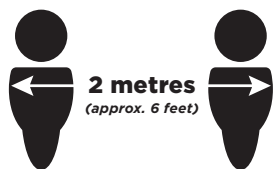




Aquatic Customer Information

The purpose of this document is to outline program registration and safety information for aquatic program participants at City of Saskatoon Leisure Centres.

- You will be greeted, screened and provided direction upon entering the facility. If you indicate you are symptomatic, you will not be allowed to enter the facility.
- Participants under the age of 14 will require an adult guardian to be present in order to assist with proper screening and compliance of physical distancing requirements.
- All visitors entering a program area will be required to pay admission. There is no spectator seating area in the facility.
- Your scheduled activity time includes the time required for payment, accessing the pool deck (including changing & showering), and allowing others to do the same. You may not have pool access at the start of your activity time.
- You will be considered a no-show if you arrive more than 30 minutes after the start of your booked session time. Your registered spot will then be released to a walk-in customer.
- Change rooms are open, however, there are a limited number of lockers available for use. Please follow posted signs to ensure proper physical distancing in the change rooms.
- To limit the time required in the change rooms, please come prepared for your activity. Additional cleaning and sanitation requirements will create longer than normal wait times.
- In an effort to manage change room numbers, announcements will be made in the final 30 minutes of your swim regarding when to exit the pool.
- Physical distancing is required at all times; please maintain a distance of 2 meters from anyone who is not part of your extended household.
- Please follow instructions on the signage located throughout the facility. This includes posters, floor decals and directional arrows. It is important that direction from staff are also followed at all times.
- Due to physical distancing requirements, hot tubs are available at Shaw Centre, but not Lakewood and Lawson Civic Centres and Harry Bailey Aquatic Centre. Lakewood Civic Centre and Harry Bailey Aquatic Centre saunas are also not available due to provincial government restrictions.
- To ensure proper water quality, a cleansing shower is MANDATORY for all participants prior to using the pool or hot tub. Cleansing showers require water and soap to touch all areas of your person that will come in contact with the pool water.
- Pool toys and equipment will not be provided by the facility. You may bring your own, but do not share with anyone outside of your extended household. Baby neck floaties are not permitted.
- Water wheelchair is available for use when needed and will be disinfected between each use. Additional wait times may result.
- Water fountains will be closed due to provincial government restrictions. Water-fill stations will be available. Please bring your own water in a non-glass container.



**Stay 2 metres
apart at all times**

BOOK YOUR VISIT!

Browse and book the available drop-in programs online up to 2 days in advance by visiting **Leisure Online** (leisureonline.saskatoon.ca). To book, choose the 'Book a Visit' option, select your facility and drop-in program of choice, and follow the easy steps. Visits can also be booked and canceled by calling 306-975-2855 from 9 a.m. to 6 p.m. daily. A limited number of walk-in spots will be available each session, but please keep in mind there may be line-ups so pre-booking is encouraged.

Note: Swimmers requiring a support person will be required to ensure that person is pre-booked in order to not exceed the maximum number of people allowed in the pool at once.