







Safety & Security Highlights

210 Pacific Avenue – Temporary Emergency Shelter

An integrated operating plan between the Saskatoon Police Service and the Saskatoon Fire Department outlines the essential safety and security support for the Government of Saskatchewan’s service provider, The Mustard Seed, while they operate a temporary enhanced emergency shelter at 210 Pacific Avenue along with assistance for downtown residents and businesses, and our community at large.

Highlights of the Plan

<p>Operations Overview at the Enhanced Emergency Shelter</p> 	<p>The enhanced emergency shelter will offer access to housing-focused case management and moving individuals to long-term sustainable housing. The Mustard Seed will work with the Government of Saskatchewan, other shelters and outreach providers to build relationships within Saskatoon’s community. The Mustard Seed has committed to be a good community partner.</p> <p>A behavior-based shelter model means physical fighting, threat of assault or history of assaults/threats towards guests and staff will not be allowed. Expectations of guests are that use of alcohol and drugs are not to be used on the property. Guests may be intoxicated at time of admission but must be self-sufficient.</p> <p>Guests will be assessed using the behavior-based model during intake and continually monitored during their stay:</p> <p>Individuals exhibiting no indicators of escalated behavior and who are cooperative will be taken into the shelter or if at capacity, arrangements made for them to be transported and connected to another shelter.</p> <p>An individual exhibiting escalated behavior such as anger or continuous disruptive actions, or beyond the Mustard Seed’s level of care (unable to care independently for themselves) - The Mustard Seed will make connections to appropriate organizations where their needs will be better served, and then offer to arrange for transportation to a more appropriate space using the City’s existing transportation services.</p> <p>Saskatoon Police Service will be called for individuals exhibiting weapons, violent and/or threatening behavior.</p>
<p>Coordinated and Increased Presence of Public Safety Personnel</p> 	<p>An ongoing randomized presence will be available in the surrounding and nearby areas to assist the staff and community with any transitional concerns such as:</p> <ul style="list-style-type: none"> • Social disorder • Public Safety (pedestrian paths, parks and green spaces) • Violence and weapons • Identification of temporary, unsafe and inadequate structures in green spaces, parks and thoroughfares <p>Public safety personnel include:</p> <p>Saskatoon Fire Department - 24 hours a day Uniformed Fire Inspectors/Investigators, Fire Bylaw Inspectors and Fire Community Support personnel will provide a focused response every 24 hours. They will attend to the shelter and surrounding area to observe, address situations posing a risk where practical, engage in conversation, and offer supports in addition to site and area inspections. Inspectors work 7 days a week with the exception of public holidays from 7am to 6:15 pm. Frontline emergency personnel will respond to emergencies, 24 hours a day.</p> <p>Saskatoon Police Service - 24 hours a day Alternative Response Officers (ARO’s), Bike Officers and Uniformed Patrol Officers will attend to the shelter and surrounding neighbourhood area in a marked vehicle and conduct conversation and visual inspection of the area. Police will specifically assist the shelter staff pursuant to lawful authority in ensuring that individuals external to the building are not interfering with shelter operations. Uniformed public safety personnel will make focused and random visits to the neighbourhood area throughout a 24-hour cycle.</p> <p>Commissionaires - 7-day-per-week, extended-hour security Commissionaires will provide 7-day-per-week security dedicated to the downtown with a proactive priority focus on the vicinity around the proposed shelter. The security schedule will be adjusted as needed.</p>

<p>Coordinated Communications</p> 	<p>Communications will be consistent, transparent and collaborative between all parties: The Mustard Seed, Saskatoon Fire Department, Saskatoon Police Service, the City of Saskatoon and other key partners or organizations.</p>
<p>Coordinated Data and Analysis</p> 	<p>Key data is tracked and will continually be evaluated and assessed. The information will be shared between The Mustard Seed, Saskatoon Fire Department, Saskatoon Police Service, the City of Saskatoon and other key partners or organizations to work together to be proactive as well as reactive to emerging concerns based on data-driven decision making. The Mustard Seed and Commissionaires will also provide weekly data reports.</p>
<p>Coordinated and Expanded Outreach</p> 	<p>The partners will identify which outreach is currently happening by which organizations, what they are learning in relation to the increased activity in the community and how best to respond to find out where and when additional outreach is most needed.</p>
<p>Coordination Hub</p> 	<p>Discussions will continue to look toward the future - to assess the need and feasibility for a formalized, coordinated structure or 'hub' that works to pull all the above areas of focus together.</p>

Important Contacts

Non-urgent matters

Saskatoon Police Service Non-Emergency Line
306-975-8300

Commissionaires
306-220-2334

Safe needle pickup (public spaces)

Saskatoon Fire Department
306-975-3030

Someone living in unsafe/outdoor living conditions

City's Service Saskatoon 24hr Customer Care Centre
306-975-2476

Downtown Businesses and Residents

Coordinated City of Saskatoon, Saskatoon Fire Department and Saskatoon Police Service email
shelterspaces@saskatoon.ca

EMERGENCIES

911

