provide assistance and build relationships with businesses.

CSP offers resource information on the off-chance they encounter a receptive participant. Also, I believe they can communicate with law enforcement if they see suspicious activity. Observe and inform police.

Helps police with the public as liaisons.

Citizens that walk around making sure things are safe.

## Monitor panhandling

Help enforce bylaws and help with referrals to people needing help (i.e. panhandlers).

Civilian community support volunteers who patrol on foot the business district to address negative street activity. They are enforcement officers for bylaws regarding panhandling, bicycles, skateboards, etc.

People assisting the city and the police in dealing with issues relating to panhandling, etc., as per the items to be questioned on.

Civilians walking the Downtown area helping people who need assistance and dealing with some of the panhandlers, etc. Calling police if needed.

A program in which some of the officers walk the streets to curb panhandling and other negative behavior. If there is trouble, they would call the police officers or ambulance depending on the situation.

A group of unarmed people to ticket panhandlers, etc.

These are bylaw officers who work Downtown to address issues such as panhandling and homelessness.

People hired by the city to monitor and control the panhandlers and their locations.

It is a program that employs a small group that help to enforce the city panhandling city bylaws as well as being ambassadors for the city in the Downtown area.

Officers that walk the streets to monitor things such as panhandling.

People who patrol streets and asking people who are panhandling if they have a place to stay or if they need help.

Quasi police officers that tell people panhandling to fuck off.

They have special constables who walk Downtown and direct to the nearest services and shoo the aggressive panhandlers away.

## Monitor street activity

These are non-police uniformed officers who locate and identify street people and try to direct them to the appropriate agencies for assistance. I think they enforce some bylaws also.

A peace officer type support service to compliment police in discouraging undesirable, but non-criminal activity and prevent situations from escalating.

Police walking the streets of problem areas of Saskatoon to help stop problems and to increase awareness and safety.

An alternative to using the police to respond to people who are homeless, drunk, or high on the streets.

Officers who patrol areas that have people acting inappropriately. They do not carry police weapons, but can issue tickets. Better yet they can support those who require help.

Street walking looking for issues.

People in the area looking out and providing information.

A group of adults who patrol parks to keep older kids from doing drugs and drinking or bullying.

Officers attempt to direct people who are homeless or panhandling or suffering other issues to community resources like housing and food and crisis services.

Program that monitors and provides some degree of protection against and for street activity, but not police.

Civilian community support volunteers who patrol on foot the business district to address negative street activity. They are enforcement officers for bylaws regarding panhandling, bicycles, skateboards, etc.

Trained officers who patrol the 3 BID areas and enforce street activity bylaws and also assist those on the street.

Police who interact with street people.

Police patrolling certain areas to assist in local calls or to assist individuals displaying drunkenness, or that have social needs.

People who keep an eye out on the area. I've seen this in Riversdale.

Someone that is available on the street to assist people.

Unarmed peace officers who patrol the most common areas of Saskatoon for homeless or disenfranchised people, and get to know them and their needs, habits, and behaviors. They can usually better help them to identify which social assistance programs that they can use or that is available to them.

To liaise between those on the street in need and the appropriate agencies that may provide help.

A group of officers who attempt to deal with inappropriate behaviours and activities on the Downtown streets of Saskatoon.

Saskatoon police officers who patrol areas commonly frequented by at-risk populations (homeless, drug addicts, mentally ill, etc.). To develop relationships with people and help them get into better situations, taking them to shelters, offering advice, etc.

We use the program all of the time as they are a great support when we are having safety issues within

the business or on the streets.
Police and public interacting with street people.
A group of non-police officers, who patrol, befriend, control and help street people.
Officers to provide a presence in the BID areas which are subject to adverse behaviour.
They deal with minor street problems to free up police for more important issues.
Some people that wear uniforms, but are not police that patrol by foot or bicycle to observe activity.
They talk to the troublemakers to calm issues and if escalate to call the police if needed.
Officers who work with community groups to find solutions for problem people who have fallen between the cracks in society.
Groups of citizens that patrol areas and try to discourage loitering and groups of youth.
Community liaison persons. Not police and have no authority to arrest. There to help and/or suggest solutions to conflicts, or situations involving drunks, etc.
They are a small group of people who walk around Downtown to check in on businesses and people and to help those unfortunate out.
Identification of at-risk people and attempt to direct them to appropriate community services.
Saskatoon employees attempting to observe Downtown activities and possibly point homeless and panhandlers to appropriate social programs.
Street volunteers that will eventually be injured trying to keep streets safer.
Interagency cooperation working out of a van to intercede before a situation escalates to the point of police being called.
It's a wonderful program that either makes special constables out of social workers and allowing them to interact with the vulnerable public, or it is the initiative in which uniformed police are paired with social educated people for their mutual benefit in dealing with the vulnerable. It's awesome and should be supported.
These are bylaw officers who work Downtown to address issues such as panhandling and homelessness.
Not armed police, but in uniform. Get to know the area and have a calming effect. Real police may cost more, but done right they have more flexibility to handle any situation.
Several people. Somewhat like special constables on foot patrol in the Downtown, Riversdale and Broadway areas to deal with street issues, i.e. panhandling, drunkenness, loitering, etc.
Pseudo-police encouraging the derelicts to get to a soup kitchen for the night before they freeze to death.
Special officers who work in problem neighbourhoods in order to detect and reach out to vulnerable peoples.
Program to help people get off the street.
People who wear uniforms intended to portray an element of authority and walk around talking to people. They assist people in distress and provide a sense of safety and authority.
To stop some of the bad activities before they happen.
Uniformed people who patrol areas that are known to have undesirable street activity. They are trained to deal with minor issues and to call in the police service as needed.
They are on the street with their bike or walking to be closer to the population.
Non-official police officers who attempt to prevent negative behaviours by increasing the 'presence' of the police service.
They are three trained people who walk the streets during the daytime to see if they can help those in

need and find better places to get them off the street.

Peace officers that help homeless, drunk, or mentally disabled people obey the laws and not cause the public any trouble. Help these people find housing for the night.

People who patrol streets watching for activity and providing assistance to those in need of help.

From my understanding these are a specific team of constables that patrol the Downtown core. They have built a relationship with street people and repeat offenders. They understand how much of a threat each individual poses and can better interact with them, so to address the issue at hand without it escalating. They are also known to give their cellphone numbers to local business owners, so that they can summon them directly when there is an issue, versus calling 911 and getting a random constable that does not have the familiarity they have with their regulars. I also know that the program was recently almost cancelled, when the number of CSP workers should be increased.

Police on the street dealing with homeless.

Foot patrols that walk the Downtown, Riversdale and Broadway areas to help make these areas safer.

Identified people trying to work with street people.

Additional police officers to be out and visible to stop incidents before they start.

Not police work. Get to know street people and assist them where possible.

It keeps a lookout for things out of place and tries to assist police by letting them know of what's going on in the neighbourhood.

They are a team of uniformed officers who patrol the Downtown core looking for destitute individuals.

## Enforce laws

These are non-police uniformed officers who locate and identify street people and try to direct them to the appropriate agencies for assistance. I think they enforce some bylaws also.

Help enforce bylaws and help with referrals to people needing help (i.e. panhandlers).

Officers who patrol areas that have people acting inappropriately. They do not carry police weapons, but can issue tickets. Better yet they can support those who require help.

Summer students that walk the streets informing people of bylaw infractions Downtown.

Civilian community support volunteers who patrol on foot the business district to address negative street activity. They are enforcement officers for bylaws regarding panhandling, bicycles, skateboards, etc.

Trained officers who patrol the 3 BID areas and enforce street activity bylaws and also assist those on the street.

People acting as enforcers of bylaws.

Community outreach and bylaw enforcement.

A group of unarmed, uniformed city employees who apparently have some authority to advise loiterers and beggars.

A group of unarmed people to ticket panhandlers, etc.

Quasi and police that can issue tickets.

Civilians who politely ask loiterers to move along.

These are bylaw officers who work Downtown to address issues such as panhandling and homelessness.

It is a program that employs a small group that help to enforce the city panhandling city bylaws as well as being ambassadors for the city in the Downtown area.

Provides safety to marginalized citizens found on the streets in Riversdale and Downtown. By providing referrals to community supports for those in need and reducing disputes and tension, and observing and ticketing safety violations when police are not present. This is saving costs to the police system and preventing escalation and incarceration costs. They receive emergency calls from public and business owners to help ensure safety concerns for all.

A civilian employee of the city is tasked with assisting people and alerting the police service when necessary and minor bylaw enforcement.

Street patrol that has power to do anything to stop crimes.

People out on the streets that can issue certain bylaw tickets.

## **Don't enforce laws**

Paid for with taxpayer's money at the request of the Downtown Business Association. As I said before tigers without teeth and I don't see what they do that actually makes the streets any safer.

They talk to the troublemakers to calm issues and if escalate to call the police if needed.

Community liaison persons. Not police and have no authority to arrest. There to help and/or suggest solutions to conflicts, or situations involving drunks, etc.

The police, but like not arresting people?

That is what I meant to answer in the previous question. [Street patrol citizens in uniform that look like cops, but who will call the police when required.]

Special officers who patrol Downtown. Don't think they have much authority though.

Uniformed people who patrol areas that are known to have undesirable street activity. They are trained to deal with minor issues and to call in the police service as needed.

Private individuals who work with the city police in some of the core bids. They look like police, but have no policing powers. They offer assistance to individuals with non-criminal emergencies or issues.

## **Specific areas (i.e., downtown, etc.)**

It is people in uniforms that are in the Downtown area and provide information to people about services available to them. I believe they also get in touch with services such as Lighthouse, or the police if they feel that they need to.

Police walking program Downtown.

People and not police hired to walk the Downtown, Riversdale, and Broadway streets and find help for street people.

I think they patrol Downtown and would respond to a complaint before the regular police service.

Trained officers who patrol the 3 BID areas and enforce street activity bylaws and also assist those on the street.

They help in situations where the police don't necessarily need to get involved. They help create a safer environment on the streets for everyone. I've seen them help at the Downtown bus terminal when a driver had a passenger that needed help and was injured, sick and lost.

Officers are ingrained in the inner city.

Walk around Downtown and assist and help control people.

Employees of the Downtown business organization who police Downtown streets as civilians.

Paid for with taxpayer's money at the request of the Downtown Business Association. As I said before tigers without teeth and I don't see what they do that actually makes the streets any safer.

A team of support people move around Downtown talking to people who need information in regard to Saskatoon's social programs and how they may be of use to certain individuals.
Civilians walking the Downtown area helping people who need assistance and dealing with some of the panhandlers, etc. Calling police if needed.
They patrol Downtown, Broadway and Riversdale areas and act as a liaison between the community and businesses.
They are a small group of people who walk around Downtown to check in on businesses and people and to help those unfortunate out.
Its people that walk in high traffic areas in the city. If a problem arises they contact the police with the problem.
Civilians who work with the Saskatoon Police to provide an added presence in the core neighborhoods.
Community support workers. Walk around Downtown.
These are bylaw officers who work Downtown to address issues such as panhandling and homelessness.
Several people. Somewhat like special constables on foot patrol in the Downtown, Riversdale and Broadway areas to deal with street issues, i.e. panhandling, drunkenness, loitering, etc.
It is a program that employs a small group that help to enforce the city panhandling city bylaws as well as being ambassadors for the city in the Downtown area.
Special officers who work in problem neighbourhoods in order to detect and reach out to vulnerable peoples.
Special officers who patrol Downtown. Don't think they have much authority though.
An organization that helps improves the image of Downtown Saskatoon.
I don't know much about it. As far as I know its police street presence in high risk areas.
People hired to patrol business district and direct people to agencies that can help them.
From my understanding these are a specific team of constables that patrol the Downtown core. They have built a relationship with street people and repeat offenders. They understand how much of a threat each individual poses and can better interact with them, so to address the issue at hand without it escalating. They are also known to give their cellphone numbers to local business owners, so that they can summon them directly when there is an issue, versus calling 911 and getting a random constable that does not have the familiarity they have with their regulars. I also know that the program was recently almost cancelled, when the number of CSP workers should be increased.
They patrol the core areas.
They have special constables who walk Downtown and direct to the nearest services and shoo the aggressive panhandlers away.
Foot patrols that walk the Downtown, Riversdale and Broadway areas to help make these areas safer.
They are a team of uniformed officers who patrol the Downtown core looking for destitute individuals.

## Negative comments

Person receiving a pay check and doing nothing.
It is a waste of money, as it has not shown any results.
Glorified security guard.
A joke!
A waste of money.

Overpaid and do nothing.

Hired robot cops.

Paid for with taxpayer's money at the request of the Downtown Business Association. As I said before tigers without teeth and I don't see what they do that actually makes the streets any safer.

Ineffective.

For what they seem to accomplish it is a big waste of money!

Not much, but I haven't noticed things being better!

## Other

Individual community associations who organize or appoint individuals to report incidences, which could be conceived as being dangerous.

Friendly cops on bikes trying to help the less fortunate.

First aid and respond.

Programs that are offered at the Lighthouse.

Its multiple agencies working together.

I believe these people are security hired by businesses to patrol the streets.

Civilians walking the Downtown area helping people who need assistance and dealing with some of the panhandlers, etc. Calling police if needed.

Community volunteers walking the street to help the officers.

A program in which some of the officers walk the streets to curb panhandling and other negative behavior. If there is trouble, they would call the police officers or ambulance depending on the situation.

Its people that walk in high traffic areas in the city. If a problem arises they contact the police with the problem.

School program.

We have police linked to our schools. I assume that is what is meant by that.

Report problems to the police.

Saskatoon Open Door Society.

They wander around the Exhibition when it's in town.

Shelters and soup kitchens.

Peace officers that work with the community to isolate potentially unwanted behaviours to prevent crime and work with police. Funded by BIDs and the city.

It is a place for people to go to when they don't have any place to go to.

CSP offers resource information on the off-chance they encounter a receptive participant. Also, I believe they can communicate with law enforcement if they see suspicious activity. Observe and inform police.

They do their best.

I think they do a great job.

## Q24. To the best of your knowledge, what makes a Community Support Program Officer different from a City of Saskatoon Police Officer?

### Cannot carry a weapon

They are not police, as they do not carry weapons, or arrest people.
CSO people aren't police officers as they can't arrest people and they aren't armed. They are an outreach program to street people. Police officers are there for law enforcement and public safety.
Not armed and no power of arrest.
They are not armed, are not concerned with law enforcement, and they can assist people in accessing services that they need.
They do not carry weapons and provide one-on-one support to those requiring their assistance.
Not authorized to carry weapons and make arrests.
They cannot make arrests, nor do they carry weapons.
They don't carry firearms and do not have the power to arrest.
They can't arrest someone or they don't have weapons or the resources that a police officer has.
The community support officer has no power to arrest and does not carry a weapon. Would not have any tactical training.
No weapons, different training and no ability to arrest.
Not armed and don't arrest people.
Doesn't carry weapons. Acts more to report activity as opposed to necessarily enforcing. Depends on the situation.
They have not gone through police program and do not carry guns. Cannot arrest people.
No firearm and can't arrest anyone.
I believe they are unarmed and they keep a tighter focus on the issues of street people than a typical officer.
They are unarmed and have no powers of arrest.
They do not carry guns.
CSP officer are not trained police and do not carry guns.
They don't carry guns.
Training is very different. No side arms or weapons for CSPO and they can't enforce laws.
They do not have police training, weapons and can't arrest people.
A CSP officer will essentially be a steady presence. Unarmed, they are there to create relationships with those that seem to be causing issues in the neighbourhoods.
Community support don't carry weapons. I have not seen them in patrol cars. Just on foot or in vans.
Don't carry guns and may not be full members of the force.
Not armed.
They can't arrest anyone or I hadn't noticed any weapon, but I could be wrong. They in turn can contact the police if need be.
A CSPO is not a peace officer and cannot arrest or detain individuals. Also does not carry a sidearm.
No weapon to protect themselves.
Not armed. There more for liaison purposes and to have a presence in areas that can be troublesome. Hopefully prevent problems rather than react to them.

Police are armed and can charge people with illegal violations.
Don't know guns.
No guns and call the cops when in need.
Do not carry guns and cannot arrest.
Carry no weapons (including Tasers) is the main one. I know they can issue tickets, but I don't believe they have the ability to arrest.
No guns with limited authority to arrest.
The do not carry weapons and cannot make arrests. I am not sure if they could make a citizen arrest or not, as they are not acting as citizens when on patrol.
No weapons, lack of lawful ability to detain individuals, and they are more concerned about helping individuals in need as opposed to a police officer who is more interested in arrest, detention and prosecution of problem individuals.
They do not have the authority, training, or rights of police. They do not carry a gun. They are not part of the 911 system. They provide community social support referrals for basic survival, and housing, etc. They are plugged into community services. They prevent escalating to the justice and criminal system. They work in the three BIDs only and on foot only. They facilitate business needs. They address non-criminal street safety concerns.
No gun working on the offensive.
Not sure. Likely no weapon?
Less training and unarmed. Not normally authorized to make arrests and not authorized to conduct investigations.
They are unarmed and their focus is on the people in need.
The power to arrest. The ability to carry weapons.
They are unarmed and not members of the police force. They can contact the city police if required.
They have no legal authority to detain than I do and they are not licensed to carry personal firearms. They do not have access to the level of resources and support that the police do. They also have less training than the police.
Guns.
Guns.
They are not licensed peace officers and do not carry guns.
They don't carry weapons.
Don't carry guns.
As far as I know they don't carry weapons.
Police officer can carry firearms, while CSP officers do not. Police officers can call for backup, while CSP officers call for other emergency services when needed. Police officers combat illegal activity, while CSP officers try to keep the streets free from street activity.
They are not armed and they are not officers of the law, so they are limited in their powers.

### Cannot make arrests

They are not police, as they do not carry weapons, or arrest people.
City of Saskatoon Police officers are able to lay a charge.
They can't arrest people.

CSO people aren't police officers as they can't arrest people and they aren't armed. They are an outreach program to street people. Police officers are there for law enforcement and public safety.
They are not full officers, so aren't able to arrest anyone, but are able to issue certain citations.
Not armed and no power of arrest.
Police have the ability to arrest you and Community Support Program Officers don't.
They are not officers of the law and cannot make arrests.
They can't arrest people and have to call in the police if the situation needs someone with authority.
Not authorized to carry weapons and make arrests.
They cannot make arrests, nor do they carry weapons.
They are a long term solution as opposed to short term with an arrest or fine.
They don't carry firearms and do not have the power to arrest.
No powers to arrest.
They can't arrest someone or they don't have weapons or the resources that a police officer has.
Police officer can enforce the law and make arrest. CSPO are only there as a information source.
The community support officer has no power to arrest and does not carry a weapon. Would not have any tactical training.
No weapons, different training and no ability to arrest.
Not armed and don't arrest people.
They are not there to arrest people. Although they should notify police if there is a pressing situation.
They have not gone through police program and do not carry guns. Cannot arrest people.
No firearm and can't arrest anyone.
They do not have the powers to arrest or enforce.
Community Support Program Officer works to provide practical solutions and assist people in finding the resources they need versus monitoring activities for violations of laws; i.e. a more supportive and social work role.
Not an actual cop or able to have arrest powers. They are just a resource to my knowledge.
They are unarmed and have no powers of arrest.
They don't have the powers of arrest. Our police officers also have a very supportive role.
No official role. No ability to arrest or detain. They report to the police and not replace the police.
Not a law enforcement officer at all.
Officers can take it a step forward and arrest and lay charges if the problems grow bigger and target individuals more.
They do not have police training, weapons and can't arrest people.
The ability to arrest.
CSP workers do not make arrests.
CSPO has no authority to arrest or detain.
Community Support Program Officer is not intended to enforce criminal laws, but rather act as an intermediary to help prevent issues from occurring.
Legal rights and performing searches and arrests.
They can't arrest someone, take them to jail, or issue tickets.
A CSPO is not a police officer. They are more like social workers. They do not have the power to arrest.

CPS more of a liaison than an enforcer for the law.
Saskatoon Police Officers can arrest people and CSP Officers can report problems to the police.
Cannot make arrests.
As far as I am aware do not have the power to arrest.
They can't arrest anyone or I hadn't noticed any weapon, but I could be wrong. They in turn can contact the police if need be.
A CSPO is not a peace officer and cannot arrest or detain individuals. Also does not carry a sidearm.
I don't believe they are in the law enforcement area. Do not arrest.
Police are armed and can charge people with illegal violations.
Do not carry guns and cannot arrest.
They aren't able to arrest people. They are somewhat of a help group connecting to the panhandlers and at-risk people.
Carry no weapons (including Tasers) is the main one. I know they can issue tickets, but I don't believe they have the ability to arrest.
No guns with limited authority to arrest.
Focus on diffusing the problem and helping. Rather than merely arresting.
The do not carry weapons and cannot make arrests. I am not sure if they could make a citizen arrest or not, as they are not acting as citizens when on patrol.
Support officers have less authority. They can talk to a person and gather information, but can't charge the person.
Police are the law and can arrest.
They don't arrest people.
CSP officers do not have the same powers as SPS officers in terms of physical intervention. They can speak with people, but are not trained or equipped to restrain or arrest.
I believe the Saskatoon Police Service does a lot to assist people on the street as well, but the resources are needed in so many areas. The CSPO cannot arrest.
Community Support Program Officers do not hold the same enforcement authority as police officers.
Less training and unarmed. Not normally authorized to make arrests and not authorized to conduct investigations.
Community support officers are not able to arrest or ticket people.
They have no power to arrest.
The power to arrest. The ability to carry weapons.
Not directed to arrest more to get troubled folks in touch with help programs.
They do not make arrests or lay charges.
I don't think they are able to arrest people, but have a more social worker role to assist people who might otherwise be able to access services available.
They have no legal authority to detain than I do and they are not licensed to carry personal firearms. They do not have access to the level of resources and support that the police do. They also have less training than the police.
They are to help people instead of arresting them.
Can't arrest, can't ticket and can't do anything other than be a presence really.
A CSP is not a licenced police, so cannot make arrests or charges, but is a visible and valuable resource for the community to make its voice heard to those that can make changes.

Police actively enforces criminal code offenses and city bylaws. CSP officers more bylaws, as they pertain to street activity in certain neighborhoods.

They do not have the same use of force options and they cannot charge criminally.

They have no accountability and responsibility to enforce the law or issue criminal charges.

No powers of arrest or detention. Not sworn peace officers and not formally trained in any aspects of policing past observing, reporting, advising, etc.

Not able to make arrests.

They don't have the authority to arrest a person.

## No authority-general

They are not law and have no authority.

They are not armed, are not concerned with law enforcement, and they can assist people in accessing services that they need.

They can't arrest people and have to call in the police if the situation needs someone with authority.

They are more about assistance of vulnerable people, other people, and business owners, than they are about law enforcement.

Police officer can enforce the law and make arrest. CSPO are only there as a information source.

The CSP officer does not have the authority of a police officer. To my knowledge they patrol and are a visible deterrent and can engage police officers at any time.

Doesn't carry weapons. Acts more to report activity as opposed to necessarily enforcing. Depends on the situation.

Not as much authority and power.

Can't enforce anything.

More on the prevention and less on the punitive side of things.

They do not have the powers to arrest or enforce.

They have no authority.

They are focused on providing resources to those who need them while police officers are focused on enforcing the law.

CSP Officers do not have the same training or authority as City of Saskatoon Police Officers.

They don't have the same enforcement capabilities as police officers, but they can help manage a situation in a timely fashion.

They have no powers to enforce city bylaws or the provincial and federal laws.

CSP Officers don't actually enforce the law.

Training is very different. No side arms or weapons for CSPO and they can't enforce laws.

Community officers cannot use force.

City police have more authority.

Not law enforcers.

They don't enforce anything and are well paid for doing nothing of value to the taxpayer.

No direct law enforcement capability.

They have no law enforcement.

They can't arrest someone, take them to jail, or issue tickets.

Well, they're not police officers and they're citizens. They don't have the power and authority that

comes with working for the police.
Police are more enforcement. CSP is more for helping homeless people get the services they need.
No power to deal properly with situations.
No weapons, lack of lawful ability to detain individuals, and they are more concerned about helping individuals in need as opposed to a police officer who is more interested in arrest, detention and prosecution of problem individuals.
Support officers have less authority. They can talk to a person and gather information, but can't charge the person.
No policing powers.
They do not have the authority, training, or rights of police. They do not carry a gun. They are not part of the 911 system. They provide community social support referrals for basic survival, and housing, etc. They are plugged into community services. They prevent escalating to the justice and criminal system. They work in the three BIDs only and on foot only. They facilitate business needs. They address non-criminal street safety concerns.
CSP officers do not have the same powers as SPS officers in terms of physical intervention. They can speak with people, but are not trained or equipped to restrain or arrest.
Less training and unarmed. Not normally authorized to make arrests and not authorized to conduct investigations.
Community support officers are not able to arrest or ticket people.
They don't have the same training or authority.
Police have authority.
CSP individuals are not law enforcement individuals, but have received training to offer support to any individual as required.
Level of authority.
They have no real power and seem to be totally ineffective in their role.
They don't have any of the authority an officer of the law does.
Can't arrest, can't ticket and can't do anything other than be a presence really.
Authority level.
Power.
Not involved in law enforcement.
They do not have the same use of force options and they cannot charge criminally.
They have no accountability and responsibility to enforce the law or issue criminal charges.
Police can give tickets.
Police officer can carry firearms, while CSP officers do not. Police officers can call for backup, while CSP officers call for other emergency services when needed. Police officers combat illegal activity, while CSP officers try to keep the streets free from street activity.
They are not armed and they are not officers of the law, so they are limited in their powers.

## No police training

They are not police, as they do not carry weapons, or arrest people.
CSO people aren't police officers as they can't arrest people and they aren't armed. They are an outreach program to street people. Police officers are there for law enforcement and public safety.

They are not full officers, so aren't able to arrest anyone, but are able to issue certain citations.
They are not officers of the law and cannot make arrests.
One a cop.
The people involved are not police, but do have ways to help with issues.
Have no knowledge.
They are not police officers.
The community support officer has no power to arrest and does not carry a weapon. Would not have any tactical training.
Ordinary people make up Community Support Program Officers and not necessarily trained in situations like aggressive panhandling and street fights.
Didn't think the community officers were sworn in police officers.
They have not gone through police program and do not carry guns. Cannot arrest people.
They aren't a police officer and don't have that title. They are more or less peace keepers and watch for things that go on.
Because they are half cop and half social worker and not too successful at either in many cases.
Not an actual cop or able to have arrest powers. They are just a resource to my knowledge.
One is a trained police officer and the other is a community minded officer for purpose of engaging the community in heal thyself method.
CSP Officers do not have the same training or authority as City of Saskatoon Police Officers.
No official role. No ability to arrest or detain. They report to the police and not replace the police.
CSP officer are not trained police and do not carry guns.
Training is very different. No side arms or weapons for CSPO and they can't enforce laws.
They do not have police training, weapons and can't arrest people.
They have not been trained to diffuse incidents and they are there to report incidents to the police.
A CSPO is not a police officer. They are more like social workers. They do not have the power to arrest.
They are not police officers and they help to aid the police services.
Well, they're not police officers and they're citizens. They don't have the power and authority that comes with working for the police.
Not a police officer.
Not all are cops and they deal with different partners.
CSPOs are not peace officers.
Don't carry guns and may not be full members of the force.
A CSPO is not a peace officer and cannot arrest or detain individuals. Also does not carry a sidearm.
CSP officers are not peace officers and they are bylaw officers.
Not professional as the police.
No weapons, lack of lawful ability to detain individuals, and they are more concerned about helping individuals in need as opposed to a police officer who is more interested in arrest, detention and prosecution of problem individuals.
They do not have the authority, training, or rights of police. They do not carry a gun. They are not part of the 911 system. They provide community social support referrals for basic survival, and housing, etc. They are plugged into community services. They prevent escalating to the justice and criminal system. They work in the three BIDs only and on foot only. They facilitate business needs. They address non-

criminal street safety concerns.

Training.

CSP officers do not have the same powers as SPS officers in terms of physical intervention. They can speak with people, but are not trained or equipped to restrain or arrest.

Less training and unarmed. Not normally authorized to make arrests and not authorized to conduct investigations.

They don't have the same training or authority.

Credentials.

They are unarmed and not members of the police force. They can contact the city police if required.

They have no legal authority to detain than I do and they are not licensed to carry personal firearms. They do not have access to the level of resources and support that the police do. They also have less training than the police.

They are not police officers? Are you really expecting us to be that stupid? Wow! I really am in a totally backward city.

A community support officer has very little training compared to a police officer.

They are not actually police officers.

It's not police officers who do this.

They are not licensed peace officers and do not carry guns.

Police are well trained.

Stupid? One is a community support worker and the other is a peace officer.

No powers of arrest or detention. Not sworn peace officers and not formally trained in any aspects of policing past observing, reporting, advising, etc.

## **Provide outreach/aide**

They spend more time directly helping the needs of people.

Ordinary citizens helping each other approach the problem.

CSPO offer proactive involvement and have different training and skill sets, use different tools and deal with non-criminal activities than their police counterparts.

Less policing and more help.

Attempt at prevention rather than enforcement.

They are not armed, are not concerned with law enforcement, and they can assist people in accessing services that they need.

Police officers enforce and CSP engage and navigate.

They do not carry weapons and provide one-on-one support to those requiring their assistance.

They are more about assistance of vulnerable people, other people, and business owners, than they are about law enforcement.

Could be others from community involved such as mental health professionals and business owners as a group effort.

Police officer can enforce the law and make arrest. CSPO are only there as a information source.

The people involved are not police, but do have ways to help with issues.

They have more training and knowledge for preventative support work.

They patrol a limited area. The program is not as costly as regular police. They help street people find

services and supports and enforce street activity bylaws. Saskatoon Police should not be dealing with minor street nuisances and focus on larger criminal activity such as gangs, drugs and dangerous criminals.

They access different support programs that would be beneficial to the individuals they assist. They also can create a presence of safety without needing to intimidate those in need with the idea of charges or criminal records. They play a role between security guards and police officers.

They have more time to dedicate to those in need.

On foot are interacting with the public.

I believe they are unarmed and they keep a tighter focus on the issues of street people than a typical officer.

They aren't a police officer and don't have that title. They are more or less peace keepers and watch for things that go on.

More on the prevention and less on the punitive side of things.

Because they are half cop and half social worker and not too successful at either in many cases.

Community Support Program Officer works to provide practical solutions and assist people in finding the resources they need versus monitoring activities for violations of laws; i.e. a more supportive and social work role.

Not an actual cop or able to have arrest powers. They are just a resource to my knowledge.

They are focused on providing resources to those who need them while police officers are focused on enforcing the law.

I see them as being there to speak to those individuals in a less authoritative manner and a more assistance focused manner.

Knowledge of the bylaws of Saskatoon and the laws of Saskatchewan and Canada. Training to do anything about the various negative events. They are a presence meant to observe and somewhat intimidate to prevent negative events.

One is a trained police officer and the other is a community minded officer for purpose of engaging the community in heal thyself method.

They don't have the same enforcement capabilities as police officers, but they can help manage a situation in a timely fashion.

More community based and regarded as help as distinct from the authority figure of police.

Police deal with enforcement of existing laws while Community Support Program Officers make an effort to find solutions for community members who are experiencing difficult life situations.

The police officers are there to ensure that the public is acting according to the laws. The Community Support Program Officer is there to help those in need.

Police enforce the law and CSP officers assist in identifying and combatting problems.

Business owners have some input in helping out the community and also support systems in place for at risk youth.

One is there to ensure citizens follow the laws of the city. The other is they are there to offer support and give information and help where needed, and keep a good relationship with the people in the community. The CSPOs would allow SPOs to focus on larger tasks of community safety.

They are there to deal specifically with people disturbances on the streets and try to resolve by understanding the people that are causing it and the police deal with the threatening activities.

Program officer primary role is to engage, support and build connections with support agencies.

One is preventing crimes and the other is addressing crimes that are currently happening or have happened.

They take everyone to the Lighthouse instead of jail.
More emphasis on education and support.
I assume they have some social work training.
A CSPO is not a police officer. They are more like social workers. They do not have the power to arrest.
A CSP officer will essentially be a steady presence. Unarmed, they are there to create relationships with those that seem to be causing issues in the neighbourhoods.
CSPOs attempt to understand the problem and look for remedies.
Police are more enforcement. CSP is more for helping homeless people get the services they need.
They are more towards counselling, rather than just getting the reports and forwarding it to the provincial court.
Prevention versus enforcement.
Community officers play a more support and education role.
I already answered this. It's a wonderful program that either makes special constables out of social workers or allows them to interact with the vulnerable public, or it is the initiative in which uniformed police are paired with socially educated people for their mutual benefit in dealing with the vulnerable. It's awesome and should be supported.
They care for people who need support where officers must just do their job.
Not armed. There more for liaison purposes and to have a presence in areas that can be troublesome. Hopefully prevent problems rather than react to them.
They aren't able to arrest people. They are somewhat of a help group connecting to the panhandlers and at-risk people.
The Saskatoon Police can enforce all the laws of the city while the Community Support Program Officer deals with panhandlers, the safety of the streets, giving assistance to those in need and can call for police assistance when required.
Focus on diffusing the problem and helping. Rather than merely arresting.
They intervene, but do not arrest.
Different mandate. More proactive and preventative actions versus reactive.
No weapons, lack of lawful ability to detain individuals, and they are more concerned about helping individuals in need as opposed to a police officer who is more interested in arrest, detention and prosecution of problem individuals.
Support officers have less authority. They can talk to a person and gather information, but can't charge the person.
They do not have the authority, training, or rights of police. They do not carry a gun. They are not part of the 911 system. They provide community social support referrals for basic survival, and housing, etc. They are plugged into community services. They prevent escalating to the justice and criminal system. They work in the three BIDs only and on foot only. They facilitate business needs. They address non-criminal street safety concerns.
CSP officers do not have the same powers as SPS officers in terms of physical intervention. They can speak with people, but are not trained or equipped to restrain or arrest.
Community support officer is there to aid in case of a problem and will call police if necessary.
They are more likely to work together to make their environment safe.
Well, I have seen some take a person home that needs to go home due to drugs or drink and take them on the bus. Don't see cops doing that.
A police officer patrols the city in search of criminal activity and CSP officers are people who patrol and

find help and shelter and alternatives to street people.
They are unarmed and their focus is on the people in need.
Not directed to arrest more to get troubled folks in touch with help programs.
I don't think they are able to arrest people, but have a more social worker role to assist people who might otherwise be able to access services available.
CSP officers focus on homeless and drunk people.
They try to intervene with vulture persons before the police are needed.
They are constables who have more of a social work background and are trained in helping compromised individuals and understand what programs and resources are available to them when their circumstances are too overwhelming.
More proactive in providing interventions for people who need it.
More hands-on.
They are to help people instead of arresting them.
Proactive in trying to get the offenders to change their lifestyle.
A CSP is not a licenced police, so cannot make arrests or charges, but is a visible and valuable resource for the community to make its voice heard to those that can make changes.
They are more helpful and handle situations more effectively.
Stupid? One is a community support worker and the other is a peace officer.
They help business owners to handle unwanted people.
Police officer can carry firearms, while CSP officers do not. Police officers can call for backup, while CSP officers call for other emergency services when needed. Police officers combat illegal activity, while CSP officers try to keep the streets free from street activity.
Police uphold the law. CSPO are like support staff that notify the police of unlawful activities. CSPO's presence helps to reduce unsavoury activity.

### Relief/support for police

CSO people aren't police officers as they can't arrest people and they aren't armed. They are an outreach program to street people. Police officers are there for law enforcement and public safety.
They can't arrest people and have to call in the police if the situation needs someone with authority.
Police deal with everything and if someone reports it while the support people are always out and about to try to prevent things from happening.
They can't arrest someone or they don't have weapons or the resources that a police officer has.
The CSP offer support while the police also do law enforcement.
The CSP officer does not have the authority of a police officer. To my knowledge they patrol and are a visible deterrent and can engage police officers at any time.
One tries to work with businesses and the people to find solutions that work for everyone. The police focus on enforcing the law while a secondary is to do the work of the support program officer.
The Community Support Program Officer does not deal with criminal activity.
They patrol a limited area. The program is not as costly as regular police. They help street people find services and supports and enforce street activity bylaws. Saskatoon Police should not be dealing with minor street nuisances and focus on larger criminal activity such as gangs, drugs and dangerous criminals.
They access different support programs that would be beneficial to the individuals they assist. They

also can create a presence of safety without needing to intimidate those in need with the idea of charges or criminal records. They play a role between security guards and police officers.

Doesn't carry weapons. Acts more to report activity as opposed to necessarily enforcing. Depends on the situation.

They are not there to arrest people. Although they should notify police if there is a pressing situation.

CSP is to establish a presence in a preventative manner. Police are more into enforcement and tougher situations.

They are tasked to do different things. Police officers normally respond to crimes, but those allocated to CSP patrol to prevent crimes.

Knowledge of the bylaws of Saskatoon and the laws of Saskatchewan and Canada. Training to do anything about the various negative events. They are a presence meant to observe and somewhat intimidate to prevent negative events.

They don't have the powers of arrest. Our police officers also have a very supportive role.

No official role. No ability to arrest or detain. They report to the police and not replace the police.

They have not been trained to diffuse incidents and they are there to report incidents to the police.

Community Support Program Officer is not intended to enforce criminal laws, but rather act as an intermediary to help prevent issues from occurring.

A CSP officer will essentially be a steady presence. Unarmed, they are there to create relationships with those that seem to be causing issues in the neighbourhoods.

They are not police officers and they help to aid the police services.

CPS more of a liaison than an enforcer for the law.

Saskatoon Police Officers can arrest people and CSP Officers can report problems to the police.

They can't arrest anyone or I hadn't noticed any weapon, but I could be wrong. They in turn can contact the police if need be.

They care for people who need support where officers must just do their job.

Not armed. There more for liaison purposes and to have a presence in areas that can be troublesome. Hopefully prevent problems rather than react to them.

Police officers uphold the law, where a CSP officer and police officers help keep the streets safe.

No guns and call the cops when in need.

The Saskatoon Police can enforce all the laws of the city while the Community Support Program Officer deals with panhandlers, the safety of the streets, giving assistance to those in need and can call for police assistance when required.

I think a Community Support Police Officer is a volunteer who works closely with the police service.

Community support people address less serious issues and situations. They are available to provide assistance in situations where the police would be wasting their time.

I believe the Saskatoon Police Service does a lot to assist people on the street as well, but the resources are needed in so many areas. The CSPO cannot arrest.

Community support officer is there to aid in case of a problem and will call police if necessary.

They are unarmed and not members of the police force. They can contact the city police if required.

They have no legal authority to detain than I do and they are not licensed to carry personal firearms. They do not have access to the level of resources and support that the police do. They also have less training than the police.

They try to intervene with vulture persons before the police are needed.

CSP individuals are not law enforcement individuals, but have received training to offer support to any

individual as required.

Can't arrest, can't ticket and can't do anything other than be a presence really.

They are more of a peace officer.

No powers of arrest or detention. Not sworn peace officers and not formally trained in any aspects of policing past observing, reporting, advising, etc.

Police uphold the law. CSPO are like support staff that notify the police of unlawful activities. CSPO's presence helps to reduce unsavoury activity.

### **Friendlier/more personable**

They do not carry weapons and provide one-on-one support to those requiring their assistance.

They access different support programs that would be beneficial to the individuals they assist. They also can create a presence of safety without needing to intimidate those in need with the idea of charges or criminal records. They play a role between security guards and police officers.

I feel like Community Support Program Officers care a bit more about the people.

They are patrolling certain areas and working with the business owners and neighbourhoods in that area one on one.

I see them as being there to speak to those individuals in a less authoritative manner and a more assistance focused manner.

Interact on a lower and less perceived confrontational manner.

More approachable.

More frequently engage on a personal level with the people they encounter while on duty.

One is there to ensure citizens follow the laws of the city. The other is they are there to offer support and give information and help where needed, and keep a good relationship with the people in the community. The CSPOs would allow SPOs to focus on larger tasks of community safety.

More training on personal interaction of a verbal kind.

Probably people relate more easily with them.

More present.

They are more helpful and handle situations more effectively.

More time engaging on the street.

## Not in uniform/no badge

The uniform.

I already answered this. It's a wonderful program that either makes special constables out of social workers or allows them to interact with the vulnerable public, or it is the initiative in which uniformed police are paired with socially educated people for their mutual benefit in dealing with the vulnerable. It's awesome and should be supported.

## Target certain areas/jurisdictions

More direct involvement with community businesses and people.

They are more about assistance of vulnerable people, other people, and business owners, than they are about law enforcement.

Could be others from community involved such as mental health professionals and business owners as a group effort.

The CSP officer does not have the authority of a police officer. To my knowledge they patrol and are a visible deterrent and can engage police officers at any time.

One tries to work with businesses and the people to find solutions that work for everyone. The police focus on enforcing the law while a secondary is to do the work of the support program officer.

They patrol a limited area. The program is not as costly as regular police. They help street people find services and supports and enforce street activity bylaws. Saskatoon Police should not be dealing with minor street nuisances and focus on larger criminal activity such as gangs, drugs and dangerous criminals.

They are patrolling certain areas and working with the business owners and neighbourhoods in that area one on one.

One is a trained police officer and the other is a community minded officer for purpose of engaging the community in heal thyself method.

The Community Support Program helps small businesses and people in Riversdale, Broadway and Downtown.

They are constantly in those areas and only deal with issues that arise in those areas.

Not armed. There more for liaison purposes and to have a presence in areas that can be troublesome. Hopefully prevent problems rather than react to them.

CPS officer is focused on a certain community and supports that area. A police officer has many different roles for the safety of our city.

They are assigned specific areas.

They are specific officers that work in the business areas. They patrol on foot and assist businesses and private citizens.

They do not have the authority, training, or rights of police. They do not carry a gun. They are not part of the 911 system. They provide community social support referrals for basic survival, and housing, etc. They are plugged into community services. They prevent escalating to the justice and criminal system. They work in the three BIDs only and on foot only. They facilitate business needs. They address non-criminal street safety concerns.

The community support officer is primarily for that community.

Community Support Program Officers deal more directly with the public and business owners.

They help business owners to handle unwanted people.

## Other

The narrow scope of their job description.
Enforcement and issuing tickets.
Enforcement role.
CSPO offer proactive involvement and have different training and skill sets, use different tools and deal with non-criminal activities than their police counterparts.
Their job description.
Glorified security guard.
CSPO walk the streets.
Additional training.
They have a specific role.
Police officers have different duties while community support officers have one specific goal in mind.
The role they are supposed to play.
Police are out in the public.
They are able to arrest an individual.
Cannot curtail criminal activity efficiently.
More informed about streets crime.
I believe the community support officers are volunteers.
They don't enforce anything and are well paid for doing nothing of value to the taxpayer.
Main job roles.
More progressive.
Community support don't carry weapons. I have not seen them in patrol cars. Just on foot or in vans.
Different priorities and primary jobs.
Not all are cops and they deal with different partners.
CSP officers are not peace officers and they are bylaw officers.
Mental health training and wage.
I think a Community Support Police Officer is a volunteer who works closely with the police service.
They do not have the authority, training, or rights of police. They do not carry a gun. They are not part of the 911 system. They provide community social support referrals for basic survival, and housing, etc. They are plugged into community services. They prevent escalating to the justice and criminal system. They work in the three BIDs only and on foot only. They facilitate business needs. They address non-criminal street safety concerns.
Totally different jobs. Totally different training.
They are more visible.
Not all duties are same.
It is a volunteer position rather than a paid position?

## Q28. Why did you rate the overall effectiveness of the Community Support Program as a...

## Have not seen/heard a difference

This is to the best of my knowledge as I have not seen any statistics made available or reports where there they have been helpful. I am certain that they have made a difference.

The fact I have never seen them makes it hard to judge effectiveness.

Not sure of overall impact, as I have not seen the statistics, but having them out there is a good tool to help give an impression of safety. I believe it is a good program.

As I am not entirely sure and not seeing this first hand or having read any reports related to this program.

Have only seen them once or twice.

I am not aware of immediate benefits to my excursions to the areas under consideration perhaps due to lack of information.

Haven't seen much change yet.

I have never seen a single one of them. It's hard to tell if they are making a difference when they aren't very visible.

I don't know enough about it. I have never seen one of the officers and I don't know their effect overall.

I don't see much tangible change from before.

I'm not sure how effective they are.

If they're not in the immediate vicinity they do nothing to make me more comfortable walking past a group of panhandlers or at risk youth.

Having never seen one not sure how visible they are in the areas.

I haven't really noticed them much, so I'm not sure how well they are doing.

Because I've never seen them out when I'm out and I feel if they were around I would feel safer.

Have no real evidence.

I don't know enough about it, but assume they would have some effectiveness.

Because it must be working, but I haven't seen them.

The fact that there are people working in that area would indicate that there is a level of effectiveness. I just don't have any personal awareness or evidence to support more than a six.

Neutral. I have no knowledge of their effect.

More officers are required to have a real impact. I've only ever seen a couple at a time. Lots of area for them to cover.

Haven't seen the officers as visible as they used to be, especially after dark. While I feel somewhat safer when I do see one, which isn't often.

I'm not sure of the overall effectiveness. I have not heard any outcome or reports of the effectiveness.

Don't really know the impact. While I feel it's a good idea I have yet to see direct improvement from it.

Mainly because I know so little about the program and do not know the statistics for successes or failures.

Because I think that they are doing great stuff, but I think they should make themselves more known.

Though I have not personally witnessed results or activities I think it to be a very good idea.

I haven't seen any.

I believe that it makes people feel safer and makes those who are to do something unsafe think twice before doing it, but I don't know if is helping those people that need help. A lot of people are just being seen as a nuisance and not being helped. We are failing them.

Don't see them during the day.

I do not frequent downtown very often, and I am on foot for only the minimum distance needed to get from my parking spot to my destination. Therefore I cannot say for sure how effective the program is, but based on not noticing a big change myself, and judging by recent news stories about the increasing problem of panhandlers (multiple stories about problems with The Lighthouse, and the story about the McDonald's closing), I would say that things are not improving, but I think the program is logical and I support it in principle.

Because I don't know what they have done. All I know about them is that I saw a community support person once at the business in Broadway that I worked at. I don't know anything else about them, but I thought she was a good asset to the situation at work, so I assume that the program reflects her in a way.

I spend limited time in the areas mentioned but I have friends who live and frequent the areas who have spoken positively of them.

They are around, but generally don't have the ability to do much from what I can see. Some of the people who are causing issues just disappear when they see them approaching.

Because I have never seen them in action and I can only go down the middle of the road.

Because while have no first-hand knowledge of their effectiveness. They have had the program extended and implying that it is achieving something consequently worth at least a middle-of-the-road response.

As I really have no information from seeing them on patrol and I took a medium guess.

Program still in its infancy. Have no true long-term statistics as to effectiveness.

While I have seen them, I have not seen a lot of them. I do not recall seeing them after 6PM and this is when more issues arise.

I think the concept is great, but I cannot judge its effectiveness as I have no information or facts on it.

I never see them.

If people see them they are more likely to remain in areas helping businesses succeed.

I don't know if the community support officers are effective. I think the residents and business owners in the area would be the ones that should judge the program's effectiveness as they would see things on a daily basis.

Because I don't know if it is having a positive impact. I have not heard any results about this program.

Would rate them higher if I saw more of a presence.

It's always good to have a public presence, but I'm not sure of its impact.

Have not seen them and a waste of time and money with no affect.

I rarely see a Community Support Officer walking around. I have limited my walking at lunch times because I am tired of being asked for me money 2 to 4 times before I walk a couple of blocks. There are just as many drunk or stoned people walking around.

I'm not really sure. I haven't seen it effective or not.

I haven't seen much of a difference.

I'm not sure if they've made an impact.

I have yet to see them in the Downtown, on Broadway or in Riversdale.

Because I really do not have a clue as to how effective they are. I do not have access to the statistics on what was going on before they were not implemented, nor do I have the current statistics. I assume they are doing a reasonable job. I cannot give them a very negative score, nor can I rave about what they are doing.

Has potential, but I am yet to hear of any results.
I don't know the statistics. I rarely see community support, yet I still encounter panhandlers on an almost daily basis. Appearance is very different than fact. They could be effective, but I can't see it.
I don't know how effective it has been frankly.
While widely explained in the media, I haven't read about any outcomes from the program. There should be measurable data regarding the program in these areas.
To be effective, CSP officers must be highly visible. Because they are highly visible, perpetrators can easily avoid them.
I'm unsure of the effectiveness since I haven't really seen them around.
I assume they do something good, but there's little evidence of change.
I am not sure that it makes it a safer place 24/7.
I am not sure of the overall effectiveness of the program - as far as I am aware there is no data on efficiency that has been publicized. I put a 7 hoping that the program would have some influence.
Haven't seen them or heard anything about them.
I've never seen one, but I am sure they are helping.
Because I am not sure how to answer that question, I have to say that I am uninformed. We do not get the newspaper, I personally have not heard much on the media either.
Because I have heard of the positive things they have done, yet I haven't been exposed to it myself, so I have no first-hand experience of seeing them at work.
I assume they've made some difference, but it's nothing that I personally have heard of.
I don't see them all the time around.
Have not been in those areas, but only rating it that way from references made about them on the media.
I'm not really sure how effective the program actually is. It's a very large area to cover for just 5 cops.
I personally have not noticed a huge change, but I do believe it is valuable.
There have not been any statistics that I am aware of that would suggest that they have done anything other than spend tax dollars.
Because I don't have any information to know if they have made any difference.
I have not heard a great deal in the news about its effectiveness.
I haven't seen the impact of the program.
I am sorry, but I am not able to confidently comment. Perhaps there should be more public information given regarding this service and what they do.
Because I'm downtown all the time and have only seen them once.
I've never heard or seen these officers actually doing anything other than walking around. Making them visible. I do not believe this alone would have an impact on the problems we see and hear about in Riversdale, Downtown, or Broadway.
Because there needs to be more awareness programs and community involvement. People have to want to get make a change.
I just don't know that much about it, nor do I spend a lot of time downtown or in Riversdale (where the initiative is most likely to have positive impacts).
I'm uncertain of the effectiveness. My intuition tells me that it must have some positive impact, but I'm not certain how to quantify.
As I'm sure it helps, but I don't know how as it doesn't have direct impact on me, as I don't frequent these areas.

I have not directly seen any impact from CSP.
As I have not seen them in action, I really do not know.
I'm sure it has helped some people temporarily at least although I do not know of anything personally. I always feel safer if I know there are people I could count on walking around.
I haven't seen the effectiveness of the program.
I have never seen one in any of the areas mentioned.
I'm sure it's helping, but I have not personally seen a difference. Without someone focusing on these issues it will get worse.
I have not seen them in my travels. I have not seen any posted numbers related to their changes in these neighborhoods. I have until now, not even really heard of them. To be completely fair though, I do not frequent these areas as much for any reason anymore. I prefer to shop, eat and socialise in the north end or on 8th Street.
I am not sure of the overall effectiveness and have not heard any results as of yet.
Not certain of impact and never witnessed anything, but good concept.
I haven't seen them, so how can they help?
I have not seen them or have noticed to make an answer.
It was a good idea but there's not enough exposure to the public.
Because I have no idea of how effective it is.
I feel the concept has good points and should make a difference to those areas, but since I don't live or work in those areas, I feel I can only rate its effectiveness in the middle.
Because I haven't seen enough of a presence of them yet.
They may be there to help the situation, but I haven't noticed them.
The general population does not understand the role the officers have little ability to enforce anything and my run-ins with them has been random, so it feels like there is no consistency to implementation.
Because I'm unaware of how the program has helped out the communities within Saskatoon.
I have not seen them or seen any changes from what keeps me out of those areas.
Middle of the numbers. Never seen one of these people.

### **Problem still exists/isn't working**

I really don't think that they can do much with the really aggressive people, the drunks, and drug dealers. These people are going to ignore them and continue with whatever they were doing or planning on doing. They likely help with the people who may have mental health issues or be passing through and may accept assistance to find services they need. As for the regular panhandlers, many already know about the various services, but just need extra money and these people cannot help with that.
There are so few of them. I don't see how such a small program could have an effect and more officers are needed.
I know they are trying, but the situation is the same.
Are not around during problem times.
Their target clients seem to be increasing. Only seen one instance where they were actively escorting an individual somewhere.
Lazy.
Because they don't have enough authority to really change people and clean up problems.

<p>There isn't much change in street activity.</p>
<p>We still hear of continual firearm use and lots of knife assaults. I'm not convinced and I gave a 4, as it is a great step to safer neighbourhoods.</p>
<p>As for as I know, there is still street crime.</p>
<p>Because I've never seen them out when I'm out and I feel if they were around I would feel safer.</p>
<p>It helps but the problems are still here.</p>
<p>It's a waste of money and they don't change anything.</p>
<p>I think it is a program that lacks ability to cause actual change.</p>
<p>It is a joke and meant to keep the old people who vote happy.</p>
<p>Because I feel it is effective but not up to the standard of being able to feel safe enough to enjoy a worry free evening trip downtown.</p>
<p>Seems to me that it is not working very well.</p>
<p>I just don't think that their presence detours real criminals for doing what crimes they are going to commit.</p>
<p>I have never noticed these officers. There are still panhandlers and frightening people around.</p>
<p>There are a lot of complaints about panhandling recently.</p>
<p>It has its merits, but I believe Saskatoon has major work to be done.</p>
<p>It isn't really that effective but it still helps somewhat.</p>
<p>I do not frequent downtown very often, and I am on foot for only the minimum distance needed to get from my parking spot to my destination. Therefore I cannot say for sure how effective the program is, but based on not noticing a big change myself, and judging by recent news stories about the increasing problem of panhandlers (multiple stories about problems with The Lighthouse, and the story about the McDonald's closing), I would say that things are not improving, but I think the program is logical and I support it in principle.</p>
<p>Hasn't made an impact on reducing panhandlers.</p>
<p>Not needed. Just another tax burden.</p>
<p>It is like clearing the snow during the snowstorm. Every shovel you take and move forward it fills in behind you.</p>
<p>You still see a lot of intoxicated people wandering around.</p>
<p>Because I don't have the option to say I don't know. I have only seen these folks 2 or 3 times. They were walking on the sidewalk. I did not see them interacting with anybody and there continue to be reports of folks being harassed in spite of the rollout of the community program.</p>
<p>They have no powers to move people along, enforce the bylaws, or other laws as I said before. A waste of tax payer money. If the business people want them let them pay for this useless city program.</p>
<p>I don't believe a drug addict or drunk street person will feel obligated to comply with a CSP.</p>
<p>Appear to be merely walking about with no major interaction with suspicious people.</p>
<p>It really only provides a presence, but aside from that I don't feel they are able to make a true impact while keeping themselves safe.</p>
<p>I think they help the situation but the problems are still there.</p>
<p>I don't think things have changed since their arrival.</p>
<p>I think the program is costly for the return.</p>
<p>Because I see the problem with downtown street activity getting worse in recent years.</p>
<p>I think they are losing the battle as there seems to be more dangerous activity on the streets than ever</p>

before.
There is more crime and more panhandling, as well as more loitering than ever before in the city's history.
Even with the community support program there is still a lot of panhandlers and drunkenness downtown.
I don't believe it does much.
Have not seen them and a waste of time and money with no affect.
I rarely see a Community Support Officer walking around. I have limited my walking at lunch times because I am tired of being asked for me money 2 to 4 times before I walk a couple of blocks. There are just as many drunk or stoned people walking around.
I believe that the CSP is a good program that will create positive relationships between those who seem to be causing issues within our communities and law enforcement. In doing this, people will be more open to receiving the help they need in order to get out of the crime and poverty cycle which some seem to be caught up in. Having said that, I feel as though violent crime is on the rise in some areas and mainly downtown. I don't think that this program will help with that because for the most part the people involved don't seem to be those targeted by the program.
They can only do so much. Many people involved in street activity are not intimidated by them.
I feel it attacks the symptoms of homelessness only and not the problem. Poverty, mental health issues, substance abuse, etc.
Not much has changed since they started patrolling.
In my opinion, Saskatoon has to learn to become a big city and more focus on development and increasing residential density in core neighbourhoods. More focus on affordable housing and programs to re-establish homeless people and people with addiction and mental health issues and more focus on public transit, car-sharing and bicycle infrastructure. More focus on regulating the sex trade and adult entertainment, and not hiding and vilifying it. Less focus on suburbs and personal vehicles, which make it exceptionally easy for people to ignore everything that really happens in an urban area and I don't know what CSP does in these areas.
I haven't seen any improvements and the negative activities are still present.
Not aware of any success.
There has been a noticeable increase in panhandling and aggressive panhandling and other street crime.
Programs like this are ineffective.
I still see panhandlers and what appear to be drunks, or under the influence of something Downtown. I'm Downtown quite often during the day and some evenings, and not so much Riversdale or Broadway.
I can discern absolutely no difference in my experience with society's rejects from what it was 5 or even 10 years ago. I just hate street people and their miserable presence. There no fewer of these now than there was a decade ago. They are a pathetic blight and I will not go near businesses or parks or anywhere that these people insist upon cluttering up the sidewalk.
I'm sure it's good in theory, but obviously isn't doing enough.
It still does not address root causes based in poverty.
Because too little too late and the Lighthouse is in the wrong location.
I have never seen any of the support people and things are not any better.
There are different people on the street or anywhere who won't listen no matter who talks to them.

Maybe not fair to say, but I don't see that the presence of this team has made much of an impact. Still see some of the same things that were going on before they began the program.

Knowing that they can't arrest might not stop some people.

More crime.

The only work that I've actually seen CSO's doing has amounted to hassling people about things like jaywalking and minding indigent and otherwise vulnerable people. It is valuable service to the community I suppose, but I doubt their work makes much of a positive contribution to safety.

It is helping improve the situation in downtown, but there are still many problems.

They don't have any effect on the crime because the people committing the crimes know they're powerless.

Have experience streets getting worse and not better.

They don't have an authoritative presence.

Because nothing has changed. If they are out there doing the program I will give them the benefit of the doubt.

Not sure what it has accomplished, as these issues are still prevalent.

From their record of accomplishment. Very low for costs involved.

I've witnessed several interactions of the CSP staff with street people. Some okay and some appeared as if it was not working all that well.

Because obviously something needs to change.

Need more police presence?

Still bad stuff occurring.

I still see panhandlers and drunks.

It is a program with good intentions and it does help, but the underlying causes of street activity are barely affected by it.

### No 'don't know' option

I would have chosen I don't know if it was an option.

I don't know how well it is working?

I rated a 5 because I really don't know.

Mostly because I don't really know.

Again while I have seen them around I haven't actually watched them interact with the public. This is because of the limited time I spend either downtown or in the areas of concern.

Because I don't have the option to say I don't know. I have only seen these folks 2 or 3 times. They were walking on the sidewalk. I did not see them interacting with anybody and there continue to be reports of folks being harassed in spite of the rollout of the community program.

and I didn't have the choice of don't know. I have no experience with the program.

Because there is no option when I have no idea how effective they are.

Because there is no don't know rating.

Because there was no option to choose I do not know, so I picked the middle of the scale.

Because there wasn't the option of answering don't know.

I really don't know how effective the program is, but there wasn't an opportunity for don't know response.

## Not familiar with program

Lack of knowledge.

and I didn't have the choice of don't know. I have no experience with the program.

I'm sure it does good things, but I'm not familiar enough with the program to rate it any different.

Don't know much about them.

Don't know much the programme effectiveness and results.

In my opinion, Saskatoon has to learn to become a big city and more focus on development and increasing residential density in core neighbourhoods. More focus on affordable housing and programs to re-establish homeless people and people with addiction and mental health issues and more focus on public transit, car-sharing and bicycle infrastructure. More focus on regulating the sex trade and adult entertainment, and not hiding and vilifying it. Less focus on suburbs and personal vehicles, which make it exceptionally easy for people to ignore everything that really happens in an urban area and I don't know what CSP does in these areas.

I'm afraid I don't know about the program or its effectiveness.

Not familiar with it.

This is a question I really did not want to answer, as I am not familiar with this program. I hear there has been some security placed at the theatre, which is great.

I just don't know that much about it, nor do I spend a lot of time downtown or in Riversdale (where the initiative is most likely to have positive impacts).

I have not seen them in my travels. I have not seen any posted numbers related to their changes in these neighborhoods. I have until now, not even really heard of them. To be completely fair though, I do not frequent these areas as much for any reason anymore. I prefer to shop, eat and socialise in the north end or on 8th Street.

I'm not sure who they serve. This survey is about public safety, but the CSP should be about supporting those who are having difficulty regardless of the impact on public safety. Granted, making sure people have access to programs they may want might make things safer whatever that means, but safety should not be their primary concern unless you mean safety of those they are dealing with.

## Assuming/believe it is working

This is to the best of my knowledge as I have not seen any statistics made available or reports where there they have been helpful. I am certain that they have made a difference.

Not sure of overall impact, as I have not seen the statistics, but having them out there is a good tool to help give an impression of safety. I believe it is a good program.

The visual presence will provide a calming effect because of more eyes to report on any activity.

I think the program is still very new and has potential to have impact, but the relationships and systems need time to flourish.

Has to be some improvement from when there was nothing.

I don't know enough about it, but assume they would have some effectiveness.

Because it must be working, but I haven't seen them.

I believe they make a positive difference, but I am not sure how much power they would have in some negative situations.

I think it is a growing program and I am glad to have it.

This is an important issue to keep people coming to the Downtown and BID areas. They need to be properly supported, especially as Saskatoon grows. Any program designed to help street activity and make people feel comfortable downtown is valuable.

Because I think that they are doing great stuff, but I think they should make themselves more known.

I believe that it makes people feel safer and makes those who are to do something unsafe think twice before doing it, but I don't know if it is helping those people that need help. A lot of people are just being seen as a nuisance and not being helped. We are failing them.

I think it is making a difference, but there is still work to be done.

Because while I have no first-hand knowledge of their effectiveness. They have had the program extended and implying that it is achieving something consequently worth at least a middle-of-the-road response.

Just because I have not read any information on results, so I assume that there would be some effect on making people feel safe and keeping some crime down.

I'm sure it does good things, but I'm not familiar enough with the program to rate it any different.

I feel that they have made positive changes, but perhaps more resources could be allocated to this program. Maybe, the money to allocate more resources to this program could be taken from the money wasted on the art gallery which provides only entertainment to those with money.

I am aware that in the Riversdale area things are improving. I don't go there, but my friend lives and works in that area.

I believe it is making a difference, but it will take more time.

Because although I have not seen them myself I feel confident that they are making a difference.

I think that it is a good program and having specific people with the focus and time to create relationships is very valuable.

I have not seen them, so I guess they are helping.

Because I really do not have a clue as to how effective they are. I do not have access to the statistics on what was going on before they were not implemented, nor do I have the current statistics. I assume they are doing a reasonable job. I cannot give them a very negative score, nor can I rave about what they are doing.

I think that it is good to have someone there that can help make sure our community is safe with a watchful eye is always great to have around.

I do not have definite stats, but can only hope that they have been able to effect some change.

I assume they do something good, but there's little evidence of change.

They seem to have some effect when they are observed in the area. It is the times they are not in the area.

Having a visual probably helps prevent crime and gives vulnerable people something to come to.

I am not sure of the overall effectiveness of the program - as far as I am aware there is no data on efficiency that has been publicized. I put a 7 hoping that the program would have some influence.

I've never seen one, but I am sure they are helping.

I assume they've made some difference, but it's nothing that I personally have heard of.

Haven't seen much of a presence in criminal activity increases.

I think it is a good program that needs more time and resources to develop a stronger presence and effectiveness.

The visible presence of program makes a difference. General public feel safer and individuals who might cause trouble see the uniforms and are less likely to make trouble.

I'm uncertain of the effectiveness. My intuition tells me that it must have some positive impact, but I'm not certain how to quantify.

As I'm sure it helps, but I don't know how as it doesn't have direct impact on me, as I don't frequent these areas.

I'm sure it has helped some people temporarily at least although I do not know of anything personally. I always feel safer if I know there are people I could count on walking around.

They are a part of an overall successful approach to community engagement, so they get some of the credit for the decline in violent crime.

Probably works a little.

Haven't really seen them at work, but I feel safe most times in these areas.

They do a good job, but need to have more people in these positions that reflect the cultural makeup of the community.

I don't know. I guess if they are out there, they have to be doing something good.

It's still a reality new program and each year it's getting better and better.

I believe they are handling this the right way.

Who is to judge? The asses are still around aren't they?

## Anything helps-general

I really don't think that they can do much with the really aggressive people, the drunks, and drug dealers. These people are going to ignore them and continue with whatever they were doing or planning on doing. They likely help with the people who may have mental health issues or be passing through and may accept assistance to find services they need. As for the regular panhandlers, many already know about the various services, but just need extra money and these people cannot help with that.

They help half the time.

I think it is somewhat effective, but not totally.

I feel that their presence is very important, but there are only so many to do this important work.

We still hear of continual firearm use and lots of knife assaults. I'm not convinced and I gave a 4, as it is a great step to safer neighbourhoods.

It helps but the problems are still here.

Something is better than nothing.

Though I have not personally witnessed results or activities I think it to be a very good idea.

It isn't really that effective but it still helps somewhat.

I do not frequent downtown very often, and I am on foot for only the minimum distance needed to get from my parking spot to my destination. Therefore I cannot say for sure how effective the program is, but based on not noticing a big change myself, and judging by recent news stories about the increasing problem of panhandlers (multiple stories about problems with The Lighthouse, and the story about the McDonald's closing), I would say that things are not improving, but I think the program is logical and I support it in principle.

Because I don't know what they have done. All I know about them is that I saw a community support person once at the business in Broadway that I worked at. I don't know anything else about them, but I thought she was a good asset to the situation at work, so I assume that the program reflects her in a way.

I spend limited time in the areas mentioned but I have friends who live and frequent the areas who

have spoken positively of them.
I have read good things about them in the Riversdale area.
Seems like it helps.
Obviously I still see a need for improvement. Perhaps additional, different resources are needed, as well to get the safety issues resolved.
They are able to assist individuals or business if needed, but I do not believe are city is as unsafe as our mayor and some city councillors want us to believe it is. If it was unsafe all the young people who have opened businesses on 20th Street. Would not be there, or have become successful. We as a city would not have opened the farmers market in its current location if the city was not safe. We would not build condos in that location either.
I think the concept is great, but I cannot judge its effectiveness as I have no information or facts on it.
It really only provides a presence, but aside from that I don't feel they are able to make a true impact while keeping themselves safe.
I think they help the situation but the problems are still there.
I am not downtown or in Riversdale or Broadway much, but I would think that any presence would help out.
I can't imagine it ever being a negative thing, so never having dealt with them myself, went with a mid-road 7.
I think that the program is making some in roads, but the issues of poverty, addiction, homelessness and prostitution are not solved easily or by one program alone.
Have some effect, but not that of the police.
It's always good to have a public presence, but I'm not sure of its impact.
This type of program gives someone a job, but has little impact on solving real serious problems. It fixes the little things, so I guess that makes time for others to be able to work on the big problems.
I believe that the CSP is a good program that will create positive relationships between those who seem to be causing issues within our communities and law enforcement. In doing this, people will be more open to receiving the help they need in order to get out of the crime and poverty cycle which some seem to be caught up in. Having said that, I feel as though violent crime is on the rise in some areas and mainly downtown. I don't think that this program will help with that because for the most part the people involved don't seem to be those targeted by the program.
In some areas a more visible presence matters and the interactions with people and businesses probably helps on the prevention end.
Some areas are very well supported, but they can't be everywhere. Riversdale requires more support than say, Broadway, as it is a smaller area with fewer bars, and Downtown could use more police officers during evening due to the increase in the number of bars on 2nd Avenue. Where there are bars, there are drugs.
At least they are on the streets and watching for problems to solve.
I personally have not noticed a huge change, but I do believe it is valuable.
Better than nobody there.
Need more of them.
It is helping improve the situation in downtown, but there are still many problems.
Any kind of communication within the community can only help.
I really don't know much about them, but any well organized group such as this has the potential to make a positive impact. I said a 6, but maybe they are actually performing at 8 or 9. I don't know.

I'm sure it's helping, but I have not personally seen a difference. Without someone focusing on these issues it will get worse.

Any intervention before police is beneficial.

I think identifying situations and individuals on the street level has helped. These people are not perceived as only being visible during an issue or confrontation.

Not certain of impact and never witnessed anything, but good concept.

Program is too new to have a long term effect yet and more personnel would be better until the situation is under control.

I think they are a visible and excellent presence in the core areas, and it's important for that visibility to be there to placate safety concerns.

I feel the concept has good points and should make a difference to those areas, but since I don't live or work in those areas, I feel I can only rate its effectiveness in the middle.

I think it helps slightly.

The presence in the neighborhood is helpful.

I think the presence has helped and it also helps the vulnerable, but probably more could still be done.

It has some positive impact.

It is a program with good intentions and it does help, but the underlying causes of street activity are barely affected by it.

## Other

Lots of issues to deal with.

I answered this before. Neither the cops, the public, nor the perps know whether they are cops or social workers. When you mix a horse and a donkey you just get a jackass. Same principle applies here.

I've only seen them downtown, so they do not have a city-wide effect. I've only seen them in the daytime, when my safety concerns are non-existent.

I feel that they have made positive changes, but perhaps more resources could be allocated to this program. Maybe, the money to allocate more resources to this program could be taken from the money wasted on the art gallery which provides only entertainment to those with money.

That's my impression.

As stated in an earlier comment, they are not equipped to deal with violence or the threat of it. While cheaper than police, they have limitations.

Can always be better and nothing is perfect.

I didn't and I rated it an 8. There were no buttons and so I slid my mouse along to the 8. Sorry but there were no visible buttons

Information from newspaper.

They are a small group and would be unable to resolve some issues without involving the police.

I've been in situations where they are called the wrong-doers and I know that they have no power and the real police are called into action.

That's how I feel.

Because the program requires much greater funding if any reasonable expectation of success is to be achieved. Better training, better resources for them to access, liaison and reciprocal information sharing between agencies such as the City Police and CSP. Higher profile of the CSP program and its role in the community. The program needs a large and visible boost if the community is to take the program seriously. The effectiveness of this program hinges on public support, police co-operation and

police buying into the theory of the program.

**Q31. What specific neighborhood do you live in?**

**Other**

Prefer not to say.

Hampton.

Broadway.

Preston Avenue.

**Q32. Which of the following best describes your household?**

**Other**

2 unrelated single adults and one teenager

Widow, Retired

couple with no kids at all

4 related adults and child under 10

married couple

2 related adults with young children

I am a widow and live alone

assisted living facility

Mixed marriage family

retired

retired couple with daughter and granddaughter living in our house

Couple with child, grandma, uncle

Living with the parents

Couple with 3 University students over 18

# Online Business

## Q1. What kinds of positive street activity have you witnessed around your business?

### Increased business/exposure-general

Bus stop close so there are many pickups and drops. People are always moving. There are two restaurants close and always people smiling...

Opening up 25th to Idylwyld.

Love the clean-up crews. We are close to the library with lots of foot traffic. We see lots of traffic to the Bassment too.

Many people coming into my place of work which is a public institution.

Buses.

We're located on Spadina Crescent and experience plenty of tourists who stop to take pictures of the churches next door. Also, plenty of folks on the sidewalk along the river, stopping at artistic structures.

More shop exposure.

Mostly people come in here for healthy lifestyle, as it is a Running Room establishment.

Promotion the sales for the store.

It's in the easy walking distance for our patients to come here. Besides, the pharmacy is right next door.

More business.

There is lot of people who walk around and the fridge and Broadway Street Fair, which brings lot of people to our business. Popular community which bring people to this business during the weekends.

I thing we have very good street activity and for the store it's self the displays in the window and I thing working downtown is great and I like the local businesses too.

The more people on Broadway more notice.

Lots of people are discussing the new business and networking with other business and bring more customers for the community. Build respectful relationship with everyone.

More people more information travels.

I am on a high traffic and footfall helps, if it is high quality. The music on the street gives good vibes. Tourist traffic walking from the mall improves business. Similar is people walking from the hotels.

Business is growing exponentially. This has been the best location we ever had. We moved here 13 years ago and it is pretty tidy area, that's what I liked about it.

Festivals or parking day or ride your bikes to work day, events, business together doing things.

We have noticed a lot of Fringe Festival and other events which brings in a lot of traffic into the store.

More exposure.

More exposure for store.

More shop exposure... People will know more about the store.

People notice the store.

The connections forbid are here.

Lots of socialising, lots of children. Increased business activity. A lot of improvements in buildings.
Able to serve them as more people at the library.
A lot of good is coming from Station 20, and I would say from when we first open until now, things are getting better. People are appreciated to use the library as the facility; I attended a workshop at Station 20 with different communities.
More awareness of the office, more recognize.
More exposure.
While we are considered to be in the downtown, we are not in the core area but more to the north end, i.e., First Ave and Queen Street. People drive into this area for specific reasons or business and tend not to walk a lot. But what I do notice when I walk about, I feel safe in the area and that there are more new businesses opening and coming into that area equalling more people. It is changing for the better.
From our location, services and programming are available. Our doors are always open for people. We are always ready to help Aboriginal people. People are not to trying to influence each other in a negative way.
More customers.
So much good stuff. The farmers market, foot traffic, people feel comfortable in the area.
Central to bigger business.
There is more of business in the evenings with opening of bars. When there is events downtown, walk in public.
People coming in and enjoy the free art material.
More exposure of store.
More customers. New machines that are there for parking helps us more.
Most of the people are going to the surrounding business, and people walking downtown. Referrals and good positive feedback.
I love that we are the parade route. I like my fellow businesses, sidewalk days, and summer has a great amount of activities downtown that attract people.
Yes, the location is good.
We have the bus down there, all the good things like parking. It's reasonable quite. The traffic goes slow, not high speed.
Music, food trucks, shopping.
There is a lot of new business coming up is it is bringing in new clientele.
Street performer is paid by us. New businesses have opened increasing more possible customers. Police stopped by even today. 20th is well swept.
I have seen a lot of positive growth in the area of Riversdale.
Lots of walk-in traffic besides vehicles. Kids across the street are nice to see from the school.

### Events/festivals/parades

Parades, sometimes the Community Street Patrol.
Food trucks, Saskatoon Jazz Festival.
Exciting developments with a great combination of arts and entertainment in the scene.
Parades and marches.

Parades, Folkfest pavilion, City Hall park across the street.
Clean up crews, not a lot of loitering. Flowers in the summer, small festival type gatherings occasionally.
Community events, police presence in a positive way.
During the summer, enjoy the street fairs.
Street parades, street festivals, concerts, holidays.
The Exhibition Parade that goes by and street shopping and in the summer there are fundraisers, like the food trucks.
Broadway has the busiest activities in Saskatoon, the Fridge Festival, for instance.
The fairs and stuff is nice.
There is lot of people who walk around and the fridge and Broadway Street Fair, which brings lot of people to our business. Popular community which bring people to this business during the weekends.
All the events going in in the Broadways, like the fairs and stuff.
The Jazz Festival, active better here downtown than Regina in the summer. The active vendors for Saskatoon and the sidewalk sale in the summer. I like it when they have the outdoor patios and taste of Saskatchewan, and the Farmers Market.
The festivals and special events, Parking Day, Nuit Blanch day last September. Restaurants vitality in this area.
Festivals or parking day or ride your bikes to work day, events, business together doing things.
Parking Day, Nuit Blanche, art shows at different storefronts (BAM, aka gallery, storefronts, 20th Street Studio, etc.).
Streets fairs, sidewalk sales. Community events.
The Bazaar, Jazz festival and street performers.
When they close the street, they have different businesses gathering, performances.
We have noticed a lot of Fringe Festival and other events which brings in a lot of traffic into the store.
A lot of people around and activities, lots of grocery stores around.
There has been a Nuit Blanche in the area an outside street festival. Street meet a street art festival there has also been audio art festival called sounds like.
I would say sidewalk sales and that is a positive activity, and the car shows are the positive things. And the CSP and the CSO.
Street walk sales bring in more traffic, but may not be more business for us. Cruise weekends.
One of the biggest things is sidewalk sales and the car shows.
The Winter Shines.
We do a BBQ once a year, that's always good.
There is more of business in the evenings with opening of bars. When there is events downtown, walk in public.
They do that BBQ to bring in the neighborhood.
Lots, latterly pasted events Hungry count. We did food drives 18 wheels at Christmas time.
Festivals, street cleaners and window cleaners, the community support people, police officers walking.
In read consumer activities. Increased police patrol.
I can't say one way or another. I don't notice. There are some parades that go by, but there is nothing that ones by.
I love that we are the parade route. I like my fellow businesses, sidewalk days, and summer has a

great amount of activities downtown that attract people.
We witnessed bicycling, farmers market.
A lot of sidewalk sales, a lot of parades; every one supports the local businesses.
Park across the street, the attraction of people downtown for festivals.
Taste of Saskatchewan, Olympic thing the torch one a few years ago! Exhibition, the hockey
Festivals I like those you have.
Buskers in the summer, Taste of Saskatchewan, a great sax player walking back from lunch.
Activities in the park, festivals, children's day in the park. Jazz Festival. Cat day in the park, street rescue for them.
We had the hockey thing in Canada; there haven't been any activities here.
The Jazz Festival
There was a festival last year and the car show which is every year
A definition of street activity might be useful. I have witnessed street cleanings, the change/update of metered parking stalls and the occasional parade and street closure for events or activities (ball hockey tournament, farmers market, and City Fire and Protective Services open house).
I enjoyed parades.
Festivals the last two years, like Park Day, more on 20th.
The Second Avenue fairs. The food festivals and the summer festivals.
Santa Claus parade.
All of the festivals. Lots of businesses and business people walking around during the day.
Parking Day, events on the 20th, and decent amount of such events.
Lots like Nuit Blanche, food trucks, and new restaurants. More development of new business.
Parking Day around here.
That parking day, ride your bike to work day and all the businesses opening up.
Downtown Saskatoon has always prided itself with a beautiful river area and many activities that attract both local and visited activity. There have been many changes, i.e., business/restaurant openings which have continued to improve the downtown core.
There have been several events that have happened. It is nice seeing more and more people coming down here taking part what Riversdale has to offer. Parking Day and new Nuit Blanche Day stand out in my mind. I like the diverse the individuals in Riversdale as well.
Lot of different people, friendly at that. Parking day brings newer people as well.
Events that are good like Parking Day.
Parking Day, street vendors, Blanche festival.
I think the new Nuit Blanche was very well done. The parking day, it was very interesting.
The Fringe, Broadway Street Fair, credit union has a BBQ every year.
They fixed the road, took forever. The street festivals.
Broadway festivals.
Lots of foot traffic, heard of festivals in the area. This area being close to residential, we have high loyalty.

## Buskers/street performers

Buskers, people hanging out on park benches eating ice cream, etc., people running doing boot camp in the park.

Love all the street traffic. Lots of people walking around on their lunch break popping in. I enjoy seeing street art/performances as well.

SCYAP sometimes does outside art demonstrations.

Buskers, hot dog stands, a panhandler instructing someone on how to use the new meters. :)

Cleaning of sidewalks when snows, buskers, happy people.

Very little positive. Summer time brings out the musicians which I enjoy.

Buskers, coffee shops setting up tables on the sidewalk, some live music.

More police presence. Some good buskers. Street maintenance, i.e. cleaner sidewalks. Landscaping-trees flowerpots on the boulevard.

Street music, trade show for sales.

I am on a high traffic and footfall helps, if it is high quality. The music on the street gives good vibes. Tourist traffic walking from the mall improves business. Similar is people walking from the hotels.

The Bazaar, Jazz festival and street performers.

When they close the street, they have different businesses gathering, performances.

People strolling, conversation, buskers, street cafes, people living in the area.

Buskers in the summer, Taste of Saskatchewan, a great sax player walking back from lunch.

Music, food trucks, shopping.

Street performer is paid by us. New businesses have opened increasing more possible customers. Police stopped by even today. 20th is well swept.

Parking Day, street vendors, Blanche festival.

Music! Buskers, street side stereos, it makes for a lively place!

## People moving about/foot traffic

Bus stop close so there are many pickups and drops. People are always moving. There are two restaurants close and always people smiling...

Pedestrians.

Buskers, people hanging out on park benches eating ice cream, etc., people running doing boot camp in the park.

I haven't really seen too much activity in general other than people walking by and panhandlers.

Foot traffic increased. New businesses.

Love the clean-up crews. We are close to the library with lots of foot traffic. We see lots of traffic to the Bassment too.

Hustle and bustle of shopping.

We are on the outskirts of downtown so there isn't really a lot of street activity that we can see. Most of it is employees of businesses close by walking to restaurants.

Many folks walking, biking, and hanging out.

Love all the street traffic. Lots of people walking around on their lunch break popping in. I enjoy seeing street art/performances as well.

Increased foot traffic. Increased panhandlers. People drinking outside of office in evenings, empty

bottles in morning.

The Meewasin skating rink. I know this is not what you are intending, but it is what is close to my work and I think is a wonderful bonus! People drinking coffee in outdoor patios, enjoying the sunshine and people company.

We're located on Spadina Crescent and experience plenty of tourists who stop to take pictures of the churches next door. Also, plenty of folks on the sidewalk along the river, stopping at artistic structures.

Cleaning of sidewalks when snows, buskers, happy people.

Streets are kept clean, lots of activity on the streets with people out and about.

People who appear to be downtown for purposes of shopping or attending appointments or training.

There a lot of foot traffic, so there are interesting people who are positive and friendly. It has the character sort of, for example, a lady who stops at the bus stop and always comes in to say hi and tell how her day was.

Brings people to Broadway.

I think more people visiting the shops and restaurants.

Bring more people.

There is lot of people who walk around and the fridge and Broadway Street Fair, which brings lot of people to our business. Popular community which bring people to this business during the weekends.

Brings people out.

More people coming.

The more people on Broadway more notice.

More traffic.

More people more information travels.

More people.

I am on a high traffic and footfall helps, if it is high quality. The music on the street gives good vibes. Tourist traffic walking from the mall improves business. Similar is people walking from the hotels.

It's getting busy with summer's weather place is a big thing.

More people.

People watching for pedestrians, driving slow (likely looking for a parking spot).

Lots of pedestrians and foot traffic. Interesting signs outside some businesses.

The sidewalk sale. Good walking traffic.

Lots of people coming around here, neighbor has been cleaned up.

Like foot traffic, business people walking by.

A lot of people around and activities, lots of grocery stores around.

Busy is good.

Well, it seems a lot more people are coming down this street and they are willing to say hi, which is nice.

The simple increase in foot traffic.

Lots of socialising, lots of children. Increased business activity. A lot of improvements in buildings.

Street walk sales bring in more traffic, but may not be more business for us. Cruise weekends.

It's like a small town here; the people are not very mobile so they stay around this area. Everyone says good morning.

Week it's a lot of foot traffic, a lot of traffic.
So much good stuff. The farmers market, foot traffic, people feel comfortable in the area.
A lot of families walking down the street with kids and dogs.
I think they call it green space, lots of people on the street; the newest one we have is they have all the nights off during the night.
I did not see too much, just a few visitors. Community foot patrol walking is reassuring.
There just seem a lot of people walk to use Second Avenue, lots of foot traffic.
I guess there is decent walk traffic.
Most of the people are going to the surrounding business, and people walking downtown. Referrals and good positive feedback.
Police patrolling walking around, people in general walking around.
We do get walk by traffic for the business.
People strolling, conversation, buskers, street cafes, people living in the area.
We are located in a high foot traffic area near several restaurants, coffee shops and banks as well as other types of retail businesses.
The community support people come by in sometimes, sidewalks are clean, lots of foot traffic.
People stop and talk. People walk through. People pay their parking, no yelling or fighting in front of the building. People use the crosswalk, not jay walking or walk across the street! Owner shovels the walk.
They fix the sidewalks. There used to be mice and rats around, but now it looks attractive, and more people coming in to increase the traffic, the street is busy.
We witnessed bicycling, farmers market.
Walking to work is safe.
Over the years, more traffic increases.
People biking, people waving through the windows.
Lot of walking and bike riding people to the river walk. Sightseeing people to see the river as well.
Traffic, lack of parking.
Increased people flow.
Increased foot traffic.
Lots of people walking the streets and less vehicle traffic.
I am working very close to the river and therefore I witness many positive things taking place in the park throughout the spring, summer and fall. I also appreciate the food trucks when they are in the area which offers a quick alternative for lunch.
Lots of foot traffic which is good.
Impressive River Landings and lot of foot traffic here.
All of the festivals. Lots of businesses and business people walking around during the day.
If signs fall and people will pick them up. Everyone is friendly that we know, they say hi.
General different type of person around general more business people.
Lot of good friendly people. Lots of immigrants coming in.
There is way, way increase in traffic.
More people walking around to check out all the new local businesses opening up in the area.
Lot of different people, friendly at that. Parking day brings newer people as well.

Lots of people are friendly in the community.

Lots of walk-in traffic besides vehicles. Kids across the street are nice to see from the school.

There are lots of students on the street nice to see a younger crowd.

Lots of foot traffic, heard of festivals in the area. This area being close to residential, we have high loyalty.

## People helping others

Giving to the homeless.

Helping others with heavy bags/orders to be delivered. New parking payment.

Neighbours helping others when they get stuck, shoveling snow for others, trying to catch stray dogs.

Great activity where people are always kind with words and very polite.

People helping the elderly use parking payment machines, street patrol officers interacting with people who are causing a disturbance or who need assistance, transit supervisors at the bus mall controlling activities.

I've seen police officers walking downtown. I've also seen community liaison officers downtown talking with and interacting positively with some of the street people. I've seen pedestrians help parkers with the new parking pay terminals.

Buskers, hot dog stands, a panhandler instructing someone on how to use the new meters. :)

General friendliness; people being nice.

There a lot of foot traffic, so there are interesting people who are positive and friendly. It has the character sort of, for example, a lady who stops at the bus stop and always comes in to say hi and tell how her day was.

Sure yah people helping others that are incapacitated. The Lighthouse there was someone in front that needed an ambulance. The community service people came and helped out.

People helping old people cross the street. The car rental around the block is good.

People helping each other out.

We had an incident with a man needed an ambulance and we took care of him and called him an ambulance. I volunteer at Switch. We get people to seek free treatment, healthcare as well as childcare programs.

The clinic bus, a medi-clinic with meals, the health bus.

I was hired in the beginning of winter, so don't know much but I do see lots of people feeding homeless people.

From our location, services and programming are available. Our doors are always open for people. We are always ready to help Aboriginal people. People are not to trying to influence each other in a negative way.

Next-door neighbors help us out a lot. They are awesome

People are willing to assist to the people who need help.

People helping each other out, smiling being friendly and helping each other out.

The sidewalk I seen is a cool event that brings good vibes. The Community Support Officers on the street I know them, they have checked in on us to say hi. I see kind interactions with support officers and the people panhandling when they cause a ruckus. I see them just having conversations with them they have a healthy balance. The people are respected of the support officer; they are not an enemy to them.

We do have a community organization that does a lot of cleaning and help other people, and generally give you feeling that there is someone watching.

I see the Scotiabank handle complex situations, offer kindness and redirect people who were not there for banking. In this neighborhood, it is very good. The community support handles the situations well. I have seen people who are intoxicated and stop to help them. I am up and down this street and I have not found anything upsetting.

## Street-scaping/cleaning

Great street-scaping on 3rd Avenue.

Street repairs.

The Partnership clean-up crews, the bylaw enforcement officers walking around, more police presence than before.

Love the clean-up crews. We are close to the library with lots of foot traffic. We see lots of traffic to the Bassment too.

Clean up crews, not a lot of loitering. Flowers in the summer, small festival type gatherings occasionally.

People keeping garbage off the street. People not panhandling.

A dedicated bike lane on 4th. The new parking meters. Street food vendors.

Local Downtown Business District Association doing cleaning and some of the street-scaping last year was nice.

Cleaning of sidewalks when snows, buskers, happy people.

City has young people out in the summer picking up garbage and sweeping the sidewalks downtown.

Street-scaping.

Expansion of 25th St. Lots of new development in the warehouse area.

Streets are kept clean, lots of activity on the streets with people out and about.

Streets kept clean snow free.

More police presence. Some good buskers. Street maintenance, i.e. cleaner sidewalks. Landscaping-trees flowerpots on the boulevard.

Cleaning of sidewalks in winter.

Business is growing exponentially. This has been the best location we ever had. We moved here 13 years ago and it is pretty tidy area, that's what I liked about it.

The cleaning and the sidewalks every day.

Lots of people coming around here, neighbor has been cleaned up.

They are doing snow-cleaning, potholes removal promptly.

Extra side walk cleaning. There is lot of good. Good is lot to think of.

People coming in to wash windows of the street.

Well, let me see, aside from they are regenerating this area, rebuilding and re-facing this area, they are taking down two major hotels here, a lot of criminal happened down here is not that often any more.

I think they call it green space, lots of people on the street; the newest one we have is they have all the nights off during the night.

Just over the last decade, cleaning up the area with upgrades with the sidewalks and rejuvenate. Getting rid of the Albany and Barry. The change has been huge.

The buildings are renovated, like the farmers restaurant, the area has been cleaned up.
Festivals, street cleaners and window cleaners, the community support people, police officers walking.
None. There is nothing positive. Maybe when they shovel the snow.
Increased number of new businesses moving into the Downtown, renovating and improving many of the rundown buildings that were making the Downtown unappealing. City investing in nice streetscaping to enhance the aesthetics of Downtown.
Every once in a while, they fix the sidewalk; someone came in from the street and steal coats.
The community support people come by in sometimes, sidewalks are clean, lots of foot traffic.
People stop and talk. People walk through. People pay their parking, no yelling or fighting in front of the building. People use the crosswalk, not jay walking or walk across the street! Owner shovels the walk.
Increased police presence. Garbage disposal pro-actively.
They fix the sidewalks. There used to be mice and rats around, but now it looks attractive, and more people coming in to increase the traffic, the street is busy.
We do have a community organization that does a lot of cleaning and help other people, and generally give you feeling that there is someone watching.
It's fairly clean around here, there is no one loitering around here there is parking available in the front? We don't have people coming in who were supposed to be coming.
The downtown cleanup crew that picks up all the litter.
Regular cleaning along sidewalks.
A definition of street activity might be useful. I have witnessed street cleanings, the change/update of metered parking stalls and the occasional parade and street closure for events or activities (ball hockey tournament, farmers market, and City Fire and Protective Services open house).
Street performer is paid by us. New businesses have opened increasing more possible customers. Police stopped by even today. 20th is well swept.
If signs fall and people will pick them up. Everyone is friendly that we know, they say hi.
Good business owners in neighbourhood, well cleared snow on time, clean street on 20th. The garbage removal is also timely.
They have been out cleaning. The Community Support Program is visible in this area.
They fixed the road, took forever. The street festivals.

## Food vendors

Food trucks, Saskatoon Jazz Festival.
A dedicated bike lane on 4th. The new parking meters. Street food vendors.
Buskers, hot dog stands, a panhandler instructing someone on how to use the new meters. :)
Street vendors, sidewalk patios.
The Exhibition Parade that goes by and street shopping and in the summer there are fundraisers, like the food trucks.
They have the sidewalk every year, the food trucks down.
I am working very close to the river and therefore I witness many positive things taking place in the park throughout the spring, summer and fall. I also appreciate the food trucks when they are in the area which offers a quick alternative for lunch.
Music, food trucks, shopping.

The Second Avenue fairs. The food festivals and the summer festivals.

Lots like Nuit Blanche, food trucks, and new restaurants. More development of new business.

## Sidewalk sales

The Exhibition Parade that goes by and street shopping and in the summer there are fundraisers, like the food trucks.

Street music, trade show for sales.

The Jazz Festival, active better here downtown than Regina in the summer. The active vendors for Saskatoon and the sidewalk sale in the summer. I like it when they have the outdoor patios and taste of Saskatchewan, and the Farmers Market.

Streets fairs, sidewalk sales. Community events.

The sidewalk sale. Good walking traffic.

The sidewalk sale.

I would say sidewalk sales and that is a positive activity, and the car shows are the positive things. And the CSP and the CSO.

Sidewalk sales are of primary importance.

Street walk sales bring in more traffic, but may not be more business for us. Cruise weekends.

One of the biggest things is sidewalk sales and the car shows.

They have the sidewalk every year, the food trucks down.

Sidewalk sale is pretty good.

I love that we are the parade route. I like my fellow businesses, sidewalk days, and summer has a great amount of activities downtown that attract people.

The sidewalk I seen is a cool event that brings good vibes. The Community Support Officers on the street I know them, they have checked in on us to say hi. I see kind interactions with support officers and the people panhandling when they cause a ruckus. I see them just having conversations with them they have a healthy balance. The people are respected of the support officer; they are not an enemy to them.

A lot of sidewalk sales, a lot of parades; every one supports the local businesses.

## New/renovated business (es)

Bus stop close so there are many pickups and drops. People are always moving. There are two restaurants close and always people smiling...

Renovations of business buildings.

Foot traffic increased. New businesses.

The 25th Street development.

There are some new bistros and a new coffee shop close to my office. By new, I mean in the last couple of years.

New bakery drawing more people into the area.

The removal of McDonalds, police presence.

Buskers, coffee shops setting up tables on the sidewalk, some live music.

Since the Barry Hotel was taken down, there has been a lot of new development and renovation of existing buildings in the area. Much choice of restaurants, couple new condo and less trouble. The

problems have not been solved though just moved a few blocks down the street.
Expansion of 25th St. Lots of new development in the warehouse area.
People helping old people cross the street. The car rental around the block is good.
The Jazz Festival, active better here downtown than Regina in the summer. The active vendors for Saskatoon and the sidewalk sale in the summer. I like it when they have the outdoor patios and taste of Saskatchewan, and the Farmers Market.
The festivals and special events, Parking Day, Nuit Blanch day last September. Restaurants vitality in this area.
Lots of people are discussing the new business and networking with other business and bring more customers for the community. Build respectful relationship with everyone.
Parking Day, Nuit Blanche, art shows at different storefronts (BAM, aka gallery, storefronts, 20th Street Studio, etc.).
Over the past 15 years, many changes, more restaurants, new and unique businesses.
Lots of new businesses, mostly for hipster type people.
Just new business coming in and facelift on the buildings.
Lots of socialising, lots of children. Increased business activity. A lot of improvements in buildings.
A lot of good is coming from Station 20, and I would say from when we first open until now, things are getting better. People are appreciated to use the library as the facility; I attended a workshop at Station 20 with different communities.
New business development on 20th and fresh faces.
While we are considered to be in the downtown, we are not in the core area but more to the north end, i.e., First Ave and Queen Street. People drive into this area for specific reasons or business and tend not to walk a lot. But what I do notice when I walk about, I feel safe in the area and that there are more new businesses opening and coming into that area equalling more people. It is changing for the better.
Well, let me see, aside from they are regenerating this area, rebuilding and re-facing this area, they are taking down two major hotels here, a lot of criminal happened down here is not that often any more.
Just over the last decade, cleaning up the area with upgrades with the sidewalks and rejuvenate. Getting rid of the Albany and Barry. The change has been huge.
The buildings are renovated, like the farmers restaurant, the area has been cleaned up.
People strolling, conversation, buskers, street cafes, people living in the area.
Increased number of new businesses moving into the Downtown, renovating and improving many of the rundown buildings that were making the Downtown unappealing. City investing in nice streetscaping to enhance the aesthetics of Downtown.
New cafes.
The Riversdale area is changing and growing offering more diverse businesses for locals and others.
More activity? Mores invites and diversity. The riverbank development is good for the employment.
A lot of new restaurants/pubs have opened up. As well, the new art gallery and revitalization around the River Landing.
There is a lot of new business coming up is it is bringing in new clientele.
Street performer is paid by us. New businesses have opened increasing more possible customers. Police stopped by even today. 20th is well swept.
New businesses opening up.

Lots like Nuit Blanche, food trucks, and new restaurants. More development of new business.

That parking day, ride your bike to work day and all the businesses opening up.

Good business owners in neighbourhood, well cleared snow on time, clean street on 20th. The garbage removal is also timely.

More people walking around to check out all the new local businesses opening up in the area.

Downtown Saskatoon has always prided itself with a beautiful river area and many activities that attract both local and visited activity. There have been many changes, i.e., business/restaurant openings which have continued to improve the downtown core.

New, upscale businesses are in place to cater to the business people in the surrounding area. Seeing the Community Support Officers around more frequently provides more confidence that any negative elements are dealt with.

More interesting businesses are opening up in the area.

### **New parking system**

Helping others with heavy bags/orders to be delivered. New parking payment.

People helping the elderly use parking payment machines, street patrol officers interacting with people who are causing a disturbance or who need assistance, transit supervisors at the bus mall controlling activities.

New parking system.

A dedicated bike lane on 4th. The new parking meters. Street food vendors.

I've seen police officers walking downtown. I've also seen community liaison officers downtown talking with and interacting positively with some of the street people. I've seen pedestrians help parkers with the new parking pay terminals.

Just normal stuff, the new parking system is good.

People watching for pedestrians, driving slow (likely looking for a parking spot).

More customers. New machines that are there for parking helps us more.

People stop and talk. People walk through. People pay their parking, no yelling or fighting in front of the building. People use the crosswalk, not jay walking or walk across the street! Owner shovels the walk.

It's fairly clean around here, there is no one loitering around here there is parking available in the front? We don't have people coming in who were supposed to be coming.

We have the bus down there, all the good things like parking. It's reasonable quite. The traffic goes slow, not high speed.

A definition of street activity might be useful. I have witnessed street cleanings, the change/update of metered parking stalls and the occasional parade and street closure for events or activities (ball hockey tournament, farmers market, and City Fire and Protective Services open house).

### **Community support**

Parades, sometimes the Community Street Patrol.

Community street workers.

People helping the elderly use parking payment machines, street patrol officers interacting with people who are causing a disturbance or who need assistance, transit supervisors at the bus mall controlling activities.

I've seen police officers walking downtown. I've also seen community liaison officers downtown talking with and interacting positively with some of the street people. I've seen pedestrians help parkers with the new parking pay terminals.

Sure yah people helping others that are incapacitated. The Lighthouse there was someone in front that needed an ambulance. The community service people came and helped out.

We get visits from police at least two or three times a year and from the community support officers three or four times a year.

I would say sidewalk sales and that is a positive activity, and the car shows are the positive things. And the CSP and the CSO.

Well the community support is really good.

Having the community support program.

There is lot of community support and lot of police support as well.

It is good with security doing proactive enquiries.

I did not see too much, just a few visitors. Community foot patrol walking is reassuring.

Festivals, street cleaners and window cleaners, the community support people, police officers walking.

Community Support people and police walking around.

The community support people come by in sometimes, sidewalks are clean, lots of foot traffic.

The sidewalk I seen is a cool event that brings good vibes. The Community Support Officers on the street I know them, they have checked in on us to say hi. I see kind interactions with support officers and the people panhandling when they cause a ruckus. I see them just having conversations with them they have a healthy balance. The people are respected of the support officer; they are not an enemy to them.

We do have a community organization that does a lot of cleaning and help other people, and generally give you feeling that there is someone watching.

Community Support Officers.

Community service guys are out.

Police is more active and the community support working hand in hand with police.

New, upscale businesses are in place to cater to the business people in the surrounding area. Seeing the Community Support Officers around more frequently provides more confidence that any negative elements are dealt with.

The community. Friendly people.

I see the Scotiabank handle complex situations, offer kindness and redirect people who were not there for banking. In this neighborhood, it is very good. The community support handles the situations well. I have seen people who are intoxicated and stop to help them. I am up and down this street and I have not found anything upsetting.

They have been out cleaning. The Community Support Program is visible in this area.

Broadway is small townish, not like Second Ave or Eighth Street. The community storeowners support each other. We have each other's backs.

Community Support Officers.

## Police presence

I do see police walking around. So that seems good.

The Partnership clean-up crews, the bylaw enforcement officers walking around, more police

presence than before.
Community events, police presence in a positive way.
I've seen police officers walking downtown. I've also seen community liaison officers downtown talking with and interacting positively with some of the street people. I've seen pedestrians help parkers with the new parking pay terminals.
Lesser crime.
The removal of McDonalds, police presence.
More police presence. Some good buskers. Street maintenance, i.e. cleaner sidewalks. Landscaping-trees flowerpots on the boulevard.
We get visits from police at least two or three times a year and from the community support officers three or four times a year.
Presence of police is positive.
There is lot of community support and lot of police support as well.
Cops walking and I am seeing them more now.
More policemen presence recently.
Festivals, street cleaners and window cleaners, the community support people, police officers walking.
Police patrolling walking around, people in general walking around.
In read consumer activities. Increased police patrol.
Community Support people and police walking around.
Increased police presence. Garbage disposal pro-actively.
Police patrols in the evenings.
In the last three weeks, seen greater police presence.
We are seeing more police in the area.
Police is more active and the community support working hand in hand with police.
Over the winter, there hasn't been much, but recently there has been a much better police presence.
Street performer is paid by us. New businesses have opened increasing more possible customers.
Police stopped by even today. 20th is well swept.

## Other

I haven't really seen too much activity in general other than people walking by and panhandlers.
Parades, Folkfest pavilion, City Hall park across the street.
Increased foot traffic. Increased panhandlers. People drinking outside of office in evenings, empty bottles in morning.
The Meewasin skating rink. I know this is not what you are intending, but it is what is close to my work and I think is a wonderful bonus! People drinking coffee in outdoor patios, enjoying the sunshine and people company.
People keeping garbage off the street. People not panhandling.
Street vendors, sidewalk patios.
It's all good.
Love the atmosphere here.
It's all right.

I guess I am neutral, don't feel unsafe.
Shut down the street and getting car traffic.
There really isn't much positive or negative around us. It's a pretty quiet street.
Lots of pedestrians and foot traffic. Interesting signs outside some businesses.
Since the hotel left, lots.
If the location were more central, it would be different.
Location is good.
Free tax returns for some clients.
It's been good and it's getting better overall.
Property prices are high in downtown.
Good location.
It's fairly clean around here, there is no one loitering around here there is parking available in the front? We don't have people coming in who were supposed to be coming.
Park across the street, the attraction of people downtown for festivals.
Good area to work and the outside tables across the street.
Traffic, lack of parking.
Impressive River Landings and lot of foot traffic here.

## Q2. How do these types of positive street activities affect your business?

### General positive atmosphere

People are happier enjoying the outdoors.
Nice ambiance.
They don't directly affect my business but it makes people smile or hang out or enjoy the outdoors.
Financial not so much but for employee motivation and feel good it helps.
It's reflection is good towards others that work with me.
Great vibe for the business.
No change in business for us, but more pleasant atmosphere to be around.
Lightens the mood.
Provides a positive feel to downtown, but we are an office which deals with locations in other cities so little customer appeals.
I work for Social Services. Having positive interactions with other people and businesses downtown helps our office and clientele to be more accepted by the general population.
An indirect effect. It makes people in the area and at work feel more upbeat and positive.
The more people around create a good atmosphere for my employees, lots for them to do and see. Need to continue to bring good things downtown as the centerpiece of our city.
All of the above.
Our business sales have not improved all that much, but the area feels and looks better. We are getting more first time in the store shoppers.
You get to know your customers, it's very easy to work with, it's a more positive business experience.

Good.
Good exposure.
There are always customers in the store and everyone seems to be really happy.
Good.
Great effect.
It brings lots of people and good atmosphere.
Creates positive energy in downtown core.
We get better atmosphere and customers feel safer, but still have issues.
Good so far.
In that way, it is positive as to chat and buy things.
Makes me feel safe and happy.
More people coming in and more art production. Good for peoples' self-esteem, it's only three hours a day.
I suppose, it's getting better over theses years but it is still pretty bad.
Positive feedback and someone walking through we talk about the business, mentioning the company name.
Good appeal. Police presence reassures visiting customers and employees.
Makes it easier for us and smooth.
I would say so.
It's good for us, I guess.
Street cleanings and improved parking services improve office accessibility and assist our government program to provide services to clients. Street closures for events or activities can make the office less accessible, but also help engage the office and staff with the community.
We stopped working for 10-15 minutes to have a look at the parades.
They affect our business indirectly in that they make for happier employees who, in turn, perform better at work.
Nice being interacted with people of the city around work.
By having more clients feel safer when coming to my business, they are more positive. This means more business for my business.
The more and more people coming down here are positive. The Two Twenty is special in its own way. The more events people come down for is good for us bringing awareness. At the end of the day, it results in exposure. Positive vibe on the streets when there is more events.
We are part of the community so some of those people work with us.
No direct impact excepting employee morale.
Shine a positive light on Riversdale, the area itself.
Not directly, though. Coming to work makes it a feel good aspect to have it in Riversdale.
Livens the mood and increases perception of the area as a cultural hub.

### **Good exposure/draws people to the area**

I guess it would draw in crowds or more business.
More exposure.

Bring people and generate interest and excitement.
It doesn't affect business very much because we do not attract people from off the street. However, it certainly doesn't deter people from parking in front or walking by.
It provides a vibrancy that draws people to the downtown.
Makes people feel more comfortable to come downtown.
They generate traffic.
Consumers on the streets now. We don't rely on walk-in traffic, but our customers no longer ask why we are situated in the 'hood.
It is better traffic flow.
We have an increasing in-patient; we are able to reach more people from the inner city area.
They bring people to the street and to our establishment.
More store exposure. Major area not local.
I think you get more awareness on 20th Street, more people coming in and increase your business.
Just draws more people to Broadway.
I think people love being downtown.
It gives us more exposure we have been open for 6 months.
It's good for people discovering 20th Street and more people come to see the development here.
Make the community seems a lot more friendly, bring more people here and make them feel safer.
Same as above.
Because it is busy, clean and tidy and people prefer to come here more often.
It brings lots of people and good atmosphere.
Brings a lot foot crowd inside and a lot of festivals and there are people wandering on the streets and that help the business.
More people walk around and coming in for my business.
General they expose for the public a general audience brings in new audience. Makin more aware, we are here and our programs are free. Valuable for the artists to have that exposed and feedback.
More people coming down here, the more traffic we get for our business and we have more space for people to come in and boost attendance.
They bring people customers to the downtown.
Traffics is positive for business.
Brings customers in and we get to be more in public eye.
More traffic, more walk-in traffic.
It has not, the higher traffic, the better for us.
More traffic.
They bring in foot traffic to entire downtown areas.
We definitely are increasing our traffic rate, by 9.6 percentages to 19.5 in two years.
More exposure.
Doing it on time clients are more favourable to come.
For our business, it helps to make the whole area seem more inviting and not as industrial in nature.
I know we have different types of affair, especially summer constant programming, free of charge, in addition to that, we have enough staff.

It helps the flow of people, more chances of people seeing you in a positive light.
Brings us more customers in and people know more about the store.
More exposure.
People come into the store, especially out of town people come in the store and visit downtown.
Exposure.
It makes it better, it is more security around, and people would like to drive here more.
Bring people into the neighbourhood, stop by our windows to look into the gallery, come into the gallery, and buy from our boutique.
Makes it more attractive and appealing for the public to come Downtown which increases the traffic in front of my business.
It's nice to have a clear sidewalk. I think the CSP make people feel safe and I have a lot of people walk by and it's a sign of healthy community that people walking by on the streets.
Brought a wide range of clientele.
Just the comfort level people have coming downtown, in general.
More exposure.
Number 1, they create a reason for people to stay with us. We are in the business of sale hotel rooms so anything that brings overnight stays benefits us.
They use our washroom. Parents show kids around the hotel and more business in the hotel, Andy bar wise. Taste of Saskatchewan affects us a lot.
Not a ghost town anymore.
People feeling more safe and has started bringing more customers to downtown lately.
Cafes, pedestrian zones, separated bike lanes.
Street cleanings and improved parking services improve office accessibility and assist our government program to provide services to clients. Street closures for events or activities can make the office less accessible, but also help engage the office and staff with the community.
My customers visit the River Landing eateries, ice cream parlours, etc. They also go and sit and enjoy the activities.
It definitely draws more people.
It provides a sense of community and draws people in.
They bring more traffic.
Makes the neighborhood better which makes our in a desired place to be.
Let people know that area is changing for good.
We have had many people that are out for a walk to check out the area come in. They have never heard of the place, but we're just out for a walk because that area of the city is booming now and they wanted to check it out.
Same as above.
The more and more people coming down here are positive. The Two Twenty is special in its own way. The more events people come down for is good for us bringing awareness. At the end of the day, it results in exposure. Positive vibe on the streets when there is more events.
More visibility for business owners.
We do get walk in traffic. Having the grocery and bakery as neighbours brings in foot traffic.
Brought in foot traffic, people buying more stuff increase sales.
Livens the mood and increases perception of the area as a cultural hub.

## Attracts customers into store

Walk in clients.
Clients are more comfortable coming to my house/place of business.
People are using my place of work.
Draws customers.
Bring people to business.
Our business sales have not improved all that much, but the area feels and looks better. We are getting more first time in the store shoppers.
It's both business and person. The interaction with customer.
It encourages foot traffic. Of course, people come in and check out the program; a lot of people don't know we are part of the university.
They bring in customers for us.
Lot of people is lot of business.
They bring people to the street and to our establishment.
More customers.
I think you get more awareness on 20th Street, more people coming in and increase your business.
There are always customers in the store and everyone seems to be really happy.
Good traffic of people.
More business.
They bring people in.
Better business.
Same as above.
More traffic coming into the store.
Business.
Bring people, especially new customers to our store which they otherwise would not come down to 20th Street / Riversdale.
Increase foot traffic. Exposure to new customers.
Lots of more people coming in.
Brings a lot foot crowd inside and a lot of festivals and there are people wandering on the streets and that help the business.
More foot traffic.
It easy to find the store.
Good in promoting our business.
More people walk around and coming in for my business.
Good business.
Good business.
We get more traffic to the store more clients and more retail.
Boost our sales.
More people is more business.
More people coming down here, the more traffic we get for our business and we have more space for

people to come in and boost attendance.
We get lots of people coming in the building based on the sales we offer.
Hopefully leads to more business.
Brings customers in and we get to be more in public eye.
More traffic, more walk-in traffic.
In that way, it is positive as to chat and buy things.
No, it affects nothing. It's a benefit for my business.
More customers.
People coming down in the store not so much afraid to get caught by the drunks from the hotel.
Since we are welcome center, we are welcomers. It brings a lot of new people in. It gives more exposure to our center to the people who are new from anywhere, and make them aware that we do exist.
More business.
Brings us more customers in and people know more about the store.
Good so far for business.
Sometimes they turn into sales or good conversations.
We get more famous and we get more clients.
Stray in customers (walk ins) in addition to the regulars.
More people coming in and more art production. Good for peoples' self-esteem, it's only three hours a day.
People come in the building that are contractors.
People come into the store, especially out of town people come in the store and visit downtown.
We get some walking in customers.
More business.
Positive feedback and someone walking through we talk about the business, mentioning the company name.
More customers from we're we are located.
Like the mass interaction due to high density.
It is good advertisement, we get a variety of people and we mingle with variety of people which is good for the business.
Increased revenue with increased people spending money.
People can enter the door.
Bring people into the neighbourhood, stop by our windows to look into the gallery, come into the gallery, and buy from our boutique.
We get late walk in traffic at night as well as more walk in business in the summer months.
Makes it more attractive and appealing for the public to come Downtown which increases the traffic in front of my business.
It makes here a more approachable location, people feel safe and would like to come in.
A lot of customers coming in, more networking with other business.
When we first opened, we needed help from the walking in customers.
Less people are deterred when the officers are outside. Street people coming in make staff and customers uncomfortable. We have the support number at our desk and call. They offer support and

walked us through how to ask the people to leave.
More customer traffic.
Lots of walk-in has increased.
They use our washroom. Parents show kids around the hotel and more business in the hotel, Andy bar wise. Taste of Saskatchewan affects us a lot.
Foot traffic, more customers, more people passing by.
More patrons.
More people coming into the business.
Increased traffic means more people stopping in at our business.
The visibility, increase the chance of odds of people stopping by.
It expands our client base for people that would not know I am here. Not normally know I existed here.
Bring up the sales.
Walk in customers.
Makes the neighborhood better which makes our in a desired place to be.
We have had many people that are out for a walk to check out the area come in. They have never heard of the place, but we're just out for a walk because that area of the city is booming now and they wanted to check it out.
By having more clients feel safer when coming to my business, they are more positive. This means more business for my business.
Generate more business, I presume. Word of mouth gets around.
We do get walk in traffic. Having the grocery and bakery as neighbours brings in foot traffic.
Effects sales to the confectionary, pop chips. More rush after school.
If you have positive street activity, it only enhances your business.
Brought in foot traffic, people buying more stuff increase sales.
Not much, excepting extra walk-ins.
Improved business. Regular walk-ins.

### **Improved safety/feeling of security**

Safe to park and walk to work, no worries.
Staff are always coming and going with no issues.
I feel safe.
Make the area feel safer.
Improve safety.
Offers comfort to customers coming in and ability to locate us easier.
They reduce the begging.
Our customers walk to and from downtown hotels to meet with us. Staff walk from parking spaces to work. Everyone feels safer with lots of other traffic.
They make you feel somewhat safer in what can sometimes be an uncomfortable area to be by yourself.
Keeps people feeling safe and involved.

Safer environment.
Less crime means less money spent on security, and more profitable business.
My clients feel safer when they arrive and leave my building later in the day and early evening.
Makes people feel more comfortable to come downtown.
I think it would make people feel safer.
It provides aid for those who need it.
Make the community seems a lot more friendly, bring more people here and make them feel safer.
We get better atmosphere and customers feel safer, but still have issues.
Deters people from coming in, especially with kids to downtown.
It takes care of the people in my neighbourhood.
Makes me feel little safer.
In a good way, I had lot of undesirable people dropping in and I feel unsafe in their presence.
They were here last year. They have not come this much in winter this year, but last year they came a lot more. They made the street drug dealer getting better; they get them cleared up. People who make others not comfortable, the police made us feel safer, like kids get bad influence from the prostitutes.
We haven't seen a lot of issues on the street, and intimidation of the employees has stopped lately.
People coming down in the store not so much afraid to get caught by the drunks from the hotel.
Makes me feel safe and happy.
I think next time I will stay open for the evening lights off.
Walking patrols reassure customers' safety.
No one had a real fear. There is a welcoming vibe to Riversdale.
It makes people safe when they come out.
It makes it better, it is more security around, and people would like to drive here more.
It makes it more inviting as a clean and protected place.
Increase the safety.
Our clients feel comfortable/safe coming to our business.
It's nice to have a clear sidewalk. I think the CSP make people feel safe and I have a lot of people walk by and it's a sign of healthy community that people walking by on the streets.
It makes here a more approachable location, people feel safe and would like to come in.
Good appeal. Police presence reassures visiting customers and employees.
Less of riffraff hanging around due visible increase in police presence.
Less people are deterred when the officers are outside. Street people coming in make staff and customers uncomfortable. We have the support number at our desk and call. They offer support and walked us through how to ask the people to leave.
Just the comfort level people have coming downtown, in general.
Good. Helps keep panhandlers away. Sense of safety for the community.
Customers feel more safe.
Make clients feel a bit safer.
People feeling more safe and has started bringing more customers to downtown lately.
Having festivals and police presence around helps make our customers feel safe.

It is quiet.

By having more clients feel safer when coming to my business, they are more positive. This means more business for my business.

If someone needs help in business, they keep troublemakers out of reach.

### **Cleaner/more appealing**

Things look nicer to the eye, but they have affected business very little.

Easy to get around and curb appeal.

Our business sales have not improved all that much, but the area feels and looks better. We are getting more first time in the store shoppers.

Cleaner inside.

Because it is busy, clean and tidy and people prefer to come here more often.

It looks cleaner and I get good comments about the building as well.

The fact it looks better and cleaner, new facility coming up and renovation.

It makes it more inviting as a clean and protected place.

Makes it more attractive and appealing for the public to come Downtown which increases the traffic in front of my business.

It's nice to have a clear sidewalk. I think the CSP make people feel safe and I have a lot of people walk by and it's a sign of healthy community that people walking by on the streets.

It gives a color to the streetscape.

It helps keep the downtown area look cleaner.

Better appearance of the area along our business, as we try to keep our property clean and in good repair.

Street cleanings and improved parking services improve office accessibility and assist our government program to provide services to clients. Street closures for events or activities can make the office less accessible, but also help engage the office and staff with the community.

Rolling bags, as a photographer with equipment make tardy movement and to get to work. Cleaned garbage makes customers visiting a clean place perception.

### **Easy access to/from work/shopping**

Safe to park and walk to work, no worries.

It just makes walking, visiting businesses a little more pleasant.

Offers comfort to customers coming in and ability to locate us easier.

Our customers walk to and from downtown hotels to meet with us. Staff walk from parking spaces to work. Everyone feels safer with lots of other traffic.

Less trips into the building/car. No need to return to car to refill meter and can use credit card.

Makes it easier to access our place of business.

The variety of places to have lunch and coffee is better than it was five years ago.

New parking system.

More workers can bike downtown. No more parking enforcement workers. More choice on food items.

Makes getting to and from work easier.

Easy to get around and curb appeal.
Location is good.
We get more traffic to the store more clients and more retail.
Getting food from grocery store is really convenient.
Easier to access things in the neighborhood.
Centre enough for being close.
Accessible place.
If people can find parking, it's not a hustle to find a parking.
Cafes, pedestrian zones, separated bike lanes.
They make it a lot easier to attract talent to working downtown with the amenities available.
My customers visit the River Landing eateries, ice cream parlours, etc. They also go and sit and enjoy the activities.
We do get walk in traffic. Having the grocery and bakery as neighbours brings in foot traffic.

### Other

Less traffic going through downtown.
I work in an MLA office. Everything in Riversdale affects our office, as we work for the constituents of the area.
Hard to say. Staff do not want to stay late or walk alone after work.
More workers can bike downtown. No more parking enforcement workers. More choice on food items.
Less crime means less money spent on security, and more profitable business.
Customers are afraid of people hanging around the street.
I know we have different types of affair, especially summer constant programming, free of charge, in addition to that, we have enough staff.
Saving us from paying someone to help.
Marketing.
Really good, we get lots of donations from all across Saskatoon. We have a cooking class for the public we are partnered with AIM for health.
A lot of customers coming in, more networking with other business.
It is a safety concern, especially to the employees and family and kids that come in.
Lack of parking effects our patients and they have to find places to park depending on the day.
Good for recruitment of staff.
Honestly, it makes me wary that the business around here will want a halfway house. Or moved out of the area.

### None/no affect

No positive activities.
Nothing.
None that I can think of.
Doesn't affect us.

It does not.
Haven't seen any positive activities!
We don't get any walk in customers.
They don't.
Due to the nature of the business, positive street activities don't affect the business too much.
They don't.
None.
See above.
No great effect.
There are none.
Not at all.
No real effect.
Doesn't affect, as it is not open to public.
Not applicable.
Not a direct impact on the company's business.
No.
There aren't any.
Not at all.
No particular effects noticed. Those who are around the business may be there to visit the office.
Not applicable.
None.
Not really.
No affect.
No positive ones.
None.
It doesn't really a membership association.
No major effect.
Nothing.
In this area, no.
No effect.
Not applicable.
They don't.
I work at a school, not a business.
They don't really, as the people who actually go to the posh new businesses, are not our business's targeted demographic.
None.
None.
None at all.
I don't think anything that I mentioned affects but if we do have more events then it will definitely bring more traffic.

They don't really. I would like to see that then the opposite people asking for money.
There are no positive activities that have affected us in a positive way.
I don't think they affect us a lot, because we always help people for shelter, we also help with somewhere else.
It doesn't really affect us, because we don't see of the outside, we really need people brought to us as we have clients in Calgary, Alberta.
No.
None for now.
I cannot see any now.
Not a whole bunch.
There has never been any.
I don't think those activities make any difference.
Our business is not retail, so it is neither positively nor negatively affected.
It does not help much.
I wouldn't say because there are lots of non-positive activities.
It does not help it.
Not really any benefit.
It has not much impact.
If there was some events, they would have affected our business, maybe in summer we may see some more activities.
No increase or decrease in business.
Doesn't affect.
I don't think very much.
None.
Nothing in particular.
Not at all.
Not at all.
No affect.
Not really.
Haven't seen any.
It would not affect me much, more on 20th.
Not applicable. It is a law firm.
They don't really.
We are not customer facing and hence has minimal impact.
Nothing. We are a law firm and it doesn't affect us all that much.
It doesn't affect our business or increase it because we rarely have people coming in but for meetings.
Not so directly.
In no way.
It does not affect my business.
None for now.
Not really.

They don't really.

No effect as far as I know.

### Q3. What kinds of issues related to negative street activity have you witnessed around your business?

#### General safety issues

Drunks wandering in and out of nearby convenience stores, roaming groups of 3-4 trying to intimidate people for money. Bad enough when it's only one person hassling you, but being approached by larger groups, especially for the nearby elderly who live around, is getting pretty scary.

All kinds.

There are some signs of gang activity and dangerous lifestyles. There are many poor and homeless people in the area, in need of support services.

Violence and unsettling activities.

People who are drunk and belligerent constantly begging for money or cigarettes. I have been approached almost daily at 4:30 in the afternoon for money. There is spit everywhere in the sidewalks and it is very intimidating. I am beginning to hate working downtown.

There is still some of the rougher element hanging around but much less than in years past.

Close to a hotel with a lot of crime.

Safety, especially around 8. Cleanliness after people puking.

Drunk people. Safety staff and customers feel not so safe. Parking is short, too.

Safety issues.

Safety.

I am not out there a lot in the day. I see people having a difficult time.

Cigarette butts, safety, cleanliness, graffiti, inappropriate behavior in washrooms. Inappropriate usage of property.

Lack of parking. Safety.

Just say the common people if they have their own issue, but we never influence in it directly, but fight and high traffic affect safety for kids.

Gangs and notices on the other side of the street but they are getting better.

The installation of the meridian in the middle of the road, because of the parking and the parking is a huge deal in the downtown. There is no parking improvement or lenience to the business owners who have to park on the street. The Glenn Gary building is huge and becoming more prominent. Travellers block have a lot of crime activities.

Lots of criminal types in the two apartment buildings.

Unsavory element follows money. The policing element is not following closely, panhandlers, human waste, and safety. Parking is sometimes a problem.

There is a lot of crime, intimidation, etc. around the Lighthouse. Daily occurrences, police, ambulances on an almost daily basis as well.

Periodically our building experiences some individuals who are not in the building for business and present potential safety risks for our staff. Otherwise, I have not witnessed much negativity but I do

not venture out very far.

Being so close to the Lighthouse a lot of ambulance, police, and intoxication. Also swearing.

Smaller gang type kids hanging out causing problems. Homeless people causing problems and following us. We now have to get private security to walk us to our car after work.

Recently, no. Every once in a while we check the back door, common sense stuff.

Front window broke two months ago. I nearly got stabbed at work. I wasn't expecting that. House across the street has police there more frequent than most.

## Panhandling/begging

Panhandlers, drunken people.

People begging for change. Sometimes people who are obviously under the influence of drugs or alcohol.

Beggars, people drinking alcohol and doing drugs.

Panhandlers that are aggressive in their asking for money. Addicts messed up on the sidewalk.

Probably homeless people, people with mental issues, panhandlers, too much traffic.

Panhandling. I got asked 5 times in one block area. Being approached by groups or gangs of people for money. New parking meter method. No parking available, especially in the evening. People just hanging around annoying people.

We do not have much retail close by, so only see the panhandlers when we walk to the bank, etc.

Panhandlers, dirty streets, road construction, water main break.

Drunks wandering in and out of nearby convenience stores, roaming groups of 3-4 trying to intimidate people for money. Bad enough when it's only one person hassling you, but being approached by larger groups, especially for the nearby elderly who live around, is getting pretty scary.

Panhandlers, drunks.

Panhandling, vomit on sidewalks.

Shady individuals or groups of individuals hanging around parking lots, being approached by people looking for money or cigarettes. Violent altercations between individuals on the street or inside buildings. Arrests at or near the bus mall. Foot patrol officers chasing people down the street. I could go on.

People asking for money, cigarettes, smoking pot.

Vagrants frequent the area and approach people for money, etc.

There are more people on the street asking for money or food during the day. At night, there are large groups of people gathering. These people are aggressive and threatening. I've worked downtown my entire career, more than 30 years and I've never felt scared to walk alone until now.

Panhandling.

The panhandlers. Congested parking.

Way too many vagrants and panhandlers in the area.

I've seen panhandling, graffiti, and public intoxication.

Intoxicated individuals, panhandlers, aggressive groups of individuals.

Panhandlers.

Panhandlers.

Sometimes panhandling can get bad, such as when panhandling occurs around ATMs.

Homeless people asking for handouts are common. Various First Nation peoples just lounging about or arguing in the streets or crossing in the middle of the street. It ranges from common to uncommon.

Panhandling, cigarette butts on the ground.

Beggars.

People who are drunk and belligerent constantly begging for money or cigarettes. I have been approached almost daily at 4:30 in the afternoon for money. There is spit everywhere in the sidewalks and it is very intimidating. I am beginning to hate working downtown.

Panhandling, bicycles on sidewalks.

Panhandling, drivers ignoring pedestrians crossing the street and almost hitting them, disputes-arguments between people.

Fights spitting swearing urinating panhandling badgering people trying to bum cigarettes from people who don't even smoke.

Sometimes there are people just hanging around - asking people for money.

More people asking for money. More people sleeping in the park.

Graffiti, some panhandlers. Cyclists on the sidewalks.

We are close to the Lighthouse and there are fights outside and people peeing on the wall and a lot of drunk people and getting harassed for money and people wanting to come in from the cold and they hide in the bathroom and end up stealing our food, because we have program running so there is always food put out.

Well, panhandling and they bug the customers.

There is like fair amount of panhandling.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

Beggars and people asking for money, drunk and or high.

Panhandlers. It would be the drunk people of greater worry.

The panhandlers and sometimes fights outside the Midtown Plaza and the parking is lousy and essences and lack of long and short term parking and the side walk in front of the building unappealing and the positive is the flower pots.

I am seeing people harassed for money and that drives away walk-in customers. The new parking system is confusing and deters people from coming downtown and also that they cannot add more for parking enables only errand parking than leisurely buying customers.

Someone came in to our business from another business and said it was not good food and wanted money from us when it was not from our restaurant. And sometimes there are panhandlers outside our business.

Some panhandlers and shoplifters and construction next door.

Rough housing, aggressive panhandling, passive panhandling, vagrant and street people affecting people entering business premises.

Panhandling is a big issue in downtown Saskatoon and some of the people are more aggressive when it comes to panhandling.

We get a lot of intoxicated people coming in kind of disruptive. A lot of garbage in the streets. People asking for change a lot.

Parking, panhandlers, shoplifting.

Panhandlers there deter people when people get out of their cars and illegal activities around the street. Parking meters have deterred extremely dropped the business and we had 30% drop in the sales because of the new parking thing. The white bags on the parking meters are not liked by the public.

Panhandling in the street also come up.

Intoxicated gentlemen and panhandlers definitely distract. Parking is a major issue. Pretty city is not made more prettier at all. They could do a lot more to spruce it up.

I'd probably say panhandling. In the evening, the unsavory people that hang around the business areas.

We have a fellow that comes in who asks for a permanent to write on his cardboard. A fight around the corner and 50% of people who are on street are panhandlers.

Wanderers. Nuisance people and panhandlers.

Few nuisance people and some beggars as well as drunkards. They cause commotion by internal fights. There should be improved parking and a system to ensure customer retention.

I have been here 23 years. This year is one of the worst. There is lot of unlicensed intoxication and the panhandling and they have started coming into the businesses too. The rate of people coming in has increased and they do shoplifting. It has become more frequent lately.

A lot of drunk people and panhandlers.

Lot of panhandlers (aggressive at that), now. The parking is not very good, only 90 minutes. Difficult to find one and more difficult to update every 90 minutes. Own driving in to find one becomes a chore. Smokers in front of the store entrance become obnoxious, thereby deterring people. As for myself, I am trying to find way to stop it. Hope that there was a bylaw.

Parking, panhandling, shoplifting.

People from the Lighthouse they come and walk into store. They don't disturb the customers, but it's kind of awkward when they start asking for money from our customers and make them feel awkward.

Panhandling, increased Lighthouse brought people.

The guys that hang around ask money to get into the liar store, sometimes the group gets half a dozen and hang around and some come in.

Prior to the new street meters being installed, I found the parking enforcement meter readers to be very rude to people in general. They would stand until a meter ran out and even if a person ran out to plug they were very vocal and rude to them. One time I went to plug a meter as I walked by for a school van that didn't realize they had to pay on Saturday and the parking person gave me shit and still wrote them a ticket and we do have a lot of homeless issues of street begging.

Increased number of panhandlers and vagrants in the downtown. High-rise halfway house community right on the fringe of downtown. Confusing and restrictive flex parking pay system recently implemented. Many PISSED OFF clients!!

Panhandling, inebriated individuals/vagrants in our building.

Panhandling, harassing customers, and loiterers.

Parking is bad because of the bus mall and panhandlers.

Lots of to and fro traffic from the liquor store, especially during summer time. Urinating in the back alley besides increased panhandling make obnoxious impression.

Parking, drunks make a mess at the back of the building, graffiti, and inappropriate behavior outside. Panhandlers. Vandalizing occasion. Illegal entry.

Just a lot of panhandling in general. People try to get in, use our public spaces when they are not

<p>guest and use washrooms for an excess period of time.</p>
<p>Not a lot. There is the odd time that people want to beg for money.</p>
<p>The back ally has a sewage line. It's an exhaust line and the drainage goes into the back alley and onto street. May be odd person come from the Lighthouse once or twice a year, if upon go towards 21st and 22nd where you see a lot of panhandlers.</p>
<p>Fights, panhandling, loitering, drug deals, theft, and public urination/defecation.</p>
<p>Panhandlers, homeless vagrants.</p>
<p>Homeless people, panhandlers any unsavory act that frightens customers.</p>
<p>People asking for soles borrow money, garbage lying around.</p>
<p>Very little. After work, begging for things or handouts, shouting or yelling.</p>
<p>We are pretty lucky here. We have only seen one panhandler in this corner.</p>
<p>There are people asking for change.</p>
<p>In the evenings, there are panhandlers. Sometimes we don't get any problems. Some hound our guests or they sleep in the washroom, especially in winter.</p>
<p>People loitering, panhandling.</p>
<p>Unsavory element follows money. The policing element is not following closely, panhandlers, human waste, and safety. Parking is sometimes a problem.</p>
<p>Just usually at lunch the panhandlers, they don't harm.</p>
<p>Many more panhandlers between the Social Services office and the Lighthouse.</p>
<p>Walk lights are impossible. Requires to be re-timed. Crossing lights take a long time. No mailbox in the area. The Lighthouse brings up panhandlers, etc.</p>
<p>A lot of people going through looking for butts, struggling with being close to the Lighthouse that people are interacting with our guest in an inappropriate way. Loitering in the area and panhandling to side of us I am concerned with warmer weather and with the patio opening up. The sit and drink across the street in the doorway.</p>
<p>Panhandling.</p>
<p>The panhandling, the citizens of downtown and the Lighthouse patrons, low rental housing and gang activity.</p>
<p>Panhandlers, people with drug problems, much less than downtown.</p>
<p>Small population of needy and drunks, panhandlers.</p>
<p>I called because there was a needle in front of the door. Theft and aggressive panhandling.</p>
<p>Since the opening of the Lighthouse facility, I have seen a steady decline. Panhandling, theft, verbal abuse to name a few. My business is in a high traffic area and daily receive comments and complaints that is impossible to walk down the street without being harassed in some way. I have witnessed drug deals in the alley beside my store. Taking out the garbage, I have witnessed people defecating in the alley. Constantly, I am calling either Community Support or the police regarding people intoxicated!!!! Too much. Don't get me wrong, I believe the concept of the Lighthouse is a good one, but unfortunately, not in the downtown core. Many people that are using this facility have substance abuse problems and it's just compounding their problem. By being in the downtown.</p>
<p>Panhandlers standing in groups asking everyone for change in front of my business.</p>
<p>Panhandling.</p>
<p>Nothing. Occasional intoxicated people, they tend not to bother anyone. I have run into panhandling once or twice in a year.</p>

## Vagrants/homeless

Vagabonds, a lack of true bike lanes.

Probably homeless people, people with mental issues, panhandlers, too much traffic.

Vagrants drinking in back alley, young kids looking in car windows.

Increased homeless and vagrants.

We had a homeless man come in and use our bathroom and the police had to be called when the situation escalated.

Homeless hang around the business, trying to enter the building harass people coming and leaving work.

There are some signs of gang activity and dangerous lifestyles. There are many poor and homeless people in the area, in need of support services.

Vagrants frequent the area and approach people for money, etc.

People sleeping in the park, protesters on sidewalk.

I haven't noticed it lately, but occasionally there would be a congregation of homeless youth who frequented the park along the river.

Way too many vagrants and panhandlers in the area.

Substantial numbers of unsavory characters have been in the area since the Lighthouse opened up. More garbage left lying around. Often observe loud, abusive conflicts on the street corners. Our garbage bins are constantly being rummaged through and the contents left on the ground.

Homeless people asking for handouts are common. Various First Nation peoples just lounging about or arguing in the streets or crossing in the middle of the street. It ranges from common to uncommon.

More people asking for money. More people sleeping in the park.

The only thing I would say there are homeless people that bothers.

Rough housing, aggressive panhandling, passive panhandling, vagrant and street people affecting people entering business premises.

Things like homelessness and they take shower in the restroom and it's all messy inside. You find people who are drug addicts who spit and use vulgar language but that is just very less number of population.

It seems as though the low-income community members are somewhat displaced because of the organic, gluten free, type of restaurants, and coffee shop clientele, don't interact. 20th Street West is the main road to the downtown area and they must walk through this new posh neighborhood. Feel bad for the inner city people who now must just shuffle on by, when at one time they were free to stop and mill around and not feel displaced.

Sometimes they are going to the Salvation Army.

I have been verbally assaulted and threatened by the transient community (homeless). I have also filed a police complaint.

Just people hanging around who don't know where to go. They sleep in the Lighthouse but in the daytime, they hang around the streets.

Drunk people wander around and I met more aggressive homeless men but in very less percentage.

Not a lot anymore. Inebriated people, but you see that everywhere. There has been a lot but a big change. Sketchy people, someone that couldn't get into the Lighthouse.

Riffraff at down. Drunkards and vagabonds whole day.

Wanderers. Nuisance people and panhandlers.

It's just lot of shady people, intoxication, etc.

Homeless people, breaking vehicles, eating off peoples tables. Not specifically homeless, more from the Lighthouse, I believe.

People from the Lighthouse they come and walk into store. They don't disturb the customers, but it's kind of awkward when they start asking for money from our customers and make them feel awkward.

Panhandling, increased Lighthouse brought people.

Prostitution, drugs, problems when parking, vomiting, homeless people, people from the Lighthouse. Problem with the new parking meters.

Prior to the new street meters being installed, I found the parking enforcement meter readers to be very rude to people in general. They would stand until a meter ran out and even if a person ran out to plug they were very vocal and rude to them. One time I went to plug a meter as I walked by for a school van that didn't realize they had to pay on Saturday and the parking person gave me shit and still wrote them a ticket and we do have a lot of homeless issues of street begging.

Increased number of panhandlers and vagrants in the downtown. High-rise halfway house community right on the fringe of downtown. Confusing and restrictive flex parking pay system recently implemented. Many PISSED OFF clients!!

Panhandling, inebriated individuals/vagrants in our building.

People from the Lighthouse throw the needles in our parking lot. There are potholes at the back alley and they are really bad. We phoned, but no one is in charge of that.

Location of liquor store in front of our store increases the number of hang around people. Not that I think there is any solution to that problem. Often people stop in front, they spit, put pop cans in the window. People sleep over in the front; they leave food, chicken bones in the main entrance.

We have the Lighthouse across the street. They have some interesting characters.

I don't see a whole a lot, but there are a lot of homeless people from the Lighthouse. They don't come on but they are definitely in the parking lot. They roam around entire day.

The back ally has a sewage line. It's an exhaust line and the drainage goes into the back alley and onto street. May be odd person come from the Lighthouse once or twice a year, if upon go towards 21st and 22nd where you see a lot of panhandlers.

Panhandlers, homeless vagrants.

Homeless people, panhandlers any unsavory act that frightens customers.

Drug exchanges, weapons left in bushes, syringes and needles on the ground, street people in front of our building and forced entry.

In the evenings, there are panhandlers. Sometimes we don't get any problems. Some hound our guests or they sleep in the washroom, especially in winter.

Lots and lots of garbage in front of our store and in the back ally where group of people sort of live, they come from the lighthouse in the morning and stay there for the rest of the day, roam around.

There continues to be issues with those who live on the streets. Some going to the bathroom and some were peeing on the door along the alley side of our business.

Vagrants and First Nations drinking.

A lot of people going through looking for butts, struggling with being close to the Lighthouse that people are interacting with our guest in an inappropriate way. Loitering in the area and panhandling to side of us I am concerned with warmer weather and with the patio opening up. The sit and drink across the street in the doorway.

Transient people sleeping in the doorways during the nights. I believe it is getting worse, especially

more due to Lighthouse being here. Traffic in through Sid Buckwold Bridge should be channelled.

We do have homeless people coming in to use our bathrooms we had to lock them. We have had to kick out people that clearly are not here for business.

The panhandling, the citizens of downtown and the Lighthouse patrons, low rental housing and gang activity.

When I first came, we had riff raff, low income, and addiction people. As the area changed, they migrated down 20th.

Smaller gang type kids hanging out causing problems. Homeless people causing problems and following us. We now have to get private security to walk us to our car after work.

## Loitering

Panhandling. I got asked 5 times in one block area. Being approached by groups or gangs of people for money. New parking meter method. No parking available, especially in the evening. People just hanging around annoying people.

I usually use the back door to get into work, which faces a parking lot. At the front, I've sometimes noticed people hanging around, seemingly without purpose.

1. More trespassing on site. 2. More illegal parking around block.

A constant parade of low lifes going by our office. Gangs hanging about on the corner by the Lighthouse. Continually finding that our garbage can behind the building has been dug through and the contents scattered. Finding empty liquor containers and used condoms in our parking lot, as well as finding that it has been used as a toilet.

There are more people on the street asking for money or food during the day. At night, there are large groups of people gathering. These people are aggressive and threatening. I've worked downtown my entire career, more than 30 years and I've never felt scared to walk alone until now.

Drunken, drug smoking hoodlums hanging around the food bank.

I haven't noticed it lately, but occasionally there would be a congregation of homeless youth who frequented the park along the river.

Substantial numbers of unsavory characters have been in the area since the Lighthouse opened up. More garbage left lying around. Often observe loud, abusive conflicts on the street corners. Our garbage bins are constantly being rummaged through and the contents left on the ground.

Homeless people asking for handouts are common. Various First Nation peoples just lounging about or arguing in the streets or crossing in the middle of the street. It ranges from common to uncommon.

Sometimes there are people just hanging around - asking people for money.

I have seen people who appear to be hanging out, as I see the same people several times a week.

Some groups of people hanging around.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

Rough housing, aggressive panhandling, passive panhandling, vagrant and street people affecting people entering business premises.

Drunkards, loiterers, people have passed away outside the store, etc.

A bus stop around the business, some people spit or throw up or urinate around the business and bus stop and sitting right in front of the business, it has bad effect on business. They are not waiting for the bus, and they just would not want to go, especially in warm weather.

Just people hanging around who don't know where to go. They sleep in the Lighthouse but in the daytime, they hang around the streets.

I'd probably say panhandling. In the evening, the unsavory people that hang around the business areas.

No, sometimes the teenagers come and make something there.

There are 3-4 people outside my store, when I am smoking outside. They refuse to take no as an answer. There are couple of bad ones that everyone can remember.

Public intoxication, tons of that around here and loitering.

Lot of panhandlers (aggressive at that), now. The parking is not very good, only 90 minutes. Difficult to find one and more difficult to update every 90 minutes. Own driving in to find one becomes a chore. Smokers in front of the store entrance become obnoxious, thereby deterring people. As for myself, I am trying to find way to stop it. Hope that there was a bylaw.

You do get some that partake in alcohol and they gather around and by the food and we have some wandering around that should have stayed in their house.

The guys that hang around ask money to get into the liar store, sometimes the group gets half a dozen and hang around and some come in.

Panhandling, harassing customers, and loiterers.

Location of liquor store in front of our store increases the number of hang around people. Not that I think there is any solution to that problem. Often people stop in front, they spit, put pop cans in the window. People sleep over in the front; they leave food, chicken bones in the main entrance.

We see quite a few people that are drunk and disorderly. People drink on the sidewalks; they gather outside and start drinking.

Just a lot of panhandling in general. People try to get in, use our public spaces when they are not guest and use washrooms for an excess period of time.

We have benches in front resulting in these undesirables occupying them and bugging / scaring willing customers.

Fights, panhandling, loitering, drug deals, theft, and public urination/defecation.

Drug exchanges, weapons left in bushes, syringes and needles on the ground, street people in front of our building and forced entry.

People loitering, panhandling.

A lot of people going through looking for butts, struggling with being close to the Lighthouse that people are interacting with our guest in an inappropriate way. Loitering in the area and panhandling to side of us I am concerned with warmer weather and with the patio opening up. The sit and drink across the street in the doorway.

We do have homeless people coming in to use our bathrooms we had to lock them. We have had to kick out people that clearly are not here for business.

Farther up 20th West towards Avenue E, more troublemakers loiter around. Shoplifting.

Smaller gang type kids hanging out causing problems. Homeless people causing problems and following us. We now have to get private security to walk us to our car after work.

Have had some people waiting for the bus during winter try and come stand around in the restaurant while waiting. Also, one of the owner's friends left his car overnight in the back parking spot behind the restaurant and had his car window broken and things stolen.

Panhandlers standing in groups asking everyone for change in front of my business.

## People swearing/verbal abuse

Drug paraphernalia. Swearing.

Substantial numbers of unsavory characters have been in the area since the Lighthouse opened up. More garbage left lying around. Often observe loud, abusive conflicts on the street corners. Our garbage bins are constantly being rummaged through and the contents left on the ground.

Homeless people asking for handouts are common. Various First Nation peoples just lounging about or arguing in the streets or crossing in the middle of the street. It ranges from common to uncommon.

People who are drunk and belligerent constantly begging for money or cigarettes. I have been approached almost daily at 4:30 in the afternoon for money. There is spit everywhere in the sidewalks and it is very intimidating. I am beginning to hate working downtown.

Panhandling, drivers ignoring pedestrians crossing the street and almost hitting them, disputes-arguments between people.

Fights spitting swearing urinating panhandling badgering people trying to bum cigarettes from people who don't even smoke.

Noisy ones and they left garbage around.

The natives, their language out there.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

Someone came in to our business from another business and said it was not good food and wanted money from us when it was not from our restaurant. And sometimes there are panhandlers outside our business.

Things like homelessness and they take shower in the restroom and it's all messy inside. You find people who are drug addicts who spit and use vulgar language but that is just very less number of population.

I have been verbally assaulted and threatened by the transient community (homeless). I have also filed a police complaint.

We still have gangs coming in. A few staff propositioned. We had fights happen outside the library, and needles in and outside the library.

There are 3-4 people outside my store, when I am smoking outside. They refuse to take no as an answer. There are couple of bad ones that everyone can remember.

I would say people being discouraged if we do not give people the things that we don't have. People freak out sometimes, some of them are rushing.

Graffiti, harassment, bullying, fighting, swearing, spitting.

Prior to the new street meters being installed, I found the parking enforcement meter readers to be very rude to people in general. They would stand until a meter ran out and even if a person ran out to plug they were very vocal and rude to them. One time I went to plug a meter as I walked by for a school van that didn't realize they had to pay on Saturday and the parking person gave me shit and still wrote them a ticket and we do have a lot of homeless issues of street begging.

Panhandling, harassing customers, and loiterers.

Littering, too many smokers. Garbage picking, people pick out bottles from the garbage. People getting mad at not parking properly.

Arguing and substance abuse.

People fighting, yelling; cars not stopping at crosswalk.

Parking is a problem. Rude people at the back.

We have benches in front resulting in these undesirables occupying them and bugging / scaring willing customers.

See a few. Girl puked in front of door, another gentleman was upset because our carpenter won't buy his axe. The foul language

Very little. After work, begging for things or handouts, shouting or yelling.

In the evenings, there are panhandlers. Sometimes we don't get any problems. Some hound our guests or they sleep in the washroom, especially in winter.

There is a lot of crime, intimidation, etc. around the Lighthouse. Daily occurrences, police, ambulances on an almost daily basis as well.

Being so close to the Lighthouse a lot of ambulance, police, and intoxication. Also swearing.

There was an incident last week: a drunk person was yelling at me when I was going to the bank.

Patients released from Dube Centre hassling passersby.

Since the opening of the Lighthouse facility, I have seen a steady decline. Panhandling, theft, verbal abuse to name a few. My business is in a high traffic area and daily receive comments and complaints that is impossible to walk down the street without being harassed in some way. I have witnessed drug deals in the alley beside my store. Taking out the garbage, I have witnessed people defecating in the alley. Constantly, I am calling either Community Support or the police regarding people intoxicated!!!! Too much. Don't get me wrong, I believe the concept of the Lighthouse is a good one, but unfortunately, not in the downtown core. Many people that are using this facility have substance abuse problems and it's just compounding their problem. By being in the downtown.

I live here as well. Is this based on business or residence? There are sometimes some negative interactions. That effect keeps some people from coming here. I associate Riversdale with that.

## Lewd/grotesque public behaviour

Panhandling, vomit on sidewalks.

A constant parade of low lifes going by our office. Gangs hanging about on the corner by the Lighthouse. Continually finding that our garbage can behind the building has been dug through and the contents scattered. Finding empty liquor containers and used condoms in our parking lot, as well as finding that it has been used as a toilet.

Spitting and throwing butts.

People who are drunk and belligerent constantly begging for money or cigarettes. I have been approached almost daily at 4:30 in the afternoon for money. There is spit everywhere in the sidewalks and it is very intimidating. I am beginning to hate working downtown.

Fights spitting swearing urinating panhandling badgering people trying to bum cigarettes from people who don't even smoke.

We are close to the Lighthouse and there are fights outside and people peeing on the wall and a lot of drunk people and getting harassed for money and people wanting to come in from the cold and they hide in the bathroom and end up stealing our food, because we have program running so there is always food put out.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

Well, when we get major events going on, there is a sector of which get drunk and we deal with them. We have cleaned up whatever mess they make. Drunks vomiting in the streets. Since Lydia's got closed, probably two years ago, a lot had dropped significantly, but people do get drunk during the feasts.

Last week, I noticed a man urinating near the Bulk Cheese and I notified to let them know. There are still some graffiti and we are not getting some number of people that are on something or drunk. That number has gone down since year and half ago.

Things like homelessness and they take shower in the restroom and it's all messy inside. You find people who are drug addicts who spit and use vulgar language but that is just very less number of population.

Safety, especially around 8. Cleanliness after people puking.

A bus stop around the business, some people spit or throw up or urinate around the business and bus stop and sitting right in front of the business, it has bad effect on business. They are not waiting for the bus, and they just would not want to go, especially in warm weather.

Cigarette butts, safety, cleanliness, graffiti, inappropriate behavior in washrooms. Inappropriate usage of property.

Public defecation, fights, stabs, standoff, high speed chases, hit stone to the door, random street violence, theft from own property.

Graffiti, harassment, bullying, fighting, swearing, spitting.

Prostitution, drugs, problems when parking, vomiting, homeless people, people from the Lighthouse. Problem with the new parking meters.

Location of liquor store in front of our store increases the number of hang around people. Not that I think there is any solution to that problem. Often people stop in front, they spit, put pop cans in the window. People sleep over in the front; they leave food, chicken bones in the main entrance.

Littering, too many smokers. Garbage picking, people pick out bottles from the garbage. People getting mad at not parking properly.

Lots of to and fro traffic from the liquor store, especially during summer time. Urinating in the back alley besides increased panhandling make obnoxious impression.

Parking, drunks make a mess at the back of the building, graffiti, and inappropriate behavior outside. Panhandlers. Vandalizing occasion. Illegal entry.

There has been no violence. There are drunk people spitting on the windows at night.

There is a lot. A guy peed on a window, shoplifters.

See a few. Girl puked in front of door, another gentleman was upset because our carpenter won't buy his axe. The foul language

Fights, panhandling, loitering, drug deals, theft, and public urination/defecation.

Unsavory element follows money. The policing element is not following closely, panhandlers, human waste, and safety. Parking is sometimes a problem.

There continues to be issues with those who live on the streets. Some going to the bathroom and some were peeing on the door along the alley side of our business.

Since the opening of the Lighthouse facility, I have seen a steady decline. Panhandling, theft, verbal abuse to name a few. My business is in a high traffic area and daily receive comments and complaints

that is impossible to walk down the street without being harassed in some way. I have witnessed drug deals in the alley beside my store. Taking out the garbage, I have witnessed people defecating in the alley. Constantly, I am calling either Community Support or the police regarding people intoxicated!!!! Too much. Don't get me wrong, I believe the concept of the Lighthouse is a good one, but unfortunately, not in the downtown core. Many people that are using this facility have substance abuse problems and it's just compounding their problem. By being in the downtown. School nearby, makes it a little dirty, little influence, i.e., spitting.

## Violence /aggressive people

Panhandlers that are aggressive in their asking for money. Addicts messed up on the sidewalk.

Random acts of violence in the neighbourhood.

We had a homeless man come in and use our bathroom and the police had to be called when the situation escalated.

Violence, public intoxication, speeding vehicles, damage to roads from construction.

Homeless hang around the business, trying to enter the building harass people coming and leaving work.

Shady individuals or groups of individuals hanging around parking lots, being approached by people looking for money or cigarettes. Violent altercations between individuals on the street or inside buildings. Arrests at or near the bus mall. Foot patrol officers chasing people down the street. I could go on.

There are more people on the street asking for money or food during the day. At night, there are large groups of people gathering. These people are aggressive and threatening. I've worked downtown my entire career, more than 30 years and I've never felt scared to walk alone until now.

Violence and unsettling activities.

Intoxicated individuals, panhandlers, aggressive groups of individuals.

Fights spitting swearing urinating panhandling badgering people trying to bum cigarettes from people who don't even smoke.

We are close to the Lighthouse and there are fights outside and people peeing on the wall and a lot of drunk people and getting harassed for money and people wanting to come in from the cold and they hide in the bathroom and end up stealing our food, because we have program running so there is always food put out.

Mall security guard beating someone up on the street. That was streetlight, I seen that.

The panhandlers and sometimes fights outside the Midtown Plaza and the parking is lousy and essences and lack of long and short term parking and the side walk in front of the building unappealing and the positive is the flower pots.

People had been injured; I have to take her home by giving her a ride. I took another one to the Lighthouse. A lot of angry people walking by hitting glasses or window. They better get a place for people who have special issues.

I am seeing people harassed for money and that drives away walk-in customers. The new parking system is confusing and deters people from coming downtown and also that they cannot add more for parking enables only errand parking than leisurely buying customers.

Rough housing, aggressive panhandling, passive panhandling, vagrant and street people affecting people entering business premises.

Panhandling is a big issue in downtown Saskatoon and some of the people are more aggressive when it comes to panhandling.

There have a lot of rowdy people.
We have a fellow that comes in who asks for a permanent to write on his cardboard. A fight around the corner and 50% of people who are on street are panhandlers.
We still have gangs coming in. A few staff propositioned. We had fights happen outside the library, and needles in and outside the library.
Drunk people wander around and I met more aggressive homeless men but in very less percentage.
Public defecation, fights, stabs, standoff, high speed chases, hit stone to the door, random street violence, theft from own property.
Just say the common people if they have their own issue, but we never influence in it directly, but fight and high traffic affect safety for kids.
Few nuisance people and some beggars as well as drunkards. They cause commotion by internal fights. There should be improved parking and a system to ensure customer retention.
Lot of panhandlers (aggressive at that), now. The parking is not very good, only 90 minutes. Difficult to find one and more difficult to update every 90 minutes. Own driving in to find one becomes a chore. Smokers in front of the store entrance become obnoxious, thereby deterring people. As for myself, I am trying to find way to stop it. Hope that there was a bylaw.
Graffiti, harassment, bullying, fighting, swearing, spitting.
People fighting, yelling; cars not stopping at crosswalk.
Fights, panhandling, loitering, drug deals, theft, and public urination/defecation.
Homeless people, panhandlers any unsavory act that frightens customers.
There was a fight on the street the others day.
I called because there was a needle in front of the door. Theft and aggressive panhandling.
Front window broke two months ago. I nearly got stabbed at work. I wasn't expecting that. House across the street has police there more frequent than most.

## Vandalism

Vandalism.
Graffiti, car vandalism.
Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.
Vandalism.
Stolen. Smashed my car window.
For the most part, no. We like being in the Riversdale area it is very vital. Illegal activity once in a blue moon, someone tried to force in the back door and it fixed. Incident every four years, very rare.
We see a fair amount related to the liquor store around: people in the back alley drinking, using needles, and throwing garbage. We are getting the door replaced because someone tried to break it.
A few things, breaking in, drunk people coming in off the street, eggs throwing to the building.
Public defecation, fights, stabs, standoff, high speed chases, hit stone to the door, random street violence, theft from own property.
Walk ins, car vandalism. Parking not enough.

My husband's car parked in front of shop was handled by miscreants. Later on, found that car was damaged.

There is breaking in the alley behind our building, a lot of vandalism stuff the spray paint stuff, other than that, there is nothing really bad that happens here.

Homeless people, breaking vehicles, eating off peoples tables. Not specifically homeless, more from the Lighthouse, I believe.

Parking, drunks make a mess at the back of the building, graffiti, and inappropriate behavior outside. Panhandlers. Vandalizing occasion. Illegal entry.

Broke our window once.

Not much, excepting windows smashing last year and garbage not collected. Dust storm after street washing.

Stuff stolen even in the building and vandalism.

Have had some people waiting for the bus during winter try and come stand around in the restaurant while waiting. Also, one of the owner's friends left his car overnight in the back parking spot behind the restaurant and had his car window broken and things stolen.

Front window broke two months ago. I nearly got stabbed at work. I wasn't expecting that. House across the street has police there more frequent than most.

### **New/renovated business (es)**

Max 2-hour parking meters and then have to move to another street for another 2 hours or you get a ticket. Also, have a lot of troubled kids wandering the streets and through the vehicles.

Vagrants drinking in back alley, young kids looking in car windows.

Theft.

We are close to the Lighthouse and there are fights outside and people peeing on the wall and a lot of drunk people and getting harassed for money and people wanting to come in from the cold and they hide in the bathroom and end up stealing our food, because we have program running so there is always food put out.

Occasionally drunk people come in, and some shoplifting problems at times.

People on the streets and down stairs office had somebody burgle in.

Thieves.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

Just theft which is not very often.

Shoplifting.

Shoplifting

Stolen. Smashed my car window.

Some panhandlers and shoplifters and construction next door.

Robbery, like my car. Accidents destroy our wall.

Parking, panhandlers, shoplifting.

A few things, breaking in, drunk people coming in off the street, eggs throwing to the building.

Public defecation, fights, stabs, standoff, high speed chases, hit stone to the door, random street violence, theft from own property.

Mess on the floor. Cigarette butts, pop bottle lids. Parking is always a problem. Bike theft in the summer.

Once every four months you get someone to try to shoplift. The kids with the longboards I didn't think it is a problem but it is. Do it where it is appropriate.

Parking is always a problem. Problems on the back lanes as some people drink there. Shoplifting.

I have been here 23 years. This year is one of the worst. There is lot of unlicensed intoxication and the panhandling and they have started coming into the businesses too. The rate of people coming in has increased and they do shoplifting. It has become more frequent lately.

Parking, panhandling, shoplifting.

Homeless people, breaking vehicles, eating off peoples tables. Not specifically homeless, more from the Lighthouse, I believe.

There is a lot. A guy peed on a window, shoplifters.

Over the years, we have had graffiti on our walls and we have had a break in.

Fights, panhandling, loitering, drug deals, theft, and public urination/defecation.

Drug exchanges, weapons left in bushes, syringes and needles on the ground, street people in front of our building and forced entry.

Bikes being stolen from our property and drunks in our lobby. We have noticed more since the police station moved.

Very dusty. Lots of garbage flying around and sitting in front of our business. Bike theft.

Farther up 20th West towards Avenue E, more troublemakers loiter around. Shoplifting.

Nothing in the last year that I can think of. One staff member had her vehicle broken into last month.

Stuff stolen even in the building and vandalism.

Minor thefts like that.

I called because there was a needle in front of the door. Theft and aggressive panhandling.

Have had some people waiting for the bus during winter try and come stand around in the restaurant while waiting. Also, one of the owner's friends left his car overnight in the back parking spot behind the restaurant and had his car window broken and things stolen.

Since the opening of the Lighthouse facility, I have seen a steady decline. Panhandling, theft, verbal abuse to name a few. My business is in a high traffic area and daily receive comments and complaints that is impossible to walk down the street without being harassed in some way. I have witnessed drug deals in the alley beside my store. Taking out the garbage, I have witnessed people defecating in the alley. Constantly, I am calling either Community Support or the police regarding people intoxicated!!!! Too much. Don't get me wrong, I believe the concept of the Lighthouse is a good one, but unfortunately, not in the downtown core. Many people that are using this facility have substance abuse problems and it's just compounding their problem. By being in the downtown.

Theft. A bike stolen, someone getting arrested. Drug deals happening across the street. Sketchy activity.

Drug activity. Past December was overdosing on insulin; I had to call the ambulance. Some petty theft including increasing levels to laptop and a bike.

I had I chased out a kid for stealing bacon.

## Intoxicated/high people

Panhandlers, drunken people.

People begging for change. Sometimes people who are obviously under the influence of drugs or alcohol.

Beggars, people drinking alcohol and doing drugs.

Panhandlers that are aggressive in their asking for money. Addicts messed up on the sidewalk.

Vagrants drinking in back alley, young kids looking in car windows.

Drunks wandering in and out of nearby convenience stores, roaming groups of 3-4 trying to intimidate people for money. Bad enough when it's only one person hassling you, but being approached by larger groups, especially for the nearby elderly who live around, is getting pretty scary.

Violence, public intoxication, speeding vehicles, damage to roads from construction.

Panhandlers, drunks.

Drunks and druggies.

People asking for money, cigarettes, smoking pot.

Really the only issues I have had are a number of drunk people (high?) on the streets, but really, that's to be expected downtown and doesn't really bother me.

Intoxicated folks walking in to business.

Drug use, drinking. Tagging.

Bars which lounges develop intoxicated people.

Drunken, drug smoking hoodlums hanging around the food bank.

I've seen panhandling, graffiti, and public intoxication.

Intoxicated individuals, panhandlers, aggressive groups of individuals.

People who are drunk and belligerent constantly begging for money or cigarettes. I have been approached almost daily at 4:30 in the afternoon for money. There is spit everywhere in the sidewalks and it is very intimidating. I am beginning to hate working downtown.

We are close to the Lighthouse and there are fights outside and people peeing on the wall and a lot of drunk people and getting harassed for money and people wanting to come in from the cold and they hide in the bathroom and end up stealing our food, because we have program running so there is always food put out.

There are odd persons that come in who are kind of tipsy and we ask them nicely to leave. Just odd shoplifters, sometimes high school kids taking something. The school is pretty good with them; we take the issue to the school.

Occasionally drunk people come in, and some shoplifting problems at times.

There is a liquor store right next to us, drunk people stop in our place. People are high with drug are the main ones we have problems with.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

There are still some intoxication issues.

We have people coming upstairs that are either drunk or maybe mentally ill, but something is off, and they intimidate customers.

Beggars and people asking for money, drunk and or high.

Panhandlers. It would be the drunk people of greater worry.

Well, when we get major events going on, there is a sector of which get drunk and we deal with them. We have cleaned up whatever mess they make. Drunks vomiting in the streets. Since Lydia's got closed, probably two years ago, a lot had dropped significantly, but people do get drunk during the feasts.

Occasionally, intoxication, but we offer them water, not kick them out.

Once in a while there would be some random people coming in to our business and borrow the washroom, which is okay, but they may have likely done drugs within the washroom.

Intoxicated customers.

Last week, I noticed a man urinating near the Bulk Cheese and I notified to let them know. There are still some graffiti and we are not getting some number of people that are on something or drunk. That number has gone down since year and half ago.

Things like homelessness and they take shower in the restroom and it's all messy inside. You find people who are drug addicts who spit and use vulgar language but that is just very less number of population.

Drunkards, loiterers, people have passed away outside the store, etc.

We get lots of drunks coming in our business.

Drunk people. Safety staff and customers feel not so safe. Parking is short, too.

We get a lot of intoxicated people coming in kind of disruptive. A lot of garbage in the streets. People asking for change a lot.

We see a fair amount related to the liquor store around: people in the back alley drinking, using needles, and throwing garbage. We are getting the door replaced because someone tried to break it.

Just like maybe seeing people getting arrested for a few times or people coming in, they are drinking.

I would say limited amount of public intoxication.

A few things, breaking in, drunk people coming in off the street, eggs throwing to the building.

Over the years, prostitutes would be a big problem. CBC and indigenous women are keep missing, some alcoholics once in a while.

Intoxicated gentlemen and panhandlers definitely distract. Parking is a major issue. Pretty city is not made more prettier at all. They could do a lot more to spruce it up.

Substance abuse people are in the area.

Drunk people wander around and I met more aggressive homeless men but in very less percentage.

Not a lot anymore. Inebriated people, but you see that everywhere. There has been a lot but a big change. Sketchy people, someone that couldn't get into the Lighthouse.

Public intoxication, tons of that around here and loitering.

Riffraff at down. Drunkards and vagabonds whole day.

Parking is always a problem. Problems on the back lanes as some people drink there. Shoplifting.

People drunk and the parking is not the greatest.

Few nuisance people and some beggars as well as drunkards. They cause commotion by internal fights. There should be improved parking and a system to ensure customer retention.

I have been here 23 years. This year is one of the worst. There is lot of unlicensed intoxication and the panhandling and they have started coming into the businesses too. The rate of people coming in has increased and they do shoplifting. It has become more frequent lately.

Still obviously citizens with bad choses with alcohol. We find a few syringes, but it is so much better in

the last decade.
It's just lot of shady people, intoxication, etc.
A lot of drunk people and panhandlers.
A few intoxications because of the food bank, a drunk guy across the street, really not too much.
Our clients are users, which is sad because they have children.
Lighthouse being close. Intoxicated people walk in as we have open parade, a lot of needles and mess, general cleanliness.
Intoxication.
You do get some that partake in alcohol and they gather around and by the food and we have some wandering around that should have stayed in their house.
There is some garbage on the street sometimes in our doorway. There can be drunkenness. People will climb our roof via our fire ladder. Sometimes our private parking is used at night.
Panhandling, inebriated individuals/vagrants in our building.
We see quite a few people that are drunk and disorderly. People drink on the sidewalks; they gather outside and start drinking.
Parking, drunks make a mess at the back of the building, graffiti, and inappropriate behavior outside. Panhandlers. Vandalizing occasion. Illegal entry.
Arguing and substance abuse.
There has been no violence. There are drunk people spitting on the windows at night.
There is couple of lower income building that create some trouble sometimes. The travelers block and the Vincent's pub.
Bikes being stolen from our property and drunks in our lobby. We have noticed more since the police station moved.
A lot of drunk folks.
Drunks and unwanted visitors.
Lots of people drinking alcohol or smoking drugs and being intoxicated.
Vagrants and First Nations drinking.
Some of the foot traffic is intoxicated and causes problems with the general public.
Some drunk people.
A lot of people going through looking for butts, struggling with being close to the Lighthouse that people are interacting with our guest in an inappropriate way. Loitering in the area and panhandling to side of us I am concerned with warmer weather and with the patio opening up. The sit and drink across the street in the doorway.
Being so close to the Lighthouse a lot of ambulance, police, and intoxication. Also swearing.
Panhandlers, people with drug problems, much less than downtown.
When I first came, we had riff raff, low income, and addiction people. As the area changed, they migrated down 20th.
There was an incident last week: a drunk person was yelling at me when I was going to the bank.
Addictions related people (alcohol, drugs). They all seem to be needing help.
Small population of needy and drunks, panhandlers.
Since the opening of the Lighthouse facility, I have seen a steady decline. Panhandling, theft, verbal abuse to name a few. My business is in a high traffic area and daily receive comments and complaints that is impossible to walk down the street without being harassed in some way. I have witnessed drug

deals in the alley beside my store. Taking out the garbage, I have witnessed people defecating in the alley. Constantly, I am calling either Community Support or the police regarding people intoxicated!!!! Too much. Don't get me wrong, I believe the concept of the Lighthouse is a good one, but unfortunately, not in the downtown core. Many people that are using this facility have substance abuse problems and it's just compounding their problem. By being in the downtown.

Drug activity. Past December was overdosing on insulin; I had to call the ambulance. Some petty theft including increasing levels to laptop and a bike.

Nothing. Occasional intoxicated people, they tend not to bother anyone. I have run into panhandling once or twice in a year.

People peering in the alley, drinking Lysol and passing out in the alley. The list goes on and on. Asking for money. The school zone, this should be 30 here. If there were more foot patrol with the police.

Intoxicated people come into the store.

## Drug dealing

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

There is lots of drug activities, some gangs.

Prostitution, drugs, problems when parking, vomiting, homeless people, people from the Lighthouse. Problem with the new parking meters.

Fights, panhandling, loitering, drug deals, theft, and public urination/defecation.

Drug exchanges, weapons left in bushes, syringes and needles on the ground, street people in front of our building and forced entry.

Since the opening of the Lighthouse facility, I have seen a steady decline. Panhandling, theft, verbal abuse to name a few. My business is in a high traffic area and daily receive comments and complaints that is impossible to walk down the street without being harassed in some way. I have witnessed drug deals in the alley beside my store. Taking out the garbage, I have witnessed people defecating in the alley. Constantly, I am calling either Community Support or the police regarding people intoxicated!!!! Too much. Don't get me wrong, I believe the concept of the Lighthouse is a good one, but unfortunately, not in the downtown core. Many people that are using this facility have substance abuse problems and it's just compounding their problem. By being in the downtown.

Theft. A bike stolen, someone getting arrested. Drug deals happening across the street. Sketchy activity.

Drug activity. Past December was overdosing on insulin; I had to call the ambulance. Some petty theft including increasing levels to laptop and a bike.

## Graffiti/tagging

Graffiti, car vandalism.

Drug use, drinking. Tagging.

I've seen panhandling, graffiti, and public intoxication.

Graffiti, some panhandlers. Cyclists on the sidewalks.

Out front, the usual broken beer bottles and the graffiti.

Last week, I noticed a man urinating near the Bulk Cheese and I notified to let them know. There are still some graffiti and we are not getting some number of people that are on something or drunk. That number has gone down since year and half ago.

Cigarette butts, safety, cleanliness, graffiti, inappropriate behavior in washrooms. Inappropriate usage of property.

There is breaking in the alley behind our building, a lot of vandalism stuff the spray paint stuff, other than that, there is nothing really bad that happens here.

Graffiti, harassment, bullying, fighting, swearing, spitting.

Parking, drunks make a mess at the back of the building, graffiti, and inappropriate behavior outside. Panhandlers. Vandalizing occasion. Illegal entry.

Over the years, we have had graffiti on our walls and we have had a break in.

School nearby, makes it a little dirty, little influence, i.e., spitting.

## Garbage/littering

Panhandlers, dirty streets, road construction, water main break.

A constant parade of low lifes going by our office. Gangs hanging about on the corner by the Lighthouse. Continually finding that our garbage can behind the building has been dug through and the contents scattered. Finding empty liquor containers and used condoms in our parking lot, as well as finding that it has been used as a toilet.

Spitting and throwing butts.

Drug paraphernalia. Swearing.

Debris and empty liquor bottles by the trees.

Shitty sidewalks, shitty street cleaning but no crime.

Substantial numbers of unsavory characters have been in the area since the Lighthouse opened up. More garbage left lying around. Often observe loud, abusive conflicts on the street corners. Our garbage bins are constantly being rummaged through and the contents left on the ground.

Panhandling, cigarette butts on the ground.

Noisy ones and they left garbage around.

Out front, the usual broken beer bottles and the graffiti.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

Well, when we get major events going on, there is a sector of which get drunk and we deal with them. We have cleaned up whatever mess they make. Drunks vomiting in the streets. Since Lydia's got closed, probably two years ago, a lot had dropped significantly, but people do get drunk during the feasts.

Nothing much. When the snow melts, usually we find a few needles and there was pair of men's underpants near our back steps the other day.

We get a lot of intoxicated people coming in kind of disruptive. A lot of garbage in the streets. People asking for change a lot.

We see a fair amount related to the liquor store around: people in the back alley drinking, using needles, and throwing garbage. We are getting the door replaced because someone tried to break it.

Cigarette butts, safety, cleanliness, graffiti, inappropriate behavior in washrooms. Inappropriate usage of property.
We still have gangs coming in. A few staff propositioned. We had fights happen outside the library, and needles in and outside the library.
Mess on the floor. Cigarette butts, pop bottle lids. Parking is always a problem. Bike theft in the summer.
Difficulty to find parking. Just the dust and the mud from the street sprayed onto our windows.
Parking, mess from cigarettes.
Still obviously citizens with bad choices with alcohol. We find a few syringes, but it is so much better in the last decade.
Still the needles and alleys, it's been a rough neighborhood.
Lighthouse being close. Intoxicated people walk in as we have open parade, a lot of needles and mess, general cleanliness.
There is some garbage on the street sometimes in our doorway. There can be drunkenness. People will climb our roof via our fire ladder. Sometimes our private parking is used at night.
People from the Lighthouse throw the needles in our parking lot. There are potholes at the back alley and they are really bad. We phoned, but no one is in charge of that.
Location of liquor store in front of our store increases the number of hang around people. Not that I think there is any solution to that problem. Often people stop in front, they spit, put pop cans in the window. People sleep over in the front; they leave food, chicken bones in the main entrance.
Littering, too many smokers. Garbage picking, people pick out bottles from the garbage. People getting mad at not parking properly.
Parking, drunks make a mess at the back of the building, graffiti, and inappropriate behavior outside. Panhandlers. Vandalizing occasion. Illegal entry.
People asking for soles borrow money, garbage lying around.
Drug exchanges, weapons left in bushes, syringes and needles on the ground, street people in front of our building and forced entry.
Lots and lots of garbage in front of our store and in the back alley where group of people sort of live, they come from the lighthouse in the morning and stay there for the rest of the day, roam around.
Very dusty. Lots of garbage flying around and sitting in front of our business. Bike theft.
Not much, excepting windows smashing last year and garbage not collected. Dust storm after street washing.
Litter and debris.
I called because there was a needle in front of the door. Theft and aggressive panhandling.
Side lanes and roads still not cleaned, dirty, garbage, etc. Run down, dirty neighbourhood still needs improvement though something has started being done.
The garbage in our far beds here.
Trash from food trucks and missions. Inefficient parking system.

## Parking problems

Max 2-hour parking meters and then have to move to another street for another 2 hours or you get a ticket. Also, have a lot of troubled kids wandering the streets and through the vehicles.

Panhandling. I got asked 5 times in one block area. Being approached by groups or gangs of people for money. New parking meter method. No parking available, especially in the evening. People just

hanging around annoying people.
Cars backed up trying to find parking.
Less parking for employees.
No parking.
The roadways are in pathetic shape and have been for many years. Parking is almost always very difficult.
1. More trespassing on site. 2. More illegal parking around block.
The panhandlers. Congested parking.
Parking.
The traffic is not convenient for customer, parking, etc.
Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.
Parking is awful.
Parking.
Park at the doorways, missing the bus shelter.
Parking problem for customers.
Parking.
The panhandlers and sometimes fights outside the Midtown Plaza and the parking is lousy and essences and lack of long and short term parking and the side walk in front of the building unappealing and the positive is the flower pots.
Parking.
The parking not enough of it. A lot of our patients have to drive around before they get a spot and we lose some patrons because of it.
Parking.
I am seeing people harassed for money and that drives away walk-in customers. The new parking system is confusing and deters people from coming downtown and also that they cannot add more for parking enables only errand parking than leisurely buying customers.
Minimal parking especially in winter with built up banks. Avoiding potholes!
Poor parking availability. Commissionaires patrol at least 6 times a week.
Drunk people. Safety staff and customers feel not so safe. Parking is short, too.
Parking, panhandlers, shoplifting.
Panhandlers there deter people when people get out of their cars and Illegal activities around the street. Parking meters have deterred extremely dropped the business and we had 30% drop in the sales because of the new parking thing. The white bags on the parking meters are not liked by the public.
Intoxicated gentlemen and panhandlers definitely distract. Parking is a major issue. Pretty city is not made more prettier at all. They could do a lot more to spruce it up.
Walk ins, car vandalism. Parking not enough.
Lack of parking. Safety.
Mess on the floor. Cigarette butts, pop bottle lids. Parking is always a problem. Bike theft in the

summer.

Difficulty to find parking. Just the dust and the mud from the street sprayed onto our windows.

Parking. Safe so far.

Parking, mess from cigarettes.

One is design. They have bulbed the streets and this bulbing effect had made it difficult to park, and anyone who wants to turn right, cannot. Cannot take advantage of red light, and environmentally, it is bad. Where the busses stop, it causes frustration to drivers and it has minimized the lanes. We get paid parking, not like shops and the mall in Stonebridge. We have street decay, potholes, and a flood that caused us 40,000 dollars where the city can't fix the sewer. And it was negligence of the city and the city can be hooked for liability. It is just poor management.

Parking.

The parking may be hard for the clients, but most of the time I stay in the office so I don't know much.

Parking is always a problem. Problems on the back lanes as some people drink there. Shoplifting.

People drunk and the parking is not the greatest.

Few nuisance people and some beggars as well as drunkards. They cause commotion by internal fights. There should be improved parking and a system to ensure customer retention.

Lot of panhandlers (aggressive at that), now. The parking is not very good, only 90 minutes. Difficult to find one and more difficult to update every 90 minutes. Own driving in to find one becomes a chore. Smokers in front of the store entrance become obnoxious, thereby deterring people. As for myself, I am trying to find way to stop it. Hope that there was a bylaw.

Parking, panhandling, shoplifting.

There is concern about people that are different, some customers complain about the new meters. And the fact if you divide you need more time for the meters customers walk away.

Prostitution, drugs, problems when parking, vomiting, homeless people, people from the Lighthouse. Problem with the new parking meters.

There is some garbage on the street sometimes in our doorway. There can be drunkenness. People will climb our roof via our fire ladder. Sometimes our private parking is used at night.

Increased number of panhandlers and vagrants in the downtown. High-rise halfway house community right on the fringe of downtown. Confusing and restrictive flex parking pay system recently implemented. Many PISSED OFF clients!!

Being in a high traffic area, means more clients have difficulty accessing adequate parking. As well, the time limits on metered parking in our area can be a hindrance.

It gets weird when court cases are on. People park in our lots.

Littering, too many smokers. Garbage picking, people pick out bottles from the garbage. People getting mad at not parking properly.

Parking is bad because of the bus mall and panhandlers.

Parking, drunks make a mess at the back of the building, graffiti, and inappropriate behavior outside. Panhandlers. Vandalizing occasion. Illegal entry.

Parking is a problem. Rude people at the back.

The parking is not great. I have to park at least 4 blocks away.

Difficulty parking.

Parking.

The installation of the meridian in the middle of the road, because of the parking and the parking is a huge deal in the downtown. There is no parking improvement or lenience to the business owners

who have to park on the street. The Glenn Gary building is huge and becoming more prominent. Travellers block have a lot of crime activities.

Parking. Skateboarder on the ramp.

Parking.

Parking.

Parking could always be better.

Unsavory element follows money. The policing element is not following closely, panhandlers, human waste, and safety. Parking is sometimes a problem.

Parking, road rage and we have to accommodate our patrons to have volunteers to take care of them. Complaints about disability parking not being sufficient and with construction, there is more race for the place.

Trash from food trucks and missions. Inefficient parking system.

## Traffic issues

Vagabonds, a lack of true bike lanes.

Close the streets.

Probably homeless people, people with mental issues, panhandlers, too much traffic.

Violence, public intoxication, speeding vehicles, damage to roads from construction.

Aggressive drivers.

The roadways are in pathetic shape and have been for many years. Parking is almost always very difficult.

Panhandling, bicycles on sidewalks.

Panhandling, drivers ignoring pedestrians crossing the street and almost hitting them, disputes-arguments between people.

Graffiti, some panhandlers. Cyclists on the sidewalks.

The traffic is not convenient for customer, parking, etc.

Bike race.

Drunks, irritating, bikes, defecating, window breaking, foreign language, yelling, noise, jaywalking, parking at the wrong areas. Parking over the time limit. Burning the carpet in store entrance with cigarettes. Hanging out in front of business stores and try to steal money from customers. Bothering customers if they go to the cars for money. People walking dogs and let them urinate by the business doors. Drug dealers selling drugs by the door.

Robbery, like my car. Accidents destroy our wall.

Minimal parking especially in winter with built up banks. Avoiding potholes!

Just traffic issues. There are a lot of vehicles trying to cross/turn left onto Broadway and the traffic lights are very short so there are often traffic tie-ups.

Public defecation, fights, stabs, standoff, high speed chases, hit stone to the door, random street violence, theft from own property.

Just say the common people if they have their own issue, but we never influence in it directly, but fight and high traffic affect safety for kids.

One is design. They have bulbed the streets and this bulbing effect had made it difficult to park, and anyone who wants to turn right, cannot. Cannot take advantage of red light, and environmentally, it is bad. Where the busses stop, it causes frustration to drivers and it has minimized the lanes. We get

paid parking, not like shops and the mall in Stonebridge. We have street decay, potholes, and a flood that caused us 40,000 dollars where the city can't fix the sewer. And it was negligence of the city and the city can be hooked for liability. It is just poor management.

The road in front of entrance is really bad, address 123 Ave C South. Same as the back alley, so many big holes, it's really hard for people to drive and they pay over 500 dollars to change a new tire.

People from the Lighthouse throw the needles in our parking lot. There are potholes at the back alley and they are really bad. We phoned, but no one is in charge of that.

Lots of to and fro traffic from the liquor store, especially during summer time. Urinating in the back alley besides increased panhandling make obnoxious impression.

People fighting, yelling; cars not stopping at crosswalk.

Parking, road rage and we have to accommodate our patrons to have volunteers to take care of them. Complaints about disability parking not being sufficient and with construction, there is more race for the place.

Walk lights are impossible. Requires to be re-timed. Crossing lights take a long time. No mailbox in the area. The Lighthouse brings up panhandlers, etc.

Transient people sleeping in the doorways during the nights. I believe it is getting worse, especially more due to Lighthouse being here. Traffic in through Sid Buckwold Bridge should be channelled.

People peering in the alley, drinking Lysol and passing out in the alley. The list goes on and on. Asking for money. The school zone, this should be 30 here. If there were more foot patrol with the police.

The crosswalk people do not stop for pedestrians, they don't stop.

## Criminal element

Some protesting of political/moral issues in front of the business.

Shady individuals or groups of individuals hanging around parking lots, being approached by people looking for money or cigarettes. Violent altercations between individuals on the street or inside buildings. Arrests at or near the bus mall. Foot patrol officers chasing people down the street. I could go on.

Have been hookers and johns around.

Biker gangs.

We have people coming upstairs that are either drunk or maybe mentally ill, but something is off, and they intimidate customers.

Panhandlers there deter people when people get out of their cars and illegal activities around the street. Parking meters have deterred extremely dropped the business and we had 30% drop in the sales because of the new parking thing. The white bags on the parking meters are not liked by the public.

Just like maybe seeing people getting arrested for a few times or people coming in, they are drinking.

Nothing really too much. There is only the random person.

Over the years, prostitutes would be a big problem. CBC and indigenous women are keep missing, some alcoholics once in a while.

There is lots of drug activities, some gangs.

Lots of crazy people, not behaving.

Prostitution, drugs, problems when parking, vomiting, homeless people, people from the Lighthouse. Problem with the new parking meters.

There is some garbage on the street sometimes in our doorway. There can be drunkenness. People

will climb our roof via our fire ladder. Sometimes our private parking is used at night.

There is couple of lower income building that create some trouble sometimes. The travelers block and the Vincent's pub.

The panhandling, the citizens of downtown and the Lighthouse patrons, low rental housing and gang activity.

Theft. A bike stolen, someone getting arrested. Drug deals happening across the street. Sketchy activity.

Peering people into the restaurant, through windows.

## Construction

Construction, road closures.

Panhandlers, dirty streets, road construction, water main break.

Some panhandlers and shoplifters and construction next door.

## Other

Max 2-hour parking meters and then have to move to another street for another 2 hours or you get a ticket. Also, have a lot of troubled kids wandering the streets and through the vehicles.

People sleeping in the park, protesters on sidewalk.

Bad weather.

The panhandlers and sometimes fights outside the Midtown Plaza and the parking is lousy and essences and lack of long and short term parking and the side walk in front of the building unappealing and the positive is the flower pots.

Walk ins, car vandalism. Parking not enough.

Now it's not all that bad, things have improved.

One is design. They have bulbed the streets and this bulbing effect had made it difficult to park, and anyone who wants to turn right, cannot. Cannot take advantage of red light, and environmentally, it is bad. Where the busses stop, it causes frustration to drivers and it has minimized the lanes. We get paid parking, not like shops and the mall in Stonebridge. We have street decay, potholes, and a flood that caused us 40,000 dollars where the city can't fix the sewer. And it was negligence of the city and the city can be hooked for liability. It is just poor management.

I have not seen any until now.

Social agency, too much concentration.

Parking. Skateboarder on the ramp.

Quite slow during the weekend.

Walk lights are impossible. Requires to be re-timed. Crossing lights take a long time. No mailbox in the area. The Lighthouse brings up panhandlers, etc.

More discrimination against residents.

Increased rentals, making existing businesses also relocate elsewhere.

## Nothing/no issues

None really.

None.
Nothing out of the ordinary.
I have not noticed any negative street activities.
Not much.
Nothing notable.
None.
None.
Nothing specific around the place I work.
None.
Nothing.
No problem.
None really.
None really.
None.
No effect.
None.
Not really. I work 10-hour shifts, they come in say hi and go.
I do not see any negative activities.
I have not witnessed any negative street activity at this point.
Not really.
Not really.
Nothing major so far. Have always been with someone, so didn't feel unsafe.
Have not noticed negative activity.
Our office location (202 4th Avenue North) doesn't experience high volumes of pedestrian traffic on the streets around our building. With the exception of small groups of people visiting the public library or city hall (which, incidentally, are central hubs for activities and pedestrians in other major centers) there is little street activity beyond car traffic. With little pedestrian traffic comes little to no negative street activity, such as crime or panhandling.
Not really much.
Nothing.
None.
None for me.
I have not really noticed anything negative.

## Q4. How do these types of negative street activities affect your business?

### Negative affect-general

#### Decline in sales

Decreases profit and motivation to work.
Less business.
The bottom line, right.
Lose patients or they are late trying to find a spot.
Well, people start to not want to wander around and not wanting to sidestep disgusting things in the street and people making a nuisance of themselves. And that affects your business negatively and clients feel like not coming, and regular customers don't start coming back. All the pubs and bars would benefit, but other business do get affected. Eyewear is an impulse by best of my understanding.
Decrease in sales.
People are probably less like to come in and buy something if someone is hanging outside the store.
When there is negative things going on, it slows down the business.
Bad for business.
We often work with 2-hour appointments or greater. In the past, we have lost business due to poor access to parking or clients receiving tickets on repeat visits.
When you have negative street activities, you cannot have positive results for business.
One employee felt uncomfortable when a guy was peeking in a window. There are people that are drunk in front of our building and that affects customers coming in, like 10 or 15 people. We have low sales when they stand outside and people don't want to walk by them. We are used to being asked for money, but clients of stores that are not used of it are very uncomfortable.
The panhandling has caused my business to employ security guards at great expense to my business to deal with the problem.
Decline in sales.

#### Fewer people coming into store/area

They limit consumers from visiting downtown in general.
They scare people off.
People don't enjoy the downtown, as they should.
People aren't willing to shop downtown.
Does not affect it financially, but makes it tougher for clients visiting our office.
People frustrated because they cannot find parking. Giving up and not coming in because they cannot park.
People find it difficult to come to my place of employment as when parking lot is full have to try and find a spot on the street.
They scare people away from the area.
Clients do not want to come downtown.
People stay away.

I work in an office building so I don't see the impact. I guess people are made to feel uncomfortable or be deterred from entering the building.

Intoxicated people on the streets, discourages people from venturing around downtown.

It discourages individuals from frequenting the downtown area. There's a tendency to focus more on the negative than the positive.

They deter people from coming downtown of feeling safe.

No one wants to come around.

They drive people away.

Makes people uneasy and may deter them from coming around.

Fewer people wanting to come to the business that has to walk any distance.

Sometimes the traffic got blocked; the customers would choose to go somewhere else.

Somebody brings their family and they affect the families and they have bad experience outside the building and why would they come back in again.

They are hanging around front door and customers won't come in. If they come upstairs, they affect the service too.

They are irritating the doorways, people gathering in the doorway and forcing customers going elsewhere.

It just drives customers away and makes it more difficult for people to come to downtown.

Well, people start to not want to wander around and not wanting to sidestep disgusting things in the street and people making a nuisance of themselves. And that affects your business negatively and clients feel like not coming, and regular customers don't start coming back. All the pubs and bars would benefit, but other business do get affected. Eyewear is an impulse by best of my understanding.

Lots of product and money, construction can discourage people in the store, and there is parking problem as well. Panhandlers discourage people coming in the store, but we haven't had a lot of panhandlers recently.

It drives out families from coming in.

Makes it hard for patients and visitors to get into hospital.

Sometimes people are afraid to come in at the night because some people around.

It's always awkward when the customers go to their cars and such people discourage them to come back again.

Just stops people from coming into our business.

People are probably less like to come in and buy something if someone in hanging outside the store.

I don't know. They affect people coming in. If people want to come in, they will come in. Lighthouse should have some activity for them to do in the daytime.

The panhandling and the other groups discourse the traffic to come in and shop in the downtown area.

Cause of being new company downtown, people mostly go to mall to avoid the all that pan handling.

I think people are a little bit reluctant to coming in, people are yelling inside the library to each other.

We get less people coming on, if there is rowdy person sitting outside, people choose not to come in.

Negative perception. Women will phone here to meet them at their home instead of parking at the business.

Anything that affects the ability of the consumer to access the downtown has the negative affect on our business whether it is commerce or retail or the local merchants. The net effect is that city is

discouraging people coming to downtown.
Prevents people from actually wanting to stop by.
If some same clients think of our company, but because of the parking problem, they choose some other company instead.
When they do so in front of the shop, it drives away traffic to the store.
Some people do not like to uptown because of these kinds of people. Some customers need to be escorted to their vehicles.
Customers are not willing to come because the front area is not good to parking. The curb is really bad.
Our mails get stolen, our cheques get stolen people won't come inside because of the panhandlers and the sick homeless people.
Many are afraid to come downtown. Fear for their safety and they don't want to be hassled by panhandlers. The parking is a real deterrent. It's much easier to head out to one of the big box store areas, pull into the large FREE parking lot and park wherever you want. My only saving grace is that I have been in business for 27 years. I have had many clients tell me that they never come Downtown and it is my business and services that is the only thing that they come Downtown for. WHY DON'T YOU MOVE YOUR OFFICE OUT OF THE DOWNTOWN? This is a common question asked by many of my clients.
People avoid coming in here. Employees are in fear, especially late.
It can sort of scare away our clients, gives a sense of kind of threatening.
Yea customers don't want to come in because of the drunk people standing outside.
People don't want to come downtown.
People are nervous to come to the building when it's dark.
These result customers shying away from visiting downtown business.
One employee felt uncomfortable when a guy was peeking in a window. There are people that are drunk in front of our building and that affects customers coming in, like 10 or 15 people. We have low sales when they stand outside and people don't want to walk by them. We are used to being asked for money, but clients of stores that are not used of it are very uncomfortable.
Clients have a hard time coming to see us.
I think it would deter people to come into our store; it gives negative image of our clients of those people keep hanging around our store.
People witnessing such things tell us they will not be back to shop at our location. They don't feel safe.
People are afraid to come downtown, which affects our traffic in our store.
They keep people away if people are afraid to go downtown. The local hotel association wants a strong police visible so people feel safe.
People are less likely to come in with such scary things likely to take place.
We hear from people that clients are hesitant to come to downtown and shop here.
Sometimes it's hard for the customers to come.
Patrons' reduction is one of them.
Deters people from coming into the neighbourhood.
The groups of panhandlers scare away clients and with the publicity of the Valentine's Day stabbing, it is hard to get people to come downtown.
It is a quest comfort thing we have to be careful. We do damage control and we can't stop anything

until they come in and are asking for things. It has an impact on people coming to this area.

It makes it by interfering with walk ins and overall safety of the street.

Makes local customers and tourists afraid and reluctant to come downtown because of the harassment.

If people are associating our business with negative reactions, it may keep people from coming here.

People don't come to our business. We are non-profit. It doesn't make me want to come into work in the evening.

People thought we were closed for two days with the broken window. Decreased traffic.

### **Dangerous/unsafe for people**

Makes you look over your shoulder a little more.

Employees don't feel like they can walk around the neighborhood during their breaks/lunch.

Just makes employees scared for their safety.

People are starting to fear for their safety and want controls in place to prevent it.

People do not always feel safe downtown.

Some people become more fearful to come to the business.

Employees do not feel safe leaving work unless accompanied.

1. Danger to employees. 2. Employee and visitor parking compromised.

Makes people scared to be downtown.

Dangerous to the public. Scaring shoppers.

Causes security concerns for parking and for employees who are harassed when walking to and from work. Have had vehicle break ins as well.

Our clients feel unsafe walking to our business.

My clients are nervous to come for later appointments.

It makes our street feel unsafe for the children and women; some of our women have been propositioned.

They deter people from coming downtown of feeling safe.

Not good for safety.

People don't feel safe being downtown.

Feeling of being unsafe and we are now considering having security here during the day as to the nighttime because we are all female staff. We feel unsafe. Our people have to park in an area that is not safe, and I don't want people to feel unsafe because we are in the downtown area.

Parking meter, panhandles and the lack of police.

People do not feel safe.

Make it hard for our volunteers for parking. They can't find our office and for a late night, leaving work is scary.

Just overall, a safety concern to my customers and employees.

Well, it affects the employees. It makes it difficult to feel safe, secure and comfortable. People shopping here luckily don't see that much often now a days.

People are scared to come here.

The people blocked in front the door, no customer dare to come in. They spit too much around and people get scared, especially the bus stop around here. If the bus stop got moved, that would help a lot, the bus stop number 3087.

We made some adjustments to our security measures. A light goes on in our back alley parking lot, motion detector.

People would continue to think the neighborhood is dirty and dangerous.

Affects employees safety, kind of shines a negative impression on downtown area. Feeling of discomfort.

You have to call police. With customers, it is negative. Second Ave is good and attractive, but these panhandlers occupying the chairs and scare away customers. Kids get scared as well. I wish like Third Avenue they had similar chairs.

Safety.

The drug activities are affecting our business. We have people from prison with drug issues here. Another way that hampers business is that it is hard to get services. If you are obviously stoned, we are sending them to somewhere else.

Customers get scared with downtown visits besides employees find in scary. It gives a bad look about downtown. We had some (actually a lot) because of that.

Some people do not like to uptown because of these kinds of people. Some customers need to be escorted to their vehicles.

During the daytime, it's uncomfortable for our customers because of safety.

Customer parking, safety.

The scare our customers.

Sometimes (very rarely) can feel unsafe, especially in the evening. Mostly the atmosphere is wonderful. There are a number of vacant properties now.

Many are afraid to come downtown. Fear for their safety and they don't want to be hassled by panhandlers. The parking is a real deterrent. It's much easier to head out to one of the big box store areas, pull into the large FREE parking lot and park wherever you want. My only saving grace is that I have been in business for 27 years. I have had many clients tell me that they never come Downtown and it is my business and services that is the only thing that they come Downtown for. WHY DON'T YOU MOVE YOUR OFFICE OUT OF THE DOWNTOWN? This is a common question asked by many of my clients.

People avoid coming in here. Employees are in fear, especially late.

Safety, I'm glad they caught the women who wrote graffiti on the wall around downtown.

Customers find it hard to park closely. Staff does not feel safe.

People witnessing such things tell us they will not be back to shop at our location. They don't feel safe.

They keep people away if people are afraid to go downtown. The local hotel association wants a strong police visible so people feel safe.

People are less likely to come in with such scary things likely to take place.

There are drunk in the middle of the day prostitutes screaming at the pimps, which is conclusive to a nice quality shopping.

Sometimes guests are afraid, especially women. They go through the hotel garbage looking for food and vehicle break ins.

Scares folks away.

Concern for the safety of staff and clients.

We have staff scared to be alone at work. Clients getting jumped. Vomit and human fecal matter on and around our business entrance. Broken glass and needles around our business that need to be cleaned and cause health and safety concerns for our staff and clients.

Employees are concerned; some are scared as we have employees that leave work during the night only to be scared by what they see.

Scares customers and staff.

Employees are actually afraid to walk down the street by the Lighthouse even during the day.

Safety of staff is my paramount concern.

It does affect us and we have patients afraid to come up on the elevator themselves. We had to call the police for a gentleman who was eating and sleeping on the bench in the lobby downstairs and the police escorted him out that was in the winter. Also, he was exposing himself. This is a secure building it is locked down. It is not a building people can wonder around in.

It makes my clients scared of being downtown and it has effect people wandering into my work and try to steal from us, trying to break in and people asking you for money or following you to your car.

The parents were afraid to drop of their kids for the program because they didn't feel safe with the riff raff outside loitering.

Obviously, people do not feel safe around. Some customers prefer parking in front of our store than walking a few blocks.

It makes it by interfering with walk ins and overall safety of the street.

People still feel 20th is still scary, though getting a lot better.

Creates fear.

Makes local customers and tourists afraid and reluctant to come downtown because of the harassment.

People don't come to our business. We are non-profit. It doesn't make me want to come into work in the evening.

I cannot leave without locking the office, even for a short while. Undesirables also come in.

## Harassing to people/feel intimidated

People are wary.

I think it makes it more difficult for people in trouble to have to walk past those who oppose their choices.

They scare people off.

People are intimidated.

Doesn't directly affect my business but I know it can be annoying to people or make them feel uncomfortable.

Parking issues. People just won't come downtown if there is nowhere to park. I, for one, will not come down at night and drive around and around looking for parking. Can't add time on the parking meter so if you want to stay longer, you have to wait unit it expires and then restart. I'm just waiting to get a ticket while I am waiting in line to pay for parking ticket. Once the old meters are gone, how will people know where to park?? Another cash cow for the city. Panhandling/people hanging around. It is extremely annoying to get asked EVERY time I walk down the street. I now feel threatened and unsafe when gangs approach and I will not go down Second Ave again alone. Our wonderful community patrollers or whatever they are called, are useless. All I ever see them do is

walk around with a huge Starbucks coffee in their hands talking to each other. A total waste of \$500,000 a year! It is an outrage! A woman I know who recently moved here from Toronto was appalled by the number of street people and felt uncomfortable walking past them.

People are bothered.

Clients are sometimes nervous, driving and parking is very treacherous.

They scare people away from the area.

Probably makes people uncomfortable to walk in and out of the building.

I work in an office building so I don't see the impact. I guess people are made to feel uncomfortable or be deterred from entering the building.

Customers are uncomfortable when walking to our office. The garbage, and worse in the alley, is disgusting. Our staff are often harassed walking to their vehicles.

Our office building has a manned security desk during the day and into the early evening. This past week, I was followed during lunch hour right up to the front doors by a man who kept asking me for food and making intimidating remarks. The security officer asked him to leave the premises. Our businesses should not have to clear the streets outside the building. I'm sure we've also had to increase the amount of money spent on cleaning up outside. These people gather around the restaurants at night and leave garbage, empty bottles and sometimes even discarded clothing behind them. If it's unpleasant for us workers who know the area, imagine how visitors feel!

Panhandling.

You avoid the panhandlers, so you walk an extra block. You now receive a parking ticket in the mail.

Causes security concerns for parking and for employees who are harassed when walking to and from work. Have had vehicle break ins as well.

Don't want to walk by them.

It makes our street feel unsafe for the children and women; some of our women have been propositioned.

Clue TD have complained about these same types of people hanging around in corners and being approached for money.

People are cautious about their surroundings and watching who's around, sometimes it upsets people in the area.

Some of the staff may become nervous depending on the behavior of the people hanging around.

Makes people uneasy and may deter them from coming around.

I think that sometimes the employers are affected. We feel uncomfortable dealing with it a positive way.

It felt uncomfortable for patient to attend, they do not like parking by the liquor store.

Somebody brings their family and they affect the families and they have bad experience outside the building and why would they come back in again.

Customers get bothered after they walk into the store. City protected liquor store not private businesses.

Parking meter, panhandles and the lack of police.

Just goes to per election people aren't as comfortable walking the streets, as they should be.

They are hanging around front door and customers won't come in. If they come upstairs, they affect the service too.

They are irritating the doorways, people gathering in the doorway and forcing customers going elsewhere.

Sometimes they are in the store and hang around and sometimes they bother people as well.
The only thing I do not like is people talking for a long time so I have no time to talk to the customers. Taking my focus away from my business.
Lots of product and money, construction can discourage people in the store, and there is parking problem as well. Panhandlers discourage people coming in the store, but we haven't had a lot of panhandlers recently.
As above.
I think it makes some of my clients intimidated so I am thinking of moving my business from the downtown area.
Not really, sometimes they just bother my customers.
Put everybody else nervous.
Sometimes people are afraid to come in at the night because some people around.
It's always awkward when the customers go to their cars and such people discourage them to come back again.
The people blocked in front the door, no customer dare to come in. They spit too much around and people get scared, especially the bus stop around here. If the bus stop got moved, that would help a lot, the bus stop number 3087.
Affects employees safety, kind of shines a negative impression on downtown area. Feeling of discomfort.
It's a nuisance, and requires or takes my spare time to deal with these things.
People are probably less like to come in and buy something if someone in hanging outside the store.
You have to call police. With customers, it is negative. Second Ave is good and attractive, but these panhandlers occupying the chairs and scare away customers. Kids get scared as well. I wish like Third Avenue they had similar chairs.
We had customers complaining, when the prostitutes approaching the male customers, made the wife or girlfriend not satisfied.
People needlessly are harassed and hence, people also do not come for parking issues. Saskatoon needs to be more progressive thinking.
They make other customers uncomfortable.
The panhandling and the other groups discourage the traffic to come in and shop in the downtown area.
Cause of being new company downtown, people mostly go to mall to avoid the all that pan handling.
I think people are a little bit reluctant to coming in, people are yelling inside the library to each other.
We get less people coming on, if there is rowdy person sitting outside, people choose not to come in.
A little. They come and stay outside and knock on the windows. Or they come and look and don't buy anything.
Customers may feel less comfortable.
People walking by; get a bad feeling if you got to yell at someone in the street. I have seen people look at them.
Not at all. Sometimes it makes people nervous, but we get the wrong people out.
A little bit not so much. It makes my customers complain and especially when they are aggressive.
When they do so in front of the shop, it drives away traffic to the store.
They bother the customers, and they walk into building, they sat on our chairs and drinking and smoking. They went into the elevator and they pee in the elevator and the smell is in there forever.

Annoying to clients, finding parking, being harassed, etc.
Uncomfortable because of all that.
When people see someone drunk there or being around, it's not good for your business.
Senior citizens feel intimidated and others as well.
Definitely, it negatively impacts us. These people ask our customers for money and food from their table.
It's not good for our clients that go past them and they witness these gentlemen inside, and makes clients uncomfortable.
If I was being harassed, I would not shop downtown and I know a lot of people feel that way.
Many are afraid to come downtown. Fear for their safety and they don't want to be hassled by panhandlers. The parking is a real deterrent. It's much easier to head out to one of the big box store areas, pull into the large FREE parking lot and park wherever you want. My only saving grace is that I have been in business for 27 years. I have had many clients tell me that they never come Downtown and it is my business and services that is the only thing that they come Downtown for. WHY DON'T YOU MOVE YOUR OFFICE OUT OF THE DOWNTOWN? This is a common question asked by many of my clients.
Our business is not retail, so not negatively or positively affected. Our staff have become uneasy with the increased vagrant traffic.
There was elderly woman, and there was a group of people outside using foul language just hanging around and the elderly lady had to wait for them to go in order to go to her car.
It can sort of scare away our clients, gives a sense of kind of threatening.
Yea customers don't want to come in because of the drunk people standing outside.
Obnoxious impression besides giving a feeling of insecurity.
People are nervous to come to the building when it's dark.
One employee felt uncomfortable when a guy was peeking in a window. There are people that are drunk in front of our building and that affects customers coming in, like 10 or 15 people. We have low sales when they stand outside and people don't want to walk by them. We are used to being asked for money, but clients of stores that are not used of it are very uncomfortable.
I don't know whether they do or not, but it's just a feeling of uncomfortable in the guests because of the disease and other fears.
Not overly, they come in and make me feel uncomfortable.
I don't think it does, it might make people feel uncomfortable.
Public disturbance and nuisance.
People don't want to interact with these people.
The groups of panhandlers scare away clients and with the publicity of the Valentine's Day stabbing, it is hard to get people to come downtown.
It does affect us and we have patients afraid to come up on the elevator themselves. We had to call the police for a gentleman who was eating and sleeping on the bench in the lobby downstairs and the police escorted him out that was in the winter. Also, he was exposing himself. This is a secure building it is locked down. It is not a building people can wonder around in.
It affects clients, especially clients. Moving out further to mail makes it difficult. Customers and employees find it intimidating and annihilated.
It is a quest comfort thing we have to be careful. We do damage control and we can't stop anything until they come in and are asking for things. It has an impact on people coming to this area.

They may make someone feel intimidated to approach.
Just interruptions.
It makes my clients scared of being downtown and it has effect people wandering into my work and try to steal from us, trying to break in and people asking you for money or following you to your car.
Make staff nervous.
The parents were afraid to drop of their kids for the program because they didn't feel safe with the riff raff outside loitering.
Hasn't affected the business in any way, just our personal lives.
It doesn't look good to have a bunch of people standing around that aren't customers in our restaurant and makes a scene when they won't leave when we ask them politely saying that our restaurant is for paying customers only.
Makes local customers and tourists afraid and reluctant to come downtown because of the harassment.
The panhandling has caused my business to employ security guards at great expense to my business to deal with the problem.
I cannot leave without locking the office, even for a short while. Undesirables also come in.
Drunk people walking in asking to use the bathroom. People upset it's not a public bathroom.
Eating customers and families find it very annihilating.
At times, a little disruptive to customers before driving and after parking.
Disrupts customers.

### Increased theft

Causes security concerns for parking and for employees who are harassed when walking to and from work. Have had vehicle break ins as well.
Other than the theft, no negative effects. We have volunteers come in and surely have not heard of any negatives from them so far.
Lose stuff, I guess.
Broke our windows, stolen. I say anger.
Break in. Property damage.
We get our cops by and they pop in to say hi. With shoplifters, we just call it in. Vandalism, the nightlife is different. People steal flowers they looked at the camera and still stole it.
Our employees we try to make sure we keep from judging. Watch out for shoplifters.
A little bit, theft in the store, it's not too bad.
There are some people asking me about parking, I had a window broken but from the customers, occasion car broken.
Our mails get stolen, our cheques get stolen people won't come inside because of the panhandlers and the sick homeless people.
Yes, people are now bringing their bikes inside.
Sometimes guests are afraid, especially women. They go through the hotel garbage looking for food and vehicle break ins.
One of my clients got mugged and that makes me mad.
It makes my clients scared of being downtown and it has effect people wandering into my work and try to steal from us, trying to break in and people asking you for money or following you to your car.

## Increased vandalism

Loss of money. You have to pay for the damages. People sometimes have a negative attitude to the area with the vandalism.

Broke our windows, stolen. I say anger.

Break in. Property damage.

Property damage.

Property damage.

We get our cops by and they pop in to say hi. With shoplifters, we just call it in. Vandalism, the nightlife is different. People steal flowers they looked at the camera and still stole it.

They bother the customers, and they walk into building, they sat on our chairs and drinking and smoking. They went into the elevator and they pee in the elevator and the smell is in there forever.

There are some people asking me about parking, I had a window broken but from the customers, occasion car broken.

People thought we were closed for two days with the broken window. Decreased traffic.

## Parking problems

Constantly having to move vehicle and find another spot if you don't want to get an expensive ticket which costs more than a day's pay.

No place for clients to park, noise disruption.

Parking issues. People just won't come downtown if there is nowhere to park. I, for one, will not come down at night and drive around and around looking for parking. Can't add time on the parking meter so if you want to stay longer, you have to wait until it expires and then restart. I'm just waiting to get a ticket while I am waiting in line to pay for parking ticket. Once the old meters are gone, how will people know where to park?? Another cash cow for the city. Panhandling/people hanging around. It is extremely annoying to get asked EVERY time I walk down the street. I now feel threatened and unsafe when gangs approach and I will not go down Second Ave again alone. Our wonderful community patrollers or whatever they are called, are useless. All I ever see them do is walk around with a huge Starbucks coffee in their hands talking to each other. A total waste of \$500,000 a year! It is an outrage! A woman I know who recently moved here from Toronto was appalled by the number of street people and felt uncomfortable walking past them.

People frustrated because they cannot find parking. Giving up and not coming in because they cannot park.

Employees are not happy with not having somewhere to park.

Clients are sometimes nervous, driving and parking is very treacherous.

People find it difficult to come to my place of employment as when parking lot is full have to try and find a spot on the street.

1. Danger to employees. 2. Employee and visitor parking compromised.

You avoid the panhandlers, so you walk an extra block. You now receive a parking ticket in the mail.

Less space for customers.

It felt uncomfortable for patient to attend, they do not like parking by the liquor store.

Parking meter, panhandles and the lack of police.

Make it hard for our volunteers for parking. They can't find our office and for a late night, leaving work is scary.

Lose patients or they are late trying to find a spot.

Lots of product and money, construction can discourage people in the store, and there is parking problem as well. Panhandlers discourage people coming in the store, but we haven't had a lot of panhandlers recently.

Many people who are older having difficulty in getting a parking space close to the store; people coming into my store expecting me to make change for the parking meters, when they don't intent to shop here, forcing me to put up signs asking people not to ask for change, and then getting insulted because I refuse to make change.

People needlessly are harassed and hence, people also do not come for parking issues. Saskatoon needs to be more progressive thinking.

Visitors and customers don't have space for parking.

I think obviously the visually static of the center; we would like to have more parking. We do testing here and people have to worry about their vehicles and they had to run out to check their vehicles and the parking meters.

Parking.

Customer parking.

Less space for parking.

If some same clients think of our company, but because of the parking problem, they choose some other company instead.

The lack of parking. Other than that, nothing really.

Annoying to clients, finding parking, being harassed, etc.

Customer parking, safety.

There are some people asking me about parking, I had a window broken but from the customers, occasion car broken.

Customers are not willing to come because the front area is not good to parking. The curb is really bad.

CSP should contact parking services to help people. Heard of attach at the bus mall.

Many are afraid to come downtown. Fear for their safety and they don't want to be hassled by panhandlers. The parking is a real deterrent. It's much easier to head out to one of the big box store areas, pull into the large FREE parking lot and park wherever you want. My only saving grace is that I have been in business for 27 years. I have had many clients tell me that they never come Downtown and it is my business and services that is the only thing that they come Downtown for. **WHY DON'T YOU MOVE YOUR OFFICE OUT OF THE DOWNTOWN?** This is a common question asked by many of my clients.

We often work with 2-hour appointments or greater. In the past, we have lost business due to poor access to parking or clients receiving tickets on repeat visits.

Inconvenient with the parking.

Customers find it hard to park closely. Staff does not feel safe.

The parking mainly.

Hard to find a spot.

The parking issues, yeah, definitely.

Customers parking, fear of lanes removed ought out front for bike lanes.

One client asked why there is not a parking pass offered.

Obviously, people do not feel safe around. Some customers prefer parking in front of our store than walking a few blocks.

Brings down positive clean image of Riversdale. Parking deters some clientele. Should institute angled parking and lose one lane on both sides of road.

### Poor atmosphere/unkept look

Customers are uncomfortable when walking to our office. The garbage, and worse in the alley, is disgusting. Our staff are often harassed walking to their vehicles.

Does not affect business but reflects poorly on atmosphere.

Create a sense of an unkept environment.

Our office building has a manned security desk during the day and into the early evening. This past week, I was followed during lunch hour right up to the front doors by a man who kept asking me for food and making intimidating remarks. The security officer asked him to leave the premises. Our businesses should not have to clear the streets outside the building. I'm sure we've also had to increase the amount of money spent on cleaning up outside. These people gather around the restaurants at night and leave garbage, empty bottles and sometimes even discarded clothing behind them. If it's unpleasant for us workers who know the area, imagine how visitors feel!

Looks dirty and industrial like in this area.

Affect the overall look of the storefront of my business.

Street is messier.

Well, people start to not want to wander around and not wanting to sidestep disgusting things in the street and people making a nuisance of themselves. And that affects your business negatively and clients feel like not coming, and regular customers don't start coming back. All the pubs and bars would benefit, but other business do get affected. Eyewear is an impulse by best of my understanding.

Creates a negative atmosphere.

People would continue to think the neighborhood is dirty and dangerous.

Expense on security and clean up.

As above.

It gives poor image and made me helpless.

Sometimes (very rarely) can feel unsafe, especially in the evening. Mostly the atmosphere is wonderful. There are a number of vacant properties now.

I don't think they affect that much just the garbage picking.

Safety, I'm glad they caught the women who wrote graffiti on the wall around downtown.

It's just from guest perceptions that when they are in the washrooms or when they fall asleep on our chairs.

I think it would deter people to come into our store; it gives negative image of our clients of those people keep hanging around our store.

We have to end up cleaning up after them.

Sometimes guests are afraid, especially women. They go through the hotel garbage looking for food and vehicle break ins.

They don't bother much but gives a bad impression to our customers because of their hygiene and

drugs, once they left empty bottles near front entrance which we ended up cleaning.

We have staff scared to be alone at work. Clients getting jumped. Vomit and human fecal matter on and around our business entrance. Broken glass and needles around our business that need to be cleaned and cause health and safety concerns for our staff and clients.

Not attractive to the public.

Brings down positive clean image of Riversdale. Parking deters some clientele. Should institute angled parking and lose one lane on both sides of road.

## Other

Increase travel time to work.

No place for clients to park, noise disruption.

They create work for the MLA and staff.

Intoxicated people on the streets, discourages people from venturing around downtown.

Negative street activities serve to cement many people's negative opinion of social services clients and increase their marginalization.

Decreases profit and motivation to work.

Bad weather.

The street blocked customers to come in to shop.

Sometimes the traffic got blocked; the customers would choose to go somewhere else.

Cut the roads off.

More spots.

Lots of product and money, construction can discourage people in the store, and there is parking problem as well. Panhandlers discourage people coming in the store, but we haven't had a lot of panhandlers recently.

Many people who are older having difficulty in getting a parking space close to the store; people coming into my store expecting me to make change for the parking meters, when they don't intend to shop here, forcing me to put up signs asking people not to ask for change, and then getting insulted because I refuse to make change.

Expense on security and clean up.

It helped a lot; I get people coming in more often.

As above.

The only thing is they lay on our couch and we called the police and police doesn't respond to the call. So we ourselves had to escort the guy to the Lighthouse.

Make difficulty in bringing gears to the office. Circle to work becomes a chore due to potholes.

There has been backlash for new entrants into businesses here.

Drunk people walking in asking to use the bathroom. People upset it's not a public bathroom.

## Nothing/no affect

They don't.

None.

These do not affect me or our business.

No real impact as we are on the edge of the core.
Our business doesn't depend on street traffic, but I worry for the others.
They don't.
Not applicable.
I don't think they affect my business.
Not really.
People still come to business but it's a hospital so they have to come.
They don't.
This activity occurred later in the day. Would have minimal, likely no, affect.
It doesn't, as it is not a public business.
No impact.
Don't think these have much effect as we often go to the clients, rather than the client coming to us.
No.
No serious negative effects.
It doesn't.
Nothing.
They haven't really affected it, it just happens. It's not a negative or positive affect.
People talk about things I don't think it puts people out from coming here.
No.
No, we usually clean it up.
No.
Nope.
No effect.
Nothing major.
They do not really. It is more of a personal thing.
Nothing.
No.
No.
I really don't think it does. I feel safe and comfortable living around here.
Not really.
No.
No.
They don't have much effect.
I work in a school, not a business.
There is no negative street activity affecting our business, as we target the low-income members of this inner city area. I think the new hipster people are negative, in that they are now intruder and make our clientele feel as though this isn't their area anymore.
None.
No.
None directly or insignificantly.

They draw people in, when they need help. There is the occasional intoxicated person.
It has not.
None.
They don't, again we have staff in the right place and we do have the kids participating in our programs. I have not experienced any accident outside or some unwanted action; people with personal problems do not come here a lot.
They wouldn't affect our business.
Not at all.
Not affect business.
Not really.
I really don't think it affects our business.
It does not affect our fire place.
They don't really not here. They call the ambulance to pick them up.
They don't affect our business we help them and refer to people that can actually help them.
No affect. The Community Support Officers help out when they can.
Part of what we do.
We do have a parking and hence does not effect.
They don't really affect us because its minimal.
We haven't had anything yet. We don't serve alcohol. It is a daytime business, a cafe.
Part of doing business in any area.
They don't really affect our business.
No major effect.
None.
Not at all.
They don't deter anyone.
The lack of negative street activity (or any activity at all) allows our office to function regularly and routinely.
Not super angry about that.
I can't say it has affected our business. I don't come down at night to work. It has not affected our clients.
None.
It has not affected the business. It happens and downtown.
They don't really.
It does not really.
I think it doesn't affect the business, the employees our confidence.
They do not directly affect us and of course gives us opportunity of being involved as to how we can make improvement in things like that only.
None.
It does not really.
It doesn't.
None.

Hence, not all affects our business.
They do not.
They don't really.
If someone steals your stuff, then you have to make sure your doors are closed. We are very fortunate here.
Not at all.

**Q5. What first comes to mind when thinking about methods or programs that are currently used to address issues related to negative street activity in Saskatoon?**

**Additional policing/beat cops**

Really good community based policing.
Police enforcement.
Beat cops. Can't think of anything else.
Police walking the beat.
I enjoy seeing the community police walking around as opposed to a heavy Saskatoon police presence which can be scary.
More police presence.
Police patrol on foot/bike, randomly going through neighbourhoods.
The police.
Police. Those community people who walk around.
More policing. Panhandling policies.
Police and community associations.
I don't know of any current methods or programs. I know that police are going to increase a presence of beat patrol officers, but that doesn't address the real problem of increased homelessness in our city.
Police.
I believe the city has hired three people who patrol the downtown keeping an eye out for negative street activity. And I think I just heard the police are redeploying more officers downtown.
Policing.
The officers that patrol on foot are visible and provide a sense of police presence. Those result in allowing us to feel a little safer on the streets. We need more. Having the presence of transit supervisors at the bus mall seems to have reduced the negative activity in this area.
The extra paramedic at Lighthouse. More pedestrian police officers.
Police, Lighthouse, health bus, drugs, gangs.
More police involvement or presence.
Additional police on streets, now on bikes.
I've seen officers on occasion downtown, walking or on bicycles.
We have beat officers and community liaison officers in the downtown.
The city has hired community patrols to keep an eye on negative behavior in the downtown area and also to assist the vulnerable that may run into trouble. There are visible street patrols by city police,

both on foot and soon on bikes.
More policing.
Beat cops.
Increased police presence.
Police and support officers being visible.
Police presence, signage.
More police presence, just security in general to feel safer. We are right in the middle of the hub, like a safe walk program like the university has and they can look into that.
There are pretty good, we got the police number here and the school authorities, and they know how to deal with the kids who shoplift.
The police.
Lighthouse establishment. And the police who regularly patrol and come inside and community support offices who came in and talk to us.
Community officers. Recent police activities have increased.
We had a visit from the city who assured us they would still have the police around the street even though the focus for the police right now is for downtown Saskatoon.
Police.
Community support officer and the police, of course.
Police service just checking on people and the community support program going on.
It's a good idea to have police walking the streets.
The City Police officers on foot and community officers.
They are good, and there is police which help the community.
More police walking the beat downtown and more of them walking around.
Police.
We do see a lot of police officers checking that we don't have any complaints. They try their best as the city is growing insanely and they cannot be everywhere at the same time. The part of Broadway Improvement District have hired people to clean up the streets. They try very, very hard and stay on top of any messing the area. Downtown has the same thing and Riversdale as well, I believe. We ourselves try to keep the street front and storefront neat and clean and tidy in the winter and summer, sweep the dust, clean the snow and I'm pretty sure other merchants do the same thing.
More police here in downtown in our area.
Community support officers and the police, just having their presence discourages the troublemakers from doing anything wrong.
Police walk the beat. Community support foot patrols.
Love the idea of more security or police presences.
Higher police presence. Various methods to deter panhandling.
More police downtown and better security.
Police walking beat.
The hiring police in this area, Station 20 West.
Pleased with increased police and community watch in the area.
The people that walk the street are they real policeman, I think that is good.
Deploying more police in downtown area.

I don't think anyone. I hope the physical police forces to help. Community support officers are doing good; they are visible and got control of this area.

More positive police presence beats cops per say and keeping the areas looking inviting, well lit and as open as possible.

There should be better police presence in the downtown that can make them go away.

Don't know. When we call the police department, it solves any issues we come up with.

More police presence. There is more of a need for mental health clients, a large need for housing. Most of people living under this area are underpaid. This area is more impoverished.

Just a bigger presence of the police, bike patrols in the ally, more frequent bike patrols.

Just the police.

More police in the downtown area.

They are doing the best that can, between that some police presence and community people, they are doing a really good job.

It has been a slow process. Police were called a number of times. It has become slower but however, for a year or so, has improved.

The Community Support Officers and the police on the bikes.

The police and I want the police to be more active and see what is going out. We need more police patrolling.

Visible increase in police patrol.

We did appreciate that community support people and the police services as well.

Lighting, police patrols.

Increased police presence on the streets, visible to the public and the vagrant population. Would enhance the feeling of safety. Longer parking limits at the meters or pay stations. At least 3 hours before you have to move your vehicle. Level the playing field between downtown parking and big box store parking lots. Put pay stations in the big box store parking lots so that everyone pays equally for their parking. This way, the rates could be significantly reduced for everyone if charges for parking were spread to a greater number of parkers.

Increases patrols. Lighthouse, though negative, have also helped.

You always see police presence downtown walking around.

There should be at least ten policemen stand at the Lighthouse or move the Lighthouse away from downtown.

I am positive because we the community support people are beneficial. They came in and gave their business card and said to call them when we have any issues. And the city police as they walk by as they do foot patrolling and on bicycles.

The street cleaners, the police walking around, do their tours, parking meter people walking around.

How to curb it. It would be nice to police officers.

Police walking patrol.

Police and ticketing people.

Need more police presence on the street.

More police. Move the Lighthouse. More arrests.

Nonexistence. There is nothing which can fix the parking problem. The city police is amazing the address the crime activities.

The community support that we have a lot of presence of them. The police to deal with the detriments of downtown. A strong police presence.

More patrol officers walking around.
The police.
Additional police on the street beats.
The police reput on the bikes, that's good, as they can't hear the car coming.
The police are doing what they can. Come right away.
There isn't that can be done, community relations guy or the police is there.
The fire department helps us with safely picking up and disposing used needles. The police department helps us deal with persons we feel are causing safety issues to our staff and clients.
They put more police downtown. They developed this Riversdale.
More policing.
Egadz, the Lighthouse, more police on the street.
The higher police presence is devinitely going to help. I was reading in the papers this morning about the city banning panhandling so much distance from bars and theatres. That would help us. The loitering.
I heard they are trying to increase police presence around the Lighthouse, and that they may be moving in to Ontario area, downtownish.
I think it is a waste of city resources having more police in this area. I know there is more police around the Lighthouse. I think the community support they patrol the area. It would be good to have them all the time. They don't wonder into my business too much. They would be afraid to come into a martial arts.
Increased patrols, both police and community patrol.
More police presence is needed.
We need stricter guidelines about panhandling. More police presence.
There needs to be more police presence in the neighborhood to make sure the nuisance element is addressed.
None really. They said were putting more police out because of the stabbing at the theater is what I heard.
Increased foot traffic for officers. Just have a stronger presence.
I like the city police on their bikes and walking around. They come in to say hi, extremely positive.
Not much, as observed in downtown of increased police pressure.
Regular and increased police presence on foot than vehicles.
Not sure. But if you mean crime related, the police are trying their best to control gangs, drugs, etc. There is more of that since the city has grown and it's good to see an effort being made.

### **Community officers/CSP/security**

I enjoy seeing the community police walking around as opposed to a heavy Saskatoon police presence which can be scary.
Crime-free multi housing. Community patrol. The Lighthouse.
Community Patrollers. Special constables whatever their name is. Except, they don't address the negative issues.
Police. Those community people who walk around.
Community service workers.

Community patrol.

I believe the city has hired three people who patrol the downtown keeping an eye out for negative street activity. And I think I just heard the police are redeploying more officers downtown.

The officers that patrol on foot are visible and provide a sense of police presence. Those result in allowing us to feel a little safer on the streets. We need more. Having the presence of transit supervisors at the bus mall seems to have reduced the negative activity in this area.

More street patrols.

Security fencing, cameras, patrols.

The street outreach teams, I can't recall their actual name. They refer people to services; give warnings or fines for small issues.

The community street program, Lighthouse.

We have beat officers and community liaison officers in the downtown.

The city has hired community patrols to keep an eye on negative behavior in the downtown area and also to assist the vulnerable that may run into trouble. There are visible street patrols by city police, both on foot and soon on bikes.

Community support officers, Lighthouse, plan to end homelessness, poverty reduction coalition

The special community patrol that started last year.

Police and support officers being visible.

The transit mall is nearby and I do feel that having the transit supervisors available and visible has made a difference in the number of people that hang out and cause problems. The other thing that comes to mind is that any program may be expensive and needs ongoing support.

More police presence, just security in general to feel safer. We are right in the middle of the hub, like a safe walk program like the university has and they can look into that.

There are pretty good, we got the police number here and the school authorities, and they know how to deal with the kids who shoplift.

The community service people walking around are good. I am interested in community policing. They can do a better job.

Lighthouse establishment. And the police who regularly patrol and come inside and community support offices who came in and talk to us.

Community officers. Recent police activities have increased.

CSP.

Street enforcers, community support officers.

Community support people.

They do have the two street ambassadors; however, they refer to them.

Community support officer and the police, of course.

CSP.

Police service just checking on people and the community support program going on.

CSP.

CSP.

The City Police officers on foot and community officers.

There is a group walking around talking friendly, keep an eye on things.

Community support officers and the police, just having their presence discourages the troublemakers from doing anything wrong.

The community support officer program works. However, they are not available late nights and weekends, which to us, happens to be the time we may need help.
Police walk the beat. Community support foot patrols.
There is community policing but with no effect. Sometimes they are very soft, can only make people move along and not authoritatively like the police.
Love the idea of more security or police presences.
Foot patrols are a nice way to keep illegal activities in check.
I hate the community security people that walk around, and I hate the fact that the city closed down the downtown McDonalds because of the people who liked to hang around at that corner. They should just stop trying to hide the fact that there are homeless people in Saskatoon. They are people, who have feelings and want to feel part of the community regardless of their address or lack of.
More police downtown and better security.
CSP.
CSP.
The Community Support Programs.
The community support.
CSP.
The community support officer program.
CSP.
Pleased with increased police and community watch in the area.
Well, more awareness from the people in power that can put people out of the street, for example, the community support people.
Drop in services are a helpful thing. Places that provide services in a friendly, helpful way. Outreach services are great and community outreach, the two people that walk around, they are wonderful. They do lots of problem solving that would become bigger issues.
Security strategy
Positive things, like community support and Lighthouse is doing good job taking them out of streets. We feel secure when walking on streets.
We have CSO, we give them a call and they are really good at what they do.
I don't think anyone. I hope the physical police forces to help. Community support officers are doing good; they are visible and got control of this area.
Own guard.
Different types community, safety hub.
Security.
They are doing the best that can, between that some police presence and community people, they are doing a really good job.
CSP.
Community support, they are faster than the police in responding to the calls.
The Community Support Officers and the police on the bikes.
CSP.
We did appreciate that community support people and the police services as well.
I am positive because we the community support people are beneficial. They came in and gave their business card and said to call them when we have any issues. And the city police as they walk by as

they do foot patrolling and on bicycles.
The street cleaners, the police walking around, do their tours, parking meter people walking around.
CSP.
CSP.
The Community Support Program they come in a weekly basis. They say we can get in touch with them at any time.
The Community Support Program comes to mind.
Community officers are a great addition.
The Community Support Program and directly interacting with the business owners makes a huge difference.
I don't know if there are any. Well, there is the community police, and I can't remember what they are.
Community Support Program.
They have increased the safe walk and they are easy to access.
The community support that we have a lot of presence of them. The police to deal with the detriments of downtown. A strong police presence.
Partnership has a security.
Yes the transit supervisor and not much else.
There isn't that can be done, community relations guy or the police is there.
CSP.
They are trying their best, but they cannot fix the problem. Other people on the foot patrol are trying their best, but those people aren't afraid of them.
Own parking ambassadors. City is working on an underground parking for us.
Pedestrian/community policing strategies. The use of public spaces (e.g., streets) for public/community events (e.g., Saskatoon Parking Day). Social/community programming targeting poverty, homelessness, drug addiction, gangs, etc. that results in negative street activity.
Community Support Program, the Lighthouse, and Mumford house.
I like the street patrols.
I think it is a waste of city resources having more police in this area. I know there is more police around the Lighthouse. I think the community support they patrol the area. It would be good to have them all the time. They don't wonder into my business too much. They would be afraid to come into a martial arts.
Increased patrols, both police and community patrol.
I enjoy we do have community patrol; you see them walking around and they are very friendly.
I am aware of the community support personal. As well as the patrols on the street.
Need more security walking around downtown to deter away those that follow and people.
Community support officers.
Community outreach program. I have seen them patrolling and talking with people. I think it is very important.
Community service people. Nothing is being done by the city at all.
The community is self-addressing it.
Riversdale Community Officers/cleanup crews/gardeners.

Community support officers and their program.

## Lighthouse

The Lighthouse? There seems to be mixed feelings about it. Personally, I feel it's a good thing, but I don't know.

Crime-free multi housing. Community patrol. The Lighthouse.

The Lighthouse.

The extra paramedic at Lighthouse. More pedestrian police officers.

Police, Lighthouse, health bus, drugs, gangs.

Lighthouse shelter.

The community street program, Lighthouse.

Community support officers, Lighthouse, plan to end homelessness, poverty reduction coalition

Lighthouse establishment. And the police who regularly patrol and come inside and community support offices who came in and talk to us.

We're right between the Herman Building and the Lighthouse. It's the clients of the building.

I don't know any program. I know about The Lighthouse, or other housing issues.

I don't really know except Salvation Army and Lighthouse.

Not that familiar. The Lighthouse is supporting this for sure.

Our store dispenses methadone so that I know that is an active program. Also, the bus, the Lighthouse bus comes around and they bring food and try help out. I see them frequently in the summer.

Positive things, like community support and Lighthouse is doing good job taking them out of streets. We feel secure when walking on streets.

Little while ago, they opened Lighthouse. That is a good thing but and since it is warm out, now all those people are out on the streets.

Lighthouse comes to mind. They are out during the day in downtown and return in the night there, I hope. There is also more activities against the social's payment place.

The White Buffalo, the Food Bank, the Lighthouse and everything helped the community.

Riversdale Improvement District has done amazing things with bringing in new business and foot traffic. The Lighthouse is a little ways from us, but I find it to be helping to assist the less fortunate than being out on the street.

Lighting, police patrols.

Hate to say it, but as much as the Lighthouse does good for the people it helps, it also can't control them out on the street during the day.

Increases patrols. Lighthouse, though negative, have also helped.

There should be at least ten policemen stand at the Lighthouse or move the Lighthouse away from downtown.

Here the Lighthouse. Dealing with people and giving them a place to go, interacting with them and the programs we offer here.

The Lighthouse is a great program that helps bringing people back to their feet.

John Howard's Graffiti utilization besides Lighthouse Restaurant programmes. I do support the graffiti initiative.

More police. Move the Lighthouse. More arrests.

The Lighthouse.

Move the Lighthouse to a better location. Having it right downtown across from the theatre, along the way where people walk to work, etc. doesn't seem to be a good idea.

The Lighthouse in downtown Saskatoon.

Egadz, the Lighthouse, more police on the street.

Like move the Lighthouse away. They should be on the outskirts, like an acreage.

Community Support Program, the Lighthouse, and Mumford house.

I heard they are trying to increase police presence around the Lighthouse, and that they may be moving in to Ontario area, downtownish.

Lighthouse?! I do not know if it is a city initiative.

I think it is a waste of city resources having more police in this area. I know there is more police around the Lighthouse. I think the community support they patrol the area. It would be good to have them all the time. They don't wonder into my business too much. They would be afraid to come into a martial arts.

## Egadz

Egadz.

Egadz.

Egadz.

Egadz is up and running. Good for our youth. The Bridge on 20th does fantastic work.

Egadz, the Lighthouse, more police on the street.

## Panhandler bylaws/deterrents

No loitering.

More policing. Panhandling policies.

Panhandler solutions.

I recently heard of action being taken to disallow aggressive panhandling such as panhandling in groups which can be uncomfortable.

The street cleaners are great. The panhandlers are restricted from sitting/standing within a certain distance of the entry to the building.

Police presence, signage.

Higher police presence. Various methods to deter panhandling.

I hate the community security people that walk around, and I hate the fact that the city closed down the downtown McDonalds because of the people who liked to hang around at that corner. They should just stop trying to hide the fact that there are homeless people in Saskatoon. They are people, who have feelings and want to feel part of the community regardless of their address or lack of.

The higher police presence is devinitely going to help. I was reading in the papers this morning about the city banning panhandling so much distance from bars and theatres. That would help us. The loitering.

I didn't know there were very many. Things in the news about panhandling. The Riversdale District Improvement is positive. I don't know much about it. Something about the street traffic.

We need stricter guidelines about panhandling. More police presence.

## Cleanup crews

The street cleaners are great. The panhandlers are restricted from sitting/standing within a certain distance of the entry to the building.

We do see a lot of police officers checking that we don't have any complaints. They try their best as the city is growing insanely and they cannot be everywhere at the same time. The part of Broadway Improvement District have hired people to clean up the streets. They try very, very hard and stay on top of any messing the area. Downtown has the same thing and Riversdale as well, I believe. We ourselves try to keep the street front and storefront neat and clean and tidy in the winter and summer, sweep the dust, clean the snow and I'm pretty sure other merchants do the same thing.

The city is coming up with parking strategy. The discussion is going on. The downtown is getting clean with the help of the partnership.

More positive police presence beats cops per say and keeping the areas looking inviting, well lit and as open as possible.

The street cleaners, the police walking around, do their tours, parking meter people walking around.

They put more police downtown. They developed this Riversdale.

Street programmes. That Saskatoon downtown is clean and well decorated. Live music and street performers make it real fun.

Riversdale improvement is taking place, but??!!

Riversdale Community Officers/cleanup crews/gardeners.

## Housing incentives

Crime-free multi housing. Community patrol. The Lighthouse.

More government funds for programs and housing for poor families and individuals.

Community support officers, Lighthouse, plan to end homelessness, poverty reduction coalition

I don't know any program. I know about The Lighthouse, or other housing issues.

I don't really know except Salvation Army and Lighthouse.

More police presence. There is more of a need for mental health clients, a large need for housing. Most of people living under this area are underpaid. This area is more impoverished.

United Way. Their campaign for homeless and the Saskatoon Food Bank.

Pedestrian/community policing strategies. The use of public spaces (e.g., streets) for public/community events (e.g., Saskatoon Parking Day). Social/community programming targeting poverty, homelessness, drug addiction, gangs, etc. that results in negative street activity.

Community Support Program, the Lighthouse, and Mumford house.

Draconian. The safe streets have pushed hard the people who panhandle are homeless. Many live at the shelter, people who are housed do panhandle for various reasons, addiction or to make ends meets. I talked to every panhandler and ask what their needs are. I get idea of what they need.

## Youth programs

Have to get the kids in school and keep them there to break the welfare cycle. It will take some time. There is no way to change things quickly.

After-school programs mostly if kids having nothing to do. Youth programs and after school programs.

Positive creative programs that involve at-risk youth. We have to channel energy to positive creative activities.

We are working for it with students.

We have done programming. We are trying to do day cares coming in, but we don't have too many moms coming in. We try to do Cree classes. We try to aboriginal connection, but we open in limited hours! I did a program on attendants rights, it has pretty good turnout.

I am on the board for the Core Neighborhood Youth Co-op.

Not on the top of my head. The school next door for youth, troubled youth.

Egadz is up and running. Good for our youth. The Bridge on 20th does fantastic work.

The White Buffalo, the Food Bank, the Lighthouse and everything helped the community.

## Poverty reduction measures

More programs to help them.

More government funds for programs and housing for poor families and individuals.

Collaboration.

Community support officers, Lighthouse, plan to end homelessness, poverty reduction coalition

The hiding police in this area, Station 20 West.

Drop in services are a helpful thing. Places that provide services in a friendly, helpful way. Outreach services are great and community outreach, the two people that walk around, they are wonderful. They do lots of problem solving that would become bigger issues.

Our store dispenses methadone so that I know that is an active program. Also, the bus, the Lighthouse bus comes around and they bring food and try help out. I see them frequently in the summer.

Lighthouse comes to mind. They are out during the day in downtown and return in the night there, I hope. There is also more activities against the social's payment place.

The White Buffalo, the Food Bank, the Lighthouse and everything helped the community.

Our goal to reduce hunger. We don't focus with the gangs and what they are doing.

United Way. Their campaign for homeless and the Saskatoon Food Bank.

Pedestrian/community policing strategies. The use of public spaces (e.g., streets) for public/community events (e.g., Saskatoon Parking Day). Social/community programming targeting poverty, homelessness, drug addiction, gangs, etc. that results in negative street activity.

## Other

Not sure if the new meter thing is supposed to help, but I tried using it and it was very complicated. Don't know whether I was safe to go in building or if I was going to get a ticket right after I left, as it never issued a receipt or anything stating I paid.

The city is doing pretty well.

Police and community associations.

Police, Lighthouse, health bus, drugs, gangs.

Too much focus on negative street activity and not enough on the positive! I love the way downtown Saskatoon is developing, growing, changing. I love the people scene, the night scene!

Some activities are too noisy for the whole time.

We're right between the Herman Building and the Lighthouse. It's the clients of the building.
BBID
Bus shelter should be done, the entrance on 20th that is blocking street from people walking down the street, especially for senior people since they are scared of drunk people, if they switched to a different entrance at Ave F.
I think they are good. They are going right way. It's calm and casual and they try to reason first. One thing I would like to see is follow up when an incident happens and follow up would be important.
Tearing down the McDonalds that was on Second Avenue.
They need to be there. The only ones that work are Team Challenge.
Pothole program... So I have heard...
Bus terminal.
We have done programming. We are trying to do day cares coming in, but we don't have too many moms coming in. We try to do Cree classes. We try to aboriginal connection, but we open in limited hours! I did a program on attendants rights, it has pretty good turnout.
Parking program.
The city is coming up with parking strategy. The discussion is going on. The downtown is getting clean with the help of the partnership.
Different types community, safety hub.
Riversdale Improvement District has done amazing things with bringing in new business and foot traffic. The Lighthouse is a little ways from us, but I find it to be helping to assist the less fortunate than being out on the street.
Increased police presence on the streets, visible to the public and the vagrant population. Would enhance the feeling of safety. Longer parking limits at the meters or pay stations. At least 3 hours before you have to move your vehicle. Level the playing field between downtown parking and big box store parking lots. Put pay stations in the big box store parking lots so that everyone pays equally for their parking. This way, the rates could be significantly reduced for everyone if charges for parking were spread to a greater number of parkers.
The music from the bus mall. They tend to move from the bus mall and the vandalism.
John Howard's Graffiti utilization besides Lighthouse Restaurant programmes. I do support the graffiti initiative.
Yellow beanie wearing people to help with the new meters.
The transit for people walking around.
Not bad.
The fire department helps us with safely picking up and disposing used needles. The police department helps us deal with persons we feel are causing safety issues to our staff and clients.
Own parking ambassadors. City is working on an underground parking for us.
Pedestrian/community policing strategies. The use of public spaces (e.g., streets) for public/community events (e.g., Saskatoon Parking Day). Social/community programming targeting poverty, homelessness, drug addiction, gangs, etc. that results in negative street activity.
Street programmes. That Saskatoon downtown is clean and well decorated. Live music and street performers make it real fun.
I didn't know there were very many. Things in the news about panhandling. The Riversdale District Improvement is positive. I don't know much about it. Something about the street traffic.
Increased in commercial investment in the area.

The more it becomes a destination place with restaurants, more people milling around, the less negative we be around.

### **Not enough/implemented programs ineffective**

The city is very slow to act, and their solutions could definitely be better thought out.

More needs to be done, current methods are inadequate.

None work.

Completely useless. The community patrol people do nothing to help the situation. On the rare occasions they are visible, they are wandering about with their Starbucks coffee.

There aren't enough.

Not very effective.

They are inadequate and police response is pathetic.

Not enough because it still is there. It is a big problem that we just can't throw money at, a social issue as well.

Shitty.

They are trying.

They are not working.

The Lighthouse. Panhandling. Groups of people hanging out. Don't want to go to some places downtown by myself as not feeling safe

Not enough coverage to help or maybe wrong program in place.

Too many people around, I am not sure what kind of thing may happen.

Ineffective.

They do not deter panhandlers, enough with deterrents.

Programs are greatly lacking. I walk four blocks to my car and I face panhandlers at least half a dozen times. It's little discouraging to the people coming to downtown for any reason whatsoever.

Needs more something needs to be done about it.

Only foot patrols do not deter these vagabonds. Something effective needs to be done.

Get rid of the Lighthouse.

They appear to be inadequate. Little police presence in the way of street patrols.

Get rid of Lighthouse, move it out. It shouldn't be at the heart of the downtown.

Creating a positive pedestrian environment will bring all sorts of people to the downtown core.

Ineffective.

They need to be implemented on a larger scale.

More police presence is good, but there is not enough being done about the problems downtown.

Move the Lighthouse. Low rental housing and resources like welfare offices closer to where they would be housed all together away from downtown.

There needs to be more of Egadz, etc. More shelters also.

It is lacking. I also think that any programme is private.

I do not know what kinds of programmes. I work only few days a week here. I feel that there are programmes, receive emails and that is all.

## Nothing

None.
None.
Nothing.
I do not believe that any REAL initiatives are in place.
Nothing.
Nothing, no programs because alcohol is promoted and business trumps the health issues associated with alcohol consumption.
Nothing. It's worse than ever. I honestly don't know if it's the increased population or the shelter that's operated out of the old Capri Hotel. Maybe it's the increased social services programming in the Sturdy Stone Building. I observed two panhandlers turning in their cash to a woman who is always on 21st Street east of the Midtown. Clearly, the panhandlers are fairly organized and the groups that hang out together just seem to move around. It reminds me of downtown Vancouver, where the police just move the shopping cart/tent cities from one street to the next.
Have not seen any, the situations mentioned before seem to be getting worse.
Nothing. The city likes to collect taxes and do nothing about anything. You name the issue. Oh, here's an idea; let's build the biggest cop shop in all of Canada, but can barely fix an individual pothole on the streets.
Not much being done.
None.
Nothing.
Nothing.
Nothing.
I don't think there are any current methods or programs available.
Not so much.
We are near City Hall and hence, get best quality of infrastructure.
Not right now.
None for now.
There aren't any programs. The parking thing is ridiculous, and people have to move from one place to another.
Nothing is being done for the businesses or for public.
Not really.
Not really.
Not really.
Not really.
The people in charge of city planning are idiots. I have worked in the downtown area for nearly 15 years and there has been absolutely nothing done by the city to address this issue. We keep losing parking lots to developers in the downtown area and need more parking structures. Most conversations that I have with people as to why they don't like coming downtown suggest that is the biggest issue.
Not really.
Not really.

Deaf ear.
There are no methods.
Nothing, I don't feel they are actually doing anything. My perception is they are doing nothing.
None so far.
Nothing.
None.

**Q7. To the best of your knowledge, what is the Community Support Program (CSP)?**

**Volunteers/civilians**

Not sure, but involves volunteers who patrols areas.
Volunteers who move around. Check things out.
From what I understand, a community volunteer service that will respond quicker to someone inebriated. I am not sure how far the scope goes and not sure how to get a hold of them.

**Special police/community workers**

Officers help those on the street.
Police trying to get to know street people and redirect them to services.
They seem like regular police that are helpful in the community and provide a presence. They walk around and talk to people, and try to work with people on the street, or addicts.
Officers based in core neighborhoods who work with residents and business owners on local issues. There are officers actually walking around as opposed to driving and available to local people.
Some person that walks the streets pretending to be peace officer to scare people away from areas.
Group of two community support workers walk together and assist any way possible. Probably provides some instilled confidence around the Lighthouse.
It's where they have extra people patrolling the streets of Saskatoon where police officers can't be everywhere at once. This program helps them. They do a great job.
Police wannabes walking around the downtown to discourage panhandling. No effect on the alcohol establishments.
Assist the police.
Not real sure, but assume it is individuals who assist the police with problem individuals or situations and provide some assistance for the problem type of individuals.
I've been referring to them as community liaison officers. It's my understanding that these officers augment and support regular police staff in the area. They are also proactive in developing relationships with local businesses and residents.
Help the Saskatoon City Police and the people of Saskatoon.
People who work in collaboration with the city police and neighbourhood safety section. They are out on the street monitoring street activity, engaging in conversation with people on the street, trying to address inappropriate behaviour on the street, referring people in need to appropriate supports and services.
Cops who walk around and you never see.

They are not police. They have some ability to deal with certain bylaws, not exactly sure which ones. They try to help people on the street to get them into programs. They work closely with police.

People who are in uniform and who have had training in troubleshooting people situations that may be going sideways. They are grassroots and assist the Saskatoon police??

Police action to help with advice and help deal with uncomfortable situations.

Basically, they have two people walking around the neighborhood. They help with police. Should be doing their work on a more personal level. I see them come up to people in front of the liquor store and say, 'What are you doing?' It should be the police.

It is just the community officers walking Downtown is all that comes to mind.

Police patrol and they are walking as well and the security as well and breaking up the gangs as well, just the presses there makes a difference.

Some of them are workers, they make people aware about the people who make trouble and spread awareness.

Community officers walking along the streets and are available for help upon request (phone call) to deal with non-emergency issues (i.e., not 911 required) but an event which an officer maybe required on site.

They are like social workers.

I think its extra patrol officers or personnel out on the street.

They talk to people and do counseling with people.

Visible police force making contact with public and offering a personal face to the community.

Relieve the pressure of cops.

They are more trained on minor things, not like the police which is trained on a higher level. For example, I can phone the CSP for the panhandler and I think the money is spent well here rather than the police patrols.

Understand they are to assist the police department in helping address the street traffic concerns, pedestrian traffic.

They would be like mobile crisis. When we try to access mental health for a client, they will take them to hospital get them access. Also, I think they are helping people find housing and access their needs, whether is addiction or housing.

I think it's just, the police working on more one on one level on the downtown businesses.

They come sometimes instead of the cops. Observe also.

I think they keep the peace when the police officer would not be there, peacekeepers and supporters.

It is first support by security.

They are not police, but if somebody is intoxicated, they can steer him in right direction. If the problem is serious, they can contact police. They walk by the streets; we don't even need to call them as they do foot patrolling.

Have them more regularly. The presence is good. Extension of police.

They are not full police but assist in control and keeping a positive safe look to downtown.

Officers that walk through the neighbourhoods, interacting with citizens, keeping an eye out for trouble, and engaging with community members.

Foot patrol, policing.

From what I understand, two individuals walking around, monitoring issues on the streets and dealing with them and call the police when needed.

Plain clothes police officers/employees protecting the streets.

Basically, it is a secondary police force trying to alleviate the pressure on the police by these less dangerous offenders.

To support Saskatoon Police officers with daily incidents not needing police involvement.

They are there to step in where police is not necessarily needed.

They are a presence that is a deterrent. They are like the police.

People are patrolling, they work with the police, respond to negative activities.

Wanna-be cops.

Deploying additional police downtown to try and help with the perception of security.

Having security walking the streets of Saskatoon to keep the people moving and dealing with issues that would not need policing.

It is a shared program of police and business groups that provide policing by officers on foot in our communities.

They are a semi-law enforcement and redirect them to agencies, etc. They are front line respondents.

They are on the streets to help business managers deal with people who have undesirable behavior. The community support is not enforcing bylaws, they can't arrest. I know they want to help and have directed to them to services.

A program to ensure a clean, safe environment for citizens without bogging down police services.

### Foot patrols/walking the beat

Not too sure other than seeing them walking around the community making their presence known. I've never personally interacted with them.

They seem like regular police that are helpful in the community and provide a presence. They walk around and talk to people, and try to work with people on the street, or addicts.

They are people who walk around to make sure issues are being addressed.

Officers based in core neighborhoods who work with residents and business owners on local issues. There are officers actually walking around as opposed to driving and available to local people.

Some person that walks the streets pretending to be peace officer to scare people away from areas.

Foot patrols that engage people on the streets.

It's where they have extra people patrolling the streets of Saskatoon where police officers can't be everywhere at once. This program helps them. They do a great job.

Fake police that walk around and do nothing.

I believe this program places officers on foot or on bike in communities that have high incidents of crime.

Police wannabes walking around the downtown to discourage panhandling. No effect on the alcohol establishments.

Team of officers foot patrolling in pairs tackling minor disturbances.

Individuals who have been hired to patrol on foot in Riversdale, Downtown and the Broadway business districts.

They patrol sidewalks and have the authority to issue tickets to enforce bylaws but their first priority is to educate the public on the bylaws and help the public learn them.

Foot patrol to help eliminate problems.

It is when the police are more visible and in the summer months, they are walking more and biking more.

It is just the community officers walking Downtown is all that comes to mind.
They walk around the block.
Police patrol and they are walking as well and the security as well and breaking up the gangs as well, just the presses there makes a difference.
They walk around the area and keep an eye on things, talk to people.
Community officers walking along the streets and are available for help upon request (phone call) to deal with non-emergency issues (i.e., not 911 required) but an event which an officer maybe required on site.
I think its extra patrol officers or personnel out on the street.
People in red walking around.
People who are not law enforcement walk around certain areas of the city and address issues when it is safe for them to do so.
They walk around and make sure nothing is going on. But I seldom see them.
I've been told that they help to create a safer community. I've seen them walking around.
I am not sure. I think they do walking around the area, and if I have a problem, I can call them.
They are walking around and they are dealing with the street issues.
I believe it is part of the Saskatoon Police Services foot patrol who interact with business and individuals in the downtown area creating community and monitoring situations, etc.
They walk the streets and say do you have any issues and they give their card. They are at the cafe every day. We are on first name basis.
They are not police, but if somebody is intoxicated, they can steer him in right direction. If the problem is serious, they can contact police. They walk by the streets; we don't even need to call them as they do foot patrolling.
It's that the people walking around, they work hand in hand with the people, and they help on getting rid of the people that hang around.
Officers that walk through the neighbourhoods, interacting with citizens, keeping an eye out for trouble, and engaging with community members.
Foot patrol, policing.
From what I understand, two individuals walking around, monitoring issues on the streets and dealing with them and call the police when needed.
Walk around and keep an eye on things and help people. Which we appreciate here.
They walk the streets and talk to individuals.
They have people who walk on the streets in twos. Address the causes like homelessness and they are available all time, and their general presence makes people feel safer.
They are a team of members that walk around basically helping with the issues and give jaywalking tickets, and they address the minor issues. Their preface in red jackets is good.
I am not sure, I've seen them walk around but I am not sure what they actually do.
A program/service provided by the Saskatoon Police Service where officers on foot patrol in the downtown business attend minor disturbances or negative street activity.
Having security walking the streets of Saskatoon to keep the people moving and dealing with issues that would not need policing.
It is a shared program of police and business groups that provide policing by officers on foot in our communities.
A community security group that walks around downtown to help. I've seen them maybe once a

month. We need more of them.

They walk around and I don't know what their authority is maybe they are the eyes on the street.

They are walking around to protect pro-actively, take care of such social issue relate to people, etc.

## Patrol areas-general

A patrol of people who are relaxed and not there to arrest or intimidate street people, but offer help.

The Community Support workers patrol the downtown on the lookout for panhandling or other behaviour that could affect the safety of the public, or for people in need of help.

People patrolling the streets offering solutions to disadvantaged people.

They patrol the downtown streets. Help wherever they are needed.

They patrol the downtown, Broadway and Riversdale areas to handle problems that police don't need to be called in on.

People patrolling the core areas trying to help people in distress and keep the area safe for the rest of us. Not sure if they are paid by the city or BID.

Not sure, but involves volunteers who patrols areas.

Patrol the streets.

If you have any challenges to your safety and business, you can call them and they will support you. I see them with their red coats and makes me comfortable knowing they are in the neighbourhood.

Police patrol and they are walking as well and the security as well and breaking up the gangs as well, just the presses there makes a difference.

Just being visible.

I believe they make a presence to where they are needed. They are good at talking with street people, they are good at contacting with them when there is a problem happened.

Volunteers who move around. Check things out.

They help out community, especially drunk people. They are getting out, the program dealing with that for us.

They go out and see what is going on.

I think that they are showing presence both to public and business.

Local police being visible in the neighbourhood to help when needed.

They are not police, but they are trained to patrol downtown areas and making sure every honky dory.

People are patrolling, they work with the police, respond to negative activities.

They are the people who do the patrolling.

Street patrols, no power though.

They patrol the Riversdale neighbourhood and address issues that become known to them.

It is street patrols.

They patrol the area and keep it nice and safe. There are also in Broadway.

They patrol the streets and downtown. Create a relationship with the street people to offer services and provide alternatives for them. I think they can issue bylaw tickets and I heard they don't do that too often.

They generally patrol the downtown area to aid the community who is in need of their service and solve conflict in a crisis.

I have just seen people patrol on the streets.

## Helping communities

Officers help those on the street.

A patrol of people who are relaxed and not there to arrest or intimidate street people, but offer help.

Police trying to get to know street people and redirect them to services.

Not sure how the program works, but I am familiar with cops that are specifically placed to work on the streets to get to know people on the street, etc. to be a positive influence rather than just arresting them, etc.

Helping the downtown community to become a safer place, especially around the bus mall.

They are there to try to steer the individuals into a proper program to help them cope with their problems.

They seem like regular police that are helpful in the community and provide a presence. They walk around and talk to people, and try to work with people on the street, or addicts.

They are people who walk around to make sure issues are being addressed.

Program links folks who need assistance with the most accessible and appropriate provider of services.

Officers based in core neighborhoods who work with residents and business owners on local issues. There are officers actually walking around as opposed to driving and available to local people.

Group of two community support workers walk together and assist any way possible. Probably provides some instilled confidence around the Lighthouse.

I believe this program places officers on foot or on bike in communities that have high incidents of crime.

Their presence is meant to encourage positive interaction in the community and to prevent negative actions.

Strategy to address issues in the downtown area and to support community growth.

Provide referrals, support services or fines/warnings.

People that have been hired specifically to assist with folks who are homeless, mental health sufferers etc. and keep everyone feeling safe.

People patrolling the streets offering solutions to disadvantaged people.

They patrol the downtown streets. Help wherever they are needed.

Not real sure, but assume it is individuals who assist the police with problem individuals or situations and provide some assistance for the problem type of individuals.

Allegedly there to provide some sort of service to keep the streets safer and guide the street people to assistance programs.

I've been referring to them as community liaison officers. It's my understanding that these officers augment and support regular police staff in the area. They are also proactive in developing relationships with local businesses and residents.

Team of officers foot patrolling in pairs tackling minor disturbances.

Help the Saskatoon City Police and the people of Saskatoon.

People who work in collaboration with the city police and neighbourhood safety section. They are out on the street monitoring street activity, engaging in conversation with people on the street, trying to address inappropriate behaviour on the street, referring people in need to appropriate supports and services.

Foot patrol to help eliminate problems.

They patrol the downtown, Broadway and Riversdale areas to handle problems that police don't need to be called in on.

People patrolling the core areas trying to help people in distress and keep the area safe for the rest of us. Not sure if they are paid by the city or BID.

They try to be sure people are safe. And that those in distress get help.

They are not police. They have some ability to deal with certain bylaws, not exactly sure which ones. They try to help people on the street to get them into programs. They work closely with police.

People who are in uniform and who have had training in troubleshooting people situations that may be going sideways. They are grassroots and assist the Saskatoon police??

A program to assist the downtown area in being a safer place while helping those that require help get the assistance needed for the situation at hand.

Police action to help with advice and help deal with uncomfortable situations.

It's about keeping the community safe. And keeping a watch.

They told us that they worked with finding homeless people and help finding them in the winter and help them stay.

They are support the community and they. Help the people who need help.

They are not police, but if you feel uncomfortable, you can contact them.

I think it is to handle any problems they see on the street and recommend them to appropriate social services.

They are people who you call when you have undesirable street activity.

They are trying to do their jobs, they are not policeman, but they try to handle those people with aggressive nature.

I would say they are always available to help when there is problem in the business in the Broadway.

They are ones who you can call to escort someone out.

If you have any challenges to your safety and business, you can call them and they will support you. I see them with their red coats and makes me comfortable knowing they are in the neighbourhood.

They are available if I want to report an issue or do a report.

It is a programme that is reactive like when somebody reports a problem, they come and give a ticket or they patrol the panhandling.

I assume that if I have any people causing trouble or some suspicious activity, I can contact them.

Some of them are workers, they make people aware about the people who make trouble and spread awareness.

Community officers walking along the streets and are available for help upon request (phone call) to deal with non-emergency issues (i.e., not 911 required) but an event which an officer maybe required on site.

It's just people getting together, and helping people dealing with difficult issues, people who are having problems. I would not say crime, it can be crime too, but it's like preventing crime before it occurs and getting it on its early stage.

Visible police force making contact with public and offering a personal face to the community.

Act as a buffer between the people.

They are sort of additional support to the downtown area to handle the non-emergency call in the downtown area and Broadway.

Safety purpose.

Help us with crowd issues.

They enforce the bylaws and support businesses and residences in the area. They aid you in reporting, etc. They are good communicators.

They are basically taking care of the people on the street and direct them if they need help.

The best thing of community support is that if any situation arises, people know who to contact. Making people notice that city is paying attention and is creating a bridge between the gaps.

It's to help people out in non-policing way. What would be helpful in this situation?

They will deal with people that are intoxicated, or people who need help. They cannot arrest anybody, but do a visit and deter people.

They help the people down here.

I've been told that they help to create a safer community. I've seen them walking around.

I know that they can't make arrests, but help people who need help, and escort them.

I am not sure. I think they do walking around the area, and if I have a problem, I can call them.

I would say people who can help business and help organizing events.

I believe they make a presence to where they are needed. They are good at talking with street people, they are good at contacting with them when there is a problem happened.

They are kind of like front line of outline people to assist anyone that needs help.

I believe it is part of the Saskatoon Police Services foot patrol who interact with business and individuals in the downtown area creating community and monitoring situations, etc.

They control the safety for community.

Basically, they are trying to reroute these people, so these people are doing the work that police doesn't need to do.

They help out community, especially drunk people. They are getting out, the program dealing with that for us.

Only briefed overall and that they are available for any support.

They walk the streets and say do you have any issues and they give their card. They are at the cafe every day. We are on first name basis.

They would be like mobile crisis. When we try to access mental health for a client, they will take them to hospital get them access. Also, I think they are helping people find housing and access their needs, whether is addiction or housing.

It's an excellent program that should be funded and expanded.

I think they keep the peace when the police officer would not be there, peacekeepers and supporters.

Helps the businesses with problems that come up.

It is first support by security.

They are not police, but if somebody is intoxicated, they can steer him in right direction. If the problem is serious, they can contact police. They walk by the streets; we don't even need to call them as they do foot patrolling.

Have them more regularly. The presence is good. Extension of police.

As far as that for me, maybe they helped the community association, and people in the community.

The support system.

It is a programme where from violence to intimidation, they respond. They provide emergency shelter including Lighthouse. They have extensive resources to reach people in trouble.

They are not full police but assist in control and keeping a positive safe look to downtown.

They are here to help out business by going to homeless people by taking them to right place like

Lighthouse or to some other kind of support.
They are here to help business with people who are troubling them. They are there for helping with the homeless and panhandlers.
It's helping with providing support to people who need support.
You can utilize for them for the beautification of the city.
Officers that walk through the neighbourhoods, interacting with citizens, keeping an eye out for trouble, and engaging with community members.
They assist business in need if conflict arises and they visit us from time to time.
A program which assists with keeping vagrants/homeless off the streets and finding them appropriate assistance.
They came in and said you can call anytime when we need their help.
From what I understand, two individuals walking around, monitoring issues on the streets and dealing with them and call the police when needed.
They come and talk to businesses.
They are to provide additional support for police.
Walk around and keep an eye on things and help people. Which we appreciate here.
Plain clothes police officers/employees protecting the streets.
It is a prevention program. To pro activity to prevent negative activities in Riversdale.
It is a pilot program that may or may not be cut. It's for the purpose to mediate, relations with the people on the street and employees of businesses.
Local police being visible in the neighbourhood to help when needed.
They have people who walk on the streets in twos. Address the causes like homelessness and they are available all time, and their general presence makes people feel safer.
They are a team of members that walk around basically helping with the issues and give jaywalking tickets, and they address the minor issues. Their preface in red jackets is good.
To support Saskatoon Police officers with daily incidents not needing police involvement.
They are a presence that is a deterrent. They are like the police.
I think they would offer you support if you need further info for something, they will direct you to the right department.
To enhance the quality of life for Saskatoon citizens and businesses.
Basically, they talk to the people to relieve the problem.
People are patrolling, they work with the police, respond to negative activities.
They are similar to a neighbourhood watch program and help assist in dealing with persons of downtown who need it but are not to be used for emergencies and help finding the proper help homeless people need.
Deploying additional police downtown to try and help with the perception of security.
It is to keep the streets safer and keep the panhandlers in check. The homeless support for those people.
They patrol the Riversdale neighbourhood and address issues that become known to them.
Having security walking the streets of Saskatoon to keep the people moving and dealing with issues that would not need policing.
A way to help vulnerable people without involving the police.
It is just to keep the streets safe.

It helps keep people feel safe and clean downtown.

Crime watch, citizens trying to keep the community safe.

They are a semi-law enforcement and redirect them to agencies, etc. They are front line respondents.

They patrol the area and keep it nice and safe. There are also in Broadway.

They patrol the streets and downtown. Create a relationship with the street people to offer services and provide alternatives for them. I think they can issue bylaw tickets and I heard they don't do that too often.

That they should be helping people.

A community security group that walks around downtown to help. I've seen them maybe once a month. We need more of them.

I know full well what they are. I call them many times a week.

They generally patrol the downtown area to aid the community who is in need of their service and solve conflict in a crisis.

They are walking around to protect pro-actively, take care of such social issue relate to people, etc.

They are on the streets to help business managers deal with people who have undesirable behavior. The community support is not enforcing bylaws, they can't arrest. I know they want to help and have directed to them to services.

Help answer people's questions or problems.

If there are vagrants and hanging about people, we have to call them.

A program to ensure a clean, safe environment for citizens without bogging down police services.

They are looking after by providing shelter to needy.

### Monitor panhandling

The Community Support workers patrol the downtown on the lookout for panhandling or other behaviour that could affect the safety of the public, or for people in need of help.

Police wannabes walking around the downtown to discourage panhandling. No effect on the alcohol establishments.

It is a programme that is reactive like when somebody reports a problem, they come and give a ticket or they patrol the panhandling.

They are more trained on minor things, not like the police which is trained on a higher level. For example, I can phone the CSP for the panhandler and I think the money is spent well here rather than the police patrols.

They are here to help business with people who are troubling them. They are there for helping with the homeless and panhandlers.

It is to keep the streets safer and keep the panhandlers in check. The homeless support for those people.

My best guess is that they are people who try to take the task of intoxicated nonviolent panhandlers off the hands of the police. They don't have much of a visible presence.

### Monitor street activity

Police trying to get to know street people and redirect them to services.

Not sure how the program works, but I am familiar with cops that are specifically placed to work on the streets to get to know people on the street, etc. to be a positive influence rather than just

arresting them, etc.
They seem like regular police that are helpful in the community and provide a presence. They walk around and talk to people, and try to work with people on the street, or addicts.
Address street issues.
Some person that walks the streets pretending to be peace officer to scare people away from areas.
Foot patrols that engage people on the streets.
The Community Support workers patrol the downtown on the lookout for panhandling or other behaviour that could affect the safety of the public, or for people in need of help.
People who work in collaboration with the city police and neighbourhood safety section. They are out on the street monitoring street activity, engaging in conversation with people on the street, trying to address inappropriate behaviour on the street, referring people in need to appropriate supports and services.
Work closer with those affected by crime and other social issues.
It's about keeping the community safe. And keeping a watch.
They told us that they worked with finding homeless people and help finding them in the winter and help them stay.
Regulates the crowd.
I think it is to handle any problems they see on the street and recommend them to appropriate social services.
They keep a check on the people in town.
Regulate people.
Police patrol and they are walking as well and the security as well and breaking up the gangs as well, just the presses there makes a difference.
I assume that if I have any people causing trouble or some suspicious activity, I can contact them.
They walk around the area and keep an eye on things, talk to people.
Some of them are workers, they make people aware about the people who make trouble and spread awareness.
Neighborhood watch kind of thing.
It's just people getting together, and helping people dealing with difficult issues, people who are having problems. I would not say crime, it can be crime too, but it's like preventing crime before it occurs and getting it on its early stage.
They are keeping track of the people and report to the city.
They talk to people and do counseling with people.
People who are not law enforcement walk around certain areas of the city and address issues when it is safe for them to do so.
Basically to help discourage illegal activity by making their presence known.
They walk around and make sure nothing is going on. But I seldom see them.
Regulates the people.
I think they are out on the street and keep an eye on things and if they are out there if they spot trouble, they can notify the right authorities.
They are basically taking care of the people on the street and direct them if they need help.
The best thing of community support is that if any situation arises, people know who to contact. Making people notice that city is paying attention and is creating a bridge between the gaps.

They will deal with people that are intoxicated, or people who need help. They cannot arrest anybody, but do a visit and deter people.

I believe they make a presence to where they are needed. They are good at talking with street people, they are good at contacting with them when there is a problem happened.

They are walking around and they are dealing with the street issues.

They are kind of like front line of outline people to assist anyone that needs help.

I believe it is part of the Saskatoon Police Services foot patrol who interact with business and individuals in the downtown area creating community and monitoring situations, etc.

They control the safety for community.

Basically, they are trying to reroute these people, so these people are doing the work that police doesn't need to do.

They help out community, especially drunk people. They are getting out, the program dealing with that for us.

The police had been doing well, but the police is no longer involved with the street level activities. We now have these CSP and CSO.

They would be like mobile crisis. When we try to access mental health for a client, they will take them to hospital get them access. Also, I think they are helping people find housing and access their needs, whether is addiction or housing.

They come sometimes instead of the cops. Observe also.

They are not police, but if somebody is intoxicated, they can steer him in right direction. If the problem is serious, they can contact police. They walk by the streets; we don't even need to call them as they do foot patrolling.

They are trying to clean up those people from the streets and make downtown more cleaner.

They just go around checking what is going on, any complaints.

They are here to help out business by going to homeless people by taking them to right place like Lighthouse or to some other kind of support.

They are here to help business with people who are troubling them. They are there for helping with the homeless and panhandlers.

It's that the people walking around, they work hand in hand with the people, and they help on getting rid of the people that hang around.

Officers that walk through the neighbourhoods, interacting with citizens, keeping an eye out for trouble, and engaging with community members.

They assist business in need if conflict arises and they visit us from time to time.

A program which assists with keeping vagrants/homeless off the streets and finding them appropriate assistance.

From what I understand, two individuals walking around, monitoring issues on the streets and dealing with them and call the police when needed.

They are to be there before the police come to diffuse the situation.

Walk around and keep an eye on things and help people. Which we appreciate here.

Plain clothes police officers/employees protecting the streets.

They walk the streets and talk to individuals.

Basically, it is a secondary police force trying to alleviate the pressure on the police by these less dangerous offenders.

It is a pilot program that may or may not be cut. It's for the purpose to mediate, relations with the

people on the street and employees of businesses.

They have people who walk on the streets in twos. Address the causes like homelessness and they are available all time, and their general presence makes people feel safer.

Just to control what's happening in the streets.

Basically, they talk to the people to relieve the problem.

They are similar to a neighbourhood watch program and help assist in dealing with persons of downtown who need it but are not to be used for emergencies and help finding the proper help homeless people need.

It is to keep the streets safer and keep the panhandlers in check. The homeless support for those people.

A program/service provided by the Saskatoon Police Service where officers on foot patrol in the downtown business attend minor disturbances or negative street activity.

From what I understand, a community volunteer service that will respond quicker to someone inebriated. I am not sure how far the scope goes and not sure how to get a hold of them.

A way to help vulnerable people without involving the police.

It is just to keep the streets safe.

Crime watch, citizens trying to keep the community safe.

They are a semi-law enforcement and redirect them to agencies, etc. They are front line respondents.

They patrol the streets and downtown. Create a relationship with the street people to offer services and provide alternatives for them. I think they can issue bylaw tickets and I heard they don't do that too often.

They walk around and I don't know what their authority is maybe they are the eyes on the street.

Program to help combat street problems.

They are on the streets to help business managers deal with people who have undesirable behavior. The community support is not enforcing bylaws, they can't arrest. I know they want to help and have directed to them to services.

If there are vagrants and hanging about people, we have to call them.

## Enforce laws

Provide referrals, support services or fines/warnings.

They patrol sidewalks and have the authority to issue tickets to enforce bylaws but their first priority is to educate the public on the bylaws and help the public learn them.

They are not police. They have some ability to deal with certain bylaws, not exactly sure which ones. They try to help people on the street to get them into programs. They work closely with police.

It is a programme that is reactive like when somebody reports a problem, they come and give a ticket or they patrol the panhandling.

A bylaw enforcement arm.

They patrol the streets and downtown. Create a relationship with the street people to offer services and provide alternatives for them. I think they can issue bylaw tickets and I heard they don't do that too often.

## Don't enforce laws

A patrol of people who are relaxed and not there to arrest or intimidate street people, but offer help.

Not sure how the program works, but I am familiar with cops that are specifically placed to work on the streets to get to know people on the street, etc. to be a positive influence rather than just arresting them, etc.

Basically, they have two people walking around the neighborhood. They help with police. Should be doing their work on a more personal level. I see them come up to people in front of the liquor store and say, 'What are you doing?' It should be the police.

People who are not law enforcement walk around certain areas of the city and address issues when it is safe for them to do so.

They enforce the bylaws and support businesses and residences in the area. They aid you in reporting, etc. They are good communicators.

I think they are out on the street and keep an eye on things and if they are out there if they spot trouble, they can notify the right authorities.

It's to help people out in non-policing way. What would be helpful in this situation?

They will deal with people that are intoxicated, or people who need help. They cannot arrest anybody, but do a visit and deter people.

I know that they can't make arrests, but help people who need help, and escort them.

Street patrols, no power though.

They are on the streets to help business managers deal with people who have undesirable behavior. The community support is not enforcing bylaws, they can't arrest. I know they want to help and have directed to them to services.

### **Specific areas (i.e., downtown, etc.)**

Helping the downtown community to become a safer place, especially around the bus mall.

Officers based in core neighborhoods who work with residents and business owners on local issues. There are officers actually walking around as opposed to driving and available to local people.

The Community Support workers patrol the downtown on the lookout for panhandling or other behaviour that could affect the safety of the public, or for people in need of help.

Strategy to address issues in the downtown area and to support community growth.

Police wannabes walking around the downtown to discourage panhandling. No effect on the alcohol establishments.

They patrol the downtown streets. Help wherever they are needed.

Individuals who have been hired to patrol on foot in Riversdale, Downtown and the Broadway business districts.

They patrol the downtown, Broadway and Riversdale areas to handle problems that police don't need to be called in on.

People patrolling the core areas trying to help people in distress and keep the area safe for the rest of us. Not sure if they are paid by the city or BID.

A program to assist the downtown area in being a safer place while helping those that require help get the assistance needed for the situation at hand.

It is just the community officers walking Downtown is all that comes to mind.

They are sort of additional support to the downtown area to handle the non-emergency call in the downtown area and Broadway.

They are not police, but they are trained to patrol downtown areas and making sure every honky dory.

They patrol the Riversdale neighbourhood and address issues that become known to them.

They patrol the area and keep it nice and safe. There are also in Broadway.

They patrol the streets and downtown. Create a relationship with the street people to offer services and provide alternatives for them. I think they can issue bylaw tickets and I heard they don't do that too often.

They generally patrol the downtown area to aid the community who is in need of their service and solve conflict in a crisis.

## Negative comments

A total waste of taxpayer's money!

Fake police that walk around and do nothing.

A complete waste of money that does nothing to make anyone feel safer downtown.

Cops who walk around and you never see.

Basically, they have two people walking around the neighborhood. They help with police. Should be doing their work on a more personal level. I see them come up to people in front of the liquor store and say, 'What are you doing?' It should be the police.

They do absolutely nothing for businesses, they just standing on the side of the streets.

Phone them if there is a problem. They don't do a good job.

Ha! This is exactly who I just meant in the last question. I think that they themselves are a nuisance, by shuffling along people, who in fact have nowhere to go. LEAVE THE PEOPLE ALONE! The CSP should be dissolved.

They walk around and make sure nothing is going on. But I seldom see them.

I think for the amount of money they get paid, I don't think they are worth that.

Not much.

They need to get on bikes instead of foot patrolling so thermopile can see them more often.

Soft-handed support system. They should be doing the walk more with the purpose to provide service and not just walk around.

My best guess is that they are people who try to take the task of intoxicated nonviolent panhandlers off the hands of the police. They don't have much of a visible presence.

## Other

I believe this program places officers on foot or on bike in communities that have high incidents of crime.

They patrol sidewalks and have the authority to issue tickets to enforce bylaws but their first priority is to educate the public on the bylaws and help the public learn them.

It is when the police are more visible and in the summer months, they are walking more and biking more.

They will support some kinds of activity around the street.

Let the community know they are there.

Understand they are to assist the police department in helping address the street traffic concerns, pedestrian traffic.

It's an excellent program that should be funded and expanded.

Community living, Salvation Army, Soup Kitchen, etc.

Already addressed.

## Q10. Why did you rate the overall effectiveness of the Community Support Program as a...?

### Positive NET

A street presence of authority is always good to have.

As far as the visibility, I have not seen them around, but I know people can rely on them.

At least there is somebody. If none, it would be a zero.

Because I haven't had any interaction with them or witnessed them dealing with an incident. Other than noticing their presence, I can't honestly rate whether it's been effective or not. But as an individual who lives and works downtown, it's nice to know that they're around should trouble arise for me.

Because I think it helps, but honestly, I have not seen the effects.

Because I think, it makes a small difference.

Because it's not dealing with the problem anymore than before. I feel it helps the patrons of the Lighthouse, but not the businesses.

Because sometimes it appears to help and others not.

Because we didn't encounter any negative street activity, if we do witness, we call the city police who have more authority.

Have seen them around but do not feel there has been an overall change in community connected with the implementation. Positive change is more likely caused by the Barry Hotel closing and more positive businesses opening.

I have seen the foot patrols, and I know personally of some individuals who have been helped by the program. I believe it needs to be expanded to be really effective.

I have seen them out and about interacting with people. Any presence in this capacity is good.

I haven't had any problem with negative street activity but witness witnessed very rarely.

I just don't have any experience with them yet. I think it is a great idea.

I live in the Riversdale area and I see the community support people working with vulnerable people and connecting them to resources.

I really don't know for sure how effective it is, but that wasn't an option. However, based on the description, I just feel it has a great deal of potential to have a positive effect.

I see them when I drive by and see them talking to people. They must be assisting them. I have not seen them much in this area.

I think having that presence on the street will open communications with the business owners and will work as a deterrent as well.

I think it could work good, but I didn't see the program at action yet.

I think it has been successful but has room to grow.

I think it is great what they do and are active. I am not aware of how many patrol. I am not sure what they are all about.

I think it's an effective program. It's just not available all the time, especially during weekends and late night.

I think overall they are visible and out there. But haven't connected with me as much I feel they could have.

I think that is not as relevant in Broadway or our area is better. As for downtown, maybe they need more out there.

I think they do a lot of good. I saw them giving medical assistance to someone who no one else would approach.

I think when they are actually on the street they are a benefit. But they could have a more visible presence at certain periods, like cheque time.

I walk through Downtown, Riversdale and Broadway frequently and feel safe doing so. We still have incidents involving people who require assistance and we will get better at managing these incidents.

It is helping business side, but I do not know about public and vulnerable people.

It makes me feel secure knowing there is a police presence. I see the officers walking the Broadway Bridge on occasion.

It was a good number.

I've noticed it around town.

Just from majority positive view.

Nothing is perfect, but they do a good job. They cannot be where exactly where they are needed.

Presence on the street is good.

Pressed 8.

The more that the support program is on the streets, the better it is. We feel that this is still a fairly new program, so it will be great once it has been implemented for longer.

The police acted quickly when something going on.

The strategy and service are both effective, and there has been improvements to public safety and a reduction of negative street activity in some areas downtown, but new issues and negative areas continue to emerge and the CSP appears to have limited resources to address ongoing issues. It is rare to see any CSP Officers on patrol.

The time we have called them, they came in right away and they are constantly coming in to make us aware.

There are less panhandlers.

There is definitely an improvement, but??!!

There is lesser crime, but theft goes on unabated.

They cannot be everywhere and so groups of panhandlers can move around and stay out of sight. I am sure when they do intervene there are some positive results.

They have a marginally effective impact.

They need more authority, but the presence had made affect.

To me, all that community support does is control the problems that are occurring at the time. I have seen no improvement to stop the problem. And they come faster than the police when called. That's all....

We need them.

## Negative NET

I don't think this program is going to be very effective. Thus, I'm just guessing.

Streets are still packed with panhandlers and I have seen a lot of drunk and angry people.

Recently have heard more reports of criminal activity downtown and personally have seen more undesirable activity downtown (drug addict messed up/passed out on sidewalk and groups of mostly guys being aggressive with people, asking for money, etc.). I also don't see as many beat cops downtown as I did last year.

The problems still exist, the program has done NOTHING to improve the downtown area and make it a safe, enjoyable place to be.

They can't stop everything.

Nothing has changed.

The activity is still occurring and we are using police to manage it.

I have seen the foot patrols, and I know personally of some individuals who have been helped by the program. I believe it needs to be expanded to be really effective.

I don't see that it has made much difference.

I haven't seen them all winter and only a few times in March while they may talk to people, they just come back sometimes within an hour.

I don't really know how effective it is, and since there is no category for. Don't know. I gave it a 6 as I suspect it must be somewhat effective.

Cause it doesn't stop anything.

I think it has been successful but has room to grow.

They are useless! They walk around chatting to their partner don't interact with the people who actually work downtown and ignore the low life's while they harass the pedestrian traffic. They are also supposed to keep the bike riders off the sidewalks and on more than one occasion, I have seen people get on their bikes in front them and ride by without a peep.

Have seen them around but do not feel there has been an overall change in community connected with the implementation. Positive change is more likely caused by the Barry Hotel closing and more positive businesses opening.

Haven't seen them myself yet.

Specifically in the Downtown Core, Second Ave, I find the number of people panhandling for money to be increasing. In summer 2014, I noticed groups (often the same people each day) who would approach pedestrians and apply more pressure. I feel victim myself, on occasion, to give money. I think the problems downtown are increasing. I don't see a lot of police activity to counter it.

The situation has just gotten worse over the past number of years. Have seen these people out occasionally but they are either ineffective or fighting a losing battle.

Just another waste of public money when it can easily go to other things. And don't even get me started about the waste of money towards the Mendel Art Gallery when our streets are shit and we need bridges. C'mon.

They are rarely seen on the street. They have never come into our business to liaise with us. On the rare occasions we do see them, they are walking around with their Starbucks cups having conversations with each other and ignoring everyone else. We see the same vulnerable people on the street day after day, so I suspect they are not being referred anywhere (not that they would go anyway).

There is lesser crime, but theft goes on unabated.

Because of the fact that we still get accosted by the panhandlers on a regular basis, most are not aggressive, some are.

I have worked downtown for years and it has gotten worse, not better.

Because I know little about it and have seen limited efficacy.

There was a recent stabbing downtown and some other assault incidents so this patrol isn't having the impact it had been hoped for. It needs more time.

Because they are limited to what they can do, and most times, they are dealing with the same people and getting nowhere fast. It's like they are babysitting and enabling the same people to live a negative lifestyle.

Not sure things have improved if the program has been around since 2012; although, the Lighthouse has expanded in that time and causing more issues for the area and I've heard for Riversdale too.

They cannot be everywhere and so groups of panhandlers can move around and stay out of sight. I am sure when they do intervene there are some positive results.

Because I think it helps, but honestly, I have not seen the effects.

Because sometimes it appears to help and others not.

Only because it's effective when working where people are looking after the, business areas. No system is perfect so there's always going to be a negative situation.

They are not quite doing their job properly.

The police should be doing that job.

They are not regular.

There are never there when you need them.

I think when they are actually on the street they are a benefit. But they could have a more visible presence at certain periods, like cheque time.

We are open until early evenings and it is hard to get a hold of them at 7 o'clock in the evening. They should be keeping patrolling and you can phone them right away when you need them.

Things are happening everyday but they only come here once in a while.

It only moves them for that time briefly. It is not a long-term proposition. They can come back any time.

I think it's an effective program. It's just not available all the time, especially during weekends and late night.

Haven't seen them regularly. If I had a problem, I would call the police the first step.

I don't think it is a solvable problem when people need to be forced to find a solution to problems, especially some that are avoidable. If you can't afford food/housing and make bad choices (i.e., choose substance use) you can't play the victim.

Because they make people feel unwanted. When people in need go downtown, it is to feel like part of the community! Let them, it is not as though, the people (who the CSP are targeting) are walking around inside of the stores!! They just want to hang out. They aren't hanging out in the expensive stores and ruining the merchandise inside of the stores.

They are overworked, as they have less resource and less manpower.

Just because there are not enough of them. If we have to call them, they are not able to come immediately. There was a deal when we called them.

I very seldom see them.

I work 40 hours a week. I've seen them walk by, but I've never seen them handling any panhandling situation.

I think more personnel they can do more. They should get done everything they can.

Nothing is perfect, but they do a good job. They cannot be where exactly where they are needed.

CSP is just like putting Band-Aids on sores, the problem is still the same. Unless the city does

something about it. The program is addressing the symptom; the program doesn't address the problem.

You still see a lot of panhandling in the downtown. There is a lot of criminal activity near the theater and we see a lot of criminal activities in the back alley as we have a straight view of the alley from our building.

It takes too long for them to come every time when I try to call them, because they could be walking anywhere around. It just takes too long for them to come comparing with the money they get paid.

As far as the visibility, I have not seen them around, but I know people can rely on them.

I have seen them only twice or thrice in three years' time.

Cause they need to work with the police, they need more authority.

I don't believe this program does anything to address the deeper issues of mental health, addiction, poverty, etc. The Partnership has been trying to move panhandlers and so-called negative elements out of the downtown area for years. This doesn't make it go away, it just removes it from our immediate sight. It doesn't eliminate the problem. Everyone needs a place to go/be.

We do not see them much.

They are useless by people who are not proactive. Many officers are observed only doing private phone conversations than moving around.

It's not an effective program in the beginning.

Their ability to respond. Lots of times when called, response has been in adequate.

It could improve with more visual presence.

Still have street problems.

Cause the street activities and the criminal activities can be handled by the police.

We had problem where we called them and they couldn't solve those problems and we had to call the cops.

The fact people do come downtown more. Businesses are flourishing. I believe there could more be during the peak hours, and then at 8 pm on a Saturday to assure it is safe to go downtown.

We are seeing increased negative activity on our property.

Cause there are not enough of them.

They need more authority, but the presence had made affect.

There are more support system for the panhandles than public in general.

It is not attacking the root of the problem...

Have not noticed them much.

Only because I haven't noticed a decrease in negative experiences with downtown. Only a steady and rapid increase. However, this may be due to an increase of vulnerable persons and not enough police or community workers to keep up with it.

As mentioned earlier, we have many issues occurring around our property and have never seen anyone on foot patrol in our immediate area addressing what we always see going on.

Ongoing issues.

In order to be effective, the visibility would need to be higher/more constant in the downtown. However, this would pull even more officers out of other areas of fighting crime.

The strategy and service are both effective, and there has been improvements to public safety and a reduction of negative street activity in some areas downtown, but new issues and negative areas continue to emerge and the CSP appears to have limited resources to address ongoing issues. It is rare to see any CSP Officers on patrol.

I think we don't have enough people on the ground.  
That have a long way to go.  
Because I am new to the city and it's still not perfect.  
Because it's not dealing with the problem any more than before. I feel it helps the patrons of the Lighthouse, but not the businesses.  
I think that is not as relevant in Broadway or our area is better. As for downtown, maybe they need more out there.  
Not visible enough, especially after dark.  
To me, all that community support does is control the problems that are occurring at the time. I have seen no improvement to stop the problem. And they come faster than the police when called. That's all....  
It is helping business side, but I do not know about public and vulnerable people.  
I do see a lot of improvement on safety and rare issues of problems like petty thefts.  
Without a lot of experience, could not give more. Less pro-activeness is observed.  
They can't be everywhere.

## Neutral NET

Because I haven't had any interaction with them or witnessed them dealing with an incident. Other than noticing their presence, I can't honestly rate whether it's been effective or not. But as an individual who lives and works downtown, it's nice to know that they're around should trouble arise for me.  
Don't know enough about their success rate or their statistics.  
Because I've never heard of this program, but perhaps the program is helping behind the scenes.  
I haven't seen them all winter and only a few times in March while they may talk to people, they just come back sometimes within an hour.  
Does not affect my business.  
I explained this a few questions ago. It's not about panhandling; it's the bars and lounges that are the issues.  
Not sure that a lot of residents are aware.  
I don't see them very often but it could be because of my work hours.  
Still some work to do in fine-tuning the program and messaging the value of it in the community.  
Because I know little about it and have seen limited efficacy.  
I really don't know how effect they are. I am not on the street much.  
I haven't had to deal with them pretty often.  
I have not encountered or interacted with the program personally, so I gave it as close to neutral score as I could.  
They are supposed to make contact with business owners. They have only been in my store once since conception of this program.  
Only because I didn't have a direct contact with them.  
Limited experience with them in action.  
I have no proof for what they have done or not.  
They never actually come into the library. I really like they come into the library, show their

attendance and say everything is ok to us. They could help people to behave.
I've seen them, but I don't know what they were doing. They don't stop by often.
I don't have proof for that so being neutral as 5.
I see them when I drive by and see them talking to people. They must be assisting them. I have not seen them much in this area.
Because I have not used the system.
It's hard to judge what impact they have.
Just because we haven't had much involvement with them.
I really have not dealt with them.
We report to landlord and he handles it.
Cause I never had interaction with the community support people.
I think it could work good, but I didn't see the program at action yet.
No benchmark.
I was not aware and I did not know how to contact them.
I just don't have any experience with them yet. I think it is a great idea.
Just cause I didn't know the premise behind it.
Because I am new to the city and it's still not perfect.
I think overall they are visible and out there. But haven't connected with me as much I feel they could have.
The awareness is limited and if more awareness, then it could have been more.
I think it is great what they do and are active. I am not aware of how many patrol. I am not sure what they are all about.
Nothing has been briefed to us.
I do not know enough. I do not have the numbers on how effective they are.
Without a lot of experience, could not give more. Less pro-activeness is observed.

**Q13. Please describe the types of interaction you've had with Community Support Officers?**

**Introductory visits/calls**

They came into our business and left their business card if we have any concerns that they may be able to help with.
Just an introduction to the officers.
The officers came into our store and introduced themselves and explained their presence.
The police came in to the office to reassure us that they would be around.
They came in and have some stickers and numbers on them and call them when we need them.
They came and introduced themselves. They came out when we had a concern about the shoplifting.
They come in and give us their card for us to call if we need.
They stopped by our business, hand out information about the program and gave us their phone number.

When they came into the store on the one occasion, I tried to make them welcome. They have never come back into the store to see if I was having any problems, so basically, I handle problems myself because they have not been very helpful.

They stopped in couple of times and just the introduction and we called them twice to deal with people in our store.

Besides introductory calls, they advised on how to handle threatening situation. They have followed up on every call made to them, they have been a liaison between my business and transient community, they have directed me to police for further query, and they have made me feel safe.

When they came in and introduced themselves.

Introductory visits.

When they popped in, they said hi a long time ago.

Just the introduction when they came in to the store.

They came in to ask how things going and left a business card.

Getting to know, building rapport, response time issues, actually report incidences, have them help in removing such problem people.

Just general discussion, came in to introduce themselves.

Just the day they came in and gave their business card.

Just the general introduction.

Said hello and they also seen them patrolling the area and interacted with an intoxicated person that had fallen down. They have come in here to see how things were going and if we needed help.

They came in and introduced themselves and left a card.

Only an introduction. They came in to tell us who they are.

They come in couple times and they gave their card and stickers and we called them to report an incidence of the girl puked outside.

Just the general introduction when they come in.

Just when they came to tell us they could help us and to call them.

To say hello, greetings and a brief description of what they do.

Once over a year ago, just to go over what their job was.

Just an introductory hello.

## **Calls for service/dealing with issues**

I work in the area of the old police station. There was a questionable individual hanging around our parking lot. The officer engaged the individual to find out why he was hanging around the area. This resulted in a foot chase, backup cars being called in and the individual being arrested for something (unknown to us). They have also responded to our building to remove people causing problems.

I've had several interactions, ranging from a good morning to helping the officer calm down an upset client of our office.

They happened to be going by one day when I found a needle.

To get them to come remove someone and get them to safety in winter so they wouldn't freeze.

To say hi, and someone that needed an ambulance but was coherent and talking to me outside so I called the Community Support Program instead of the police.

I just had them come checking on a guy who was loitering and intimidating people.

They came and introduced themselves. They came out when we had a concern about the shoplifting.

I have called them several times.
Dealing with someone with extra issues.
Request for assistance in dealing with vagrancy.
Last fall someone was drunk and physically abusive.
They stopped in couple of times and just the introduction and we called them twice to deal with people in our store.
We just had a man that wanted to sleep on our couch so the community came and helped.
A mentally challenged girl outside the store.
Drunk people needed support.
The guy who was next door called CSP, as he was high on something where the CSP got here.
Intoxicating.
Besides introductory calls, they advised on how to handle threatening situation. They have followed up on every call made to them, they have been a liaison between my business and transient community, they have directed me to police for further query, and they have made me feel safe.
Just like chatting mostly. My friend is a CSO and I helped chase down puppy that got loose.
I called them because someone in my business area would not move.
Just general interaction and an issue we had with someone.
They came in to take out drunk people and say hi and chat a bit.
Calls for service and working alongside them for street activity.
They were chasing a guy who was hiding in the underground parkade and went out and told the CSO that where is hiding and stuff.
There was someone on the street intoxicated and the police came here to help.
They have come in and they have addressed the issues in our parking lot. They make you feel that you can call us anytime.
Getting to know, building rapport, response time issues, actually report incidences, have them help in removing such problem people.
They came in when I phoned them when they were trying to get the wallet of the employee and they caught him and they were fast.
One employee called when there was a harassing person.
Somebody passed out and they [CSO] were called first.
Said hello and they also seen them patrolling the area and interacted with an intoxicate person that had fallen down. They have come in here to see how things were going and if we needed help.
General inquiries about day's events. When called and before the officers turned up, the miscreants got away...and about that.
I spoke with them and over the phone on several occasions. They have instructed me to how communicate effectively with the people on the street (advised) me.
They come in couple times and they gave their card and stickers and we called them to report an incidence of the girl puked outside.
They are called when we have issues with public intoxication, loitering and panhandling.
I had to phone them about a man with a loud speaker preaching to everyone on the street corner.
Visiting our business and calling them for support when we have unruly customers.
When we had seen people, dangerously bad drug addicts. They have also called on us pro-actively.
Discussions about incidents inside or near my business.

We had that attempted break in, phoned them and they gave me directions to handle them. I was very, very pleased with the guidance that they gave me.

They made the courtesy call.

### **Receive instructional information**

I was riding my bike on the sidewalk and they kindly asked me to walk my bike. I also see them helping others on 20th Street too.

I had them come to our office to speak with staff about their role.

I was riding my bike on the sidewalk and they provided a pamphlet on biking bylaws in Saskatoon and explained what trails are bike friendly.

At workshops and/or community events with social planning tables.

The officers came into our store and introduced themselves and explained their presence.

I was asking them info about somebody who owes me money.

Besides introductory calls, they advised on how to handle threatening situation. They have followed up on every call made to them, they have been a liaison between my business and transient community, they have directed me to police for further query, and they have made me feel safe.

They came to a staff meeting inside the library.

Getting to know, building rapport, response time issues, actually report incidences, have them help in removing such problem people.

I spoke with them and over the phone on several occasions. They have instructed me to how communicate effectively with the people on the street (advised) me.

They were guest speakers to our organization. Also, our members stop and talk to the officers on the street.

Explaining laws.

We had that attempted break in, phoned them and they gave me directions to handle them. I was very, very pleased with the guidance that they gave me.

### **General (friendly) interactions (i.e., saying hello, etc.)**

Just saying hi on the street. I knew one of the cops in that program. I watched how he and his partner would interact with some of the street people, etc. Very respectful and kind but still very professional. Had one of them offer to help me with my dad's wheelchair a few years ago.

Just talking.

I was riding my bike on the sidewalk and they kindly asked me to walk my bike. I also see them helping others on 20th Street too.

Passing by I wished them a good morning.

Visited our business a few times.

I've had several interactions, ranging from a good morning to helping the officer calm down an upset client of our office.

I waited on one at business and had a conversation with her.

It was great. They come on regular basis.

To say hi, and someone that needed an ambulance but was coherent and talking to me outside so I called the Community Support Program instead of the police.

Just formal.

Just had a quick chat, not regarding any issue.
Just general interaction.
Just general conversation.
Said hello and thanks for trying to make our city safer.
Just like chatting mostly. My friend is a CSO and I helped chase down puppy that got loose.
Social.
Just general interaction and an issue we had with someone.
Always been positive, we both want a better downtown.
They came in to take out drunk people and say hi and chat a bit.
Just friendly interactions.
Just general discussion, came in to introduce themselves.
Said hello and they also seen them patrolling the area and interacted with an intoxicate person that had fallen down. They have come in here to see how things were going and if we needed help.
When they are doing social walking on the street.
They were guest speakers to our organization. Also, our members stop and talk to the officers on the street.
Talk with them and have their paper card.
Mostly just hi, good morning kind of thing.
They've stopped in to say hello.
They came in the store couple of times and say hello and they make us feel that we can call them anytime when we need their help.
Hellos.
Visiting our business and calling them for support when we have unruly customers.
Only said hello.
To say hello, greetings and a brief description of what they do.
They stop in for coffee and tea when it is cold and you smile and wave at them.
Saying hello, passing on the street.
Positive.
When they call in and check to see if I am not bothered by anyone.

## Other

Just saying hi on the street. I knew one of the cops in that program. I watched how he and his partner would interact with some of the street people, etc. Very respectful and kind but still very professional. Had one of them offer to help me with my dad's wheelchair a few years ago.
When they came into the store on the one occasion, I tried to make them welcome. They have never come back into the store to see if I was having any problems, so basically, I handle problems myself because they have not been very helpful.
Besides introductory calls, they advised on how to handle threatening situation. They have followed up on every call made to them, they have been a liaison between my business and transient community, they have directed me to police for further query, and they have made me feel safe.
Many.

**Q18. Why did you rate the effectiveness of the Community Support Program in addressing the specific issues you contacted them for as a [insert from QError! Reference source not found.]?**

Rating	Comment
7	Although they come it is a short term solution and sometimes they are not nearby to come ASAP. Some times they are interfering in business but not breaking law.
7	They was late
7	By the time CSO were here, the people who vomited were gone. But they did help in cleaning the mess and all
7	Not enough given to the public to tell them what they are about
6	One unconscious person outside was moved out and another inside was removed but left no impression as I had to resort to Police to have the person removed and another outside was not pro actively taken care of. Two cases were effective, deterrent to the problem than solving only.. Hence the 6.
6	Just because of the delay in response to the call
5	It seems like they are doing the same thing. Spinning wheels.
5	Because I had already death with the guy by the time CSP got here.
5	I think I didn't find it helpful at all, they were not able to catch the shoplifter and they are still searching for the the guy who shoplifted
5	Slow response.
4	when we call it takes them a significant amount of time to come to our business, and by then the individual has usually already left
1	By the time they got here, the issue was overcome.
1	That are good for tourists and not for responding to business needs when called.

**Q19. To the best of your knowledge, how is the Community Support Program funded?**

**Taxes/taxpayers-general**

From tax????
Through taxes and gifts.
Taxpayers' money.
Taxes.
Taxpayers.
Tax dollars probably.
Public money.
Taxpayers.
Tax revenues.
Income tax.
No idea. I suppose my taxes.

Taxes.
Through tax dollars.
Taxpayers.
Probably tax.
Tax.
By the taxpayers.
Though taxes I believe and probably the victims of the crime fund.
Tax dollars.
Through taxes.
Parking metres and taxes, I believe.
Tax dollars.
Taxpayers' dollars.
I assume taxes.
Our taxes.
I assume by the taxpayers.
Through taxes.
Tax dollars.
Taxpayers.
Tax.
Taxpayers.
Taxpayers.
Taxpayers' dollars.
Taxes?
Taxpayer dollars, I guess.
Mixture of taxes and partnership programmes.
Assume tax dollars.
Taxes, maybe, I do not know.
Through taxes, I believe.
Taxpayers funded.

### City of Saskatoon-general

City of Saskatoon.
I would guess through the city budget.
Partnership, city hall, and provincial government
I would imagine through the City of Saskatoon
City funds.
By the City of Saskatoon.
City of Saskatoon.
City funding.
City of Saskatoon.

City dollars.
Not sure. City??
The city budget.
I imagine it's through funding from the city.
Through the city.
City of Saskatoon through the parking meter revenue.
City of Saskatoon.
City of Saskatoon.
I assume the City of Saskatoon. Maybe The Partnership?
From city hall.
From the city of course.
I'm going to say fundraising or by the city
I assumed it was the city.
By the city.
City.
I'm guessing it's through City of Saskatoon.
Through the BIDS and City of Saskatoon.
It may be city and city police and perhaps the bids. I am not sure why my money goes or how it is paid for.
It is funded by the city and its business improvement programme.
I think the city must pay for it.
Through the city.
City.
City council.
Partnership with police, the city and local business.
Through the city.
The city.
The city paid them.
City.
City.
City.
City of Saskatoon through our taxes.
I assume by the city.
City budget?
City of Saskatoon.
City of Saskatoon.
City.
The government or the City of Saskatoon.
By the city.
By the city, I presume.

Through the city.
By the city.
By the city.
City of Saskatoon, I think.
City of Saskatoon.
City of Saskatoon.
I think through the province. Probably through the city.
The city funding, obviously.
I guess from the city.
Through the city.
The city.
Through the City of Saskatoon and the police department.
City funded.
It is funded through the city.
By the city.

### **Municipal/city taxes**

Through city taxes.
City of Saskatoon through our taxes.
By the City of Saskatoon through our tax base.
Through the City of Saskatoon taxes.
Municipal taxes or parking meter money.

### **Parking meter revenue**

I suspect from parking revenue. I think there is some sort of development fund that money is taken from to fund this waste.
Started with parking meter funds from the business districts.
I believe from parking revenue.
I believe the program is funded through revenue from parking meters.
City of Saskatoon through the parking meter revenue.
Funded through the City of Saskatoon, the parking money.
Through parking money.
It is parking income.
Parking.
Parking revenue.
Partnership. Parking meter.
Parking metres and taxes, I believe.

Park meters.  
Parking meters.  
Municipal taxes or parking meter money.

### **Saskatoon Police budget**

Well, not sure, my best guess is through the Saskatoon Police.  
City police budget.  
City budget for policing and provincial budget for social services.  
City of Saskatoon Police services.  
Not sure. My guess is through Saskatoon Police Services?  
Through the police service and the downtown business association, as far as I know.  
It may be city and city police and perhaps the bids. I am not sure why my money goes or how it is paid for.  
Partnership with police, the city and local business.  
I believe through the partnerships and the police.  
I believe it is the police force redeploying officers from other areas.  
By the Saskatoon City Police, possibly including joint funding provided by the various business improvement districts where the CSP is in operation.  
I suspect it is funded jointly by the police and the businesses in the areas.  
Through the City of Saskatoon and the police department.

### **Business improvement funding/partnerships**

Partnership, city hall, and provincial government  
Started with parking meter funds from the business districts.  
Through the police service and the downtown business association, as far as I know.  
I assume the City of Saskatoon. Maybe The Partnership?  
Through the business district associations.  
Through the BIDS and City of Saskatoon.  
The Downtown Partnership and Broadway district  
It may be city and city police and perhaps the bids. I am not sure why my money goes or how it is paid for.  
It is funded by the city and its business improvement programme.  
Business funding.  
Partnership with police, the city and local business.  
Partnership. Parking meter.  
I believe through the partnerships and the police.  
By the Saskatoon City Police, possibly including joint funding provided by the various business improvement districts where the CSP is in operation.  
I suspect it is funded jointly by the police and the businesses in the areas.  
Mixture of taxes and partnership programmes.

Business development programme.

### **Provincial government funding**

Partnership, city hall, and provincial government

City budget for policing and provincial budget for social services.

Funded by the Provincial Government.

Through provincial government.

I think through the province. Probably through the city.

### **Other**

Through taxes and gifts.

I'm going to say fundraising or by the city

Government.

Through taxes I believe and probably the victims of the crime fund.

The government or the City of Saskatoon.

Through downtown emergency services.

I believe through the street landscaping funds.

# Service Provider

## Q1. When you think of positive street activity in Saskatoon, what first comes to mind?

### Events/festivals/parades

How busy the downtown area is in the evenings. It speaks to a thriving city. Festivals on Broadway and in the downtown area are a positive sign of a healthy community.
Strolling, enjoying outdoor summer festivals, browsing, outdoor restaurants.
Parking day, Nuit Blanche, those kinds of street festivals.
Busking, street fairs, lots of pedestrian and bicycle activity, restaurants and cafes with sidewalk tables.
Street fairs and festivals.
People walking to work, shoppers, kids in strollers and festivals.
People of all different backgrounds socializing on the street, kids playing, people participating in organized activities.
Citizens feeling safe, accessing events or services. Some benign street presence. Examples are the books fair, other street events and special occasions but also day-to-day strolling with a feeling of safety.
Events and activities with large amounts of people taking part.

### Buskers/street performers

Some low impact entertainment like music/buskers; people visiting; sidewalk cafes.
Busking, street fairs, lots of pedestrian and bicycle activity, restaurants and cafes with sidewalk tables.
I think of what healthy communities can look like. Busking, people interacting, bike riding, roller blading, etc.

### People safely moving about/foot traffic

People smiling and greeting each other with hellos.
A welcoming neighbourhood where people feel safe walking, biking, and visiting.
Movement, travel, walking dogs, getting to work, meeting neighbours.
Strolling, enjoying outdoor summer festivals, browsing, outdoor restaurants.
Some low impact entertainment like music/buskers; people visiting; sidewalk cafes.
Individuals and families feeling comfortable and safe strolling on their residential street or in the shopping district.
People moving around the city enjoying what it has to offer and feeling safe in the process.
Busking, street fairs, lots of pedestrian and bicycle activity, restaurants and cafes with sidewalk tables.
Safe, secure areas that have clear line of sight that have a variety of different groups of all ages engaged activities.
People moving freely day to day.
People walking to work, shoppers, kids in strollers and festivals.

Just a strong pedestrian presence. People walking everywhere, people sitting around wherever possible. A vibrant community to me is busy, diverse and pedestrian.

People of all different backgrounds socializing on the street, kids playing, people participating in organized activities.

People can walk the streets and feel safe doing so.

Citizens feeling safe, accessing events or services. Some benign street presence. Examples are the books fair, other street events and special occasions but also day-to-day strolling with a feeling of safety.

Strolling along the river people watching.

I think of what healthy communities can look like. Busking, people interacting, bike riding, roller blading, etc.

A variety of people coming and going, walking, riding bicycles. Engaging in local businesses, acknowledging each other.

Community members from various backgrounds interacting with one another in public spaces.

Access to services that support the health and wellbeing of everyone and anyone who might need it, healthy places and spaces for people to gather, the farmers market comes to mind first, then Station 20.

All citizens having ready access to services and amenities while enjoying safety, accessibility, quality and variety.

Day to day activity on the streets related to commerce and leisure.

### **Sidewalk patios/cafes**

Strolling, enjoying outdoor summer festivals, browsing, outdoor restaurants.

Some low impact entertainment like music/buskers; people visiting; sidewalk cafes.

Busking, street fairs, lots of pedestrian and bicycle activity, restaurants and cafes with sidewalk tables.

Just a strong pedestrian presence. People walking everywhere, people sitting around wherever possible. A vibrant community to me is busy, diverse and pedestrian.

### **Police presence**

We have a team of policing that walks the downtown area assisting folks in help RE: crime, youth, and mental health, elderly.

### **Other**

Access to services that support the health and wellbeing of everyone and anyone who might need it, healthy places and spaces for people to gather, the farmers market comes to mind first, then Station 20.

Public benches where anyone and everyone can feel sit and people watch.

## Q2. How do these types of positive street activity affect your organization?

### General positive atmosphere

We need to have a positive space in front of our clinic so that people feel safe and welcome at the clinic.

Most of our clients feel comfortable and safe coming to our organization. We have a great location centrally located. During Jazz Festival, Taste of Saskatchewan, and Children's Festival, it becomes more difficult for clients accessing our services to find parking, but we also encourage participation in the festivals.

There's no real direct effect on the organization I work for; however, the positive downtown environment does make it a pleasure to work in this area.

I guess it might be helpful in terms of youth not loitering in the downtown and Broadway areas.

People see Saskatoon as a vibrant community, a good place to do business.

Building a sense of community.

There is word of mouth about our services. We feel welcome in the community.

Quality of life leading to better health for all.

### Good exposure/draws people to the area

There's no real direct effect on the organization I work for; however, the positive downtown environment does make it a pleasure to work in this area.

I no longer represent an organization, but in general, it creates a place to go, be it for a specific purpose or just to wonder around. When we travel, we always go for a walk in the business sector just to see what is there and enjoy whatever businesses have to offer. Street activity should attract local touring!

Make it more desirable for people to get to meetings, enjoy some street community on the way to and from and during meetings!

### Increased participation in programs/activities

These are positive things for us. We have a drop-in centre so like it when people stop by.

Very little, although, staff and clients can enjoy these activities on their own time.

Community activities where diverse groups of people can gather for camaraderie, learning and enjoyment.

Make it more desirable for people to get to meetings, enjoy some street community on the way to and from and during meetings!

Provides activities for our members to participate in.

When there are clear lines of sights and activity, gang activity and panhandling are reduced.

Brings in people for our programs, for our gallery and for partnerships.

They provide healthy and safe places for people to be at no cost.

Increase ridership and security.

There is word of mouth about our services. We feel welcome in the community.

People who are in mental distress or those who live in rooming houses or small apartments or over-crowded housing can find escape, relaxation and mental recovery. For those who suffer mobility

issues, they can take a break on walks to appointments. These are community-building points where different people can meet.

### Improved safety/feeling of security

We need to have a positive space in front of our clinic so that people feel safe and welcome at the clinic.

Most of our clients feel comfortable and safe coming to our organization. We have a great location centrally located. During Jazz Festival, Taste of Saskatchewan, and Children's Festival, it becomes more difficult for clients accessing our services to find parking, but we also encourage participation in the festivals.

Our organization offers supportive residential services in the core neighborhood and our residents are comfortable walking on their street during the day, but not at night.

Safety of those on the street is the biggest concern.

They provide healthy and safe places for people to be at no cost.

The activity on the street close to our organization is not thought of as particularly positive. There are a number of people on the street, sometimes there is disruptive behaviour. Police presence from time to time is reassuring.

Increase ridership and security.

### Easy access to/from work/shopping

Most of our clients feel comfortable and safe coming to our organization. We have a great location centrally located. During Jazz Festival, Taste of Saskatchewan, and Children's Festival, it becomes more difficult for clients accessing our services to find parking, but we also encourage participation in the festivals.

We are not street front, set back and no direct street traffic. Only those coming to our location actually walk by the front of our building.

### Other

Our organization offers supportive residential services in the core neighborhood and our residents are comfortable walking on their street during the day, but not at night.

People negatively see crowds of people and assume they are causing harm.

They do and they don't. The Farmers Market is more for people with money, and Station 20 isn't, we regularly send clients to Station 20.

We have no need to help those who have exactly what they need. Reduces our workload.

### None/no affect

They don't affect our organization.

### Q3. When you think of negative street activity in Saskatoon, what first comes to mind?

#### General safety issues

There's been considerable talk of late concerning aggressive panhandlers. Personally, I have no objection to panhandling and have had no experience with aggressive individuals. It is paining the city in a bad light, though. There was a relatively recent assault on an individual and although a very random act, creates a certain amount of fear.

People in rough attire just hanging around. They just are not perceived as being there for a positive purpose. They also bring the perception that there is something illicit going on around them. Regrettably, some homeless people are there because they have nowhere else to go but really cause no trouble at all. For some, being in a populated place is their safety net.

Gang activity, violence, and vulnerable people at risk.

Unsafe, people using drugs or alcohol, on the street seeing the residual effects. Sudden acts of violence in the neighborhood, children left unattended in unsafe condition, who are at risk. Youth that are at risk and vulnerable in this neighborhood.

Things that intimidate others, invading others personal space, feelings of danger, lack of safety.

Lack of safety or the feeling of safety. Negative street activity gets in the way of business, productivity and a good time.

#### Panhandling/begging

Seeing a group of people, especially men, maybe intimidating for many people. This group may yell at passersby or be confrontational for no reason. Also, those people asking for money can make people uncomfortable, in particular when getting money from the ATM.

There's been considerable talk of late concerning aggressive panhandlers. Personally, I have no objection to panhandling and have had no experience with aggressive individuals. It is paining the city in a bad light, though. There was a relatively recent assault on an individual and although a very random act, creates a certain amount of fear.

Groups of youth who are loitering and making rude comments, being approached by someone by people who make me uncomfortable whether it is due to their appearance or behaviours, aggressive panhandlers.

Aggressive panhandling.

Dark closed areas, panhandling and gang activity.

Panhandlers, intoxication and large groups of gangs.

Panhandling, loitering in front of liquor stores. Petty crime.

#### Vagrants/homeless

People in rough attire just hanging around. They just are not perceived as being there for a positive purpose. They also bring the perception that there is something illicit going on around them. Regrettably, some homeless people are there because they have nowhere else to go but really cause no trouble at all. For some, being in a populated place is their safety net.

Homelessness.

People on the street that have no place to go, or do not think that they have a place to go, or are shut

out of their building for a period of time with no place positive to go or to do.

Intimidation. Commandeering a bench with all possessions.

## Loitering/gangs

Seeing a group of people, especially men, maybe intimidating for many people. This group may yell at passersby or be confrontational for no reason. Also, those people asking for money can make people uncomfortable, in particular when getting money from the ATM.

People in rough attire just hanging around. They just are not perceived as being there for a positive purpose. They also bring the perception that there is something illicit going on around them. Regrettably, some homeless people are there because they have nowhere else to go but really cause no trouble at all. For some, being in a populated place is their safety net.

Groups of youth who are loitering and making rude comments, being approached by someone by people who make me uncomfortable whether it is due to their appearance or behaviours, aggressive panhandlers.

Violence, purse snatching, graffiti that is profane, drug dealing and loitering in groups that prohibit passage.

Vandalism and loitering.

Dark closed areas, panhandling and gang activity.

Advertising placards, drunk people hanging outside the bars smoking, and just drunk people coming out of the bars in general.

Gang activity, violence, and vulnerable people at risk.

Panhandlers, intoxication and large groups of gangs.

Panhandling, loitering in front of liquor stores. Petty crime.

## People swearing/verbal abuse

Seeing a group of people, especially men, maybe intimidating for many people. This group may yell at passersby or be confrontational for no reason. Also, those people asking for money can make people uncomfortable, in particular when getting money from the ATM.

Groups of youth who are loitering and making rude comments, being approached by someone by people who make me uncomfortable whether it is due to their appearance or behaviours, aggressive panhandlers.

## Violence /aggressive people

People selling drugs or intimidating others.

Seeing a group of people, especially men, maybe intimidating for many people. This group may yell at passersby or be confrontational for no reason. Also, those people asking for money can make people uncomfortable, in particular when getting money from the ATM.

People acting aggressively or as bullies. Car traffic not paying heed to cyclists and pedestrians.

There's been considerable talk of late concerning aggressive panhandlers. Personally, I have no objection to panhandling and have had no experience with aggressive individuals. It is paining the city in a bad light, though. There was a relatively recent assault on an individual and although a very random act, creates a certain amount of fear.

Groups of youth who are loitering and making rude comments, being approached by someone by

people who make me uncomfortable whether it is due to their appearance or behaviours, aggressive panhandlers.

Aggressive panhandling.

Violence, purse snatching, graffiti that is profane, drug dealing and loitering in groups that prohibit passage.

Random people being stabbed, mugged, altercations, etc.

Gang activity, violence, and vulnerable people at risk.

Unsafe, people using drugs or alcohol, on the street seeing the residual effects. Sudden acts of violence in the neighborhood, children left unattended in unsafe condition, who are at risk. Youth that are at risk and vulnerable in this neighborhood.

Violence.

Things that intimidate others, invading others personal space, feelings of danger, lack of safety.

Behaviour in public spaces that makes people feel unsafe.

Intimidation. Commandeering a bench with all possessions.

## **Vandalism**

Vandalism and loitering.

## **Theft/shoplifting**

Violence, purse snatching, graffiti that is profane, drug dealing and loitering in groups that prohibit passage.

Random people being stabbed, mugged, altercations, etc.

## **Intoxicated/high people**

Advertising placards, drunk people hanging outside the bars smoking, and just drunk people coming out of the bars in general.

Unsafe, people using drugs or alcohol, on the street seeing the residual effects. Sudden acts of violence in the neighborhood, children left unattended in unsafe condition, who are at risk. Youth that are at risk and vulnerable in this neighborhood.

Panhandlers, intoxication and large groups of gangs.

Substance abuse that is street related.

## **Drug dealing**

People selling drugs or intimidating others.

Violence, purse snatching, graffiti that is profane, drug dealing and loitering in groups that prohibit passage.

## **Graffiti/tagging**

Violence, purse snatching, graffiti that is profane, drug dealing and loitering in groups that prohibit passage.

### Traffic issues

People acting aggressively or as bullies. Car traffic not paying heed to cyclists and pedestrians.

Speeding cars, noisy motorcycles, noise, and horrible street maintenance.

The recent crime in the downtown; cranky drivers.

### Other

Dark closed areas, panhandling and gang activity.

The recent crime in the downtown; cranky drivers.

Advertising placards, drunk people hanging outside the bars smoking, and just drunk people coming out of the bars in general.

Negative behaviours.

Panhandling, loitering in front of liquor stores. Petty crime.

Lack of safety or the feeling of safety. Negative street activity gets in the way of business, productivity and a good time.

## Q4. How do these types of negative street activity affect your organization?

### Negative affect-general

Graffiti hurts everyone. Loitering sends a negative message as does vandalism.

Sense of fear in being out and about. Negative perception of Saskatoon as high crime.

### Fewer people coming into store/area

In the winter months, when it gets dark so early, can affect some people's willingness to come downtown because they are fearful of the people they may encounter at the bus stop, or while walking to class.

Again, I no longer represent an organization but if it does not feel safe, you just tend to stay away or just go there to do what you have to do and then leave.

Where our buildings are located, our tenants are avoiding going out at night so they don't get robbed or assaulted.

Bad reputation and traffic flow diverted from area.

We will avoid certain spots if the congregation of folk is too big. We prefer to have a city that is considered attractive and safe to live in for all.

Lack of customers and incidents that need to be investigated.

Reduce ridership and tie up human resources.

### Dangerous/unsafe for people

They don't really, but affect the feelings of safety and security of those that do spend time on the street.

Again, I no longer represent an organization but if it does not feel safe, you just tend to stay away or just go there to do what you have to do and then leave.

We will avoid certain spots if the congregation of folk is too big. We prefer to have a city that is considered attractive and safe to live in for all.

Safety issues in the community.

We have alarmed doors and windows, restrictions about when people can be outside, concerns for staff safety coming and going to work from time to time. Many clients are going downtown by foot and we feel this makes some of them vulnerable in the neighborhood, particularly children and youth.

People getting into fights, and having to call the ambulance or police.

We try to be mindful of security and how to keep our staff and volunteers safe.

The organization I represent is often blamed for all negative street activity stemming from those who use our services. The reputation of all homeless services suffers when people do not feel safe downtown. We do not have enough resources to deal with negative street activity.

### **Harassing to people/feel intimidated**

We have been told that people coming in to our building are approached to buy drugs sometimes.

In the winter months, when it gets dark so early, can affect some people's willingness to come downtown because they are fearful of the people they may encounter at the bus stop, or while walking to class.

Where our buildings are located, our tenants are avoiding going out at night so they don't get robbed or assaulted.

Sense of fear in being out and about. Negative perception of Saskatoon as high crime.

Have to remove drunks once in a while plus when I'm putting up posters to promote our free programs, I'm often confronted by drunk guys coming out of the bars talking stupid and trying to intimidate.

People presume when there is a group gathered in front of the building, they are up to trouble.

Because of the variety of populations we serve, sometimes people are concerned because they are uncomfortable with certain situations. But again, we are not directly on the street front and there is little relevance.

### **Increased theft**

Where our buildings are located, our tenants are avoiding going out at night so they don't get robbed or assaulted.

### **Increased vandalism**

Wear and tear and damage to vehicles with such poorly maintained streets is primary.

### **Parking problems**

People who access our services have to pay for parking and this can negatively impact them.

### **Poor atmosphere/unkempt look**

Wear and tear and damage to vehicles with such poorly maintained streets is primary.

### We help those in need

We are here to assist youth who may be homeless and need a safe place to go.

Have to remove drunks once in a while plus when I'm putting up posters to promote our free programs, I'm often confronted by drunk guys coming out of the bars talking stupid and trying to intimidate.

More people needing shelter.

They come to our building, and our small service for kinship, support and food, or coffee, we cannot handle this type of walk in service in our small space; however, we do. People come for the interaction with our staffing, and volunteers.

We respond to the social, emotional and psychological crises experienced by those who are victims or those who are caught in the fray.

Our organization sees this as an opportunity to intervene in the person's life to improve health outcomes.

### Other

Lack of customers and incidents that need to be investigated.

Reduce ridership and tie up human resources.

### Nothing/no affect

Again, they really have no direct effect on our organization. People do express concern over coming downtown, but we work with a designated client group so it doesn't have a bearing.

They don't.

## Q5. Excluding any efforts your organization may be involved in, what first comes to mind when thinking about methods or programs that are currently used to address issues related to negative street activity in Saskatoon?

### Additional policing/beat cops

The city has hired community patrol officers who patrol the downtown, Riversdale and Broadway areas to look for trouble spots and ensure that street activity remains safe. The city police have also dedicated additional officers to patrol the downtown area.

The efforts to support homeless people by a number of organizations (United Way Housing First; Lighthouse; the Health Bus) authoritative presence (Community Support Officers; beat police officers); events

Bylaws to prevent unwanted gatherings, policing practices that address drug and gang activity, youth programming that are attempting to divert youth from engaging in negative street activity.

The use of community officers has been a great addition. Police presence.

Street patrols by the police and by community patrols.

Police and Community Support Officers on the street walking.

The Lighthouse intox beds; more police officers downtown; police presence on bikes in the summer.
Increase police/CSO presence in terminal.
The police and the community safety officers.
Street patrols, from police or community patrols, the Lighthouse, Friendship Inn, White Buffalo, the bridge, west side clinic, SIMFC, EGADZ
Community Support Officers. Saskatoon Police Service.

## Community officers/CSP/security

Outreach van (Lighthouse); community support workers; various CSOs that provide food and shelter.
The city has hired community patrol officers who patrol the downtown, Riversdale and Broadway areas to look for trouble spots and ensure that street activity remains safe. The city police have also dedicated additional officers to patrol the downtown area.
The efforts to support homeless people by a number of organizations (United Way Housing First; Lighthouse; the Health Bus) authoritative presence (Community Support Officers; beat police officers); events
The Community Officers who are on the street to deal with issues and refer people on to other services, that is the program I think of first.
Bylaws to prevent unwanted gatherings, policing practices that address drug and gang activity, youth programming that are attempting to divert youth from engaging in negative street activity.
The use of community officers has been a great addition. Police presence.
Community Support Officers, Jane's Walks, street fairs, artistic endeavours (sculptures, murals and theatre sessions).
Street patrols by the police and by community patrols.
Police and Community Support Officers on the street walking.
Community involvement.
Availability of transportation, regular community police presence, availability of services close by for addictions, etc.
Increase police/CSO presence in terminal.
Community Support Officers.
I applaud the initiative that is looking at the root causes of why the negative activity is happening, rather than just banning it, or restricting it around certain areas. The Community Support Workers in the 3 BIDs that connect with social services shows concern, respect and wanting to do more than try to move the problem. Only by addressing the root causes can we improve our community.
The police and the community safety officers.
Street patrols, from police or community patrols, the Lighthouse, Friendship Inn, White Buffalo, the bridge, west side clinic, SIMFC, EGADZ
Community Support Officers. Saskatoon Police Service.
Community policing.

## Lighthouse

Lighthouse van.
Outreach van (Lighthouse); community support workers; various CSOs that provide food and shelter.
The efforts to support homeless people by a number of organizations (United Way Housing First; Lighthouse; the Health Bus) authoritative presence (Community Support Officers; beat police officers); events
Lighthouse
The Lighthouse intox beds; more police officers downtown; police presence on bikes in the summer.
Street patrols, from police or community patrols, the Lighthouse, Friendship Inn, White Buffalo, the bridge, west side clinic, SIMFC, EGADZ

### Aiding those in need-general

Outreach van (Lighthouse); community support workers; various CSOs that provide food and shelter.
Crocus Co-op provides a safe, welcoming place for people recovering from mental illness that would otherwise probably congregate in Midtown Plaza. But its purposes are not to reduce negative activity in Saskatoon. It is a place of recovery.
The efforts to support homeless people by a number of organizations (United Way Housing First; Lighthouse; the Health Bus) authoritative presence (Community Support Officers; beat police officers); events
The Community Officers who are on the street to deal with issues and refer people on to other services, that is the program I think of first.
Availability of transportation, regular community police presence, availability of services close by for addictions, etc.
I applaud the initiative that is looking at the root causes of why the negative activity is happening, rather than just banning it, or restricting it around certain areas. The Community Support Workers in the 3 BIDs that connect with social services shows concern, respect and wanting to do more than try to move the problem. Only by addressing the root causes can we improve our community.
Street patrols, from police or community patrols, the Lighthouse, Friendship Inn, White Buffalo, the bridge, west side clinic, SIMFC, EGADZ

### Youth programs – general

Bylaws to prevent unwanted gatherings, policing practices that address drug and gang activity, youth programming that are attempting to divert youth from engaging in negative street activity.
Street patrols, from police or community patrols, the Lighthouse, Friendship Inn, White Buffalo, the bridge, west side clinic, SIMFC, EGADZ

### Other

The efforts to support homeless people by a number of organizations (United Way Housing First; Lighthouse; the Health Bus) authoritative presence (Community Support Officers; beat police officers); events
Community Support Officers, Jane's Walks, street fairs, artistic endeavours (sculptures, murals and theatre sessions).
Press, media awareness, city council public announcements.

Better lighting in alleyways/behind buildings.

### **Not enough/implemented programs ineffective**

I think the Safe Streets Commission is a waste of taxpayers' money. Use the money for programming to actually help homeless people and not hire CSO officers to run them off the street corners.

### **Nothing**

There are none really. Alcohol and bars are promoted and really, that's where the majority of issues stem from.

## **Q7. To the best of your knowledge, what is the Community Support Program (CSP)?**

### **Special police/community workers**

This program provides officers to patrol the downtown business districts and monitor negative activity. When they encounter such activity, they initiate an action to either remove the activity or call someone with authority to do so. They also provide help to those who are on the street with nowhere else to go and ensure they do not become victims themselves.

Employees of the city who have training in dealing with people who might be living on the street, who wear a uniform like parking enforcement, who are knowledgeable about programs and services and can refer people to the service best suited for their needs.

Community officers that are walking the streets dealing with the panhandling and any aggressive behaviour by individuals under the influence of substances.

Support workers walking the downtown and Broadway area assisting folks in distress, ensuring streets are safer.

Specialized workers, walking the core neighborhoods assisting people that are causing public disturbance, advocates for those in need, public fugues.

Professionals who may have a background in psychology or social work. Assisting people who need help, information, or resources.

This program offers trained, skilled staff to be present on the street and to respond to negative street activity. They provide good coverage in terms of their hours. They can also enforce bylaws.

Police officers who are available in the community and a visible presence as community resources.

### **Foot patrols/walking the beat**

People who walk up and down the streets offering help and greeting folks in the community.

They are an intermediary to call before calling the police, and to help with general community concerns. They generally travel on foot and know many of the street-involved folks by name. We use them a lot and find them very helpful.

It is a program of CSP officers doing foot patrols in the downtown and Riversdale areas to approach panhandlers and groups of youth to a) engage them in conversations that may lead to them connecting with services and b) to warn and lead up to issuing tickets for contravening a bylaw.

Community officers that are walking the streets dealing with the panhandling and any aggressive behaviour by individuals under the influence of substances.

Constant patrols conducted by trained staff in the downtown and BIDs.

Support workers walking the downtown and Broadway area assisting folks in distress, ensuring streets are safer.

Patrol officers ensuring safety on the streets and assisting those who require support.

Specialized workers, walking the core neighborhoods assisting people that are causing public disturbance, advocates for those in need, public fugues.

## Patrol areas-general

They are a team of individuals who patrol the Downtown, Broadway and Riversdale areas to provide assistance where needed and ensure that panhandlers are operating within the city bylaws.

This program provides officers to patrol the downtown business districts and monitor negative activity. When they encounter such activity, they initiate an action to either remove the activity or call someone with authority to do so. They also provide help to those who are on the street with nowhere else to go and ensure they do not become victims themselves.

Officers that are present day to day in the community, walking and biking with regular contact with persons living on the street. Directing folks with a community approach and assisting them or other services to deliver what is needed for the individual without them becoming criminalized if at all possible resolve disputes and small incidents at the moment.

CSP workers focus on people on the street and try to help them access services and resources to get them off the streets. While they do have the authority to issue tickets (fines?), that is not their first response. Their purpose is to connect the people they encounter with agencies who can provide them with what they need. They are looking at the issues affecting marginalized people on the street through a social supports lens rather than a punitive perspective.

Individuals who patrol the downtown and core areas and attempt to provide supports and referrals for homeless people and panhandlers.

Patrols that assist people on streets to find and utilize resources and supports that they may need.

## Helping communities

People who walk up and down the streets offering help and greeting folks in the community.

They are an intermediary to call before calling the police, and to help with general community concerns. They generally travel on foot and know many of the street-involved folks by name. We use them a lot and find them very helpful.

They are a team of individuals who patrol the Downtown, Broadway and Riversdale areas to provide assistance where needed and ensure that panhandlers are operating within the city bylaws.

To assist street people to connect with services that can help them meet their needs. Provide a community presence to Downtown, Riversdale, and Broadway BIDs that reassures citizens that the streets are monitored to maintain safety for all who walk and utilize these areas.

This program provides officers to patrol the downtown business districts and monitor negative activity. When they encounter such activity, they initiate an action to either remove the activity or call someone with authority to do so. They also provide help to those who are on the street with nowhere else to go and ensure they do not become victims themselves.

Employees of the city who have training in dealing with people who might be living on the street, who

wear a uniform like parking enforcement, who are knowledgeable about programs and services and can refer people to the service best suited for their needs.
It is a program of CSP officers doing foot patrols in the downtown and Riversdale areas to approach panhandlers and groups of youth to a) engage them in conversations that may lead to them connecting with services and b) to warn and lead up to issuing tickets for contravening a bylaw.
Program to assist persons at risk in the community.
Support workers walking the downtown and Broadway area assisting folks in distress, ensuring streets are safer.
Support to direct people on the street to appropriate resources.
Patrol officers ensuring safety on the streets and assisting those who require support.
Officers that are present day to day in the community, walking and biking with regular contact with persons living on the street. Directing folks with a community approach and assisting them or other services to deliver what is needed for the individual without them becoming criminalized if at all possible resolve disputes and small incidents at the moment.
To assist people at risk and support police by creating a safe downtown area.
Specialized workers, walking the core neighborhoods assisting people that are causing public disturbance, advocates for those in need, public fuges.
Professionals who may have a background in psychology or social work. Assisting people who need help, information, or resources.
CSP workers focus on people on the street and try to help them access services and resources to get them off the streets. While they do have the authority to issue tickets (fines?), that is not their first response. Their purpose is to connect the people they encounter with agencies who can provide them with what they need. They are looking at the issues affecting marginalized people on the street through a social supports lens rather than a punitive perspective.
Individuals who patrol the downtown and core areas and attempt to provide supports and referrals for homeless people and panhandlers.
Patrols that assist people on streets to find and utilize resources and supports that they may need.
Police officers who are available in the community and a visible presence as community resources.
To connect with individuals in distress in the Broadway, Riversdale and Downtown areas.

## Monitor panhandling

They are a team of individuals who patrol the Downtown, Broadway and Riversdale areas to provide assistance where needed and ensure that panhandlers are operating within the city bylaws.
It is a program of CSP officers doing foot patrols in the downtown and Riversdale areas to approach panhandlers and groups of youth to a) engage them in conversations that may lead to them connecting with services and b) to warn and lead up to issuing tickets for contravening a bylaw.
Community officers that are walking the streets dealing with the panhandling and any aggressive behaviour by individuals under the influence of substances.
It's to hinder homeless people from panhandling on the streets.
Individuals who patrol the downtown and core areas and attempt to provide supports and referrals for homeless people and panhandlers.

## Monitor street activity

The Community Support Program works with the business district, and civilians to make the streets safer in Saskatoon.

They are an intermediary to call before calling the police, and to help with general community concerns. They generally travel on foot and know many of the street-involved folks by name. We use them a lot and find them very helpful.

To assist street people to connect with services that can help them meet their needs. Provide a community presence to Downtown, Riversdale, and Broadway BIDs that reassures citizens that the streets are monitored to maintain safety for all who walk and utilize these areas.

This program provides officers to patrol the downtown business districts and monitor negative activity. When they encounter such activity, they initiate an action to either remove the activity or call someone with authority to do so. They also provide help to those who are on the street with nowhere else to go and ensure they do not become victims themselves.

It is a program of CSP officers doing foot patrols in the downtown and Riversdale areas to approach panhandlers and groups of youth to a) engage them in conversations that may lead to them connecting with services and b) to warn and lead up to issuing tickets for contravening a bylaw.

Community officers that are walking the streets dealing with the panhandling and any aggressive behaviour by individuals under the influence of substances.

Workers that monitor behaviours in the downtown core.

Support workers walking the downtown and Broadway area assisting folks in distress, ensuring streets are safer.

Patrol officers ensuring safety on the streets and assisting those who require support.

Officers that are present day to day in the community, walking and biking with regular contact with persons living on the street. Directing folks with a community approach and assisting them or other services to deliver what is needed for the individual without them becoming criminalized if at all possible resolve disputes and small incidents at the moment.

To assist people at risk and support police by creating a safe downtown area.

CSP workers focus on people on the street and try to help them access services and resources to get them off the streets. While they do have the authority to issue tickets (fines?), that is not their first response. Their purpose is to connect the people they encounter with agencies who can provide them with what they need. They are looking at the issues affecting marginalized people on the street through a social supports lens rather than a punitive perspective.

This program offers trained, skilled staff to be present on the street and to respond to negative street activity. They provide good coverage in terms of their hours. They can also enforce bylaws.

## Enforce laws

This program provides officers to patrol the downtown business districts and monitor negative activity. When they encounter such activity, they initiate an action to either remove the activity or call someone with authority to do so. They also provide help to those who are on the street with nowhere else to go and ensure they do not become victims themselves.

It is a program of CSP officers doing foot patrols in the downtown and Riversdale areas to approach panhandlers and groups of youth to a) engage them in conversations that may lead to them connecting with services and b) to warn and lead up to issuing tickets for contravening a bylaw.

CSP workers focus on people on the street and try to help them access services and resources to get them off the streets. While they do have the authority to issue tickets (fines?), that is not their first response. Their purpose is to connect the people they encounter with agencies who can provide them

with what they need. They are looking at the issues affecting marginalized people on the street through a social supports lens rather than a punitive perspective.

This program offers trained, skilled staff to be present on the street and to respond to negative street activity. They provide good coverage in terms of their hours. They can also enforce bylaws.

### **Don't enforce laws**

This program provides officers to patrol the downtown business districts and monitor negative activity. When they encounter such activity, they initiate an action to either remove the activity or call someone with authority to do so. They also provide help to those who are on the street with nowhere else to go and ensure they do not become victims themselves.

### **Specific areas (i.e., downtown, etc.)**

They are a team of individuals who patrol the Downtown, Broadway and Riversdale areas to provide assistance where needed and ensure that panhandlers are operating within the city bylaws.

To assist street people to connect with services that can help them meet their needs. Provide a community presence to Downtown, Riversdale, and Broadway BIDs that reassures citizens that the streets are monitored to maintain safety for all who walk and utilize these areas.

This program provides officers to patrol the downtown business districts and monitor negative activity. When they encounter such activity, they initiate an action to either remove the activity or call someone with authority to do so. They also provide help to those who are on the street with nowhere else to go and ensure they do not become victims themselves.

It is a program of CSP officers doing foot patrols in the downtown and Riversdale areas to approach panhandlers and groups of youth to a) engage them in conversations that may lead to them connecting with services and b) to warn and lead up to issuing tickets for contravening a bylaw.

Constant patrols conducted by trained staff in the downtown and BIDs.

Workers that monitor behaviours in the downtown core.

Support workers walking the downtown and Broadway area assisting folks in distress, ensuring streets are safer.

Individuals who patrol the downtown and core areas and attempt to provide supports and referrals for homeless people and panhandlers.

To connect with individuals in distress in the Broadway, Riversdale and Downtown areas.

### **Other**

The Community Support Program works with the business district, and civilians to make the streets safer in Saskatoon.

As I helped design it and support it, I could write the whole description. Can you take my word for it that I know it thoroughly?

I'm well aware, as I was a community member on the original committee.

**Q10. Why did you rate the effectiveness of the Community Support Program as a [insert from QError! Reference source not found.]?**

Rating	Comment
7	They attend to individuals and make necessary referrals for them to gain services they need. They do this in a respectful caring manner.
7	I have heard both positive and negative comments about this program. I think it is a good program in theory. I hope that the people employed have experience dealing with vulnerable populations and have knowledge of the best supports for people. I don't find people on the street as an issue.
7	I have seen a difference in the traffic and flow of those who are panhandling and under the influence of substances.
7	They can't solve all the problems of poverty by patrolling.
7	I am not sure how effective the program is, but I rated what I did because I see them actively working in the area.
7	Because I think they are somewhat limited in what they can provide when they are on foot. But the fact they are on foot and up close to where negative activity occurs is essential for this program.
7	Because this approach is the only way to have long-term impact on the issue. By trying to regulate where and how vulnerable people interact on streets, the problem is simply moved to someplace else, it is not solution-based. The presence of the officers does provide a greater sense of safety to the general public and also provides much needed contact with vulnerable populations.
7	I have seen the visible officers, but have not heard back from street youth as to how they support them.
6	I've seen the CSP in and around downtown frequently; however, I am not sure about their effectiveness. They are visible.
6	I think it has been effective at promoting awareness and seeking a collaborative response to a difficult social problem. Unfortunately, the program does not address the root causes of poverty, or create new programs or services that impoverished people need. Lastly, it can be viewed as another layer of criminalizing poverty and/or shuffling poverty out of commercial spaces.
6	I think it was a good start, but I think it is unrealistic to think that a few patrols can support all the needs of our most vulnerable people on the streets. This is a community effort and more funds and resources need to be given to the actual supports that these individuals should be utilizing.
5	I do not see them down at our end of the community very often. I would love to see more of a presence down closer to P and 20th.
5	I don't often hear about how the program is affecting people. Furthermore, it would seem that the level of violence in our city is increasing.
3	Lots of questions. Effectiveness to support business and disadvantaged people. Can't make both happy.
3	Not aware of the impact they are having.
3	Since the program began, the perception of safety in the downtown has decreased. The supports the CSOs offer are not timely or efficient.
2	The issues are often late night and early morning when they are not around.

2	As a non-profit ED, I have seen the program be unsuccessful and not useful.
1 Not at all effective	See previous responses which will answer this question. [I think the Safe Streets Commission is a waste of tax payers money. Use the money for programming to actually help homeless people and not hire CSO officers to run them off the street corners.]

## Q12. How does your organization most commonly interact with the Community Support Program?

### Introductory visits/calls

Phone and personal contact.
They have entered our lobby and talked with front line staff.
The CSOs may call us to assist on a call. They may call for information and they may make referrals to us. They also can attend meetings to better help those in need.

### Community meetings/forums

At community meetings.
Many of the people we serve spend significant time on the streets and in areas that the CSP works. We also interact with CSP at community meetings and forums that are looking at services provided to vulnerable populations
The CSOs may call us to assist on a call. They may call for information and they may make referrals to us. They also can attend meetings to better help those in need.

### Calls for assistance/dealing with issues

Try to phone them to help with some vulnerable people at our clinic to connect with resources. Usually get the answering machine when we have tried.
We call them when we need an extra hand with someone (i.e., someone who is intoxicated).
Referrals or consultations regarding clients they encounter.
We discuss potential issues and channel the individuals to an appropriate solution.
I sit on an advisory board and have had occasion to call them twice for assistance in providing help for vulnerable people.
They do referrals to us.
It is on the periphery. At times, they are interactive without clients, and from time to time, they come to the shelter inquiring about someone or to assist.
We often call for assistance from CSOs 5-7 times a day.
Many of the people we serve spend significant time on the streets and in areas that the CSP works. We also interact with CSP at community meetings and forums that are looking at services provided to vulnerable populations
The CSOs may call us to assist on a call. They may call for information and they may make referrals to us. They also can attend meetings to better help those in need.
Through the needs of youth.

CSO offers bring vulnerable people in distress to our facility to find support, medical treatment, and emergency shelter.

### Receive instructional information

I had several of the members of the Community Support Program attend a staff meeting and provide information on their work.

We have had a presentation about the program to our staff.

Having them in to speak to our members.

It is on the periphery. At times, they are interactive without clients, and from time to time, they come to the shelter inquiring about someone or to assist.

### General (friendly) interactions (i.e., saying hello, etc.)

We rarely have the need to interact with the CSP; however, one of our former volunteers is one of the CSP workers, so we check in from time to time.

They visited us once.

Good interaction.

They stop in once in a blue moon.

We have invited them to come in for a tour and also to volunteer and a way for the community to become comfortable with their presence.

### Other

In past, we were part of the committee.

We have invited them to come in for a tour and also to volunteer and a way for the community to become comfortable with their presence.

## Q15. What do the people who use your organization say about the Community Support Program?

### Positive comments

They would see them as positive and helpful, because we speak of them that way.

The majority look favorably on the program.

It has made a difference in the downtown core.

Generally positive.

They are identified with enforcement by some so viewed negatively, though many members who have not had dealings with the police see them as a support.

Professional, helpful.

I have heard generally positive comments. We had them attend once in which the situation was volatile and person needed to be escorted off the property. SCP had referred the CSOs to our organization but it should have been SCP involved due to the potential for violence.

We always get positive feedback about CSOs. Often the public think that they are our staff.

They were helpful. It was better than dealing with the police. I know those people and they are ok.

### Negative comments

They are identified with enforcement by some so viewed negatively, though many members who have not had dealings with the police see them as a support.

Cop wannabes, fake cops, kid cops and other not so nice comments.

Very knowledgeable on whom the 'regulars' are. Take a long time to respond. Are rarely seen.

### Neutral comments

They wonder if they are police officers.

Some comment about help they have received or interactions that made sense to them and helped them with decisions.

They are there to talk to.

Very knowledgeable on whom the 'regulars' are. Take a long time to respond. Are rarely seen.

### No one comments/don't hear comments

It would be highly unusual for our clients to remark about any community program including the CSP.

They don't comment.

It has been commented on.

Have not heard it discussed.

Have not heard comments.

**Q17. Why did you rate the effectiveness of the Community Support Program in addressing the specific concerns of your organization as a [Insert from QError! Reference source not found.]?**

Rating	Comment
7	Because they take positive action to prevent deterioration in a person's personal, social and emotional situation. And the people they help have many difficulties which they try to ameliorate.
7	Most of the comments from people that utilize our services are limited to us, but seem in general to be positive. The officers here are not all community officers, and sometimes the women have commented on officers in general. Most of the interactions we observe appear quite positive, at times not positive.
6	Because we don't have a lot of interactions with them for current clients. However, CSOs are effective in making appropriate referrals to our organization.
6	The CSP officers have a broad knowledge of the services available and build relationships with vulnerable populations. They refer women to us when appropriate and more often, utilize the services of Mobile Crisis, which is an agency that we work closely with.
5	I would have liked to leave this question blank, and there have never been specific

	concerns from our organization.
5	I don't feel able to rate the service.
5	I don't think it applies. So choose the middle of the road.
5	I would not have an effective way of assessing this, as we would not be aware of the outcomes of their interactions with the public.
4	Staff do not report that youth are interacting with the officers.
3	Because when we have tried to contact them for help or support, we just get the answering machine.
3	Take a long-time to respond. Have not improved the perception or feeling of safety.
2	They are not doing what the program was designed to do. They do not assist in cases, they are not writing the tickets that should be being written. They are extremely slow and they do not reach in an authoritative way. There are plenty of organizations that are offering supports and services to those who experience poverty. This program was designed to assist the police and that is not happening.
1 Not at all effective	Not really applicable.
1 Not at all effective	Because we are community mental health and addiction service, we deal with youth and family.
1 Not at all effective	I've answered this earlier, same answer.
1 Not at all effective	See previous responses to answer this question.

## Q18. To the best of your knowledge, how is the Community Support Program funded?

### Taxes/taxpayers-general

The City of Saskatoon taxpayers.
Taxpayer.

### City of Saskatoon-general

Through the city.
I am not sure, but assume the City of Saskatoon.
By a grant from the city. I know that it is potentially ending by the end of the year.
With city funds allocated to BIDs.
People are employed by the city.
City of Saskatoon funds this through the parking ticket revenue.
By the City of Saskatoon.
Through three BIDs (Riversdale, Downtown and Broadway), plus City of Saskatoon assistance.
City council.

Combination of community funding and city funding.
City of Saskatoon parking monies
By the city.
Not sure, City of Saskatoon.
The City of Saskatoon funds it, I believe.
Not sure, I assumed it was through the police services and perhaps a different fund through the city or through an intersectoral group.
City funded.
The City of Saskatoon taxpayers.
Through the City of Saskatoon.

### Parking revenue

They are funded through revenue from parking meters.
From the parking meter collections.
City of Saskatoon funds this through the parking ticket revenue.
City of Saskatoon parking monies
Parking meters.
Parking meter funds.
It is funded by the city through funds raised in each of the BID's parking meter revenues.
Through parking meter revenue.

### Saskatoon Police budget

Not sure. I assumed it was through the police services and perhaps a different fund through the city or through an intersectional group.
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### Business improvement funding/partnerships

With city funds allocated to BIDs.
Through three BIDs (Riversdale, Downtown and Broadway), plus City of Saskatoon assistance.
Combination of community funding and city funding.
It is funded by the city through funds raised in each of the BID's parking meter revenues.
I am not sure, perhaps by a downtown business development organization/district.
By the BIDs.

### Other

Not sure, I assumed it was through the police services and perhaps a different fund through the city or through an intersectoral group.
Through a grant.

## Q21. If parking meter funding was not available, how would you prefer to see the Community Support Program funded?

### Taxes/taxpayers-general

I'm not certain what the program costs yearly but I suspect that it's relatively inexpensive. Given the current criticism of downtown safety, I would hope there would be support to fund the program through taxes.
Regular taxation.
I think that it is part of the cost of doing business in the business districts. So, I think a portion should come from a levy on the businesses that benefit. It is also a community safety issue, so part will need to come from general taxes.
Tax dollars.
From business tax revenue generated from the business license from these three neighbourhoods because these three BIDS have an invested interest in the safe streets initiative to bring in business
Through City of Saskatoon community funding including taxes, etc.
Program supported by city council and our tax dollars.
City funded, I would not have an issue if my tax dollar used to support this program. Anytime I am in the downtown core, I have come to expect to see a pair of them in the area stopping to chat.
I don't think I have enough knowledge to think of options. I would definitely say that it is a city responsibility and would have no problem with the resources coming from municipal taxes.
Taxpayer.

### City of Saskatoon-general

Through general revenues. I assume we will have increased parking fund dollars as I see we are putting parking fees on streets that were currently did not have meters.
By the city, by the police department.
City of Saskatoon. If the option were to take a city police officer off of more pressing concerns, this would be inappropriate.
Through City of Saskatoon community funding including taxes, etc.
Program supported by city council and our tax dollars.
Some kind of city funding. This is a worthwhile program.
Through the police services or funded on its own through the city/province if funding is available from provincial for effective programs that increase public safety and confidence and reduce crime.
City funded, I would not have an issue if my tax dollar used to support this program. Anytime I am in the downtown core, I have come to expect to see a pair of them in the area stopping to chat.
I don't think I have enough knowledge to think of options. I would definitely say that it is a city responsibility and would have no problem with the resources coming from municipal taxes.
Municipal or provincial grants.
City of Saskatoon.

## Community funding

Through City of Saskatoon community funding including taxes, etc.

Through a collaborative effort that demonstrates a collective responsibility among justice, health, etc.

## Police department/services

By the city, by the police department.

City of Saskatoon. If the option were to take a city police officer off of more pressing concerns, this would be inappropriate.

Through the police services or funded on its own through the city/province if funding is available from provincial for effective programs that increase public safety and confidence and reduce crime.

I would prefer funding go to police officers to have more eyes on the street, and improvements made to the cityscape.

## Business improvement funding/partnerships

I think that it is part of the cost of doing business in the business districts. So, I think a portion should come from a levy on the businesses that benefit. It is also a community safety issue, so part will need to come from general taxes.

From business tax revenue generated from the business license from these three neighbourhoods because these three BIDS have an invested interest in the safe streets initiative to bring in business

The downtown businesses who want it and who are interested should group together and pay for it.

I would prefer funding go to police officers to have more eyes on the street, and improvements made to the cityscape.

## Provincial funding

Through the police services or funded on its own through the city/province if funding is available from provincial for effective programs that increase public safety and confidence and reduce crime.

Through a collaborative effort that demonstrates a collective responsibility among justice, health, etc.

Municipal or provincial grants.

## Other

Through general revenues. I assume we will have increased parking fund dollars as I see we are putting parking fees on streets that were currently did not have meters.

I would like to see the money from parking meters go into programming that would help homeless people.

Not for profit sector.

Through a collaborative effort that demonstrates a collective responsibility among justice, health, etc.