Appendix 2: Survey Item Response Distributions and Summary Statistics

Civic Performance & Priorities Survey, 2026 (n = 807)

	Response counts (1–5 scale)					Base			Summary statistics			Weighted[e]
Questions	**1**	**2**	**3**	**4**	**5**	**Valid**	**Not sure[a]**	**Total**	**Mean[b]**	**Median[c]**	**Std. dev.[d]**	**Mean (as reported)**
Question 4	10	39	229	454	69	801	6	807	3.67	4.0	0.75	**3.6**
Question 5	92	243	332	107	11	785	22	807	2.62	3.0	0.91	**2.6**
Question 8	65	135	305	227	43	775	32	807	3.06	3.0	1.01	**3.0**
Question 9	41	120	282	316	37	796	11	807	3.24	3.0	0.94	**3.2**
Question 10(1)	34	69	162	115	27	407	400	807	3.08	3.0	1.02	**3.0**
Question 10(2)	5	36	113	357	223	734	73	807	4.03	4.0	0.85	**4.0**
Question 10(3)	23	66	182	357	163	791	16	807	3.72	4.0	0.98	**3.7**
Question 10(4)	100	163	235	175	27	700	107	807	2.81	3.0	1.08	**2.8**
Question 10(5)	61	82	238	273	107	761	46	807	3.37	3.0	1.10	**3.3**
Question 10(6)	164	192	167	82	19	624	183	807	2.36	2.0	1.10	**2.3**
Question 10(7)	18	78	212	342	95	745	62	807	3.56	4.0	0.93	**3.5**
Question 10(8)	198	259	224	112	13	806	1	807	2.36	2.0	1.05	**2.3**
Question 10(9)	76	173	224	266	63	802	5	807	3.08	3.0	1.11	**3.0**
Question 10(10)	162	216	239	157	20	794	13	807	2.57	3.0	1.10	**2.5**
Question 10(11)	18	60	187	341	167	773	34	807	3.75	4.0	0.96	**3.7**
Question 10(12)	31	76	197	338	146	788	19	807	3.62	4.0	1.02	**3.6**
Question 11	118	177	286	171	25	777	30	807	2.75	3.0	1.06	**2.7**
Question 12(1)	40	90	464	137	76	807	0	807	3.15	3.0	0.91	**3.2**
Question 12(2)	6	7	501	211	82	807	0	807	3.44	3.0	0.72	**3.4**
Question 12(3)	12	41	490	189	75	807	0	807	3.34	3.0	0.78	**3.3**
Question 12(4)	30	54	343	262	118	807	0	807	3.48	3.0	0.95	**3.5**
Question 12(5)	31	55	338	245	138	807	0	807	3.50	3.0	0.98	**3.5**
Question 12(6)	61	59	275	233	179	807	0	807	3.51	4.0	1.14	**3.5**
Question 12(7)	27	54	471	185	70	807	0	807	3.27	3.0	0.84	**3.3**
Question 12(8)	3	2	144	352	306	807	0	807	4.18	4.0	0.75	**4.2**
Question 12(9)	2	12	341	284	168	807	0	807	3.75	4.0	0.81	**3.8**
Question 12(10)	5	14	248	310	230	807	0	807	3.92	4.0	0.84	**3.9**
Question 12(11)	4	6	647	113	37	807	0	807	3.21	3.0	0.55	**3.2**
Question 12(12)	19	45	551	144	48	807	0	807	3.19	3.0	0.73	**3.2**
Question 14a(1)	100	131	230	178	25	664	143	807	2.84	3.0	1.09	**2.8**
Question 14a(2)	124	156	232	147	27	686	121	807	2.70	3.0	1.11	**2.7**
Question 14a(3)	163	184	217	129	20	713	94	807	2.52	3.0	1.11	**2.5**
Question 14b(4)	67	99	272	236	63	737	70	807	3.18	3.0	1.06	**3.2**
Question 14b(5)	92	125	246	217	48	728	79	807	3.01	3.0	1.11	**3.0**
Question 14b(6)	70	133	267	198	44	712	95	807	3.02	3.0	1.05	**3.0**
Question 14c(7)	127	190	208	150	31	706	101	807	2.67	3.0	1.13	**2.7**
Question 14c(8)	166	200	176	122	23	687	120	807	2.47	2.0	1.14	**2.5**
Question 14c(9)	124	191	231	144	29	719	88	807	2.67	3.0	1.10	**2.7**
Question 14d(10)	61	91	278	210	41	681	126	807	3.12	3.0	1.01	**3.1**
Question 14d(11)	67	92	264	202	38	663	144	807	3.08	3.0	1.04	**3.0**
Question 14d(12)	68	115	226	159	43	611	196	807	2.99	3.0	1.08	**3.0**

[a] "Not sure" responses (coded 98) are excluded from the valid base used to calculate the mean, median and standard deviation.

[b] Mean: the arithmetic average of all valid responses (1–5). It reflects the full distribution of opinion on an item; higher values indicate more positive ratings, except for Question 12, where higher values indicate a preference for more service.

[c] Median: the middle value when valid responses are ordered from lowest to highest. Half of respondents answered at or below this value and half at or above it.

[d] Standard deviation: a measure of how widely responses are spread around the mean. Smaller values indicate greater agreement among respondents; larger values indicate more divided opinion.

[e] Weighted mean (as reported): the mean weighted by age, gender and Ward to reflect Saskatoon's adult population, as shown in the Detailed Report (one decimal place). All other figures in this table are unweighted, so the weighted and unweighted means may differ by up to 0.1.

Source: Insightrix Research, SaskWatch online panel, June 8–25, 2026. Question 13 is excluded as it is not measured on the 1–5 scale.

Reference Sheet: Question Number, Item, Question, Rating Scale, Page Number in the Civic Performance & Priorities Survey Detailed Report

Note: Item numbers follow the item order in the survey instrument found in Appendix 3 and data file (for example, Question 10(1) is the first item listed for Question 10). Items were displayed to respondents in random order, so the numbers do not reflect the order each respondent saw. Question 12 uses the same list of services as Question 10. Question 14 items are numbered 1–12 across its four sections.

Question 4	—	*How would you rate the overall quality of life in Saskatoon today?*	1) Very poor - 5) Excellent	Page 7
Question 5	—	*In your opinion, over the past three years, has the quality of life in Saskatoon…*	1) Worsened significantly - 5) Improved significantly	
Question 8	—	*Considering all the things you think are important, how much do you trust or distrust the City of Saskatoon?*	1) Distrust a great deal - 5) Trust a great deal	Page 17
Question 9	—	*Generally, how satisfied are you with the overall quality of services provided by the City?*	1) Not satisfied at all - 5) Very satisfied	Page 9
Question 10(1)	Community grants and support	*How satisfied are you with the City's delivery of the following core services?*	1) Not satisfied at all - 5) Very satisfied	Page 12
Question 10(2)	Fire and emergency services			
Question 10(3)	Parks and open spaces			
Question 10(4)	Planning, growth and development			
Question 10(5)	Police services			
Question 10(6)	Public transit			
Question 10(7)	Recreation and cultural facilities			
Question 10(8)	Road maintenance			
Question 10(9)	Snow clearing			
Question 10(10)	Traffic flow, safety and management			
Question 10(11)	Utilities (water and electricity)			
Question 10(12)	Waste, recycling and composting			
Question 11	—	*Thinking about these City services, how would you rate the value you receive for the taxes, fees and other charges you pay to the City?*	1) Very poor value - 5) Excellent value	Page 13
Question 12(1)	Community grants and support	*Knowing that there's a cost to everything, in the future, would you like the City to provide more service, less service, or the same level of service for each of the following?*	1) Significantly less service - 5) Significantly more service	Page 14
Question 12(2)	Fire and emergency services			
Question 12(3)	Parks and open spaces			
Question 12(4)	Planning, growth and development			
Question 12(5)	Police services			
Question 12(6)	Public transit			
Question 12(7)	Recreation and cultural facilities			
Question 12(8)	Road maintenance			
Question 12(9)	Snow clearing			
Question 12(10)	Traffic flow, safety and management			
Question 12(11)	Utilities (water and electricity)			
Question 12(12)	Waste, recycling and composting			
Question 14a(1)	Practicing open and accessible government	*How satisfied are you with the City of Saskatoon on each of the following?*	1) Not satisfied at all - 5) Very satisfied	Page 10
Question 14a(2)	Being transparent in its decision making			
Question 14a(3)	Managing spending in a responsible way			
Question 14b(4)	Providing information that is easy to understand			Page 18
Question 14b(5)	Providing information that is trustworthy			
Question 14b(6)	Providing information that is timely			
Question 14c(7)	Providing opportunities to provide input into decision making about City projects and services			Page 19
Question 14c(8)	Using input from the public in decision making about City projects and services			
Question 14c(9)	Creating opportunities for the public to have meaningful input into decision making			
Question 14d(10)	Overall quality of customer service provided by the City of Saskatoon			Page 20
Question 14d(11)	Meeting my customer service expectations			
Question 14d(12)	Responding quickly to requests and concerns			