# **Report a Traffic Issue - Terms and Conditions**

Any person using this site agrees to these rules and they will comply with these Terms and Conditions and all applicable laws.

### **Collection of Personal Information**

To report a traffic issue using this service, you must provide your name along with a phone number or email address. The sole purpose of collecting this information is so that you may be contacted if we require further information or so that we may provide a response to you, related to the traffic issue report.

#### Privacy

The City of Saskatoon is committed to protecting the privacy and confidentiality of citizens' personal information. All personal information collected by the City through Service Saskatoon, whether through this website or by other means, is subject to the Saskatchewan Local Authority Freedom of Information and Protection of Privacy Act. The City Clerk is responsible for administering the provisions of the Act. If you have any questions or concerns regarding the City's use of personal information, please contact: City Clerk, City of Saskatoon, 222 Third Avenue North, Saskatoon, SK, S7K 0J5 Email: city.clerks@saskatoon.ca.

#### Disclosure

Report a Traffic Issue and the City of Saskatoon considers your personal information to be confidential. Our policy is to not disclose this information to third parties except as allowed by The Local Authority Freedom of Information and Protection of Privacy Act. The City of Saskatoon does not sell, rent or transmit personal information to other organizations.

Any demographic information being gathered could be used for statistical purposes to assist the City Administration to report on service requests from Citizens. These reports may be prepared to provide civic staff and City Council with assistance in their decisions for civic service enhancements. No personal information will be provided in these reports at any time.

## **Report a Traffic Issue Disclaimer**

1. The Report a Traffic Issue application is intended to provide a convenient way for citizens to request service, provide comments, and get information about City services.

2. The City of Saskatoon will monitor the Report a Traffic Issue comments and postings. Please be respectful.

3. City of Saskatoon employees are subject to following the corporate online protocols and policies.

4. Comments and posts do not necessarily reflect the views of the City of Saskatoon and may not be based on accurate information.

## **Code of Conduct**

This document guides the conduct for posting comments or requesting service on our site.

1. Be respectful of others.

2. Abstain from defamatory speech, including negative remarks about age, disability, gender, ethnicity, race, nationality, religion, sexual orientation, intelligence, character, appearance, health, mental health, education, or any other personal characteristics. Any posts intended to criticize or ridicule others personally are not allowed and will be immediately removed from the site. This includes personal remarks or comments regarding other members of the public, City Council, the City Administration or the City of Saskatoon, generally.

3. Do not post obscene, vulgar, or otherwise offensive content. Do not display words, information, or images that are vulgar, obscene, graphically violent or sexual, harm minors in any way, exploit images of children, or are otherwise objectionable. This includes URLs of sites that display such words, images, or information.

4. Please follow the laws governing copyright and fair use or fair dealing of copyrighted material owned by others. Always get permission from rightful owners of content, logos, photos, and video files.

5. Spam, including advertisements and personal promotions, will be removed.

6. Material that advocates illegal activity or discusses illegal activities with the intent to commit them will be removed and participation privileges suspended.

7. Please report any problems you encounter on the site, including broken links or violation of the Service Saskatoon Code of Conduct. We will do our best to investigate all complaints and will take action if appropriate. We may remove postings or comments, provide a warning or suspend usage, to maintain the integrity of the Service Saskatoon.

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