

Barking (Howling) Complaint

SACA would receive a nuisance barking/howling complaint, and based on the complainant information and their experience and investigation, would select from one of the following means of enforcement:

1. **Plain and Obvious Cases:** SACA receives a complaint and some documentation from a complainant and investigates and finds that the dog/cat nuisance identity is not in issue, evidence available clearly supports a charge under the Bylaw. A ticket would be delivered to the owner along with educational information on the Bylaw. To follow-up the complainant would be asked to keep either a five or seven-day log to record any further incidences of concern.
2. **Cases Requiring Additional Evidence:** SACA receives a complaint and some documentation from the complainant and if the dog/cat nuisance identity is not in issue, and the matter requires further evidence to support a charge, a warning would be delivered to the owner. The complainant would be asked to keep either a five or seven-day log to record any further incidences of concern. If the situation is not remedied, then a ticket could be issued upon SACA's receipt and review of the log.
3. **Cases Requiring Some Evidence:** SACA would receive a complaint and based on the information received would determine that the evidence does not support immediate action being taken but, based on the circumstances, would ask the complainant to keep either a five or seven-day log to record any incidences. SACA would follow-up on receipt of the completed log, as circumstances warrant, with either a further log request, a warning to the owner or a ticket.

In the alternative, SACA would receive the complaint and counsel the complainant on how to approach the owner of the dog or cat and provide general information on such issues to see if the matter can be resolved amicably and without further Bylaw enforcement procedures. However, a record of the incident would be kept.

For all these scenarios, if SACA deems it appropriate under the circumstances, the five or seven-day log may be shortened to help expedite the process.

