

McClocklin Road Traffic Calming

Feedback Report - Engagement Summary

August 16, 2023



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1 Engagement Summary

To address ongoing speeding concerns on McClocklin Road, the City engaged with the community to gather input on proposed additional traffic calming measures.

The Hampton Village Neighborhood Traffic Review (NTR) was completed in 2016 and identified several traffic calming measures in the Hampton Village neighborhood. To address speeding concerns on McClocklin Road, horizontal traffic calming measures (median islands and curb extensions) were installed. Recent traffic data and ongoing resident concerns indicate speeding is still an issue.

McClocklin Road is a collector roadway that provides an entrance into the Hampton Village neighborhood from Claypool Drive. Proposed traffic calming measures include the addition of chicanes, making temporary median islands permanent, and installing speed cushions.

The community and identified stakeholders who may be affected by the proposed additional traffic calming measures were invited to provide feedback through an online survey and in-person open house meeting. The results of this engagement will inform the project plan by providing resident concerns and comments on the proposed traffic calming measures.

1.1 City Project Team

Katie Sapieha	Project Manager
Brandi Gartner	Public Engagement Consultant
Karen Grant	Marketing Consultant

2 Summary of Engagement Activities

The objective of this engagement was to **inform** and **consult with** local impacted residents about the proposed traffic calming measures on McClocklin Road. Specific engagement goals included:

- Gather feedback on the potential traffic calming measures intended to reduce speeding on McClocklin Road.
- Provide clear and transparent communication about project timelines, how the process may impact stakeholders and partners, and how input was used to influence the project.
- Develop and maintain positive relationships with the community and stakeholder groups.
- Follow the City of Saskatoon's Public Engagement Principles.

Engagement activities for McClocklin Road traffic calming project included an Engage webpage that hosted project information and updates, an online survey for residents, and an in-person public open house event. Flyers were delivered to residents living near McClocklin Road in the Hampton Village neighbourhood with information about the open house event held on June 22, 2023, information about the project, and a link to the online survey. Overall, feedback was received from approximately 117 residents through the survey, emails, and conversations with the project team.

2.1 Public Drop-in Session

An in-person public open house session was held on Thursday June 22, 2023 from 7:00 pm to 8:30 pm, in the Hampton Free Methodist Church multipurpose room. The intended audience for the open house was residents who would likely be most impacted by proposed traffic calming measures on McClocklin Road. The open house details and flyer were posted on the project's Engage webpage, so interested members of the public outside of the local neighbourhood could access the invitation.

This come-and-go session enabled residents to talk with City staff to ask questions and provide feedback on the proposed measures. Paper copies of the public survey were also available at the event.

During the session, 21 community members attended and 10 provided feedback through the paper version of the survey. Feedback during the open house ranged from requesting further understanding of the proposed traffic calming measures, clarifying the next steps for the project, accessing alternative methods to provide feedback (other than the paper or online survey methods), and understanding traffic calming within the neighbourhood in general.

2.2 Online Survey

Administration conducted a self-administered online survey from June 5, 2023, to July 24, 2023.

The intended audience included those who would likely be most affected by proposed traffic calming measures along McClocklin Road. Stakeholders include those who live directly on the roadway as well as surrounding streets that connect directly to McClocklin Road. A link to the online survey was available on the project's Engage webpage, allowing interested members of the public outside of the direct neighbourhood with access to the survey.

2.3 Email and Phone Correspondence

The project's Engage webpage includes contact information for site visitors to send comments or ask questions directly with the project team. There was 1 email and 1 phone call received from the community. Feedback received via email and phone supported traffic calming measures and indicated safety as the primary concern.

2.4 Marketing Techniques

The survey was promoted through neighbourhood flyers, the City's social media, as well as the project's Engage webpage.

3 Summary of Feedback

A total of 105 survey responses were received (95 through the online survey form and an additional 10 paper surveys completed during the come-and-go open house session).

In terms of respondents' residence, the distribution was as follows:

- Live on McClocklin Road 29% (30)
- Live in Hampton Village Neighbourhood 51% (54)
- Live in another neighbourhood in Saskatoon 15% (16)
- Other (blank) 5% (5)

Participants were mixed in their support of the proposed traffic calming measures. The majority of comments supporting proposed traffic calming measures reference safety as a concern on McClocklin Road.

Feedback indicates residents are less concerned about proposed installation of permanent median islands and speed cushions than the proposed chicanes. Overall, 44% of respondents, regardless of residency, indicated they had concerns with the proposed chicanes. In comparison, 28% indicated they had concerns about proposed speed cushions and 26% responded with concerns for making current median islands permanent along McClocklin Road.

Respondents who reside in Hampton Village, but not on McClocklin Road directly, were slightly more concerned about the proposed chicanes (54%) compared to the those who live on McClocklin Road (38%). The most cited concerns with chicanes included winter maintenance and their effectiveness for deterring speeding. Effectiveness and necessity were a common theme identified by respondents for all proposed traffic calming measures on McClocklin Road. Alternative ideas were offered including more enforcement, a preference for cushions or chicanes in other locations along the roadway, and the addition of speed cameras, pedestrian crossing lights or traffic lights at intersections.

3.1 Feedback Themes from Engagement:

Safety

The top theme noted by participants who supported the traffic calming measures was neighbourhood safety and reducing vehicle speeds in general. Respondents identified pedestrian safety and crosswalk safety, difficulty turning or backing out of parking stalls, and concerns for accidents and near-misses in their feedback supporting traffic calming. Several respondents noted that they believe that vertical measures are more effective than horizontal traffic calming.

Alternative Recommendations (enforcement, signage, etc.)

Several responses described frustration with the recommended traffic calming measures due to a belief that the measures are unnecessary while others identified their preference for alternative measures. Several residents recommended speed cameras and enforcement as more targeted speed control measures.

In several cases, alternative recommendations included adding more traffic calming such as additional speed cushions along McClocklin Road, flashing pedestrian crossing signage, or traffic signals to replace the four-way stop.

Winter Maintenance Concerns

Many respondents expressed concern for challenges posed by the proposed traffic calming measures for street maintenance, particularly for winter snow removal. Residents who identified road maintenance concerns identified safety concerns when maneuvering horizontal traffic calming measures during icy conditions. Winter driving conditions hampered by ice and drifting snow were identified as current hazards specifically along the west leg of McClocklin Road by the park and comments indicated that the proposed chicanes would compound challenges to winter maintenance.

Other Concerns

Several respondents commented that the proposed traffic calming measures creates bottlenecking and potential vehicle damage for road users. Additional concerns regarding vertical traffic calming measures include the potential for slowing emergency response times. Bike safety was raised as a concern where horizontal traffic calming measures require bikes to merge with vehicle traffic within the proposed chicanes. Noise concerns were mentioned both in support of measures that could result in lowering racing noise but also unresponsive where vertical traffic calming measures would increase braking and noise from large vehicles. Several survey responses indicated safety concerns in other areas of Hampton Village.

4 Limitations

This engagement was focused on the residents on and surrounding McClocklin Road, as follow-up to the initial engagement and recommendations from the Neighbourhood Traffic Review process. Surrounding neighbourhoods and other stakeholders may have an interest in traffic calming in general.

Chicanes are a new traffic calming measure being introduced to Saskatoon. To help participants understand chicanes, a description and images were shared in the online survey and in the open house presentation boards.

Both online and in-person options were offered as part of this engagement process to try and accommodate participation. Some residents may not have been comfortable or available to attend the in-person engagement session. Some participants may have limited access to internet or technology that presented challenges in completing the online survey.

5 Next Steps

A summary of engagement results will be shared with the Project Team to determine next steps for traffic calming along McClocklin Road.