

## MORE INFORMATION

For information about the work being conducted in your area or the status of your Drinking Water Advisory, contact:

**24-hour Customer Care Centre**  
**306-975-2476**

> [saskatoon.ca/drinkingwater](https://saskatoon.ca/drinkingwater)  
for timely Water Outage Service Alerts  
or follow #YXEServiceAlert on Twitter

> [saskhealthauthority.ca](https://saskhealthauthority.ca)  
(search water quality)  
for health-related enquiries



*Thank you for  
your co-operation*



## Drinking Water ADVISORY

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### LOCATION

The City of Saskatoon is conducting work or repairs on the water supply system in this area. While this work is being completed, surrounding soil or other contaminants could enter the system. Consuming unsafe water could affect your health, we advise you to boil your water first.

### THIS DRINKING WATER ADVISORY (DWA) IS EFFECTIVE AND WATER SERVICE WILL BE TURNED OFF AS OF:

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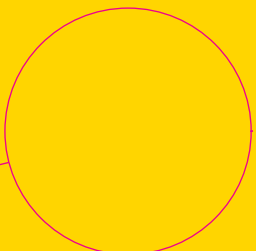
DATE:

TIME:

1. Water service expected to be turned on:

☐ **SAME DAY**   ☐ **WITHIN 24-48 HOURS**

2. This DWA remains in effect until a **GREEN DWA Lifted Notice** is delivered to your home, normally within 4-7 days from the date turned off.



## **BOILING IS AN EFFECTIVE MEANS OF KILLING BACTERIA AND OTHER ORGANISMS IN THE WATER.**

**Until further notice, the City advises that you boil water for any activity where water may be ingested. This includes:**

- Drinking
- Brushing teeth
- Washing fruits and vegetables
- Hand dishwashing (unless sanitized in another fashion)
- Preparing food or drink which will not be subsequently heated
- Making ice
- Soaking false teeth

While filtered water systems are effective in filtering some impurities, they do not disinfect the water of bacteria.



## **PLEASE FOLLOW THESE INSTRUCTIONS**

- Bring water to a rolling boil
- Continue to boil for at least 1 minute
- Let water cool before using

### **IN ADDITION:**

- Do not drink water from public drinking fountains in this area.
- While bathing, avoid swallowing the water.
- Consult your physician if you have cuts or rashes that are severe before using the water.
- Younger children and infants should be sponge bathed.
- Regular tap water can still be used for washing clothes.
- If you do not wish to boil your water, use an alternate water supply known to be safe (ie. bottled water).

The City will inform you when this Drinking Water Advisory ends. During this time, the City will be monitoring samples to ensure a high water quality is maintained. This is a localized problem, and only affected addresses will receive this notice.



## **INFORMATION ON THE WATER SERVICE INTERRUPTION**

As the City of Saskatoon completes the required work or repairs to the water supply system in this area, water service to your residence or business will be interrupted. Normal service will not be available until these repairs are completed. Every effort is being made to complete the repairs as quickly as possible.

If you are an apartment or condominium owner, please advise all residents in the building.

If we cannot undertake repairs within eight hours, an Emergency Water Supply Trailer will be provided when one becomes available.

When repairs are complete the City will flush the watermain and conduct water quality testing, at which time water service will be restored. Please follow the instructions on the previous page prior to using the water. Even if water service has been restored, the City advises you to continue to boil your water until a **GREEN** DWA Lifted Notice is delivered.



## **WHAT TO DO WHEN THE WATER RETURNS**

When the water service is restored, we advise that you open each tap in your home, one at a time, and let them run for about 20 seconds each. This should release any air trapped in your home's water lines.

If the water is cloudy or contains grit, continue to run the hot and cold water taps until the water runs clear. You may need to run the hot water long enough to completely exchange the water in the hot water heater.

More information will be provided in the **GREEN** DWA Lifted Notice that will be delivered to your home when it is deemed safe to consume the water.